



# V-Desk

Workflow | BPM | DMS



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## About us



**150 000**  
users



**200**  
implementations



**15**  
years of experience



**70**  
specialist



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## About Primesoft

### PRIMESOFT POLSKA sp. z o.o.

*specialization:*

- workflow
- business process management
- document management (e-archive)
- OCR
- scanning
- document generator



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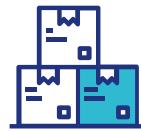


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## Selected areas



- Cost documents
- Staff records
- Purchase documents
- Legal documents
- Project documentation

- Debt recovery records
- E-Office
- Budget management
- Asset management
- CRM

- ISO
- Purchasing platform
- Intranet
- Resource booking
- OCR



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## Sample processes

Invoices

Advance  
payments

Commissions

Business  
Trip forms

Letters

Applications

Contracts

Protocols

Leave  
requests

Personal  
documents

Orders

Directives





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## Integration

**Oracle**

**Baan**

**SAP**

**IFS**

**MS  
Dynamics AX**

**Symfonia**

**MFG/PRO**

**Navision**

**Wapro**

**JD Edwards**

**Exact**

**CDN XL**



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## System characteristics



**Flexibility**



**Mobility**



**Scalability**



**Customizable  
configuration**



**Simple  
administration**



**Product  
maturity**



**Stable  
technology**



**Security**



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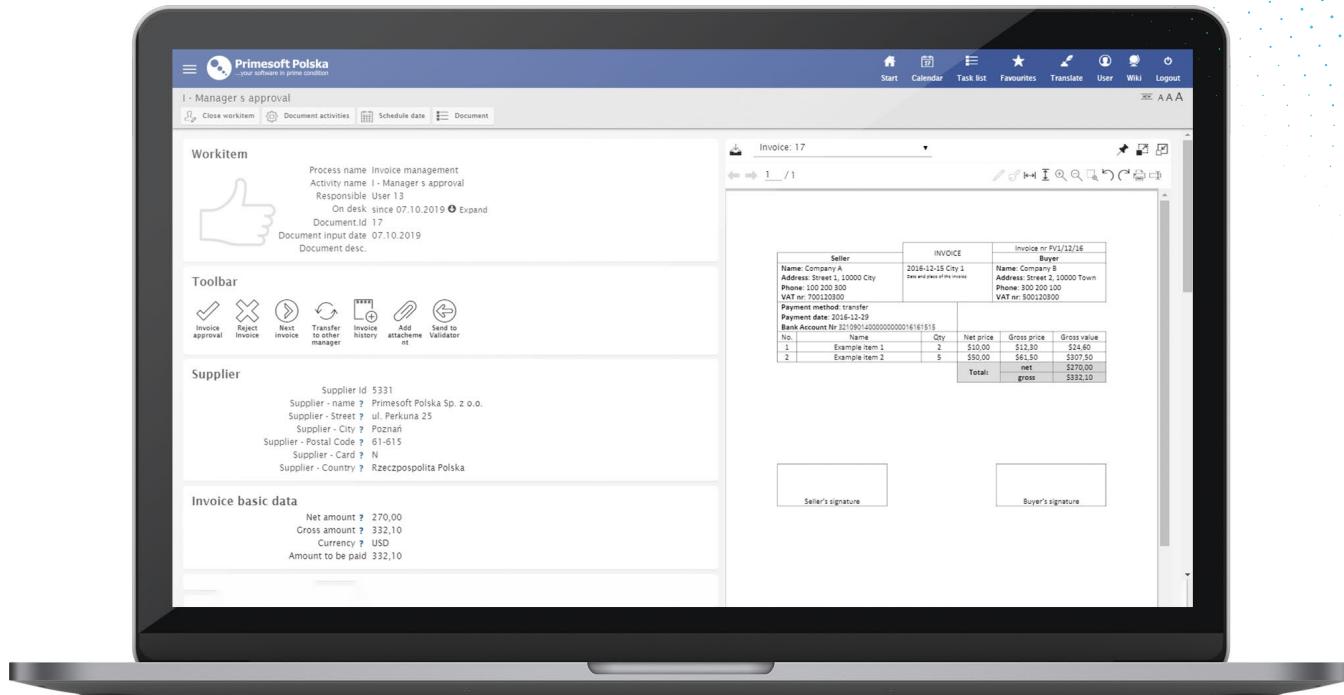
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## User-friendly interface

