

With Inbound Order Automation using the Open AI & Azure cognitive services can save 90% of the manual effort required to create orders in your commerce or ERP Systems from email orders.



AUTOMATION

End-to-end automation of customer orders via email - customers can send their orders in their own PO format as attachments or even request products in plain language body of the email.



ORCHESTRATION

With the Azure Analytics Stack, the process is orchestrated within your Azure environment with little to no manual intervention



AGILITY

Up to 90% reduction in manual effort due to automation and orchestration. The implementation time for each document type is only between 4-6 weeks.

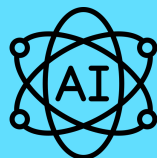


OBSERVABILITY

The human in the process is intended for handling extraordinary scenarios. In addition, by using visualization tools such as PowerBI, it is easy to centrally monitor the entire process.



The customer sends an email with the desired products and quantities. Your own PO format can be used/attached.



AI engine extracts keywords and formats to create the order/quote create the offer



Processed orders are stored in a DB. Orders with low confidence value are stored separately for manual verification.



Orders/quotations are created in the webshop/ERP via API-based calls are created. Only orders with a high probability for the correctness of the processing are sent automatically.