



**RESPOND**  
**INVESTIGATE**  
**RESOLVE**



1.

## WHAT IS KASEWARE?

“Change is the law of life. And those who look only to the past or present are certain to miss the future.”

-- John F. Kennedy



# A NEW PARADIGM

Kaseware is the next generation of end-to-end police software.



## THE PROBLEMS

- ▶ Dispatch, records management, and investigations software is stuck in the 1990s
- ▶ You want integrated solutions, not disperse data and disjointed modules
- ▶ Your team members already use too many different applications to do their jobs
- ▶ Pricing models are complicated and confusing, and customer support is poor



## THE SOLUTION

- ▶ Kaseware offers a modern, intuitive, web-based user interface
- ▶ Everything is included - no module boundaries
- ▶ Kaseware can replace several existing systems at most organizations or tackle a smaller need
- ▶ Kaseware is available as a SaaS subscription service with minimal upfront investment

Kaseware **changes the game** by arming your officers with relevant data in real-time.



## KEY FEATURES

- ▶ Receive calls, auto-populate caller/location information, and view incidents on a map
- ▶ Track mobile units on a map and share incident information in real time
- ▶ Command line dispatch efficiency with a rich UI
- ▶ Easily transition calls to incident reports
- ▶ Full lifecycle investigation management
- ▶ Evidence tracking and management
- ▶ Powerful search and analytics features
- ▶ Android and iOS mobile apps



## CUSTOMIZE KASEWARE

- ▶ User-created dashboards for home, case, and supervisor views
- ▶ Custom branding, labeling, lookup values, and public submission website
- ▶ Custom workflow processes
- ▶ Custom functional and data access controls
- ▶ Full support for a localized user experience in the preferred language of each employee

# 2.

## FEATURES IN DEPTH

“No problem can be solved until it is reduced to some simple form. The changing of a vague difficulty into a specific, concrete form is a very essential element in thinking.”

