

PC Solution's Microsoft Frontline Pilot

8-12 Weeks Pilot Program will enable frontline workers and extended workforce of organization to understand how Teams platform can be used to enhance their Productivity.



Prioritize Frontline Involvement.

Define Problems Clearly.

Foster Business-IT Collaboration.

Engage Frontline Managers.

Choose Right Building Blocks.

Start Simple for Speed.

Gather User Feedback.



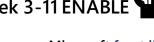






- This will ensure alignment and introduction of organization business objectives mapped to Frontline workers.
- Initiation of the Discovery Workshop followed by Pilot Deliverables to be discussed and output to be documented as the Scope Deliverables of Pilot.

Week 3-11 ENABLE



- Turn on a Microsoft front line Trial in your production tenant and enable select users with the MS team app in Teams.
- ❖ Get MS Teams App-setting and management guidance, including training on best practices, and support for frontline workers in Teams.
- Regular status meetings to discuss Pilot progress or challenges.

Week 12 GROW

- Summarize key learnings and results or feedback from users who participated in the Pilot.
- Build a plan and define next steps to improve employee experience with Microsoft Frontline.

