

# Legacy Mapping

The function of the TEMAP process for is to help the customer migrate from the current PBX voice environment or SFB to Teams in such a way that the customer can decommission the legacy environment.

## INPUTS FROM THE CUSTOMER

- Organisational structure
- Use of End User Devices
- PBX feature usage
- Definition of known and unknown specials.
- Governance Process

## INPUTS FROM SITES



## PROCESSING

**The Resonate Team will do the following:**

- Populate our unique templates with the inputs.
- Analyse site data and define personas
- Agree Design Ground Rules
- Analyse the data and assign the correct connection type
- Identify questionable connections for further interrogations
- Create draft TEMAP Output for each Site/PBX
- Review the document with the site contact for agreement
- Make adjustments
- Agree the final document

## OUTPUTS

- Agreed Design Ground Rules
- Agreed Final Assignment for all DIDs
- Configuration information for identified special features
- Requirements for any special features development along with recommendations. i.e. Can it be done in house or 3rd Party Required.
- Report for the UCC solution, describing what is required in Teams to enable the removal of the legacy equipment.
- Review of all findings and rationale.