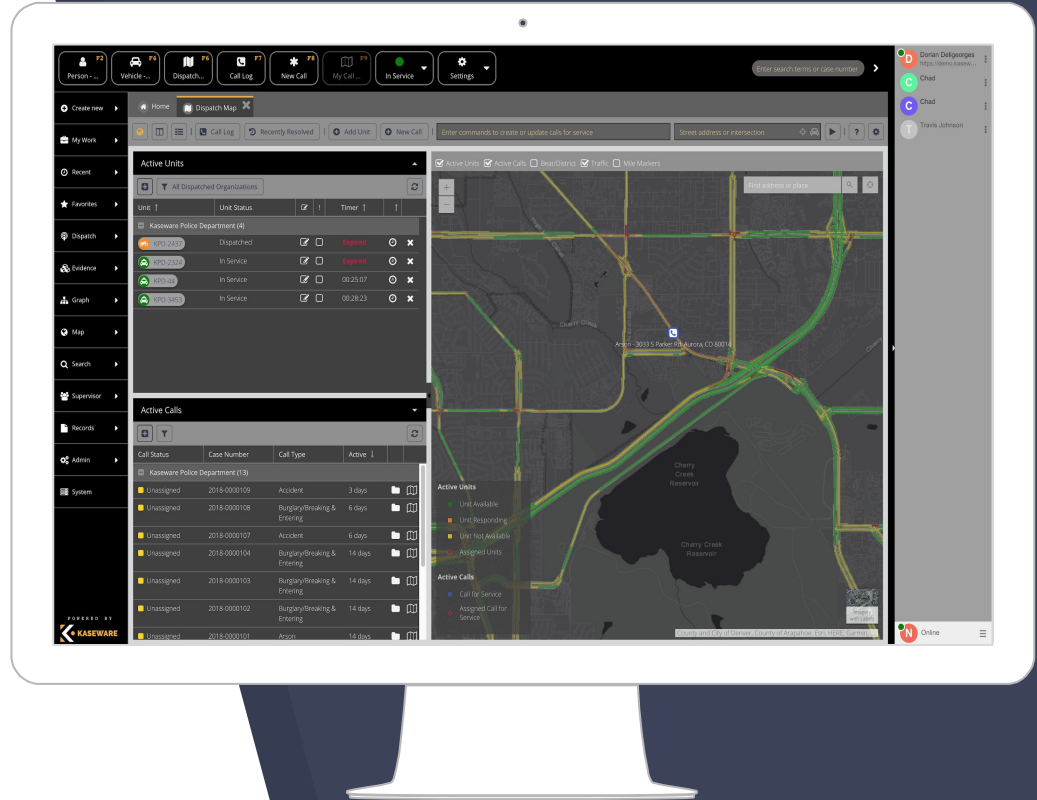
-- J.P. Morgan





# COMPUTER-AIDED DISPATCH

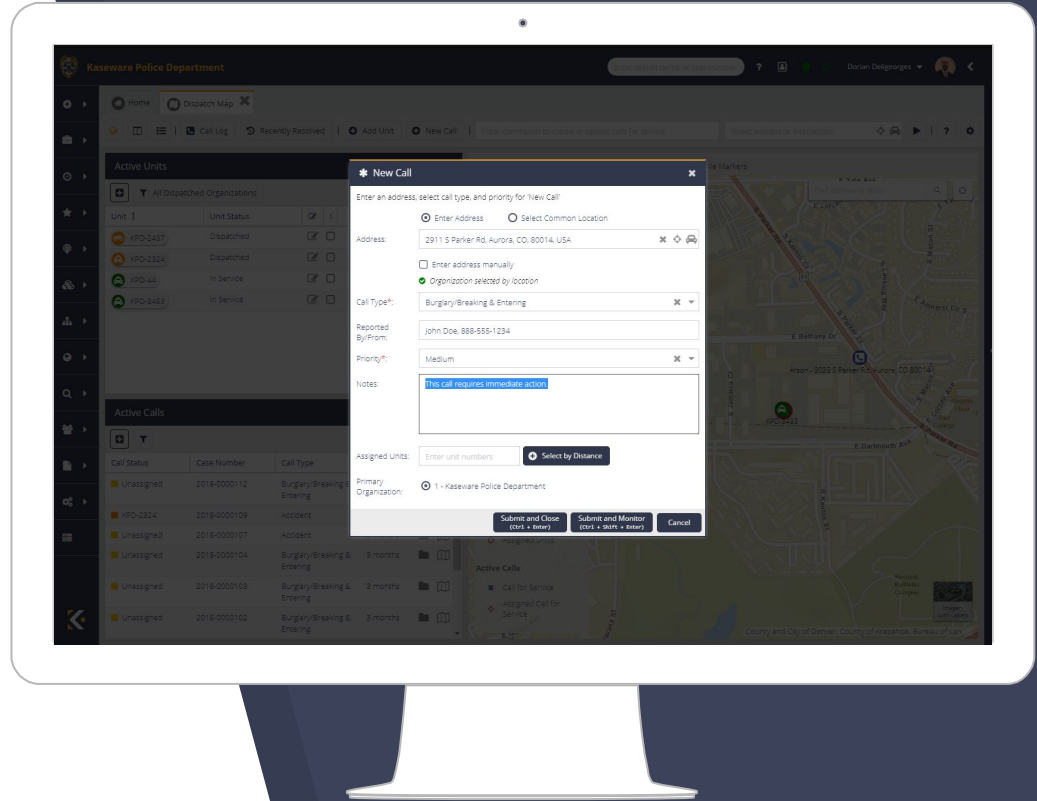
- ▶ View/track calls and mobile units on a map
- ▶ Assign units to incidents and provide real-time updates
- ▶ Turn-by-turn directions to incident locations
- ▶ Generate reports directly from call notes





# STREAMLINED CALL ENTRY

- ▶ Enter call information via UI or command line
- ▶ Auto-fill call info from caller ID/location\*
- ▶ Assign available units by call proximity
- ▶ Send immediate notifications to officers in the field



\* Requires API integration with emergency phone system



# CUSTOMIZABLE OPS CENTER

- ▶ Customize call, unit, and map views
- ▶ Drag-and-drop to assign units
- ▶ Dispatch for multiple organizations and filter views by group/team

