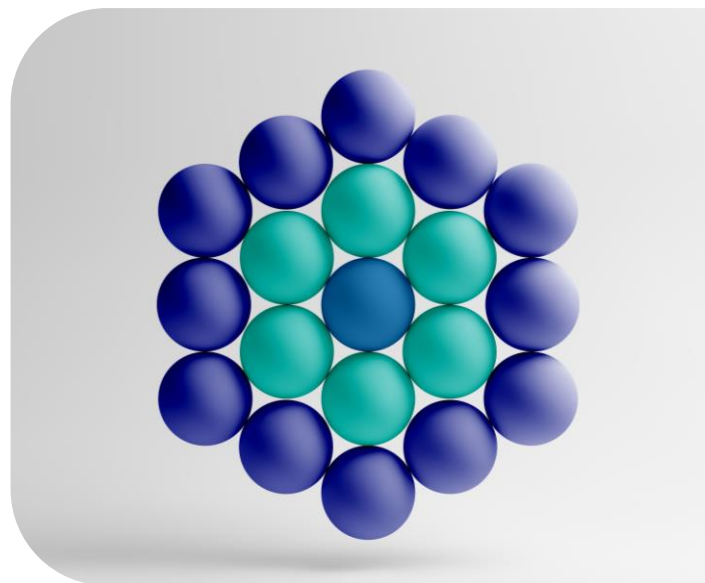


## Workplace Single Sign-On.

### One-time, secure login for immediate access to all apps.

With the anchoring of remote and mobile working, the rise of Bring-Your-Own-Device policies, and the increasing number of cyberattacks, cloud adoption is on the rise. As the visibility and control over data in the cloud is limited, the question on how to properly secure it is arising. Workplace Single Sign-On tackles the inherent security issues of passwords by taking the responsibility of managing credentials away from the user and putting your organisation back in control.



- + Users can seamlessly access the Workplace Platform without having to insert their credentials, allowing them to focus on their core activities.
- + No new accounts to be created or passwords to be remembered.
- + Connects to multiple on premise and cloud IDP systems to authenticate and authorise known users.

## Workplace Dashboard.

### Real-time overview of all workplace assets.

Pandemic aside, this decade presents your business with several new challenges. Managing your modern workplace is undoubtedly one of them. With Workplace, we offer you an out-of-the box monitoring solution to help you tackle this challenge. Our Workplace Dashboard provides a quick and general overview on the current state of your workplace (tools) from both an administrator and employee point of view, enabling you to instantly act and react upon your findings.

- + Grant separate access to both admins and end-users with Workplace's two dashboard types: Administrator and Employee Dashboard.
- + Active assets and users, pending requests, open tickets, ... Navigate to the Administrator Dashboard and uncover the current state of your workplace.
- + Registering a device, requesting a SIM, opening a support ticket, through the Employee Dashboard, your employees can now manage their workplace tools throughout its entire lifecycle with just one click.

## Workplace Store.

### Let your employees order their favourite workplace tools.

According to a global survey conducted by Vanson Bourne in 2021, questioning over 2000 employees and 500 IT decision makers, almost 90% would take a pay cut to use the tools they prefer at work. On top, offering choice translates into numerous benefits for both your business and your employees. With CWSI's Workplace Store, implementing employee choice within your organisation is never easier. Get Workplace and let your employees order their favourite workplace tools all by themselves while staying in control.

- + Through CWSI's Workplace store, your employees can now select, and order their favourite workplace tools based on their predefined employee profile and available budget.
- + Workplace offers the complete web shop experience. When allowed, end-users can pay extra for an upgraded model through their preferred payment method.
- + Workplace comes with a real-time stock overview, allowing your employees to make a decision based on stock availability.
- + To offer maximum flexibility to your employees, Workplace integrates with numerous flexible income plans.

## Workplace Financing.

### Employee choice at a predictable cost per month.

Cutting down on employee costs without compromising on employee satisfaction may seem difficult to do. Configure your personalised Workplace Store, let end users pick their device of choice, and stay on top of your budget with Workplace Financing. Buy or lease the devices, provide vouchers, set a fixed budget per employee group, or let your employees pay the on top amount themselves through online banking. It is employee choice at a predictable cost per workplace.

