Lean Forth Your Business to Perfection with PIA by TOG

Post Implementation Audit (PIA) for Dynamics 365

Tech One Global is one of the leading solutions integrators and Microsoft Partners in the south Asia region. For over a decade our 150 technical experts and 500 seasoned professionals have been delivering best-in-class services by combining global expertise with local knowledge— serving clients across various segments and industries.

The post-implementation audit is an evaluation of the project's goals and activity achievement as measured against the project plan, budget, time deadlines, quality of deliverables, specifications, and client satisfaction.

Conducting a PIA will ensure that your organization gets the maximum benefits out of the implemented solution and will help you to process the business continuity plan.

WHAT WE OFFER with PIA

- A detailed evaluation of the CRM/ERP system that is implemented in your company, catering to the deliverables against the goals.

- Find out the preferable integrations, add-ons, or customizations to the current CRM/ERP system, that might be needed to run the operations smoothly.

- Knowledge sharing, ideas to improve, and comments from expert professionals in the industry.

- How can we integrate your system with the features of Dynamics 365 and leverage?

Why Dynamics 365?

○ **MODERN APPLICATIONS:**

Modern applications that deliver new experiences and connect with a business' existing systems to allow organizations to digitally transform their way. Applications that use mixed reality, the ability to take an application that overlays on the reality in front of the user, that guides them through a business process like never before. Connect to information from social networks, mobile devices, and micro-applications to drive intelligence and inform a more effective business process.

○ **UNIFIED DATA AND PROCESSES**

Unified data and processes that enable business without silos. Centralized data enables disparate groups to work together effectively with a single, trusted view of processes, relationships, and data. Data connectors allow thousands of systems to bring their data to a single network.

○ **INTELLIGENCE THAT DELIVERS**

Intelligence that delivers actionable insight. Data in the new world includes social, relationship, and productivity information in addition to insights generated by business systems. The right solution requires a unified approach that allows companies to automatically leverage their data to decide and act in real-time with expanded analytics, predictive algorithms, and automated AI.

○ **INTELLIGENCE THAT DELIVERS**

An extensible environment that enables change. The right solution establishes a data, communication, and application environment that makes it easy to evolve and extend existing business operations, while introducing technologies that enable users to create solutions where no solution exists and to expand data analysis.

Tech One Global | www.techoneglobal.com |
bizapps@techoneglobal.com | +94 777 34 31 89

Key Use Cases

SALES
Respond to changing business requirements with a flexible platform to rapidly create new solutions and ensure old solutions are never truly finished

FINANCE AMD OPERATIONS
Increase your return on investment with Microsoft's agile and efficient cloud solution.

SERVICES
Understand your customers better and respond more quickly by accessing internal and external relationship

TALENT
Extend your virtual team and coordinate faster with a consolidated view of team members, activities, and responsibilities.

MARKETING
Gain end-to-end visibility by connecting data from external markets, social, and legacy sources.

Microsoft Dynamics 365

Transform on your terms with Microsoft Business Applications. Enable people to do their best work. Gain actionable insights. Thrive with solutions expressly built for change. Unlock next.