**Kaseware Police Department**

Enter search terms or case number

Home Dispatch Map

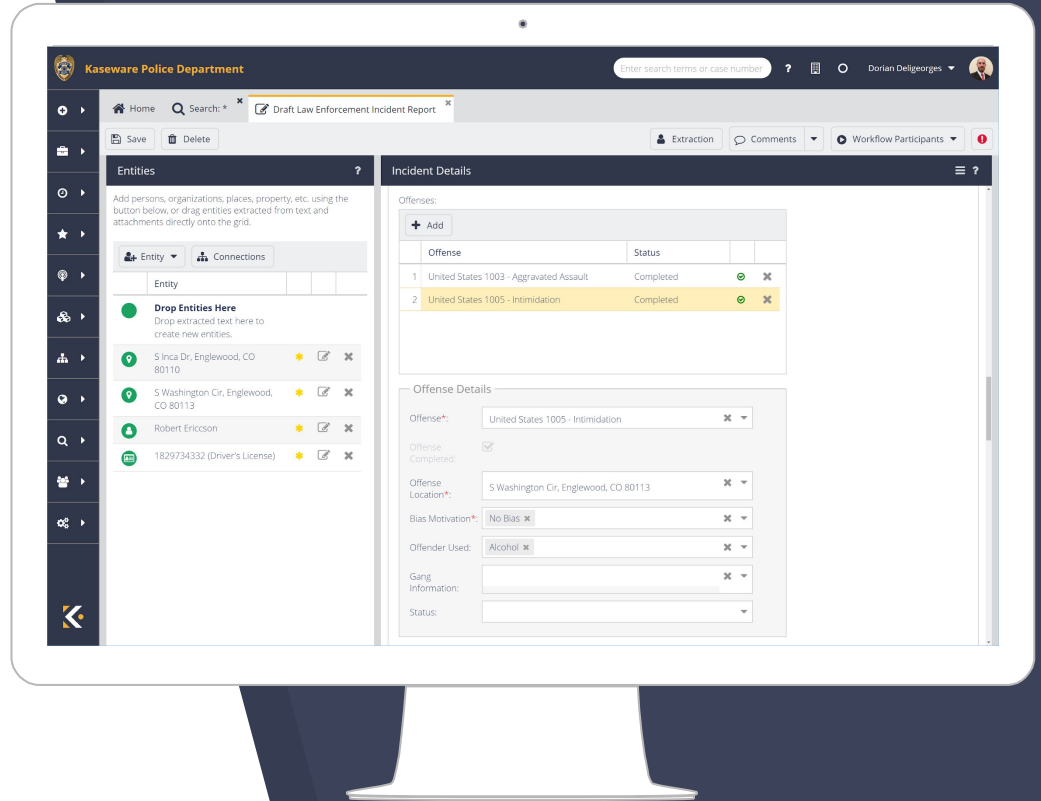
Call Log Recently Resolved Add Unit New Call Enter commands to create or update calls for service Street address or intersection

Active Units				Active Calls				
Unit	Unit Status	Assigned Call for Service	Timer	Call Status	Case Number	Call Type	Location	Active
KPD-2437	Dispatched	2018-000007 - Arson at 155 N. Tanager St. Wickenburg, AZ 85390	Expired	Unassigned	2018-0000112	Burglary/Brea. & Entering	Safeway, 560 N. Corona St. Denver, CO 80218	2 months
KPD-44	In Service		Expired	KPD-2324	2018-0000109	Accident	332 Vine St. Denver, CO 80206	2 months
KPD-2324	Dispatched	2018-0000109 - Accident at 332 Vine St. Denver, CO 80206	00:07:37	Unassigned	2018-0000107	Accident	3033 S Parker Rd. Aurora, CO 80014	3 months
KPD-3453	In Service		00:27:48	Unassigned	2018-0000104	Burglary/Brea. & Entering	3033 S Parker Rd. Aurora, CO 80014	3 months
				Unassigned	2018-0000103	Burglary/Brea. & Entering	3033 S Parker Rd. Aurora, CO 80014	3 months
				Unassigned	2018-0000102	Burglary/Brea. & Entering	3033 S Parker Rd. Aurora, CO 80014	3 months
				Unassigned	2018-0000101	Arson	3033 S Parker Rd. Aurora, CO 80014	3 months
				Unassigned	2018-0000100	Accident	3033 S Parker Rd. Aurora, CO 80014	3 months
				KPD-2437	2018-0000097	Arson	155 N. Tanager St. Wickenburg, AZ 85390	3 months
				Unassigned	2018-0000099	Arson	3033 S Parker Rd. Aurora, CO 80014	3 months
				Unassigned	2018-0000069	Burglary/Brea. & Entering	88 E Apache St. Wickenburg, AZ 85390	6 months



# INCIDENT REPORTING

- ▶ Intuitive web-based forms
- ▶ Foolproof validation as reports are entered
- ▶ Capture data from any device, including mobile
- ▶ Instant connection feedback as data is entered





# INVESTIGATION MANAGEMENT

- ▶ Track documents, entities, and evidence all in one place
- ▶ Integrated map/graph analytics
- ▶ Export investigations for discovery or presentation

The screenshot displays the Kaseware Police Department investigation management software interface. The top navigation bar includes a search bar, user profile (Nathan Burrows), and a list of tabs: Home, Search, Dashboard, Summary, Calls for Service, Incidents, All Documents, Entities, Requests, Evidence, Media, and Graphs. The main content area is divided into several sections:

- Recent Notifications:** A list of events such as "Document Filed" and "Document Search Warrant Execution" with timestamps like "13 days ago" and "5 months ago".
- Media:** A gallery of images and documents related to the investigation, including "ai-capone...", "article-2...", "78440-002...", "capone-mu...", and "Capone.mp4".
- Investigation Information:** A detailed sidebar for the current investigation, showing:
  - Organization:** Kaseware Police Department
  - Created:** 2017-01-02 2:33 pm MST
  - Last Updated:** 2017-09-12 8:18 am MDT
  - Case Numbers:** 2017-000002 - Liquor Violation, 2017-0000245 - Liquor Violation
  - Title:** Al Capone - RICO; Chicago Illinois
  - Summary:** A paragraph describing Al Capone's role in the Five Points Gang and his involvement in the North Side Gang.
- Timeline:** A chronological view of events, including "St. Valentine's Day Massacre", "Request: Locate and interview Al...", and "Investigation: Updated - See inve...".



