



SECURE IDENTITY ASSESSMENT

Your Roadmap for Future Identity Management

01 Client Benefits

- Identify holes and determine gaps in current organizational security posture
- Identify failure to meet requirements of CyberSecurity Insurance
- Assess current Microsoft 365 licensing and highlight underutilized services
- Identify cost savings by consolidating security services in single platform
- Improve end-user cyber-training and avoiding common security pitfalls
- Minimize end-user impact/change mgmt

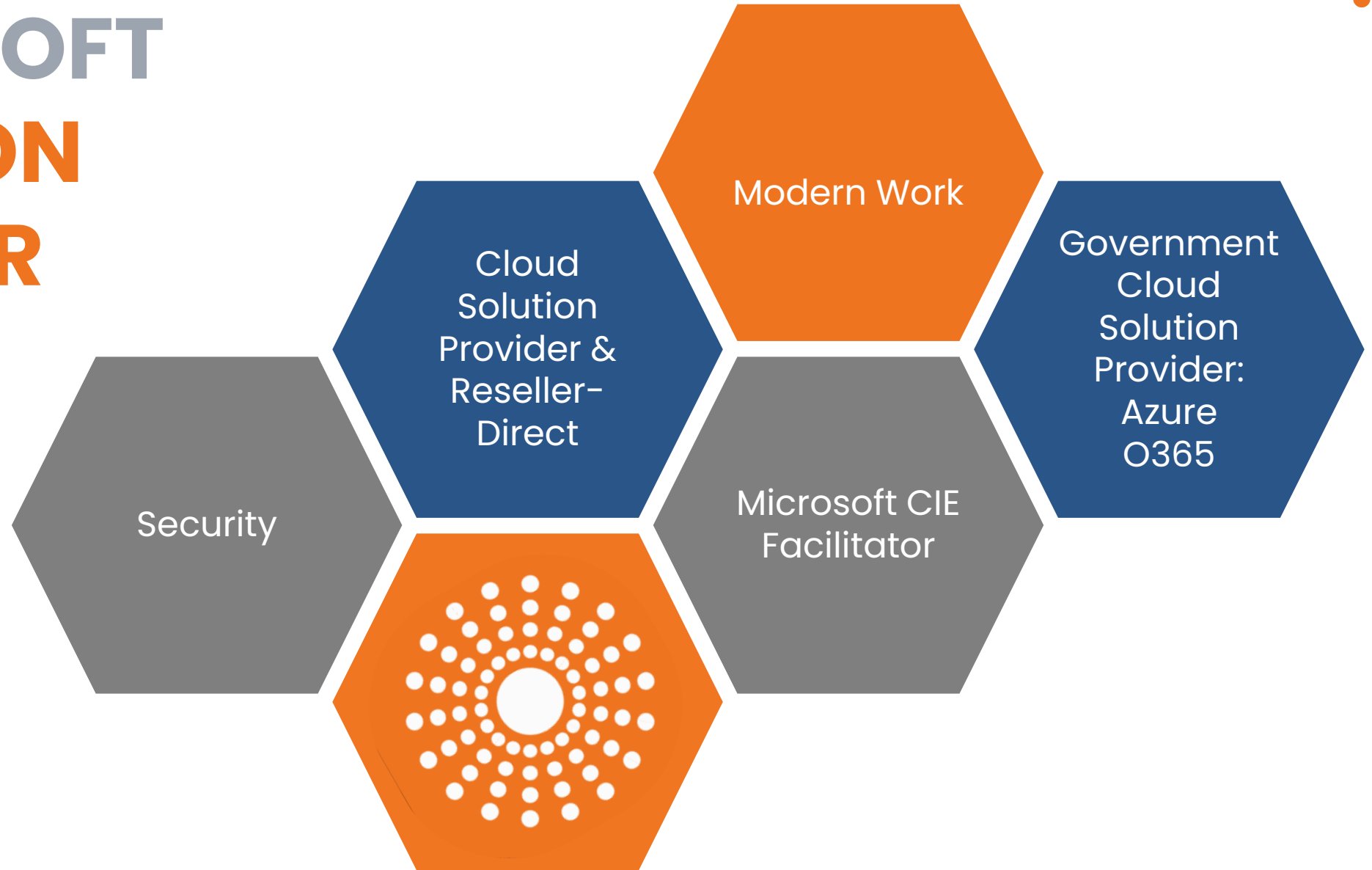
Assessment Goals & Strategy 02

- Interview key stakeholders, administrators and management to understand short-term and long-term goals and requirements for cybersecurity
- Understand the organization's overall objectives and priorities
- Identify how recommended security implementations align with the organization's goals, such as improving security, achieving compliance, and driving digital transformation.

03 Architect Change & Identify Gaps

Deliver Security Roadmap 04

MICROSOFT SOLUTION PARTNER



OUR STORY

Award
Winning
Helpdesk

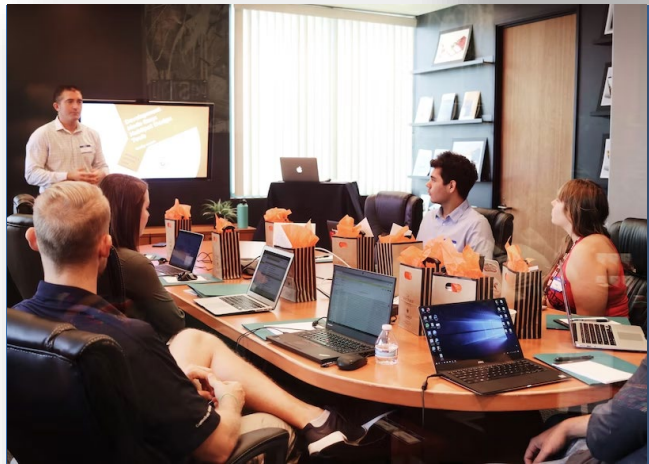


Who are we?

We're technology obsessed humans transforming the employee experience.

Why we do IT?

We're determined to make people's lives better through technology and connected experiences.



Microsoft
Specialists

Where are we going?

We're creating positive social impacts where limitless collaboration and unending connections are possible.



OUR VALUES are the foundation for everything we do.



INTEGRITY

Consistent, trustworthy behavior where authenticity and ownership of our own choices and the choices of our team members prevail in our character.

INNOVATION

