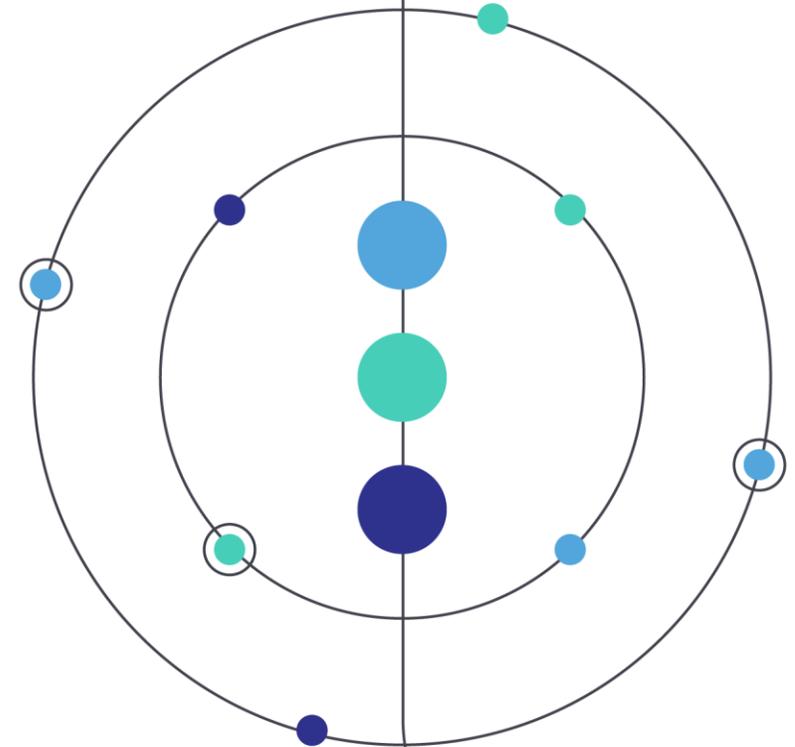


CWSI.

Workplace

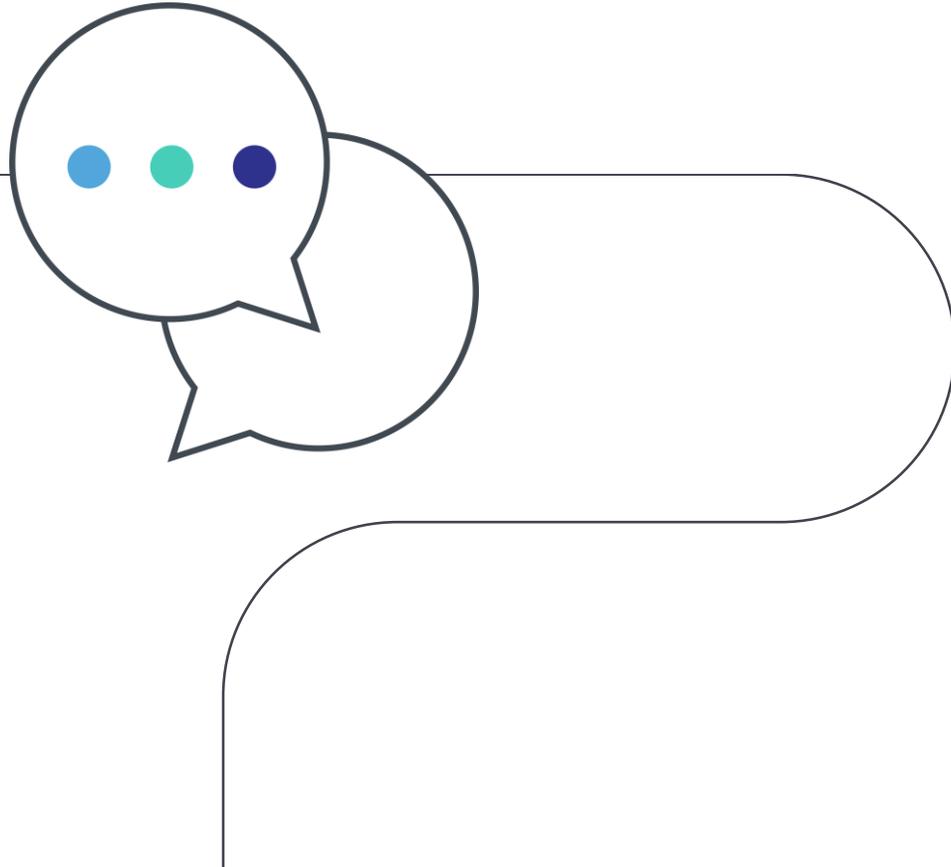
Scalable Orchestration that delivers the Digital
Employee Experience (DEX) in the Modern Workplace
with options to integrate partner service.



