

## Rapid Discovery Session





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# Agenda

- Introduction About Folio3
- Folio3's Microsoft Dynamics Expertise
- Customer Success Stories
- Rapid Discovery Session
- Microsoft Dynamics 365 Ecosystem
- Why Microsoft Dynamics 365 Business Central ?
- o Methodology
- o Q/A Session







18 +

#### Years Experience

With large enterprises, SMEs and startups



#### Clients

From 2-person startups to Fortune 500 companies that love us enough to be our best spokespersons

# At a Glance

We are Silicon Valley entrepreneurs, MIT techies, Fortune 500 alums, and user-obsessed designers.

We are big believers in technology's potential.

We are bigger believers in human potential.



2000+

#### Solutions

Al, Cloud, Web, eCommerce, iOT, and Mobile



800+

#### Employees

Across USA, UK, Canada, Mexico, Pakistan, Bulgaria, UAE and Australia





Adnan Lawai CEO Silicon Graphics, Clickmarks BS & MS, MIT



Umair Khan Executive Chairman UC Berkeley, Mentors Fund BS & MS, MIT



Shahid Azeem Managing Director UK/EU



Gareth Potter Sales Director UK/EU

Meet Us

Over 800 people across 8 countries



Charles Thevenet US Sales

**Estela Gil** Mexico Operations



Muhammad Abdullah Canada Operations



Anwar Rizvi UAE Operations

## Every company is a digital company.

Every company exists to build and sell solutions, and to scale.

Folio3 helps you build and sell and scale – digitally.





Entrepreneurial Your Tech Co-founder Value Obsessed

Lean Startup Approach

#### User Centric

User-focused Design

"Must-have" Innovation



#### Holistic

Strategy, Design, and Implementation in ONE place





## 1. Digital Innovation

We help innovators **BUILD** world class products and solutions:

- we help entrepreneurs take their idea to MVP and beyond
- we help companies digitally transform their businesses for customers and employees

#### Expertise

- Mobile and Web Apps Solutions
- AI & Machine Learning
- Data & Analytics
- Cloud Computing
- Dev Ops
- Internet of Things (IoT)



## 2. Digital Sales & Marketing

We help companies **SELL** their offerings more effectively:

- we help your marketing team reach, excite and understand customers
- we help your sales team win clients

#### Expertise

- eCommerce Implementations
- CRM Platforms
- Sales & Marketing Analytics
- SEO/SEM
- Content & Email Marketing
- Social Media Marketing



## 3. Digital Infrastructure

We help companies **SCALE** their business with growth platforms:

- Implementation, integration, and customization of ERP, CRM, Ecommerce, and BI platforms
- Your one stop, cost-effective, highly experienced partner in cloud-based growth infrastructure

#### Expertise

- Oracle-Netsuite
- MS Dynamics
- PowerBl
- SuiteAnalytics
- Salesforce

- Magento
- BigCommerce
- Shopify
- WooCommerce
- Twilio

## Some of Our Clients





# Microsoft Dynamics Expertise

Microsoft | Dynamics 365

### What We Do

A global Microsoft Gold Partner with over 12 years of experience and a one-stop shop for all your Microsoft Dynamics needs.

Gold Microsoft Partner

Microsoft

Gold Enterprise Resource Planning Silver Data Analytics Silver Application Development

**Cloud Solutions Provider** 







## **Dynamics Practice Areas**

Implementation	Customizations	Integration	eCommerce	Mobility	
Proven method, technical expertise, business knowledge, project management	Within Dynamics, Scripts, Reporting Solutions	On-Platform, Salesforce, Marketplaces, 3PLs, Custom.	Shopify, Magento web stores.	Prebuilt or Custom IOS or Android to Dynamics App.	
Digital & App Innovation					
Modern Work					
Business Applications					
Data & Al					
Infrastructure & Security					

## folio3 Solutions and Products Offerings Microsoft Dynamics



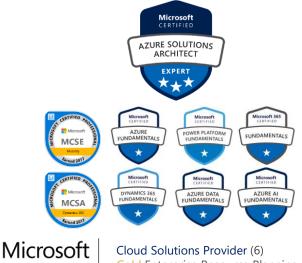
## Folio3's Microsoft Team



A global Microsoft Gold Partner with over 12 years of experience and a one-stop shop for all your Microsoft needs. Folio3 is a Global Cloud Solution Provider for Microsoft with resources across the world.

With a Team of More than **200+** Microsoft Certified Professionals.

- ✓ 20+ Solution Architects
- ✓ 20+ Technical Architects
- ✓ 30+ Project Managers
- ✓ 40+ Dynamics Technical and Functional Consultants
- ✓ 50+ Quality Assurance Engineers and DevOps
- ✓ 50+ Certified Microsoft Dynamics Developers



Gold

Partner

Microsoft

Cloud Solutions Provider (6) Gold Enterprise Resource Planning Silver Data Analytics Silver Applications Development

## Folio3's Microsoft Team

Microsoft Dynamics 365 and Postmodern ERP Implementations with Integrations & Mobility

#### Apps

Leveraging the supremacy of Microsoft PowerApps or Native Apps. Folio3's suite of mobility solution covers, workflow approvals, expense, timesheets and CRM. It supports AX/D365 Security framework and also support for offline data and role based authorization.

