



Featured Offer

# Driving Employee Experience for Frontline Workers - Two Weeks Proof of Concept



We are passionate about helping organizations succeed in today's dynamic and competitive world through agile and personalized Microsoft Cloud and AI driven solutions that transform your operations, collaboration and communication.



# Withum's Digital Solutions at a Glance



**60+ consultants**

(Project Managers, Business Analysts, Developers, Data Scientists, Engineers, Software Developers, User Experience Designers)

**2 Microsoft MVPs**



**650+**

**60+**

**18**

**2**

**Microsoft Solutions Partner**

**650+ cloud deployments**

(Microsoft 365, Power Platform, Azure)

**18 years as :**

A Microsoft Managed Partner

- Microsoft Solutions Partner - Business Applications
- Microsoft Solutions Partner - Digital & App Innovation Azure
- Microsoft Solutions Partner - Modern Work
- Microsoft Solutions Partner - Infrastructure Azure

# 80% of employees are frontline workers<sup>1</sup> so it is vital to engage them

Organizations with highly engaged employees have

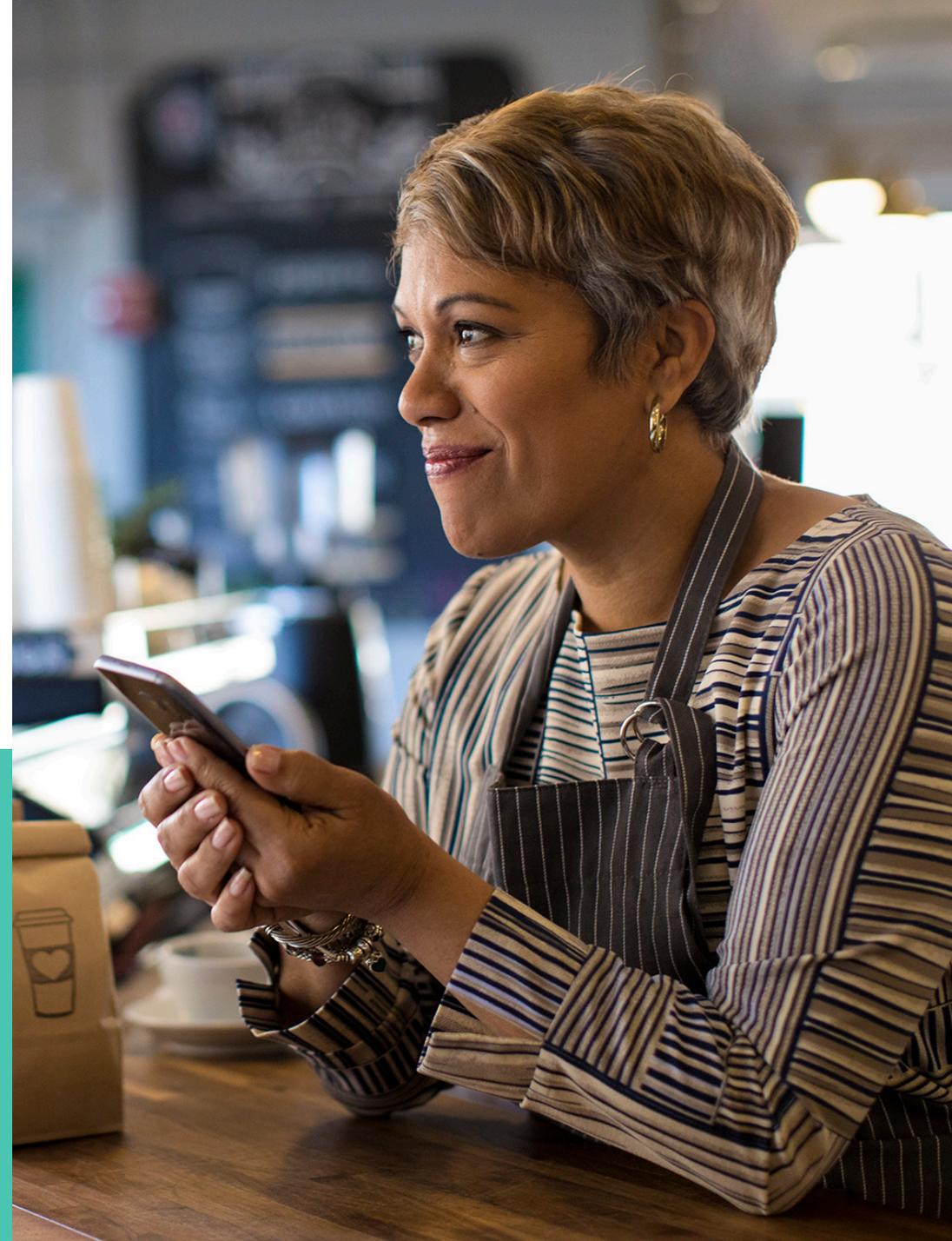
**21%**

greater profitability.<sup>2</sup>

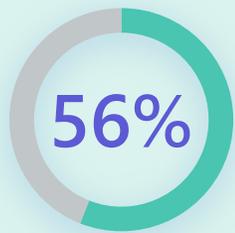
Highly engaged employees are

**12x**

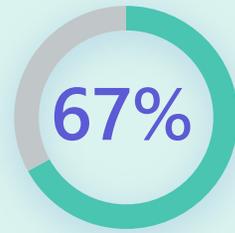
less likely to leave their company than those who are not engaged.<sup>3</sup>



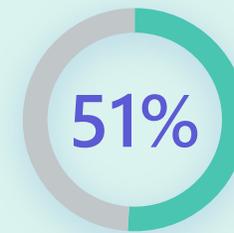
# But challenges stand in the way of engaging and retaining frontline workers



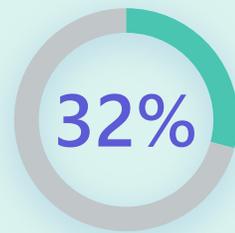
56% of the frontline says leadership does not prioritize workplace culture<sup>1</sup>



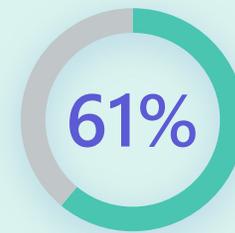
67% of people wish they spent more time on professional learning<sup>2</sup>



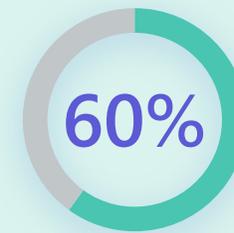
51% of frontline workers don't feel valued as employees<sup>1</sup>



32% of frontline workers feel their voice is not being heard<sup>1</sup>



61% of employees would be more engaged if learning was integrated with work platforms<sup>2</sup>



60% wish more was being done to help physical exhaustion or mental health<sup>1</sup>

# Enable frontline workers to build new skills and engage in an inclusive company culture



Build communities and encourage company-wide dialogue



Accelerate onboarding and upskilling



Support inclusion and wellbeing

# The challenges affecting Frontline Workers

## Communication

Communication and knowledge sharing often rely heavily on verbal or paper-based channels