CWSI.



Customer Survey



- Issued corporate device, worse than home, delayed
- Poor first day experience, support tickets, no guidance
- Internal workflows fragmented for mobile and laptop
- Procurement non-competitive, slow, approvals needed
- UEM not optimised for Modern Workplace/WFH
- NCSC/ISO compliance not integrated
- Lost, stolen, bricked devices, not collected on last day
- 500 people with phone and laptop is €700,000, registered ?

DEX, Digital User Experience?

- A modern approach to leveraging existing technology Investments, UEM, AAD, Groups
- A transformative approach to deliver engagement, motivation and service from a staff perspective.
- Remove wasteful steps, pre-authorise, move quickly.
- Make it motivational, enable WFH, equipment, gifts.
- Understand preference with laptop and mobile.

☰ Gartner Become a Client ↗
or call +441784614264

Gartner Research

Menu

Top Use Cases For Digital Employee Experience (DEX) Tools

Detect, diagnose and remediate end user technology issues

Analyst(s): Tom Cipolla, Dan Wilson

Despite growing digital workplace investment, the employee experience with technology remains a "black box" for most I&O leaders.

DEX tools can provide a deeper understanding of employees' experiences with digital technologies and enable digital workplace teams to build an approach focused on employees' individual preferences.

Using this infographic, I&O leaders can easily identify the top DEX use cases that will help you measure and improve holistic digital employee experience, discover unreported issues and sources of digital friction, increase efficiency through actionable insights, reduce cost and accelerate value realization from your technology deployments.

Complete the form to get your free copy.

Company Information
All fields are required.

Company Name & Location

Business Street Address

City

State/Province *Optional*

Postal Code *Optional*

Country

• • •

CWSI.

Workplace



CWSI.



the modern workplace calls
for employee choice
at the lowest possible
operational cost

employee



flexibility

employer



predictability



a cloud platform to manage the
modern workplace life cycle
for a fixed cost per month



WUOLU workplace

Welcome, **Ulrik Van Schepdael**
This is the place where you can order and manage your workplace assets

[eShop](#)
[Activate SIM](#)
[Order SIM](#)
[+ Add new request](#)
[Register device](#)
[Create ticket](#)
[FAQ](#)

11 active assets
1 requested assets
0 open tickets

Assets 🔍

iMac Intel (Retina 5K, 27-inch, 2020)
Desktop computers
 iMac Intel (Retina 5K, 27-inch, 2020): C02CW0Q5PNSW

Added on : 2021-10-27 [More info](#)

[Lock](#)
[Unlock](#)
[Retire](#)
[Wipe](#)
[Create ticket](#)

iPhone 13 Pro
Smartphones
 iPhone 13 Pro: DCG4PV9M6X

Operating System: 15.6.1 | Name: iPhone

Added on : 2021-09-25 [More info](#)

[Lock](#)
[Unlock](#)
[Retire](#)
[Wipe](#)
[Create ticket](#)

Phone number
Telecom
 Phone number: 32475515102

SIM card: 9722010091403 | Operator: Orange | Subscription plan: Shape Traveller

Added on : 2021-11-09 [More info](#)

[Edit subscription](#)
[Create ticket](#)

SIM Cards
Telecom
 SIM Cards: 9722010091403

SIM type: Physical SIM | Operator: Orange | Phone number: 32475515102

Added on : 2021-11-09 [Show PUK code](#)