# EVIDENCE MANAGEMENT

- ▶ Track property items, including collection, storage, and chain of custody
- ▶ Link evidence to incidents, documents, entities, etc.
- ▶ Perform evidence inventories

Kaseware Police Department

Enter search terms or case number ? ? ? Nathan Burrows

Home Search \* 2017-000002 - Li... Evidence Manager

Number Found: 9

Filters

- Evidence Type
  - Computer/Electronics (6)
  - Weapon (2)
  - Alcohol/Drugs (1)
- Status
  - Collected (8)
  - In Storage (1)
  - Within the last ...
    - Week (0)
    - Month (6)
    - Year (9)
- Applied Filters: None

Evidence...	Status	Found ↓
Compute...	Collected	08/30/2017
Unknown - Western Digital WD10EZEX		
Compute...	Collected	08/30/2017
Unknown - Western Digital WD10EZEX		
Compute...	Collected	08/29/2017
Unknown - Apple A1419		
Compute...	Collected	08/29/2017
Unknown - Apple A1661		
Compute...	Collected	08/29/2017
Unknown - Cruzer Micro 4GB		
Compute...	Collected	08/29/2017
Unknown - Western Digital My Passport		
Weapon	Collected	06/06/2017
Handgun - Glock 22 .40		
Weapon	Collected	05/16/2017
Weapon - Glock 37 .40		

Organization: Kaseware Police Department

Case Numbers: 2017-000002 - Liquor Violation

Entered On: 2017-08-31 10:17 am MDT

Last Updated: 2017-09-11 9:32 pm MDT

Property (As Entered) [View property with current updates](#)

Images:

Property Type: Portable Electronics

Status: None

Make: Western Digital

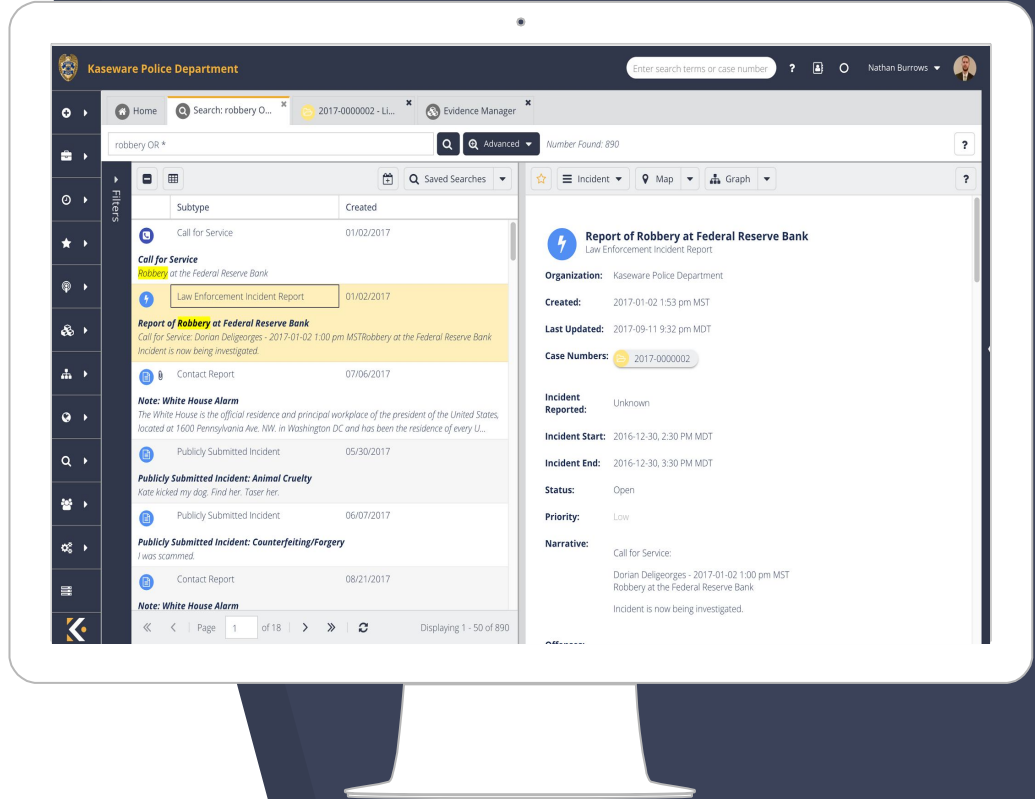
Model: WD10EZEX

Serial Number: 6C26C6A8262626



# SEARCH EVERYTHING

- ▶ All of your data is instantly searchable
- ▶ Import and OCR external documents
- ▶ Integrated criminal database queries\*
- ▶ Export your search results for external analysis and sharing



