



Enterprise Telehealth: Virtual Care Platform



Digital Health Leadership



MAKING HEALTHCARE ACCESSIBLE VIA VIDEO

Australia's 24/7 service for online healthcare



55,000+
patients registered



Rated 4.71/5
(by 7839 users)



2500+
registered pharmacies

HOW CAN WE HELP?

[Book an Appointment](#)

[Get a Prescription Online](#)

[Get a Medical Certificate](#)



Telehealth – Tried, Tested and Growing

- Cost of workplace absenteeism exceeds \$32.5b per annum*
- Consumers are demanding greater accessibility and convenience of primary healthcare services**
- Young adults expect more technology and non-traditional settings to be integrated into their care than previous generations
- Only 67 % of Millennials and 55 % of Generation Z reported having a Primary Care Practitioner (GP)



*Absence Management & Wellbeing Report, 2015

**Global Future of Healthcare, Oxford Economics on behalf of Accenture, 2019.

Virtual Care Benefits: transforming health accessibility

Remote Medical Services

Employees can remain onsite for acute treatment, chronic care and repeat medication requirements.

Eliminate days' wait time to secure a GP appt offsite improving productivity.

Reduce Hospital Emergency visits.

Provide a differentiated healthcare service for employees and policy holders.

Mental Health

Improve wellbeing with private and ready access to mental health practitioners.

Stress-related workers' compensation claims have doubled in recent years, costing over \$10 billion each year*.

3.2 days per worker are lost each year through workplace stress.*

*Source: Medibank Private, Cost of Workplace Stress in Australia, 2008

Return to Work

Increased return to work rates reduces employer's Workers Compensation liabilities.

Patient-driven access to EAP Counsellors in a private, secure online setting increases take-up.

If a worker remains off work at 6 months, 44% chance of still being off work at 2 years**.

**Source: <https://www.worksafe.vic.gov.au>



Virtual Employee Assistance

Accessible

- DoD Platform offers on-demand or scheduled appointments
- Doctors on Demand GPs available 24/7 for Medical Certificates, Scripts, Consults
- Allied health practitioners available
- Web browser or mobile application, minimum 3G (iOS, Android)
- Conveniently see a clinician from home, office or worksite

Integrated

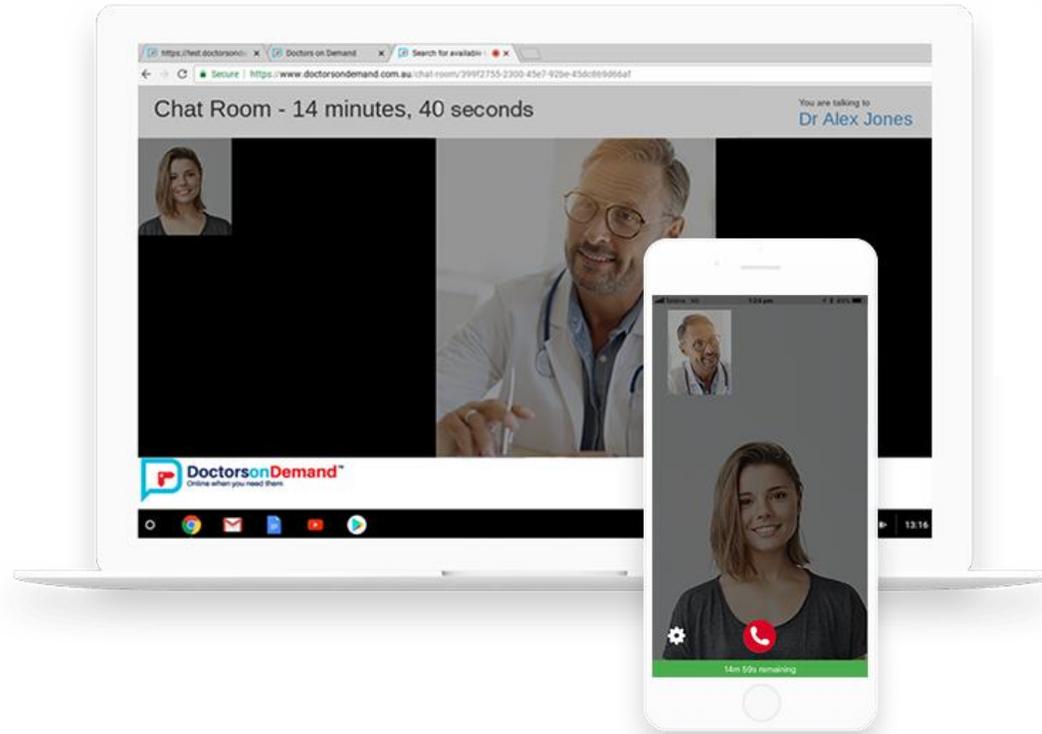
- Platform can be fully integrated to Client Intranet or health apps
- Branded user experience for employee or member cohorts
- Existing clinical partners can utilize the DoD Platform for virtual consultations
- API integration or white-label web user interface