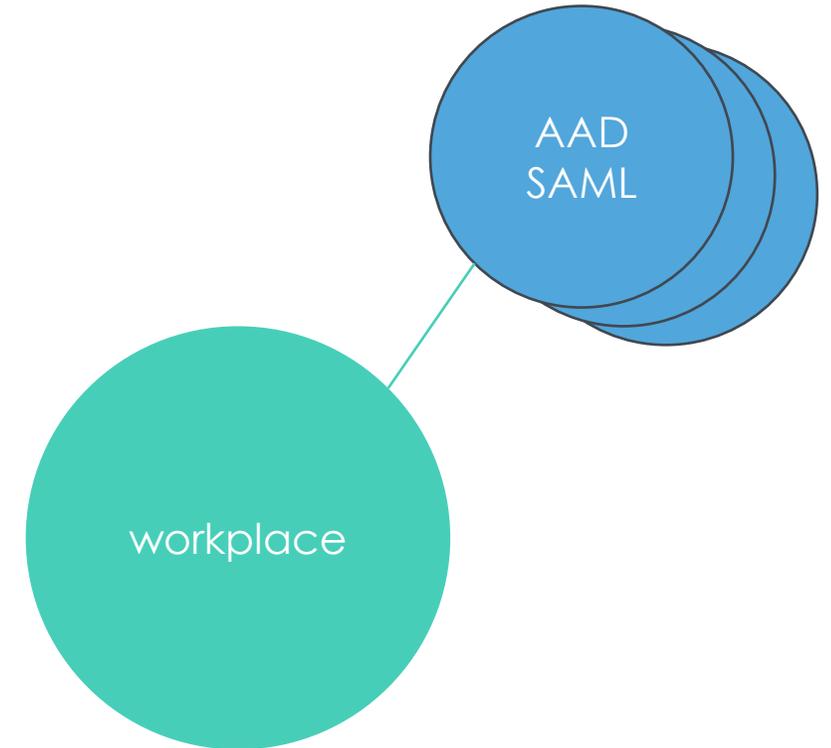
[Replace SIM](#)
[Create ticket](#)

User Experience Orchestration

- Centralised service
- Consistent deliverables
- Leverage existing engineering
 - UEM
 - AAD
- No data replication
- Automatic workflows
- Drives security and compliance
- Removes wasted tasks

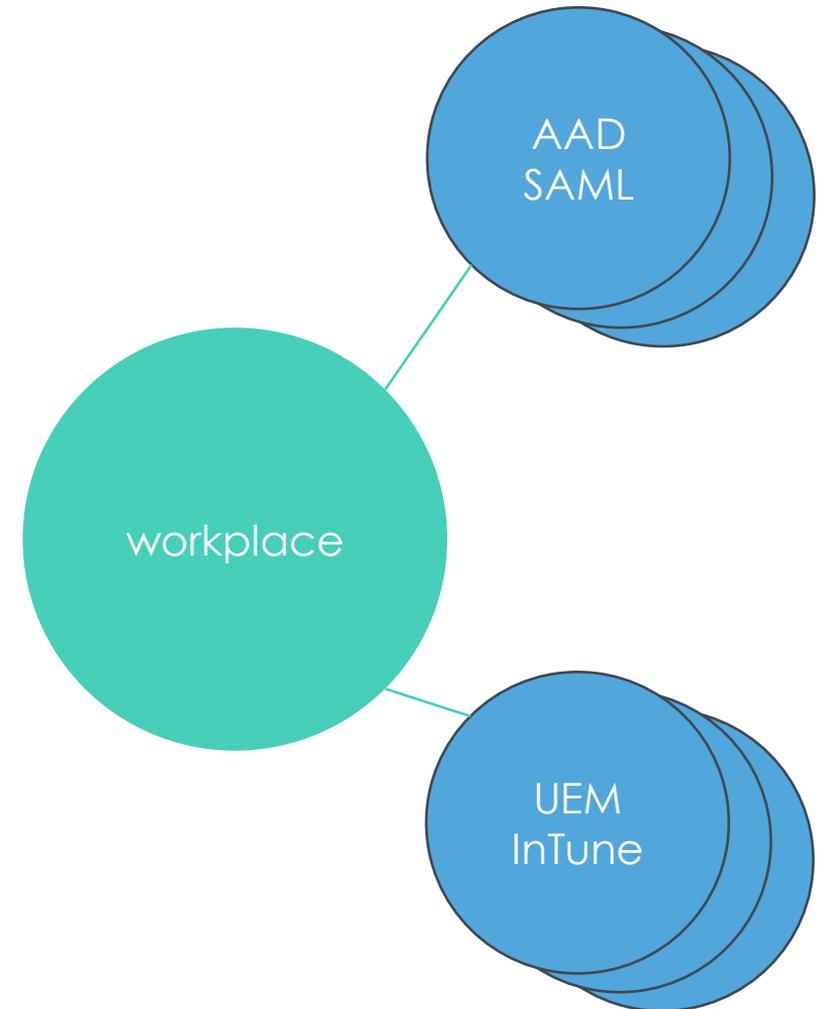
Workplace is secure and rule based

- Leverages existing IDP(s) and supports Single Sign On
- Multi Tenant with private data storage
- All actions, views, catalogues are based on group memberships