- + Flexibility is more than letting your employees order their favourite tools for work. It's also about providing flexible payment options.
- + Do you prefer centralised purchasing where department managers submit requests for approval, enabling procurement to stay in control of their budget? Workplace Financing has got you covered!
- + With Workplace Financing, you can buy or lease your devices at a predictable cost per workplace per month.

## Workplace Self-Service.

### Zero admin intervention during the device lifecycle.

Today, businesses increasingly rely on the benefits of IT to remain competitive. But without efficient processes in place, it can be difficult to address questions and tasks in a cost-effective way without sacrificing quality. On top, the more time the service desk dedicates to answering the phone or sifting through requests sent by email, the less they can focus on ironing out issues. With Workplace Self-Service, your employees can manage their own devices throughout the entire device lifecycle without zero admin intervention.

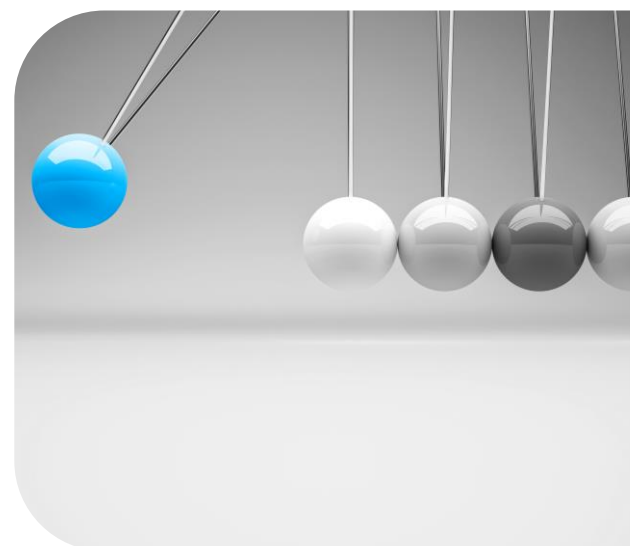
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## Workplace Repair.

### Certified, fast repair of all your workplace devices.

Mobile devices have become an integral part of the business world. And as the number continues to grow, so does the need for a future-proof mobile policy, that, among others, focuses on ensuring qualitative, cost-effective repair flows. From centralised to end-user-initiated repair flows, Workplace enables your business to easily reinforce the rules of your mobile policy – no workarounds possible. Want to go an extra mile? Add swap devices to the mix.

- + Reduce the workload of your IT department, put your end-users in control by letting them manage their devices throughout the entire device lifecycle. From purchase over support to repair.
- + Workplace Repair lets you evaluate the need for repair by measuring its cost against the economic value of the asset, allowing you to always stay on top of your budget.
- + A broken screen, overheating, poor battery life, ... The list of possible repairs is endless, making it hard to keep track. Through Workplace Repair, we ensure that all repairs' consider your internal processes and policies.
- + Once a repair is approved, CWSI takes care of the rest. All hardware and software repairs, both in and out of warranty, are performed by Authorised Repair Centers. They ensure quality repair by working with genuine spare parts.



## Workplace Support.

### Outsourced support for the entire modern workplace.

Does your company have its own IT team? Our workplace experts are happy to work with them as an extension of your IT department. With Workplace Support, our workplace experts are here to assist both end-users and VIPs throughout the entire lifecycle of the modern workplace. This way, your IT team remains fully in the loop, but has more time to focus on its primary goals. It is cost-effective and efficient.



- + Our workplace experts are available 24/7 for all Workplace related questions from both end users..
- + CWSI's Workplace ticketing system allows fast interaction with the employee, while keeping the internal IT department in the loop of the current status of the Workplace.
- + As the user and its device(s) are correlated in Workplace, our Workplace experts can uncover what assets belong to what user in the blink of an eye, allowing them to take action right away.
- + Once having received a support ticket, our Workplace experts can take immediate device actions, manually or automated through bots, decreasing downtime and increasing operational efficiency.

