

# Stability and Continuous Evolution of your Microsoft Business Applications.

## ABOUT ALFAPEOPLE'S APPLICATION MANAGEMENT SERVICES:

AlfaPeople's World-Class Application Management Services (AMS) – Support, offers the expertise and flexibility you need to continuously run a successful operation with affordable costs.



*"AlfaPeople's Application Management Services can help your company make the most of your Microsoft Business Applications at speed and scale, maximizing your investment and reducing the burden on internal resources."*

*– Kledir Robenson Barkemeyer, AMS Manager, AlfaPeople*

## WHAT WE OFFER

AlfaPeople's Application Management Services (AMS) is a comprehensive managed service that encompasses Customer's Microsoft Dynamics, Power Platform, BI and/or Azure Functional and Technical services.

AlfaPeople's AMS support is specifically designed to include everything you need to run a successful operation, from training and helping users, to proactively implementing enhancements and developing and implementing a complex change in the production environment. Thus, your company can focus your efforts on driving business growth, while AlfaPeople ensures the stability and continuous evolution of your Microsoft Business Applications.

AlfaPeople's AMS support combines industry standards with many years of experience in efficiently providing state-of-the-art support and maintenance services to large, mid-sized and small businesses.

# Why Dynamics 365?

## Modern applications

Modern applications that deliver new experiences and connect with a business' existing systems to allow organizations to digitally transform their way. Applications that use mixed reality, the ability to take an application that overlays on the reality in front of the user, that guides them through a business process like never before. Connect to information from social networks, mobile devices, and micro-applications to drive intelligence and inform a more effective business process.

## Unified data and processes

Unified data and processes that enable business without silos. Centralized data enables disparate groups to work together effectively with a single, trusted view of processes, relationships, and data. Data connectors allow thousands of systems to bring their data to a single network.

## Intelligence that delivers

Intelligence that delivers actionable insight. Data in the new world includes social, relationship, and productivity information in addition to insights generated by business systems. The right solution requires a unified approach that allows companies to automatically leverage their data to decide and act in real-time with expanded analytics, predictive algorithms, and automated AI.

## An extensible environment

An extensible environment that enables change. The right solution establishes a data, communication, and application environment that makes it easy to evolve and extend existing business operations, while introducing technologies that enable users to create solutions where no solution exists and to expand data analysis.



Transform on your terms with Microsoft Business Applications. Enable people to do their best work. Gain actionable insights. Thrive with solutions expressly built for change. Unlock next.

[WWW.MICROSOFT.COM/DYNAMICS365](http://WWW.MICROSOFT.COM/DYNAMICS365)

## Key use cases



### Sales

Respond to changing business requirements with a flexible platform to rapidly create new solutions and ensure old solutions are never truly finished.



### Service

Understand your customers better and respond more quickly by accessing internal and external relationship data.



### Finance and operations

Increase your return on investment with Microsoft's agile and efficient cloud solution.



### Talent

Extend your virtual team and coordinate faster with a consolidated view of team members, activities, and responsibilities.



### Marketing

Gain end-to-end visibility by connecting data from external markets, social, and legacy sources.