

A background image showing three call center agents in a modern office setting. A man in the foreground is smiling and looking to the side while wearing a headset. Behind him, two women are also wearing headsets and looking at their workstations.

ALFAPEOPLE'S APPLICATION MANAGEMENT SERVICES

Stability and Continuous Evolution of your Microsoft Business Applications.

July 19th, 2021



Gold Cloud Business Applications
Gold Application Development
Gold Cloud Platform
Gold Cloud Productivity
Gold Data Analytics
Gold Enterprise Resource Planning

Protect your MS Business Applications investments for the long term.

Too often, post-production hurdles like managing unexpected issues and keeping up with adapting your Microsoft Business Applications to your business needs, can prevent a promising deployment from achieving the intended goals and setting up your business for future success.



CHALLENGES

Companies usually need on-demand skilled resources and expertise to keep up with the required changes to their business processes and needs after the deployment of their Microsoft Business Applications.

IDEAL SOLUTION

An experienced and efficient AMS support partner that will not only help you fix problems, but also ensure you make the most of your Microsoft Business Applications to quickly adapt to your changing needs.

DESIRED OUTCOMES

Stability and continuous evolution of your Microsoft Business Applications with affordable costs, so you can focus on your core business.



AlfaPeople's AMS - Support

AlfaPeople's World-Class Application Management Services (AMS) - Support offers the expertise and flexibility you need to continuously run a successful operation with affordable costs.

1

DEEP EXPERTISE AND SCALABILITY

Our support experts have deep knowledge and experience with the entire Microsoft Business Applications portfolio. They work seamlessly as an extension of your IT department.

2

TIERED SUPPORT

AMS services are tailored to meet your needs and budget. Predetermined monthly hours and response times define each level of support.

3

DEVELOPMENT & INNOVATION

Services include training, identification of improvements and best practices, technological development and updating, licensing reviews, in addition to inspirational workshops.

AlfaPeople's AMS & Microsoft Dynamics 365, Power Platform, BI and Azure

AlfaPeople AMS support is specifically designed to include everything you need to run a successful operation, from training and helping users, to proactively implementing enhancements and developing and implementing a complex change in the production environment. Thus, your company can focus your efforts on driving business growth, while AlfaPeople ensures the stability and continuous evolution of your Microsoft Business Applications.

MICROSOFT ADVANCED SUPPORT FOR PARTNERS

Our Advanced Support for Partners agreement with Microsoft give us access to quick-response problem resolution for the Microsoft solutions.

RESPONSIVENESS

Our experts can be available during business or extended hours to resolve issues and proactively prevent them based on the SLAs defined to meet your specific needs.

FLEXIBILITY & AFFORDABILITY

You decide how you will use your predetermined monthly hours so you can get the most value from your support team and budget.

**Let us help you with your AMS
support needs too! Book a call
today!**

Call for more information: +1 289 291-7769

Ask a question via email: northamerica.dynamics365team@alfapeople.com

Learn more: <https://alfapeople.com/ca/application-management-service-microsoft-dynamics-365/>



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