Huge delays in the transmission of critical messages cause real problems for staff and customer interactions

## Schedule Management

Site supervisors often struggle to efficiently manage rotas and time off. These processes are typically paper-based and rely on shop presence, intensive chase-up to function and face to face communication

## Training and onboarding

Construction workers need the ability to understand and adapt to new guidance and company policies quickly. However, most construction organisations struggle to have the right tools and accessibility features available to their frontline to ensure they remain up to date, compliant and engaged

## Digitized Processes

The respect of health and safety measures is one of the main priorities in the construction industry, but it can take time and is prone to human error

Paper-based processes hide vital information and lead to archive paper mountains

## Digital Ecosystem

Multiple systems and tools with multiple log ins causes confusion and affects efficiency within organisations

To complete one process, a construction worker may be required to interact with numerous systems to complete a minor task, wasting valuable time

## Wellbeing & Engagement

The ability to drive engagement and ensure wellbeing for frontline employees has serious barriers due to the lack of facility to engage directly with those on the construction site.

Construction workers might not have a company mobile phone, email or access to internet which makes them feel disconnected



Time Clock



Shifts



Security



Documents



Tasks & Approvals



Praise



Corporate Communications



Virtual Visits



Chat and Calling



Walkie Talkie



Learning



Dashboard



Power Apps



# Introducing Withum's Employee Experience for Frontline Workers Proof of Concept Offer

## □ Features

- Discovery of common high impact use cases and opportunity to create a frontend for frontline workers using Microsoft Teams
- Create a rapid proof of concept demonstrating the capability of the Microsoft 365 and Teams platform and integration to backend system with point applications to address business needs
- Create a roadmap for successful deployment and immediate impact



# Who this is for?

- ❑ Large organizations with significant frontline workers population in
  - Manufacturing
  - Distribution
  - Retail
  - Healthcare



## Call to action



Contact Jeff Willinger