

## WE BRING THE BUSINESS AND TECHNOLOGICAL EXPERTISE NECESSARY TO THE SUCCESS OF YOUR CUSTOMER RELATIONS PROJECTS

#### ABOUT ACTIVEO, THE EDITOR OF LOGEPAL

Activeo is a recognized leader in customer contact technologies helping clients to deliver a superior customer experience through their contact centers, web channels and an overall integrated customer strategy.

Headquartered in France, with offices in Switzerland, Singapore, Canada and Mauritius, our team of experts and global partners provide the necessary consulting services, technology expertise and innovative applications that have significantly improved results for our clients through optimized customer service and optimized contact center performance.

Activeo helps clients achieve immediate measurable efficiencies using innovative contact center strategies and technologies. Activeo provides expertise and solutions necessary to monitor performance that will enable companies to excel.



#### See what customers are saying

"The solution enables us to meet the business challenges by providing a real-time view of the revenue generated against the target, as well as the volume of orders. These indicators are very valuable to us and enable our teams to be more reactive and proactive".

Sylvain Mariau, Application, Sales and Marketing Manager at RAJA.

#### OUR OFFER

Activeo is the undisputed leader in display solutions in France. With a market share of 70%, Logepal equips most medium and large customer services.

**LOGEPAL** is the solution for real-time management of performance indicators that are popular with the market.

Open, scalable and user-friendly, it allows to respond to the stakes of visual management of the activity of a customer relationship center or helpdesk by proposing to have business and telephone indicators via a collective or mobile display.

Interfaced with all CTI and ACD solutions on the market, without forgetting the database connector, **Logepal** allows you to display the data provided in customizable formats.

# Why Microsoft Azure?

# Be future-ready

Continuous innovation from Microsoft supports your development today, and your product visions for tomorrow. With 1,000+ new capabilities in the past year, you can build on the latest advancements in Al, blockchain, Kubernetes, containers, and databases to keep you ahead of the curve.

Our enterprise grade analytics solution outperforms the competition, costs less, and is fully compatible with your existing development, BI, and data-science tools.

# Operate hybrid seamlessly

On-premises, in the cloud, and at the edge—we'll meet you where you are. Integrate and manage your environments with tools and services designed for hybrid cloud.

Enhance security, simplify access, and set smart policies across your different environments with a single-identity platform trusted by 90% of enterprises globally.

### Build on your terms

You have choices. With a commitment to open source and support for all languages and frameworks, build and deploy how you want to. Take advantage of the full-featured, integrated development environments with built-in support Visual Studio and Visual Studio Code, the most popular IDEs trusted by 15M+ developers.

We embrace open source, drive innovation through collaboration, and contribute back to the community.

### Trust your cloud

Get security from the ground up, backed by a team of experts, and proactive compliance trusted by enterprises, governments, and startups.

With a \$1B+ investment in security R&D and 3,500 cybersecurity experts, security is foundational for Azure.



M icrosoft Azure is an ever-expanding set of cloud computing services to help your organization meet its business challenges. With Azure, your business or organization has the freedom to build, manage, and deploy applications on a massive, global network using your preferred tools and frameworks.

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