A diverse work culture that produces a forward-thinking business by supporting an open exchange of ideas, driven by creativity & collaboration, allowing us to explore new ways to navigate our digital world.

HEART

We show genuine care for our community, our customers, and our culture. We believe people are at the heart of IT! We are authentic, inclusive, and take the time to celebrate and enjoy one another's company.

TEAMWORK

Working together and supporting one another to achieve a clear, common goal, while taking accountability for your own contributions and the overall team's success.





CUSTOMER PRINCIPLES



Every touchpoint is a chance to delight



Execute with excellence and smile



Your success is our success

THE MANAGED SOLUTION METHODOLOGY

IT SERVICES ORG SERVICES

IT VISION

IT Experiences that create Excellence for the businesses We serve.

IT MISSION

We deliver the best technological solutions for new and existing business opportunities through collaboration with our stakeholders.

DELIVERY
EXCELLENCE

CLIENT
EXPERIENCE

EMPLOYEE
EXPERIENCE

OPERATIONAL
EXPERIENCE

CORPORATE
EXPERIENCE

BUSINESS CAPABILITIES

IT GOALS

Automated services & automation tools to capture end user data. resolve issues and get feedback

Self-service or automation of user-provisioning through auto-enrollment. automated app and policy delivery

Streamlined systems for service management knowledge bases for relevant information

TCO analysis (cost per ticket. average ticket counts, time per ticket) BI for the help desk

Constant closed-loop feedback for the IT teams to measure SLAB and employee feedback

IT CAPABILITIES

IT INITIATIVES

IT VISION. MISSION & GUIDING PRINCIPLES



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SOLUTION**

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