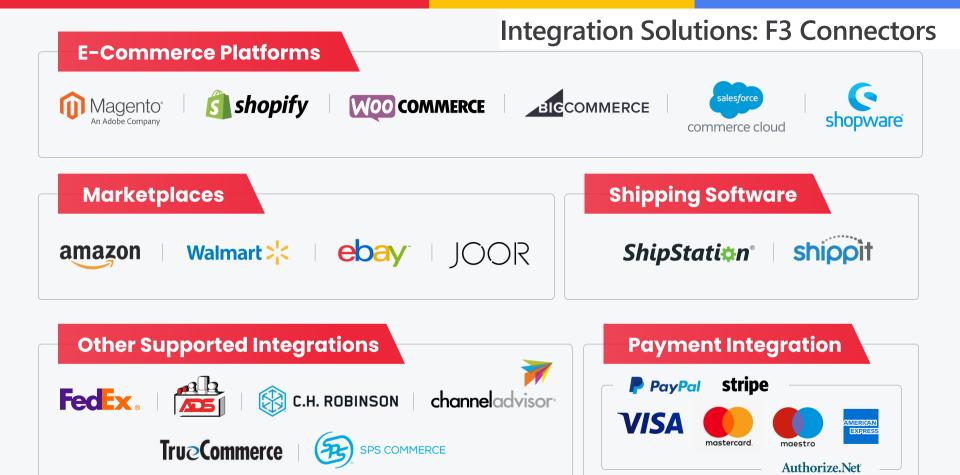
#### Integration

Folio3 has a proprietary integration middleware framework, which lets you connect Dynamics 365 with any platform outside system. It is an easy-to-setup, light-weight & smart EDI framework. Based on a highly scalable and reliable architecture.

#### Analytics

PowerBI and custom reporting features let you have a real-time monitoring advantage. With deep expertise in Data Warehousing and PowerBI. We have Pre-built, ready to be deployed Reports/ Dashboards suited for different roles.







## **Folio3 Clients**

2 DE

JAGUAR

......

CISCO

SONY

COMPUTER



savills MONTANA Healthy Life TW Power Services ilumel

TKM

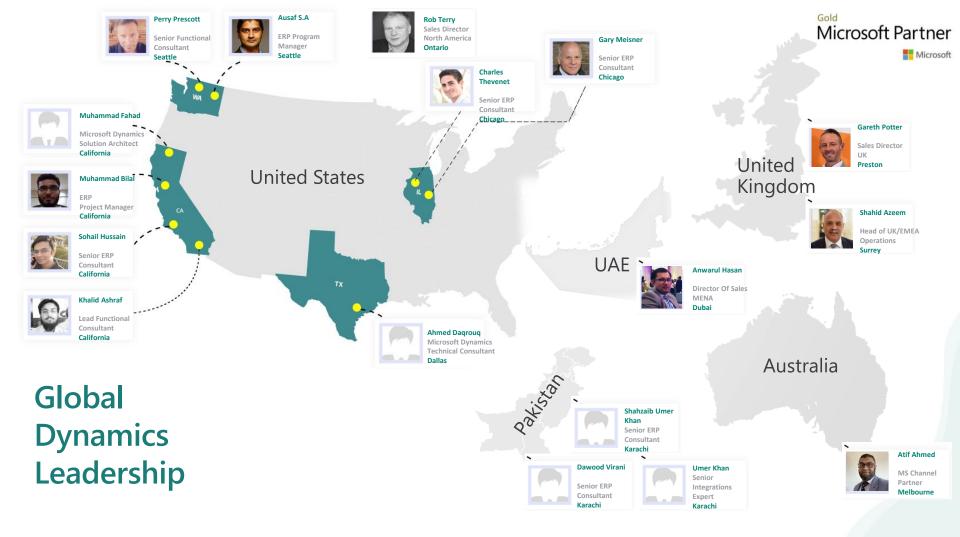
Growers

CITADELLE

Green **Frash** Gíant

saveco

## **Dynamics Clientele**





## **Customer Success Stories**



## Digital transformation for a UK based pharmaceutical company for their end-to-end business operations



CBD Capital Capital is CBD а cannabidiol industry.

global CBD supplier distributing internationally-accredited, pharmaceutical-grade, wholesale phytocannabinoid products to leaders in the global

Folio3 provided them with an end-to-end implementation of Microsoft Dynamics 365 Business Central along with Sales, Marketing and Customer Service. To streamline their business activities from a complete production to sales cycle.



Products and services	Organization size	Industry	Location	Company Type
<b>crosoft Dynamics 365</b> Business Central CRM	Small (50 - 100) employees)	Pharmaceutical	Surrey, UK	Privately Held
Sales			1	1

Marketing

Mic

**Customer Service** 

Folio3 provided CBD Capital and Naturalis London with the core implementation of Microsoft Dynamics 365 Business Central, Sales, Marketing and Customer Service as part of a complete Digital Transformation for their business operations which includes end-to-end CRM capabilities of Microsoft Dynamics 365 including Sales, Marketing and Customer Service. The whole Microsoft Stack will act as a seamless enterprise-wide application.

Enabled the app users to have a more streamlined and enjoyable experience



Savills (UK)

Savills is a global real estate services provider with a network of more than 35,000 people in over 600 offices across the Americas, Europe, Asia Pacific, Africa and the Middle East.

Savills found itself facing various issues with their Timesheet App for iOS, as it had very limited functionality. While the software was lacking basic attributes that Timesheets need, Savills further needed additional features to handle their nature of work.



Products and services	Organization size	Industry	Country	Company Type
Folio3's Suite of Apps	Large (10,000+) employees	Real Estate	London, UK	Public Company

Savills Timesheet App Upgrade and Improvements by Folio3 Enables App Users to Have a More Streamlined and Enjoyable Experience, Considerably Boosting Productivity. With the increased streamlining and efficiency provided by Folio3, Savills has been able to improve their Timesheet app considerably. Enabled service lines associated with a particular instruction so that they can be downloaded from central Timesheets to the Timesheets app.