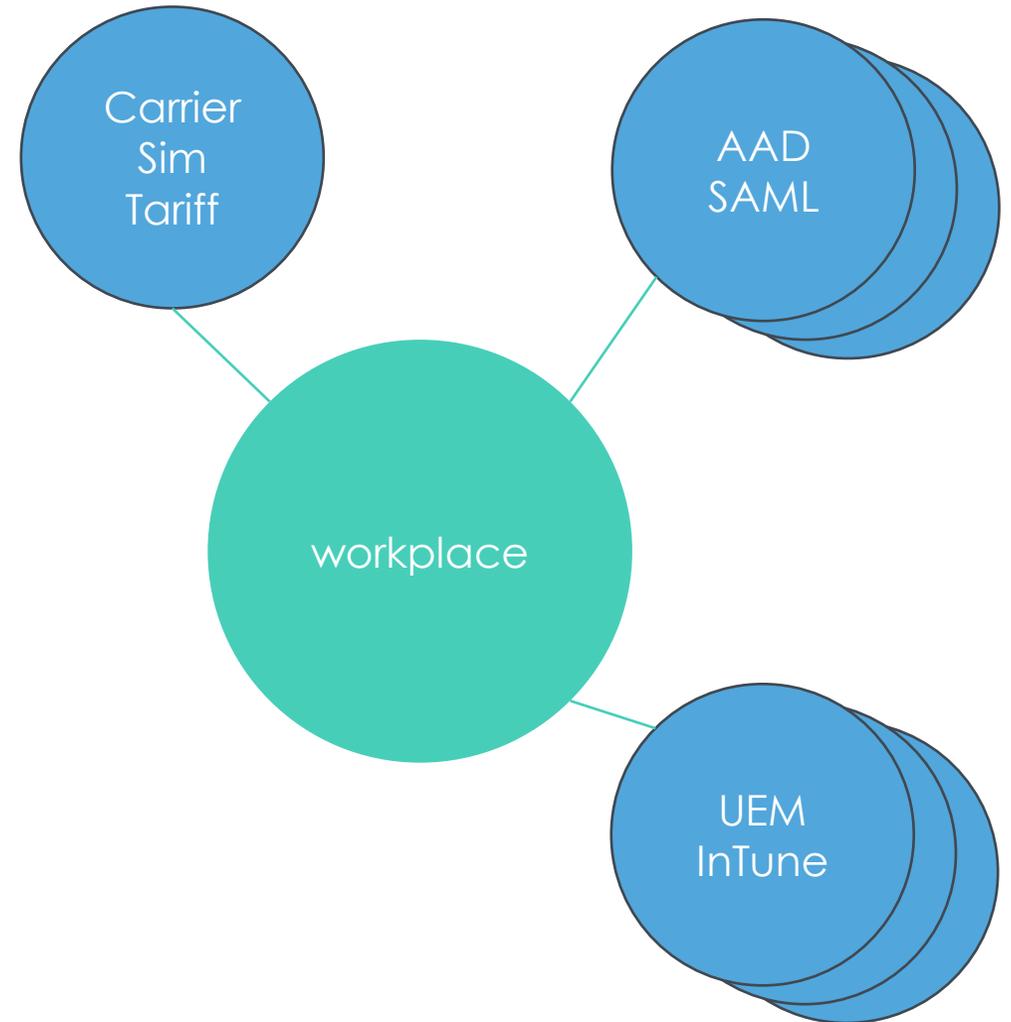
Workplace is connected

- Automatic discovery of live content
- Dynamic Links, not cloned data
- Dynamic Views, permissioned
- Selected Actions, permissioned
- Low to no overhead or deployment