The screenshot displays the Kaseware Police Department software interface. The search bar at the top shows the query "robbery OR \*" and indicates "Number Found: 890". The main content area is divided into a list of search results on the left and a detailed view of a selected incident on the right.

**Search Results List:**

Subtype	Created
Call for Service	01/02/2017
Law Enforcement Incident Report	01/02/2017
Contact Report	07/06/2017
Publicly Submitted Incident	05/30/2017
Publicly Submitted Incident	06/07/2017
Contact Report	08/21/2017

**Incident Detail View: Report of Robbery at Federal Reserve Bank**

**Organization:** Kaseware Police Department

**Created:** 2017-01-02 1:53 pm MST

**Last Updated:** 2017-09-11 9:32 pm MDT

**Case Numbers:** 2017-0000002

**Incident Reported:** Unknown

**Incident Start:** 2016-12-30, 2:30 PM MDT

**Incident End:** 2016-12-30, 3:30 PM MDT

**Status:** Open

**Priority:** Low

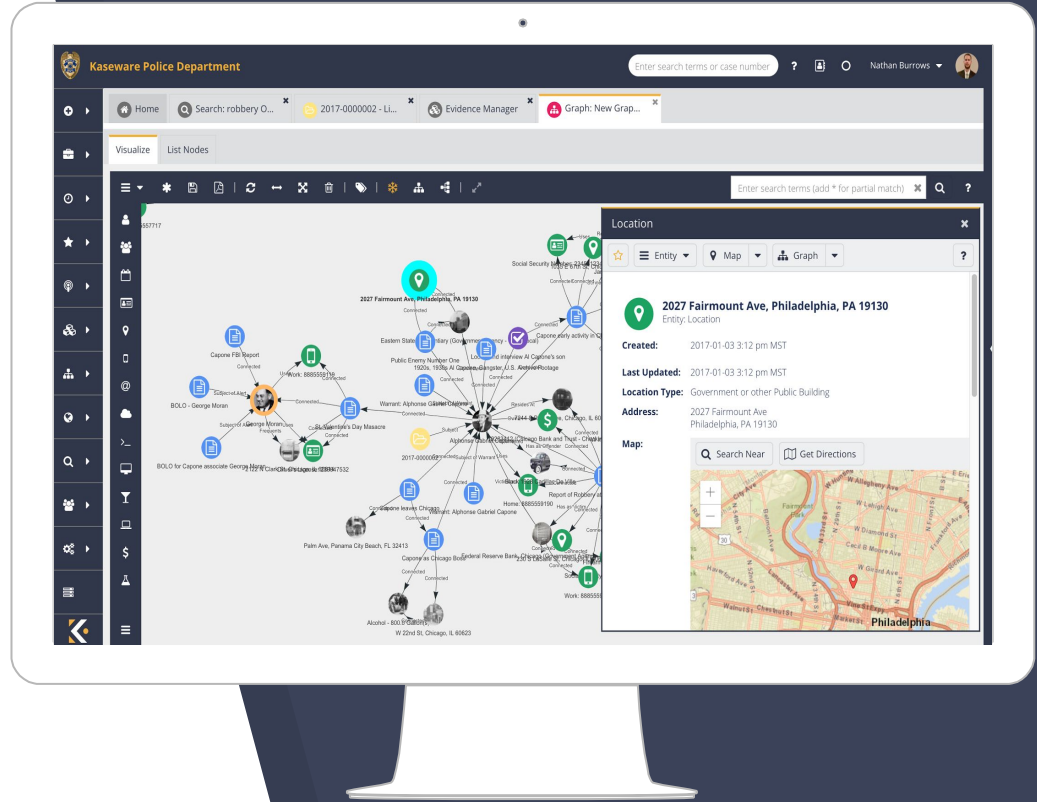
**Narrative:** Call for Service: Dorian Deligeorges - 2017-01-02 1:00 pm MST Robbery at the Federal Reserve Bank Incident is now being investigated.