# Sales and Marketing Cycle improved by a quality Mobile Solution by Folio3



SportsWear International Ltd. (U.K.)

One of the leading school uniform and sportswear suppliers in the UK. Their passion for innovation has totally transformed the quality, style and fit of schoolwear - and our customer service is second to none.

So SWI started a revolution based on innovation. From day one we've been on a mission to make school uniform and sportswear that's fit for purpose with innovative designs, innovative fabrics and customer service that's second to none.



Products and services	Organization size	Industry	Location	Company Type
Folio3 DynAX CRM App	Small (Less than 500) employees	Apparel & Fashion	Cheshire, UK	Public Limited

Folio3 delivered its proprietary AX CRM App named as DynAX that was compatible with AX 2012, this allowed SWI UK to manage their leads, customers, opportunities, sales and the whole marketing data for sales and marketing cycle which is tied back to their Dynamics AX 2012. This all is managed through Folio3's AX Mobile App – DynAX.

# An integration solution to synchronize their web-store with their ERP

**ILLMEAD** OPTICAL GROUP Millmead Optical Group

Millmead Optical Group (formerly Yakira Group) combines over 70 years of industry experience across eyewear, lenses and accessories. Today the company remains a family run business retaining its independent values. The company is proud to provide our customers with high quality, well designed products with a reputation for reliability and integrity.

With operations in London, Liverpool, Stuttgart and Hong Kong, Millmead operates throughout the global market.



Products and services	Organization size	Industry	Location	Company Type
Business Central Integration with Shopify	Medium (Approx. 500) employees	Apparel & Fashion	Maghull, UK	Private Limited

Folio3 delivered its proprietary NAVCom Integration solution through its proprietary framework to integrate Shopify Store with their Microsoft Dynamics 365 Business Central, synchronizing their sales order, customers, sales, product updates etc.

# A streamlined solution to improve accessibility and efficient processes



Bottomline Technologies (NASDAQ: EPAY) helps make complex business payments simple, smart, and secure.

Corporations and banks rely on Bottomline for domestic and international payments, efficient cash management, automated workflows for payment processing and bill review, and state of the art fraud detection, behavioral analytics and regulatory compliance solutions.



Products and services	Organization size	Industry	Location	Company Type
Folio3 AX Workflow Approvals App	Large (1001- 5000) employees	Computer Software	Portsmouth, NH	Public Limited

Folio3 delivered a customized AX Workflow Approvals App that was compatible with AX 2012, this allowed Bottomline Technologies users to access and manage workflow approval requests from their mobile devices across the globe.

## A comprehensive solution for improved accessibility and streamline processes



Honda R&D Europe (U.K.) Ltd.

#### HONDA

One of the largest manufacturer's of automobiles, aircraft, motorcycles and power equipment with global yearly sales in access of \$120 Billion.

Honda wanted a reliable and customized AX Workflow Approval mobile solution that provided approval / rejection capabilities for all workflow types including purchase orders, purchase requisitions and finance.



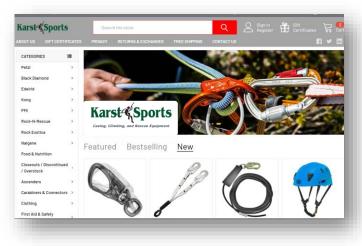
Products and services	Organization size	Industry	Location	Company Type
Folio3 AX Workflow Approvals App	Large (1001- 5000) employees	Automotive	Swindon, UK	Public Limited

Folio3 delivered a customized AX Workflow Approvals App that was compatible with AX 2012, this allowed existing Honda users to access and manage workflow approval requests from their mobile devices.

## Automating the Sales and Inventory of a Outdoor Equipment Retailer with an empowering ERP Solution Karst Sports

Karst Sports is a merchandiser of caving, rescue, climbing and other outdoor equipment. They have been in this business since 1993 and has been selling by way of the Internet since early 1994.

Based out of Fairmont, West Virginia, Karst Sports is a four decade old company, which has been owned by the same family with three different generations being involved over the years. Folio3 successfully implemented Microsoft's Dynamics 365 Business Central ERP with Folio3's F3 Connector for Integrating their ecommerce platforms on Amazon and BigCommerce.



Products and services	Organization size	Industry	Location	Company Type
<ul><li>Microsoft Dynamics 365</li><li>Business Central (ERP)</li></ul>	Small (5 - 10) employees)	Retailer, Outdoor equipment shop	Fairmon, WV USA	Privately Held
Folio3 Connector		1		

- Amazon
- BigCommerce

Folio3 provided services to implement an ERP solution at Karst Sports namely Microsoft Dynamics 365 Business Central and also provided them with Integration solution with their ecommerce platforms of Amazon Marketplaces and BigCommerce powered website streamlining and synchronizing automation of their core operations and sales cycle.

## Improved Order Management and Financials for Automotive Services Company **IMPR©MECH**

Impromech LLC. serves the school bus maintenance and repair market through upgraded school bus parts. As they have developed products to help the fleets they work with, they want to share those solutions with other shops.

Based out of New Jersey and founded in 2014, Impromech LLC is determined to offer high quality and dependable bus parts for all interested school bus owners and operators.

Folio3 helped them with their ERP and Integration needs through Microsoft Dynamics 365 Business Central and Amazon Integration through Folio3's Integration Framework.