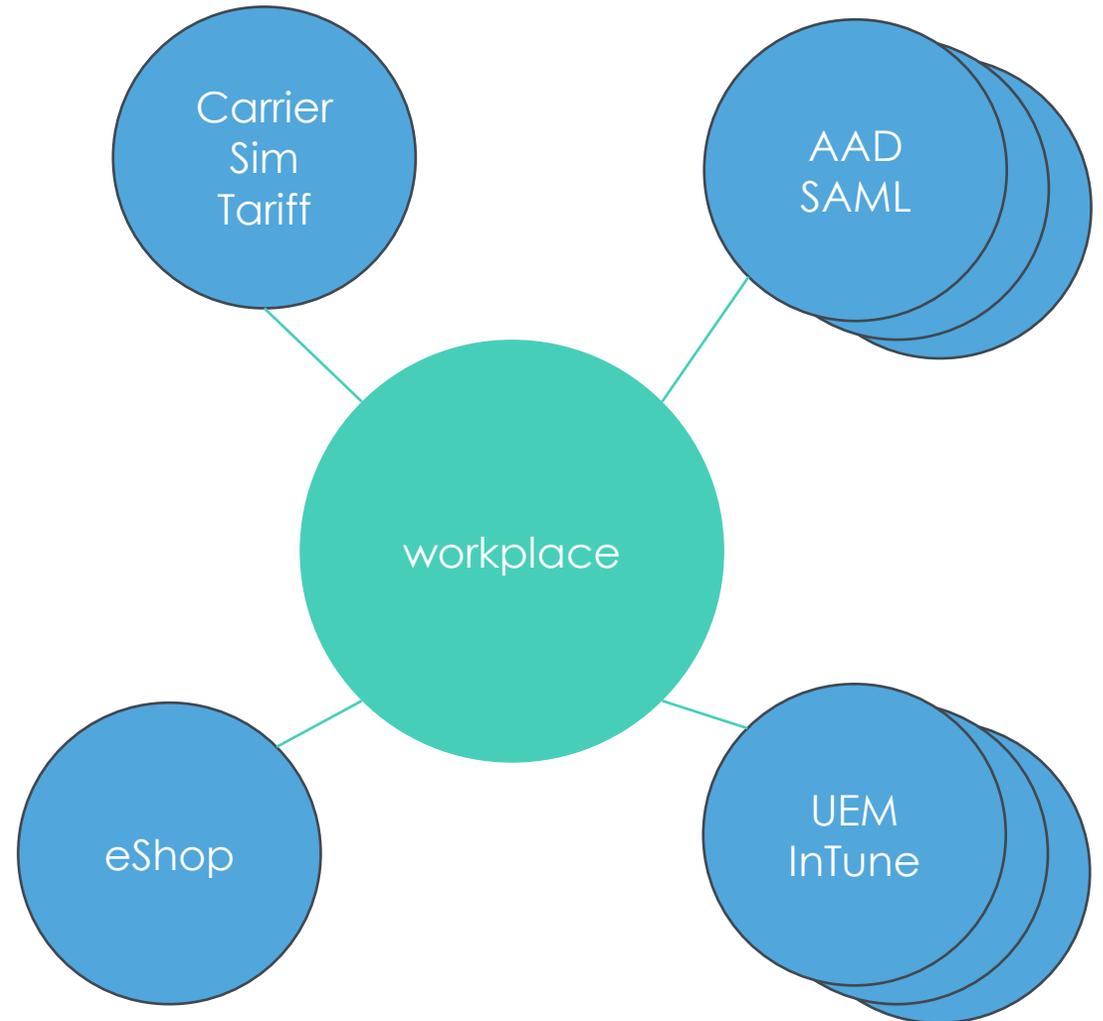
Workplace is telco enabled

- Bi-directional communication to retrieve tariff plans and actions
- Consolidates carrier and enterprise content
- Dynamic tariff management
- E-Sim capability