- Drag and drop
- Manual available in the system
- Graphic visualization of the process structure
- Dynamic reports
- Customization



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## Flexibility, autoconfiguration

- „Use-based configuration”
- System startup based on dedicated configuration
- Integration
- Diverse application areas
- Integration with AD - not only SSO
- Built-in business process designer



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## Task transfer

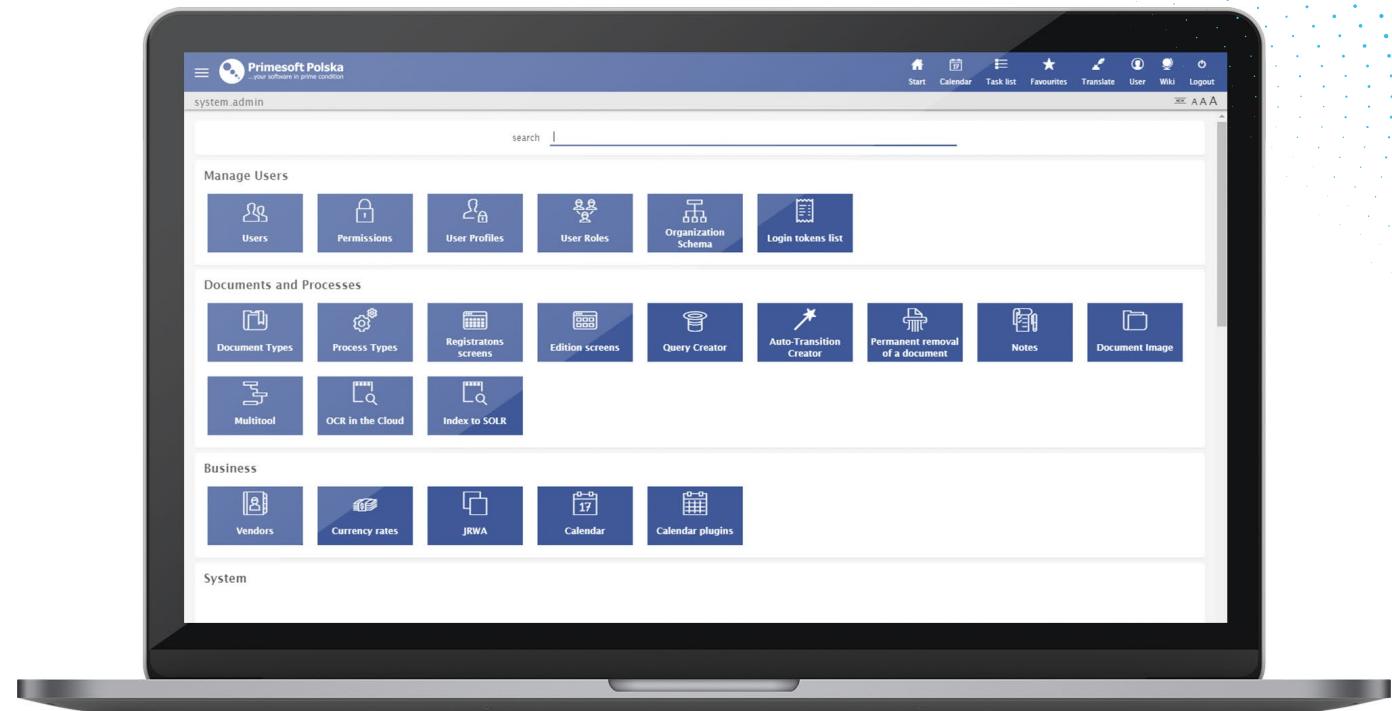
- The system suggests process paths based on the foregoing history.
- The possibility to transfer a task based on: the previous user's decisions, process type, document type, individual document attributes.