Products and services	Organization size	Industry	Location	Company Type
<ul><li>Microsoft Dynamics 365</li><li>Business Central (ERP)</li></ul>	Small (1 - 5) employees)	Automotive Services	Georgia, NJ USA	Privately Held
Folio3 Connector				

Amazon

Folio3 provided services to implement an ERP solution at Impromech LLC with Microsoft's Dynamics 365 Business Central and also provided them with Integration solution with their ecommerce marketplace at Amazon streamlining and synchronizing automation of their core operations, fulfilment and sales cycle.



### Improving the sales cycle of Tree growing company with migration and integration with Dynamics CRM



Customer Service

Micro

Based out of Canby, OR, SuperTrees Inc. grows over 200 varieties of plants and 50,000+ trees and is recognized as the go to source for quality. SuperTrees, has been growing plants since 2005. Co-Founders, Ben & Brant Walker, were among the first in the United States to adopt the method of growing trees in air-pruning containers.

Folio3 successfully migrated their existing ERP solution to Microsoft Dynamics 365 and also provided them with CRM solution mapping and integration with their Sales and Customer Service Dynamics 365 Apps.



and services				Company Type
osoft Dynamics 365 Business Central CRM	(50 - 100) employees)	Health, Wellness & Fitness	Canby, Oregon USA	Privately Held

Folio3 provided services to migrate their existing ERP solution to Microsoft Dynamics 365 Business Central and also provided them with CRM solution mapping and integration with their Sales and Customer Service Dynamics 365 Apps streamlining their core operations and sales cycle.

## Empowering Business Central with end-to-end integration solution for stores

Assembly Label is an Australian apparel and accessories brand, born from a desire to create well-made products that embody the relaxed, Australian coastal lifestyle. Established in 2011 by cofounders Damien Horan and Daniel Oliver, Now stocked in over 200 stores worldwide, Assembly Label prides itself on being the epicenter for wardrobe essentials for both men and women.

Folio3 provided them with cutting-edge end-to-end Business Central integration solution on multiple ecommerce platforms and marketplaces.



Products and services	Organization size	Industry	Location	Company Type
Business Central Integration with Shopify and JOOR	Medium (Approx. 100) employees	Apparel & Fashion	Rosebery, NSW Australia	Sole Proprietorship

Folio3 provided end-to-end integration services to Assembly Label with integrating their Microsoft Dynamics 365 Business Central with Shopify and JOOR stores. Folio3 delivered its proprietary middleware framework based NAVCom Integration solution to integrate their Shopify Store with their Microsoft Dynamics 365 Business Central, synchronizing their sales order, customers, sales, product updates etc.