Workplace is shop enabled

- Flexible Shop Model
- Selectable by AD/Group
- Integration through API's
 - Single Sign On
 - Voucher push
 - Approval flow
- Shop per customer with specific price book, payment and processes
- Selectable management of product catalogues



workplace employee benefits



workplace store

select your device of choice
top up your budget
delivery at home or the office
works out of the box

workplace support

24/7, one point of contact
direct access to repair

workplace self-service

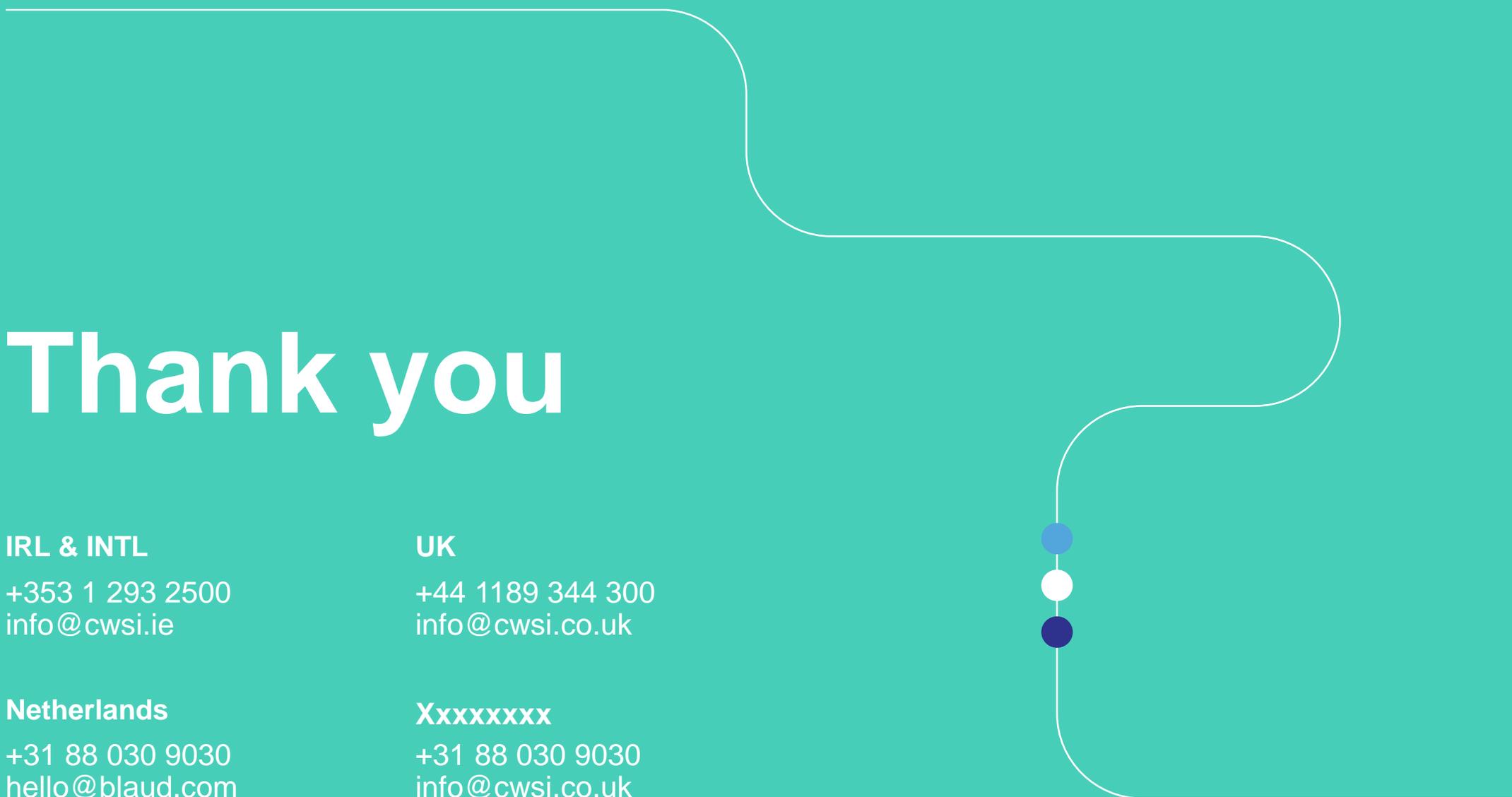
24/7, get it fixed, enrolled
at your pace

CWSI.

Workplace



CWSI.



Thank you

IRL & INTL

+353 1 293 2500
info@cwsie.ie

Netherlands

+31 88 030 9030
hello@blaud.com

UK

+44 1189 344 300
info@cwsie.co.uk

Xxxxxxxx

+31 88 030 9030
info@cwsie.co.uk