\* Non-US databases require custom API integration



# ZERO-EFFORT GRAPH ANALYSIS

- ▶ Link charts auto-generated from system data
- ▶ Connect the dots and see connections you didn't know existed
- ▶ Explore, view node details, present, and share

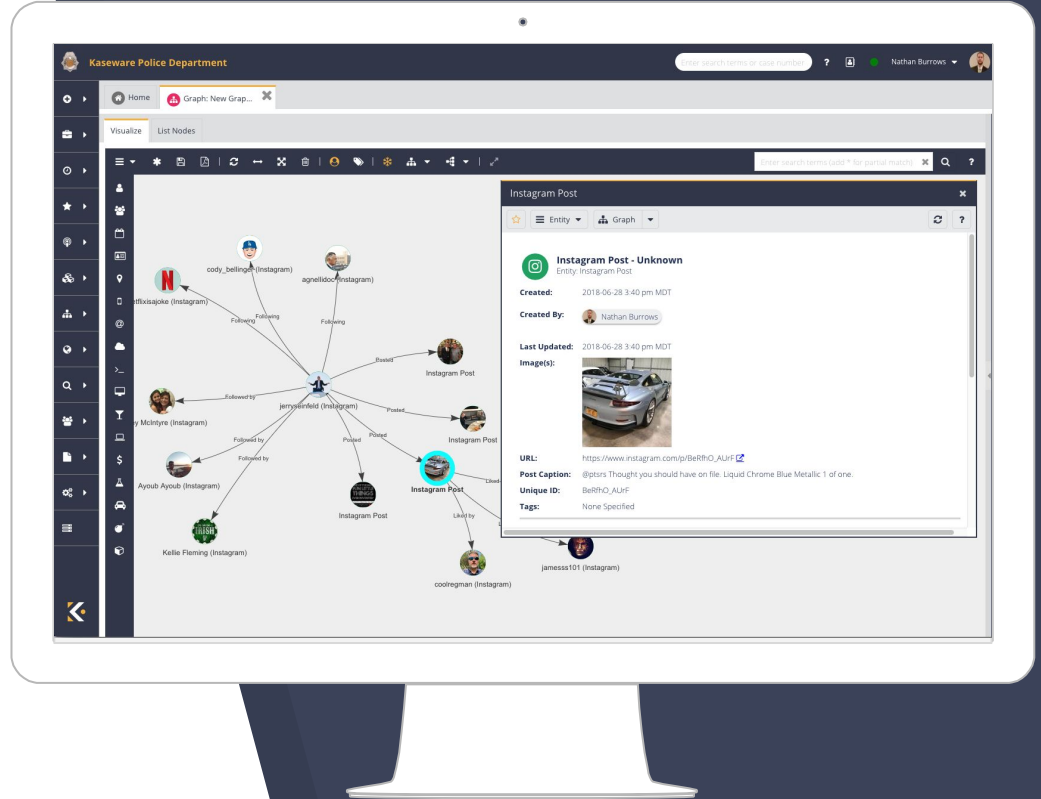






# SOCIAL MEDIA TARGETING

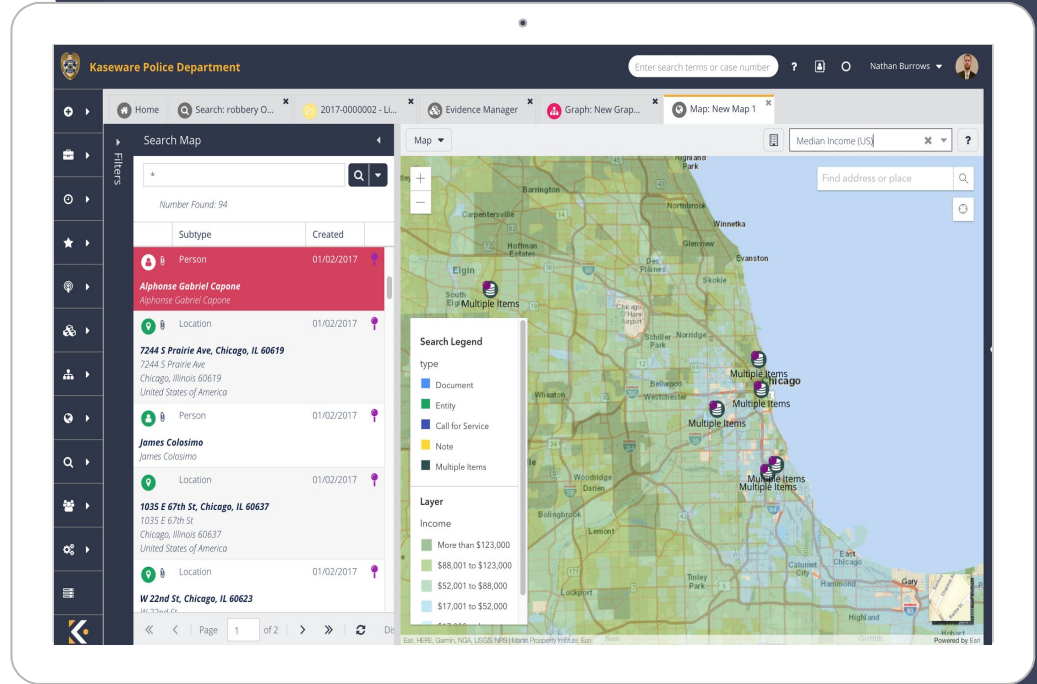
- ▶ Search 75+ social media providers by name, account, email, or phone
- ▶ Import account, friends, followers, posts, likes, etc. directly into Kaseware