# Rapid Discovery Session

## Are you outgrowing your current system?





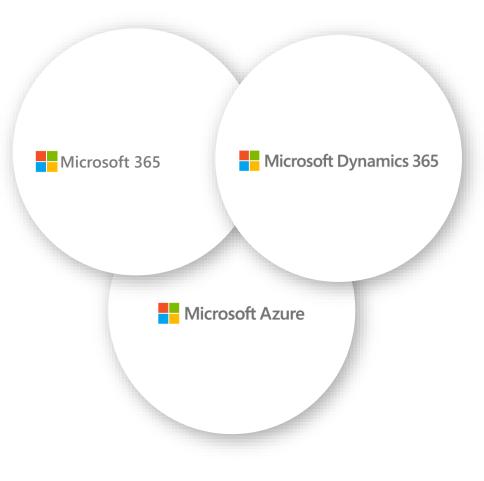
# Microsoft Dynamics 365 Ecosystem

## Microsoft cloud

Intelligent business applications

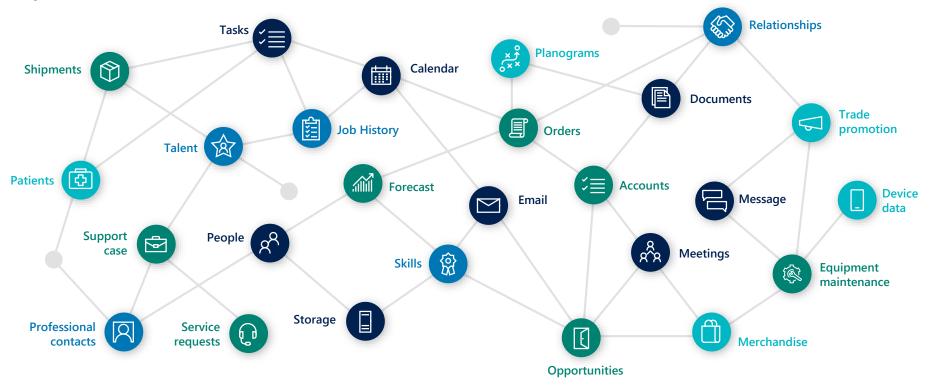
**Productivity and collaboration** 

*Open, flexible, enterprise-grade cloud computing platform* 

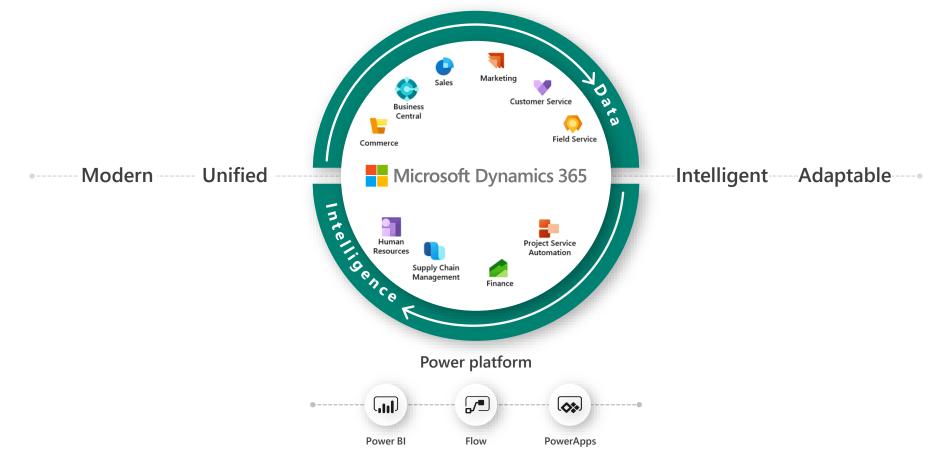


## Harness the power of unified and intelligent data

Dynamics 365 + Office 365 + LinkedIn + Partner Solutions



## Leverage the power of the Microsoft Dynamics 365





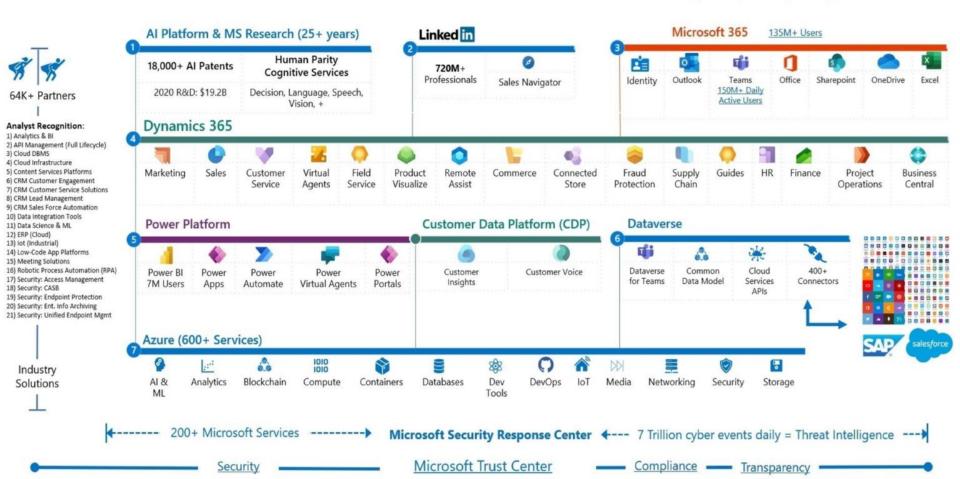






#### **Business Application Solution Ecosystem**

Microsoft's Business Applications are built on Azure, using a Common Data Model that unifies data in Dataverse. Power Platform is the low code development platform for Microsoft's Office 365, Teams, Dynamics 365 business applications (CRM & ERP) and integrates with 400+ services.





## Why Business Central ?



# A single, comprehensive solution to meet the needs of growing businesses

Automatically pull systems and processes together to manage financials, sales, service, and operations

Connect with 3<sup>rd</sup> party applications like payroll, banking, CRM, or industry-specific systems

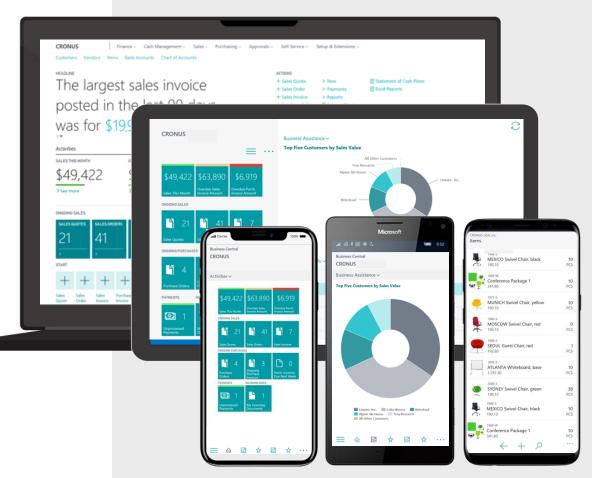




Optimize your team's productivity with seamless, integrated processes and tasks

## Run Your Business Anywhere

- Deploy in the Cloud or on-premises
- Flexible data residency, compliance and security
- Universal, mobile-enabled user experience across deployments and devices





Optimize your team's productivity with seamless, integrated processes and tasks

## Guided Setup and Streamlined Search

- Intuitive Setup process guides users through initial setup with video learning assistance
- In Product Search, streamlines learning with quick access to the right windows while suggesting additional learning resources