## Workplace Discovery. Dynamic up-to-date database.

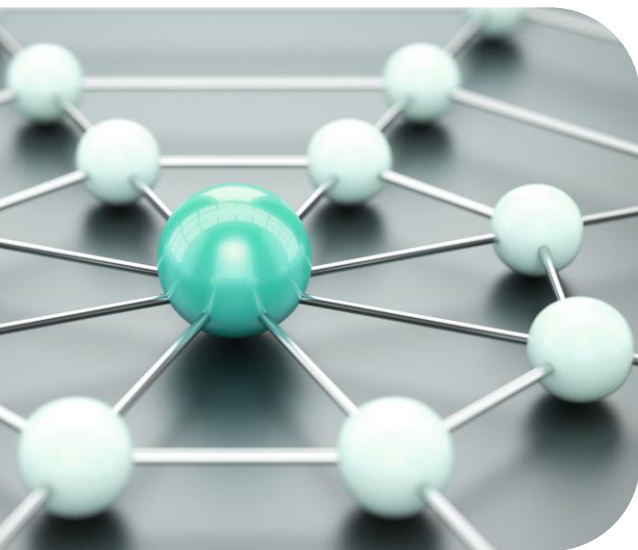
Excel is a great tool for basic inventory, but it proves to be inadequate for asset tracking in larger enterprises and organisations. Thanks to its Unified Endpoint Management (UEM) and telco integrations, Workplace automatically discovers all assets and asset owners, resulting in a dynamic, always up-to-date database:

- + Workplace connects to your Unified Endpoint Management platform(s) and reads all information on managed assets based on serial numbers and connected users.
- + Based on data from your UEM platform, Workplace automatically connects the numbers and SIMs to the accompanying devices.
- + Based on workplace data, all assets are connected to the accompanying user, following the user rights and roles linked to its authority and posture.
- + Thanks to its various system integrations, Workplace automatically discovers and brings together all assets and asset owners, resulting in a dynamic, always up-to-date database.

## Workplace Single-Click. Manage your entire fleet with a single click.

With employee choice comes IT complexity. With Workplace Single Click, you can now manage multiple operating systems, hardware brands and UEM platforms (Ivanti/ MobileIron, Samsung Knox, VMWare Workspace One, Jamf, Microsoft Intune) through one platform. Taking actions on all employee assets with a single click? Onboard Workplace, let the integration take over, and decrease the need for skilled IT resources.

- + Workplace connects with leading UEM platforms such as Ivanti/ MobileIron, Samsung Knox, VMWare Workspace One, Jamf and Microsoft Intune, allowing your IT team to take cross-platform actions.
- + Workplace Single-Click, is on and off boarding made easy. Let the integrations take over, register or retire a device with a single click.
- + Workplace is a simple platform that enables your employees to take self service actions throughout the entire device lifecycle.



## Workplace Policies.

### Digital signing of mobile policies when logging on.

With Workplace Policies, your employees can now digitally sign and accept mobile policies when logging onto the platform. You define the rules, no workarounds possible.

- + No need to chase end users for their signature anymore, with Workplace Policies your staff accepts and signs your mobile policy automatically when logging on to the workplace platform.
- + You determine the rules of your mobile policy, the platform puts them into practice. No workarounds possible.
- + Establishing a flexible reward plan often comes with a heavy administrative burden. With Workplace Policies, we help you simplify the process, reduce the burdens and extra work by reinforcing digital signage and acceptance of your mobile policies.

## Workplace Class.

### Differentiation in device choice, telco options, repairs.

Different employees, different needs. Someone in marketing, for example, needs a powerful computer that can stand its ground when rendering a video while someone in sales is regularly on the road and may benefit more from a mobile solution. In short, the needs of your employees differ enormously, making it difficult to standardise your technology fleet. With Workplace Class, we provide differentiation in device choice, telco options and repair policies, allowing your staff to pick their own tools for work depending on their employee class and personal preferences.

- + Become an employer of choice, let your employees order their favorite tools for work based on the end-user hierarchy currently in place.
- + With Workplace Class, providing flexibility across your entire organisation was never easier. From end users to VIPs, the differentiation between employees is based on the existing AD-group memberships, ensuring your staff gains access to the right devices, telco options and repair policies at all times.
- + With Workplace Class, letting your employees pick and order their favourite tools for work becomes a simple, streamlined process, increasing efficiency and employee experience

## Workplace Roles.

### Role based access made easy.

As companies expand and mature, the complexity of their access grows along with them. With a greater number of people working with a greater number of applications, the workload to onboard or transition employees increases. On top, more errors tend to be made. Workplace's role-based access aims at tackling the growth in complexity by enabling stakeholders to perform operations in a way that's logically connected to their role within the organisation. With Workplace Roles, only the information relevant to a specific employee profile is shown when using the portal.