## Memorization

- Memorization of the menu in use
- Memorization of the applied filters
- Memorization of the dictionary values
- e.g. cost centers used for the description of the last X invoices instead of the map *user – cost center*

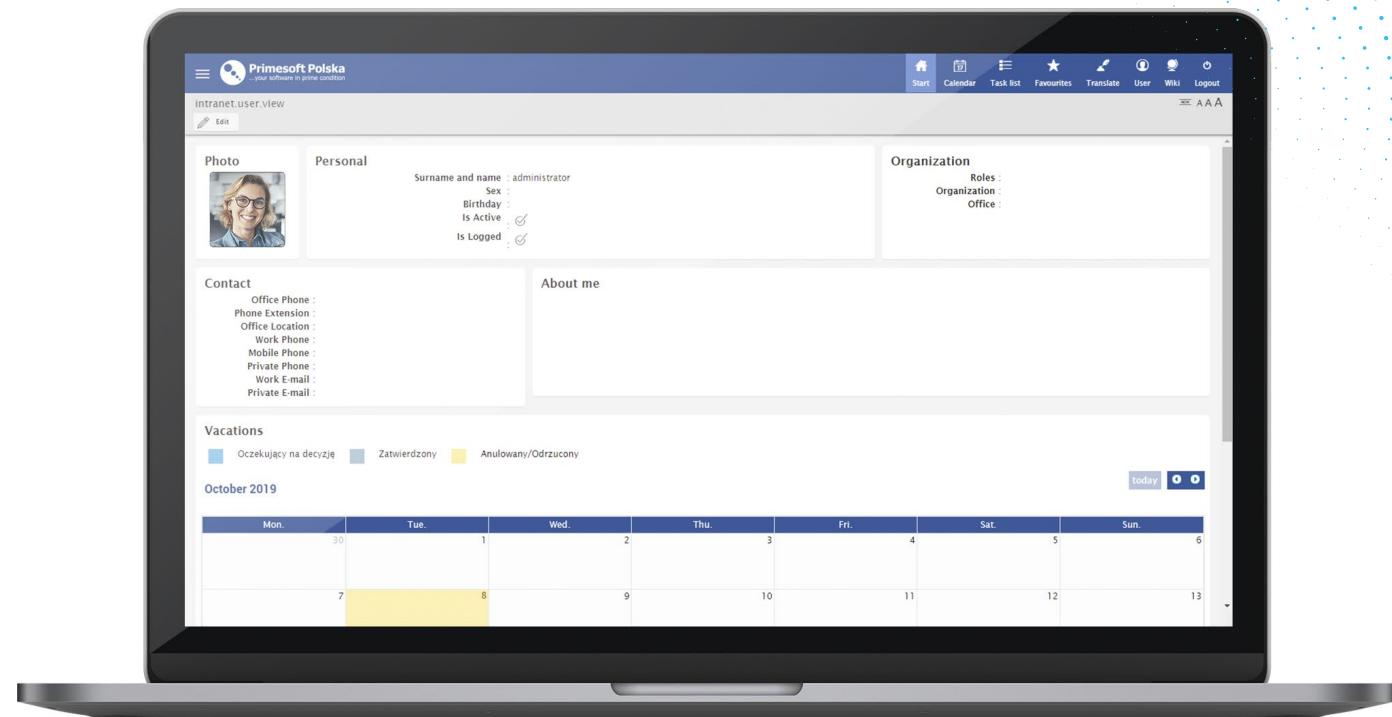




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## Intranet

- User profile
- Organizational structure
- File repository
- Document and request templates
- Articles



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## Simple administration

- Automatic update of the system
- Client-Server architecture
- Integration with AD services
- Open code of the system
- Client-managed system



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## Mobility

### Mobile devices *uninhibited access*



### Web browsers *responsiveness*



### Mobile platforms *custom apps*



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## V-Desk mobile app

11:59 100% ← Invoice

	16	03.09.2019
	15	01.08.2019
	14	01.08.2019
	13	01.08.2019
	12	23.05.2019
	11	20.02.2019
	10	20.02.2019