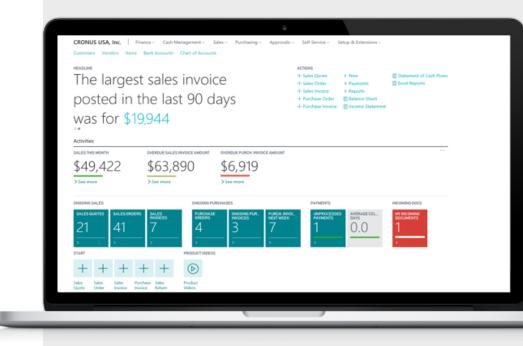
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Open in Excel     More options				×
A Name	Completed	Help	Video	Description
<ul> <li>Set up your company</li> </ul>				
Set up exchange rates		Read	Watch	Set up exchange rates
Set up my company		Read		Tell us some basic information about your business so you can start work.
Update users from Office				
Set up sales tax	2	Read	Watch	Set up sales tax information for your company, customers, and vendors.
<ul> <li>Get ready for the first invoice</li> </ul>				
Set up email		Read	Watch	Set up the email account that you use to send business documents to customers and vendors.
Customize document layouts		Read		Make invoices and other documents look right for your business.
<ul> <li>Report on financial health</li> </ul>				
Set up reporting data		Read		Create data sets that you can use for building reports in Excel, Power BI, or any other reporting t.
<ul> <li>Get ready for business</li> </ul>				
Set up payment services		Read		Connect to a payment services so that your customers can pay you electronically.
Migrate business data		Read	Watch	Import existing data to Business Central from your former system.
Set up Cloud Migration		Read		Migrate data from your on-premises environment to Business Central.
invite external accountant		Read		Send a link to your external accountant so that they can access your Business Central.
Set up AMC Banking 365 Foundation extension		Read		Connect to an online bank service that can convert bank data from Business Central into the for
<ul> <li>Connect with other systems</li> </ul>				
Set up Dynamics 365 Sales connection		Read	Watch	Connect your Dynamics 365 services for better insights.
Set up the Common Data Service connection		Read		Connect to Common Data Service for better insights across business applications.
V Do more with Business Central				
Set up your Business Inbox in Outlook		Read	Watch	Configure Exchange so that users can complete business tasks without leaving their Outlook inb.
Set up cash flow forecast		Read		Manage your cash flow by automatically analyzing specific general ledger accounts.
<ul> <li>Set up approval workflows</li> </ul>				
Set up approval workflows		Read	Watch	Create approval workflows that automatically notify an approver when a user tries to create or c.
Set up email logging		Read	Watch	Track email exchanges between your sales team and customers and prospects, and then turning.
Set up an item approval workflow				Create approval workflows that automatically notify an approver when a user tries to create or c.
Set up a oustomer approval workflow				Create approval workflows that automatically notify an approver when a user tries to create or c.



Optimize your team's productivity with seamless, integrated processes and tasks

## Role-based workspaces

- Enable fast user actions and decisions with role-based workspaces
- Gain global visibility into the financial health of your business
- Optimize workforce productivity

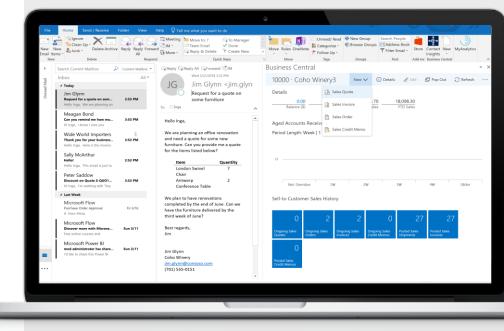




Optimize your team's productivity with seamless, integrated processes and tasks

## Embedded with Microsoft 365

- Quote to Cash all from within Outlook
- Process Orders and Submit Invoices without leaving Outlook
- Send your invoices as PDF attachments that include a PayPal link to expedite payments





Optimize your team's productivity with seamless, integrated processes and tasks

## Embedded with Microsoft 365

- · Easily export and update data in Microsoft Excel
- Mass change non-audit trail data like a salesperson code from Excel
- · Want to create Journal Entries in Excel? No Problem

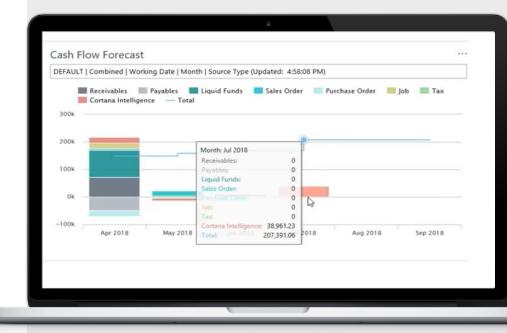
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13 2020-01-22 USMF 14 2020-01-22 USMF	Ledger		120120		USD	0	1000 USMF 1000 USMF	Ledger	110140	Bank Account - DKK	
15 2020-01-22 USMF	Ledger		120120		USD	0	1000 USMF	Ledger	110150	Bank Account - GBP	
16 2020-01-22 USMF 17 2020-01-22 USMF	Ledger		120120		USD	0	1000 USMF 1000 USMF	Ledger	110160	Bank Account - Payroll	
18 2020-01-22 USMF	Lodger		120120		USD	0	1000 USMF	Ledger	110180	Petty Cash	
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#### Predictions

## **Cash Flow and Late Payment**

- Create your own predictive web service Cash Flow Forecasting
- Late Payment Prediction can help you reduce outstanding receivables and fine-tune your collections strategy by predicting whether sales invoices will be paid on time





#### Interactive Dashboards

### Business Intelligence with Microsoft Power BI

- Derive insights from transactional and observational data and then get those insights into the hands of every employee to support decision making
- Create a data culture where every employee can make decisions based on facts, not opinions
- Create composites of reports from various other Power BI content together with actuals and budget balances from general ledger





#### Reporting

## Dashboards and Reports

- Allow financial and business professionals to create, maintain, deploy, and view financial statements
- Design reports with more flexibility using out-of-the-box Report Designer
- Manage the generation and distribution of reports using financial report collaboration capabilities
- Use interactive report viewing to change different attributes and filters and find the report data you need

ACCOUNT SCHEDULE   WORK DATE: 4/1/2020					√ SA	VED 7	
Name · · · ·				COST			
Manage	Proce	ss Insert Actions	Navigate Rep	ort Fewer options			$\nabla$
ROW NO.		DESCRIPTION	TOTALING TYPE	TOTALING	DEPARTME		STOMERGROUP ( TALING
40100		Income, Services	Cost Type	40100	G		
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40250		Job Sales	Cost Type	40250		iales Value Al Ither Colomers	Top Five Customers by !
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					SRIPERT	···· Accounts Receivable	10400