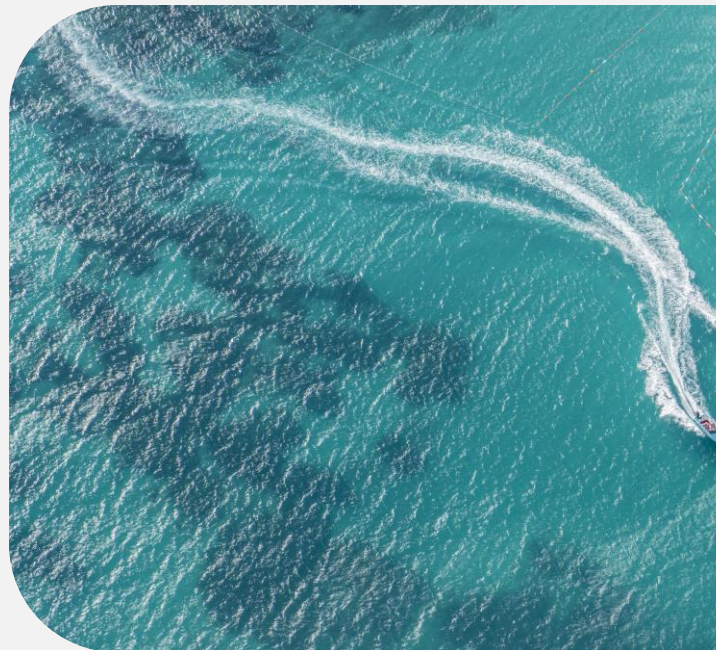
- + An unlimited number of profiles can be created, each with different sets of roles linked to them.
- + With Workplace Roles, your employees can request a new device or unlock their current assets. Yet, the wipe and retire actions are only made available to the IT Team. For a fleet manager then, all actions can be made available, while HR may have read only access for reporting.
- + As an HR manager, for example, is part of two employee groups – HR and management - they should gain access to additional actions within the platform compared to their team members. That's why with Workplace Roles, multiple roles can be applied to the same user.

## Workplace Gears.

### Platform intelligence at its finest.

As the demand for help desk services increases faster than staffing and budgets can keep up with, the maintenance of your IT infrastructure may fade into the background, leading to unpleasant consequences such as the failure of hardware, security breaches and applications no longer being available. The introduction of Workplace Gears creates automated processes to facilitate the management of your IT and technology fleet and makes handling the modern workplace for your IT team a lot easier..

- + The CWSI's Workplace offering is modular and is based on your needs. We provide a technical solution, with full employee support.
- + Through integrated mail and support tickets, we ensure clean and streamlined IT support interactions.
- + Workplace Gears allows you to simplifying workflows, so you can focus on your core business. With Bot automation, simple tasks can be automated based on triggers. For example, when the battery level of an asset is too low, a repair ticket to replace the battery can be automatically submitted.
- + Thanks to Workplace's migration automation, you can easily migrate from one Unified Endpoint Management system to another and this at the pace of the employee.



## About CWSI.

**We leverage our deep expertise in mobile and security along with our channel and geographical reach to deliver and secure the digital employee experience for our customers now and for the future.**

Founded in 2010, CWSI is a mobile and cloud security specialist, providing IT security, mobility and managed service solutions that support the modern workplace. From offices in Ireland, United Kingdom, Belgium, Luxembourg and the Netherlands, we provide consulting, professional services, and managed services to Europe's most respected organisations in a range of industries.

CWSI has deep technical expertise in the design, deployment, integration, and management of industry-leading software solutions, and is a Microsoft Solutions partner. CWSI helps companies to thrive and stay secure in a mobile world and has enabled hundreds of organisations and thousands of employees to work productively and securely from anywhere, and on any device.