11:59 100% ← 14

Document information

Document id	14 (01.08.2019)
Document type	Invoice
Source	administrator
Description	

11:59 100% ← August

1	2	3				
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

11:59 100% ← My desk

I – Reception administrator 03.09.2019  
① 16 Invoice:

I – OCR administrator 01.08.2019  
① 15 Invoice:

Accounting office administrator LinkedIn Ireland Limited 01.08.2019  
① 14 Invoice:

Accounting office administrator Primesoft Polska Sp. z o.o. 01.08.2019  
① 13 Invoice:

I – OCR administrator 01.08.2019  
① 15 Invoice:

Accounting office administrator Primesoft Polska Sp. z o.o. 01.08.2019  
① 13 Invoice:

I – Finances 1 administrator 18.06.2019  
① 13 Invoice:

11:05 100% ← Indexes

Supplier Id	4527
Supplier - name	LinkedIn Ireland Limited
Supplier - Street	Ireland Branch Office Wilton Park House, Wilton Park House
Supplier - City	Dublin
Supplier - Postal Code	
Supplier - Address	
Supplier - Card	N
Supplier - Country	IE
Mail source	

11:55 100% ← August

1	2	3				
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

11:55 100% ← Accounting office

Accounting office administrator LinkedIn Ireland Limited 01.08.2019  
① 14 Invoice:

11:55 100% ← Accounting office

Accounting office administrator Primesoft Polska Sp. z o.o. 01.08.2019  
① 13 Invoice:

11:55 100% ← I – OCR

I – OCR administrator 01.08.2019  
① 15 Invoice:

11:56 100% ← My desk

I – Reception administrator 03.09.2019  
① 16 Invoice:

I – OCR administrator 01.08.2019  
① 15 Invoice:

Accounting office administrator LinkedIn Ireland Limited 01.08.2019  
① 14 Invoice:

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## Scalability

- Number of users
- Number of documents/processes
- Multidivisionality
- Multilingualism



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- Tried and tested SSL protocol
- Password encryption
- Session keys
- Logon register
- System audits
- Download register
- Well-developed permissions mechanism