# AWARENESS AT YOUR LOCATION

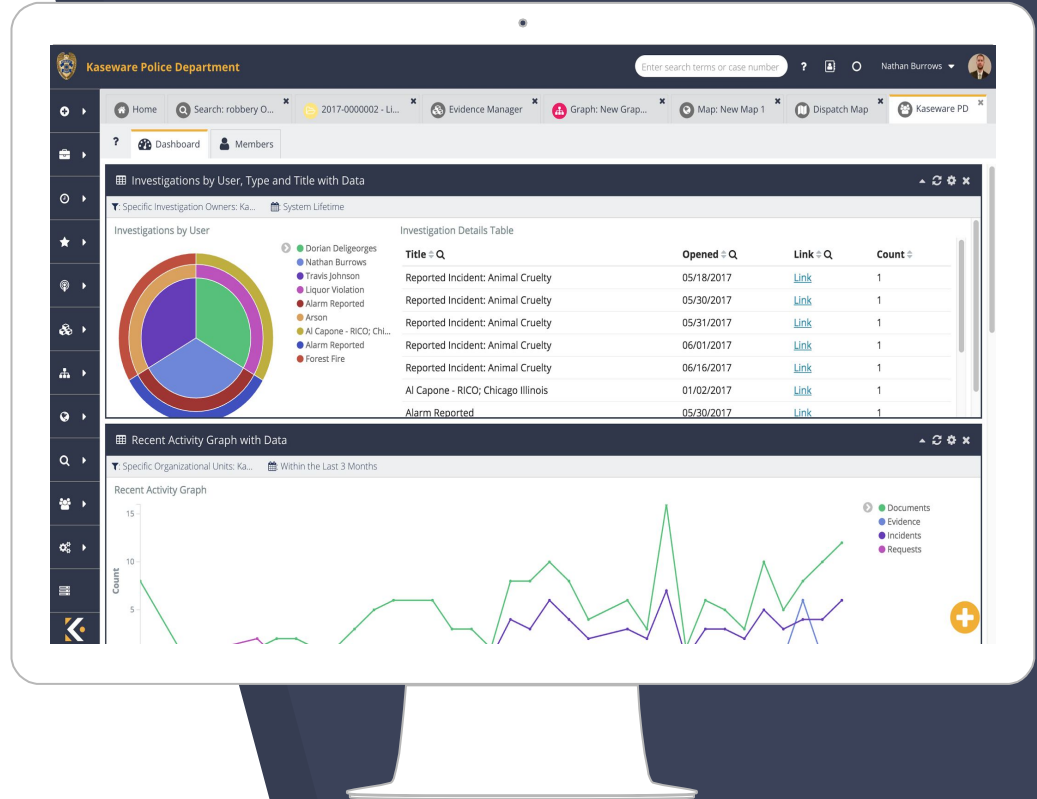
- ▶ Conduct searches in a geographic area
- ▶ Visualize your investigations on a map
- ▶ Pin items to a map
- ▶ Add custom Esri map layers
- ▶ Save, print, and share