Secure

- Optimised for Microsoft Azure
- Dedicated Azure tenancy for large client deployments
- Embedded video conference service within the DoD Platform
- Patient records quarantined from web application



Doctors on Demand SaaS Platform



Fully integrated video conference and bookings

Unlimited practitioners

Primary care, allied and mental health

Mobile phone or desktop access



 Microsoft Azure



Doctors on Demand – Commercial Partners

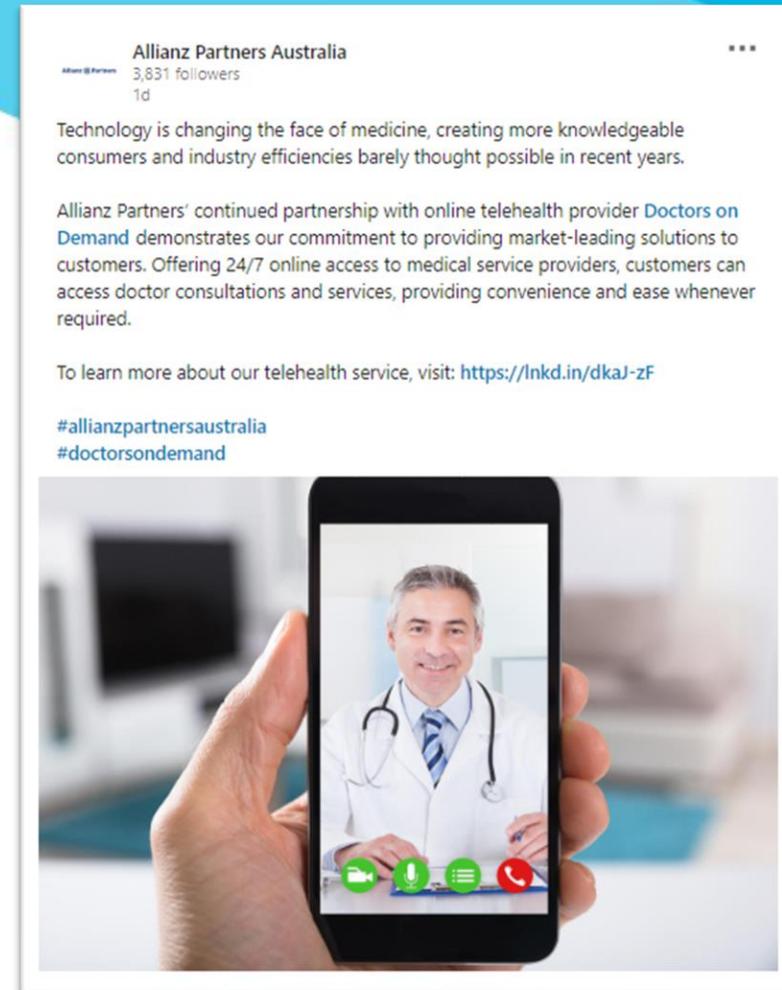
- HealthEngine integrated booking and referral service
- Sigma 'A doctor in every pharmacy' InClinic Program
- Medibank Private - Corporate Virtual Care Program
- Allianz Worldwide Partners
 - Overseas Student / Working Visas
 - Mental Health for Monash Uni
- www.getmosh.com.au men's online wellness hub
online GP service integration
- Flight Centre – HealthWise Global Employee Wellness program for primary care
- Universal Music – Employee Program
- Astra Zeneka – Big Pharma alliance



“Meaningful health outcomes being generated by our partner Doctors on Demand. Allianz Partners Telehealth, powered by Doctors on Demand helps our student policy holders every day to stay healthy through 24/7 access to Australian GP’s...because they have Allianz Global Assistance OSHC.”

Darryl Goodhand
General Manager, International Health

Allianz  **Partners**





63,000
registered users



300,000
overseas students



31,000
online consultations



25,000
QuickScripts issued



11,000
scripts from
GP consults



6,100
medical certificates



2,500
pharmacies in the
network across
Australia



2 hrs
saved per
GP appt

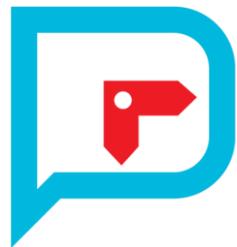
PERFORMANCE RATINGS 2016 - 2019



4.7/5
GP/Clinician
Satisfaction



4.6/5
Technology
Satisfaction



DoctorsonDemand™
Online when you need them

Find out how you can provide a tailored
virtual care service for your organisation:

Kirsty Garrett, Chief Executive Officer

marketing@doctorsondemand.com.au

Phone (07) 3638 9377