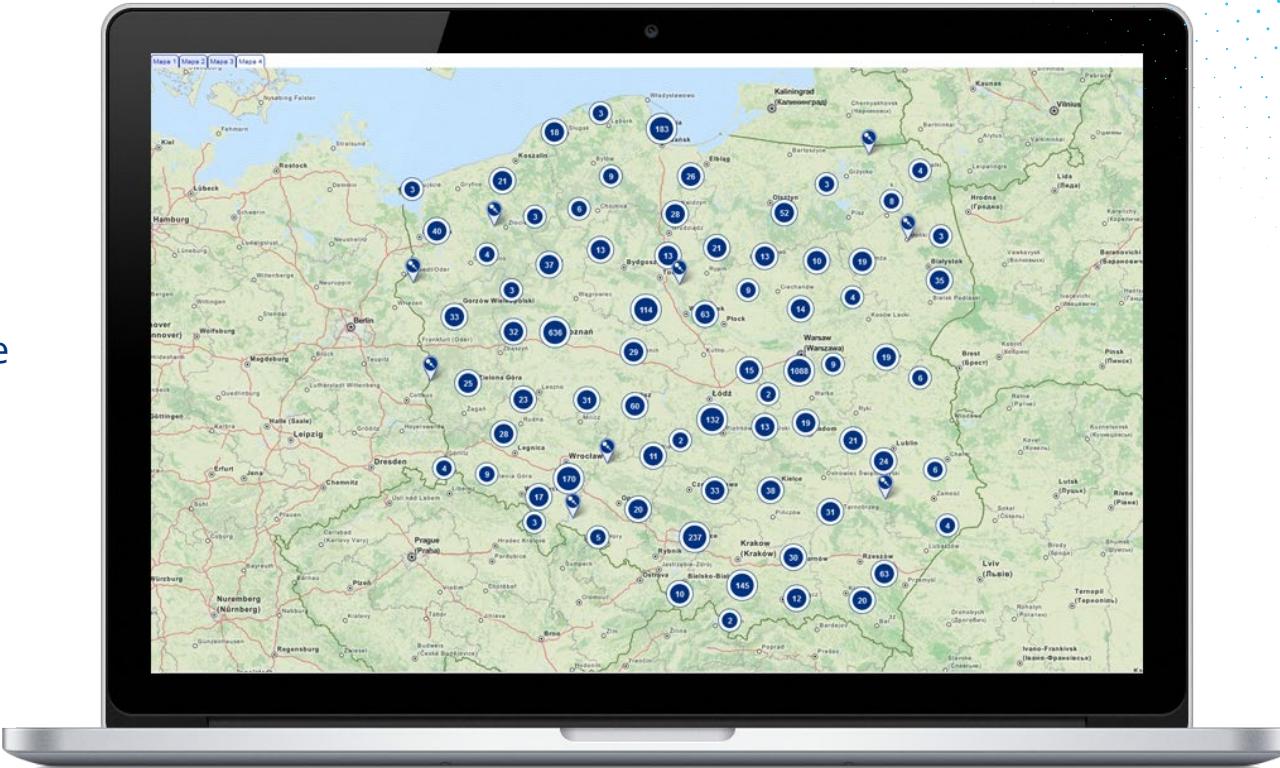




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## Product maturity

- Over 15 years in the market
- Several hundred delivered projects
- Experience-based system architecture
- System configuration standards
- Know-How
- Embedded system services



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## Technology



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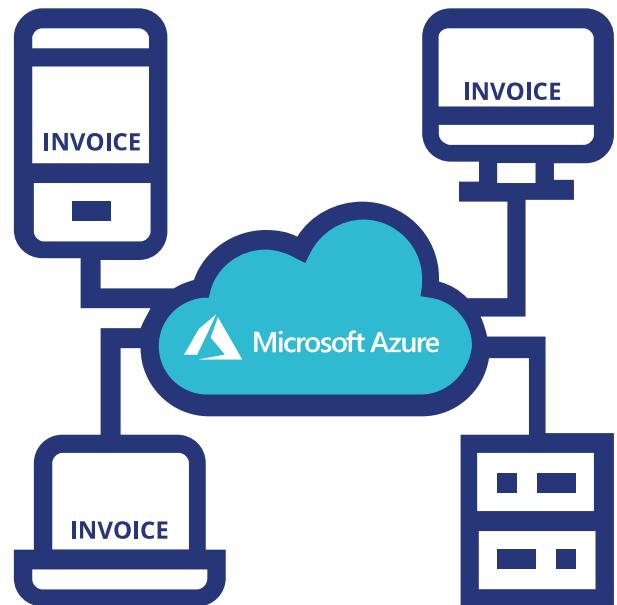


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## Cloud technologies



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## Why Primesoft

- Membership of IPMA, SPMP, PTI
- Certificates: IPMA, PRINCE2, ITIL
- Higher education in IT
- Years of experience- know-how
- Modern technologies
- Involvement in trainings and science and research projects
- Permanent deployment team
- Practice not theory-based approach



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## Selected customers



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## Selected implementations

### Getin Noble Bank

15 000 users

- Credit applications
- Credit agreements
- Debt recovery processes
- Leasing applications
- Bonus requests
- Credit capacity analysis
- Call Center
- Correspondence

**GET IN BANK**

**GET IN LEASING**



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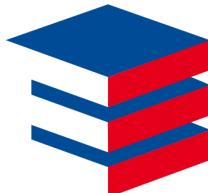
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## Selected implementations

### Eurovia Polska S.A.

500 users

- Invoice management
- Contract management
- Correspondence management
- E-signature handling
- Integration with SAP
- Servicing of numerous companies



**EUROVIA**



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## Selected implementations

### Europejski Fundusz Leasingowy S.A.

500 users

- 30 subsidiaries all over Poland
- Invoice and correspondence management
- Leasing contracts management
- Integration
- with the system FK AS 400 and CRM
- Use of industrial scanners



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## Headquarters

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# THANK YOU



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