## Microsoft Dynamics 365 Business Central

#### Core capabilities

<b>!</b>	Financial management	Account receivables/payables	Bank reconciliation	Fixed asset management	Month/year end closing
	Sales and service management	Quote generation	Contact management	Sales invoicing	Payment processing
Å	Project management	Capacity planning	Budgets and estimates	Job and process costing	Resource management
	Supply chain management	Inventory and purchasing control	Shipment and distribution	Returns and cancellations	Procurement and vendor management
0.	Operations management	Forecasting	Production planning	Manufacturing capacity	Warehouse management
5	Reporting and analytics	Customer insights	Self-serve reports	Interactive dashboards	Built-in intelligence



### Core Features Microsoft Dynamics 365 Business Central



#### **Business Central Functionality - Essentials**

Financial Management							
Account Schedules	Basic XBRL	Deferrals	Responsibility Centers				
Allocations	Budgets	Electronic Payment/Direct Debits <sup>1</sup>	Unlimited Dimensions				
Bank Account Management	Cash Flow Forecast	Fixed Assets					
Bank Reconciliation	Check Writing	Multiple Currencies					
Basic General Ledger	Consolidation	Payment Handling					
Advanced Financial Management							
Cost Accounting	Inter-company Postings						
Customer Relationship Management							
Business Inbox for Outlook	Contact Classification	Email Logging	Relationship Management				
Campaign Management	Contact Management	Interaction/Document Management	Task Management				
Campaign Pricing	Dynamics 365 Sales Integration <sup>3</sup>	Opportunity Management					
		E-Services					
Bank Feeds (US, CA)	Document Management,	Online Map	Tax. Reg. No. Validation Service (EU) <sup>1</sup>				
Document Exchange Service	Document Capture	PayPal					
	Human Res	sources Management					
Basic Human Resources							
	Projec	ct Management					
Basic Resources	Job Quotes	Project Management Jobs					
Capacity Management	Multiple Costs	Time Sheet					

#### **Business Central Functionality - Essentials**

Supply Chain Management						
Alternative Order Addresses	Item Attributes	Purchase Invoicing	Sales Line Pricing			
Alternative Ship-To Addresses	Item Budgets	Purchase Line Discounting	Sales Order Management			
Alternative Vendors	Item Categories	Purchase Line Pricing	Sales Return Order Management			
Assembly Management	Item Charges	Purchase Order Management	Sales Tax/VAT <sup>4</sup>			
Basic Inventory	Item Cross References	Purchase Return Order Management	Shipping Agents			
Basic Payables	Item Substitutions	Requisition Management	Standard Cost Worksheet			
Basic Receivables	Item Tracking	Demand Forecasting	Stock keeping Units			
Calendars	Location Transfers	Sales Invoice Discounts	Vendor Catalogue Items			
Cycle Counting	Multiple Locations	Sales Invoicing				
Drop Shipments	Order Promising	Sales Line Discounting				
	Warehouse Ma	nagement and Inventory				
Automated Data Capture System	Internal Picks and Put Aways	Warehouse Shipment	Warehouse Receipt			
Bin Set-Up	Pick	Warehouse Management Systems				
		Other				
Analysis Reports	Intrastat <sup>1</sup>	Reason Codes	Workflow			
Change Log	Job Queue	Unlimited Companies	Word reporting/Document reporting			
Embedded Power BI	Notifications (on-premises only)	User Management				
Extended Text	Retention Policies	User Tasks				

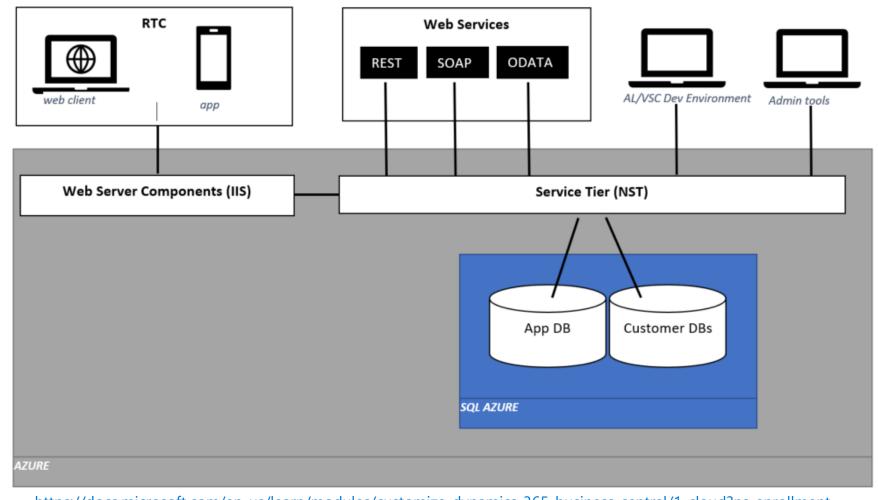
#### Business Central Functionality - Premium

Service Order Management					
Service Order Management	Service Item Management	Planning and Dispatching			
Service Price Management					
Manufacturing					
Production Orders	Machine Centers	Finite Loading			
Production Bill of Materials	Basic Supply Planning	Sales and Inventory Forecasting			
Version Management	Basic Capacity Planning	Agile Manufacturing			



### Cloud Architecture Microsoft Dynamics 365 Business Central





https://docs.microsoft.com/en-us/learn/modules/customize-dynamics-365-business-central/1-cloud?ns-enrollmenttype=LearningPath&ns-enrollment-id=learn-dynamics.get-started-dynamics-365-business-central



## Methodology

Development Process, DevOps and Support

## **Process Overview**

Discovery 9 Solution Design 2 weeks

Imperientation

Onsteweetyneetings

UNT. Training Co. Live



From in-depth experience Folio3 has carved out an Optimal Process to ensure ERP repeatable success. Coupled with its experienced and skillful team, ERP Implementations are no more fuzzy but a Success!

