



Teams Phone Pilot



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Teams Phone Pilot

Microsoft Teams Phone Pilot is a comprehensive program designed to enhance your organization's communication capabilities and deliver seamless, collaborative experiences for your employees.

Microsoft Teams Phone Pilot is a 90-day initiative that allows you to deploy Teams Phone for up to 50 users, operating in parallel to your existing production phone system. This approach not only reduces deployment time but also frees up internal resources to concentrate on business-as-usual tasks, accelerating your organization's time to value.

Key Benefits

- **Gain Visibility:** Understand your company's communications challenges and objectives better.
- **Validate Capabilities:** Prove how Microsoft Teams Phone provides the necessary features to foster seamless collaboration.
- **Expert Guidance:** Our team of experts will enable and onboard up to 50 pilot users in your tenant.
- **Pilot Scope:** We will define the pilot scope and objectives for up to 50 users, focusing on key use cases and scenarios.
- **User Training:** Comprehensive training will be provided to pilot users, ensuring they can personalize and optimize their Teams Phone experience.
- **Progress Updates:** Regular status meetings will be conducted to discuss pilot progress and address any challenges that arise.

Program Phases

1. **Discovery and Pilot Design:**
 - We will start by understanding your existing environment and identifying key use cases and scenarios for the pilot.
 - Together, we will build a well-structured plan for the Teams Phone pilot.
2. **Preparation and Remediation Checklist:**

- Our experts will work with you to document any remediation activities necessary for a successful Teams Phone deployment in your production environment.
- 3. Execute Pilot Deployment:**
- During this phase, we will deploy Teams Phone in your production environment for the selected set of users and demonstrate the chosen use cases and scenarios.
- 4. User Training and Adoption:**
- Our team will conduct user training sessions for the selected pilot users, empowering them to make the most of Teams Phone's features.
 - IT admins will receive adoption e-mail templates and documents in the presentation's appendix to facilitate smooth user onboarding.
- 5. Next Steps:**
- After the completion of the 90-day pilot, we will analyze the results and provide you with a comprehensive report outlining the findings and recommendations. Based on the pilot's success, we will collaborate with your key decision-makers to define the next steps for scaling the deployment and adoption of Microsoft Teams Phone throughout your organization.