# SUPERVISORY SUPERPOWERS

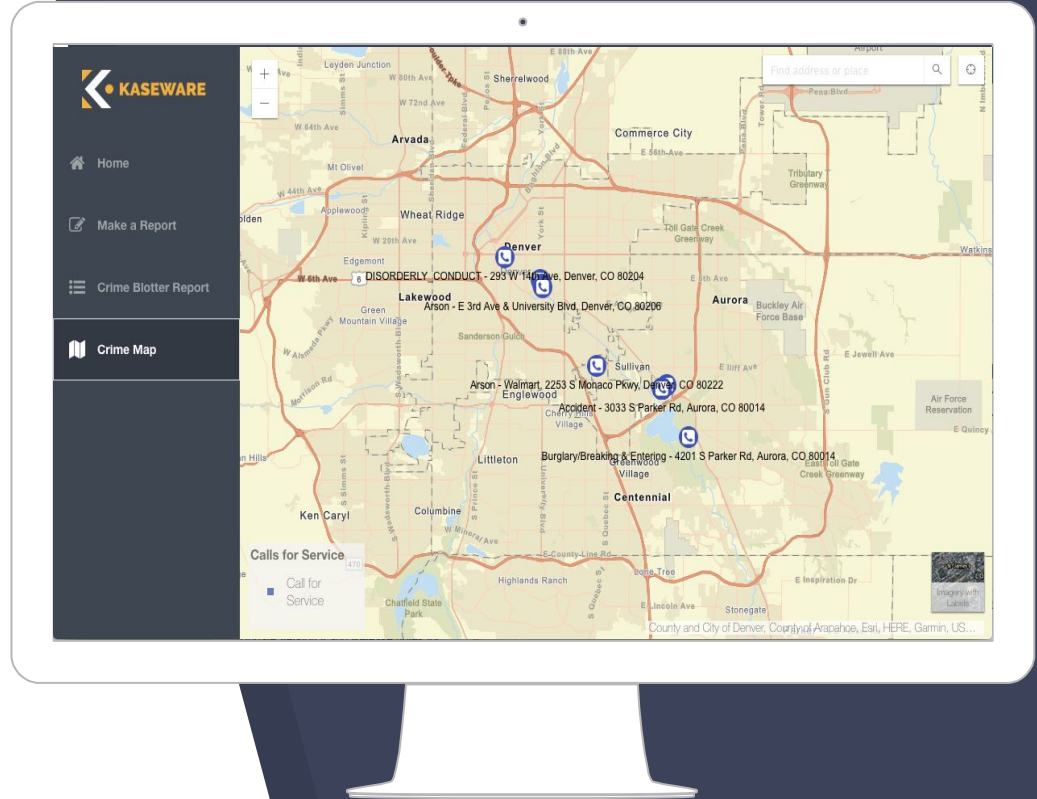
- ▶ At-a-glance insight into the workloads and performance of your subordinates
- ▶ Easily drill-down to individual cases, tasks, and reports





# PUBLIC ACCESS PORTAL

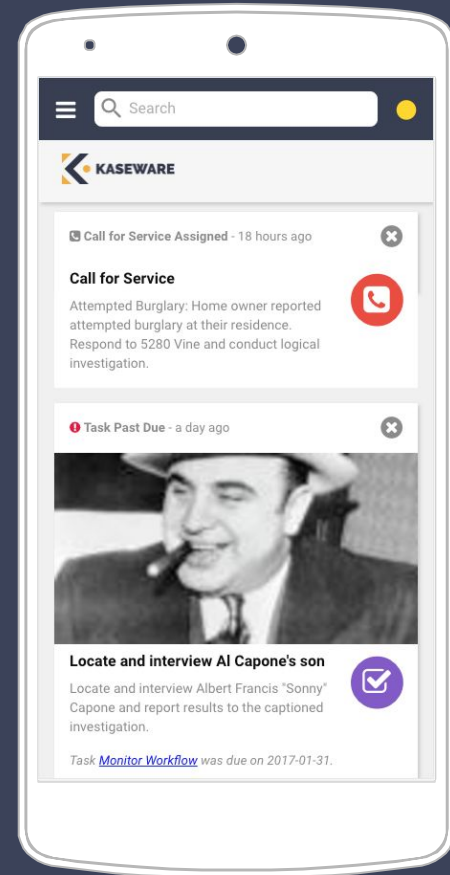
- ▶ Customize the content of your public portal
- ▶ Take tips and reports directly from the public
- ▶ Provide your citizens with a configurable crime map/report





## IOS AND ANDROID APPS

- ▶ Not at your computer? No problem. Kaseware's mobile apps give you access to your data anywhere.
- ▶ Take photos or video, record interviews, and take notes, using your mobile device.



# 3.

## NEXT STEPS

Without change there is no innovation, creativity, or incentive for improvement. Those who initiate change will have a better opportunity to manage the change that is inevitable.

-- William Pollard



## SCHEDULE A DEMO

Want to see more?

- ▶ We are happy to demonstrate how KaseWare can transform your organization with a no-obligation, online demo at your convenience.

Ready to take the next step?

- ▶ We will walk you through everything from data migration to implementation to organizational change management.



## KEEP IN TOUCH

No matter where you are in your process, we're here to guide you.

Write us at: [sales@kaseware.com](mailto:sales@kaseware.com)

Or visit us at: <https://www.kaseware.com>