#### Discovery

Identification of problems and pain points currently faced by the existing system. Proposing a solution according to the end requirements to improve efficiency.



#### Implementation



Implementing the proposed solution with in the proposed timeline with mentioned features and within the budgets.

#### UAT, Training, Go-Live

User Acceptance Testing, with training sessions for awareness and post implementation support.

## Folio3 Rapid Start Template

## for Microsoft Dynamics 365 Business Central

Folio3's Rapid Start Methodology is a set of tools and configurations in Microsoft Dynamics 365 that allows users to:

- 1. Extract data from a database
- 2. Import data into Microsoft Dynamics 365 Business Central
- 3. Utilize pre-configured templates in the ERP

The pre-configured templates help you setup the company with a configuration package which helps you setup the following in a very rapid way:

General Ledger Setup
 General Posting Setup
 Inventory Posting Setup
 Purchases and Payables Setup

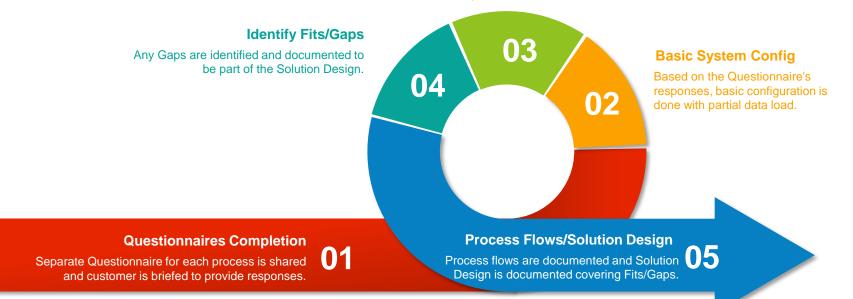
- □ Sales and Receivables Setup
- Warehouse Setup
- Inventory Setup
- □ Service Setup



## **DISCOVERY PROCESS**

#### **CRP Session**

Process demonstration is provided in CRP sessions to take the power users on board.



## **Support Levels**

How do I execute a process of a system?

2

l need something... Something doesn't work..

l want to improve..

0

1

Knowledge Base & Digital Service Desk

Folio3 will setup JIRA Service Desk for the users to report support cases. It comes with a knowledge base which can be populated with FAQs and the responses to other

**On call Folio3 Local Support Team 16/7 or 24/7** Users who submit tickets to Service Desk or send through email will be responded by Tier 1 Support team.

> Folio3 Technical Support Team Tier 1 Support team can engage Folio3 Technical resources for complex issues.

\*



Folio3 Product/Solutions Team Critical issues related to the solutions are

escalated to Product/Solutions Team.



Gold Microsoft Partner



## Service Level Agreement – Details

Folio3 proposes to offer the following terms for its Microsoft D365 Support:

Notes	Minor	Major	Critical	Fatal				
	Priority Description							
Severity	Small degradation. Few or one user affected. Business process can continue.	Limited degradation. Limited number of users or functions affected. Business process can continue.	Significant degradation. Large number of users or critical functions affected. Business process cannot continue.	Complete degradation. All users and critical features of the solution affected. Services completely unavailable.				
SLA Conditions								
Response Time	6 hours	4 hours	4 Hours	2 hours				
95% must be assigned within	1 day	12 hours	8 hours	3 hours				
Workaround	2 weeks	7 days	5 days	3 days				

\*Support service will be available on a 16 x 7 basis (US Eastern Hours).





## Microsoft Licensing Cost





SUBSCRIPTION COST

### Microsoft Licensing Costs Microsoft Dynamics 365 Business Central

Business Central is sold and implemented through a global network of Dynamics 365 partners with industry expertise.

Types of User Licenses	Packages	Microsoft Pricing
Essentials - (Full User with all the access)	Dynamics 365 Business Central Essentials	£52.80 Per user/month
<b>Premium</b> (Full User with all the access with addition to Service Order Management and Manufacturing Modules)	Dynamics 365 Business Central Premium	£75.40 Per user/month
<b>Team Member</b> (Users with read-only and data entry rights)	Dynamics 365 Business Central Team Members	£6 Per user/month

No restrictions for minimum number of users

https://dynamics.microsoft.com/en-gb/business-central/pricing/







## Q/A Session

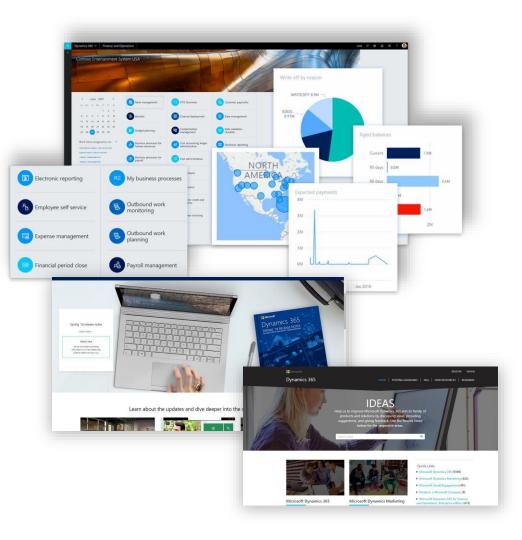
Question and Answers – Discussion Session

### Folio3 Advantages



### **Next steps**

- Requirements
- Initial Discovery Phase
- Business Planning & Estimation Letter
- Proposal/S.O.W
- Sign-off
- Project Initiation





# Thank You.

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