



Cloud Direct[®]

**Provide[™] Portal:
Complete Cloud Management**

Support is key

We're here to support you 24/7

A 100 strong support team of Azure expert support engineers and Azure cloud architects

Located in Cape Town and the UK, dedicated to serving Cloud Direct customers

Our world-class **Net Promoter Score of 85** proves how happy our customers truly are

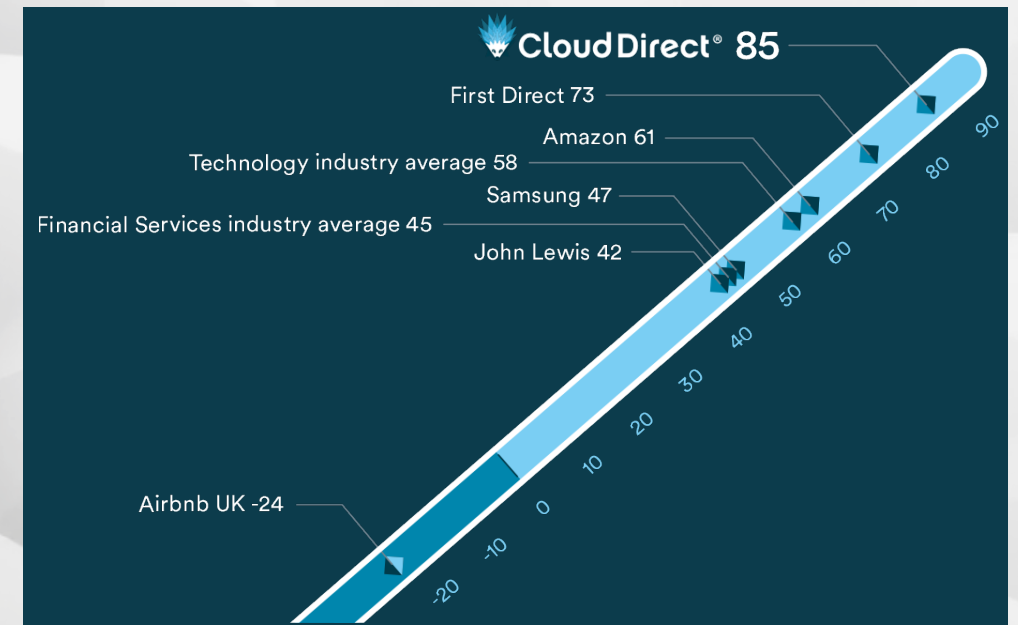
ISO 27001 (Security) & ISO 20000 (IT support) accreditations across all sites

Gold

Microsoft
Partner



Azure
Expert
MSP



Provide™ Portal

Available to all Cloud Direct customers across Azure and Microsoft 365, Provide™ is the one-stop-shop for complete cloud management.

Support

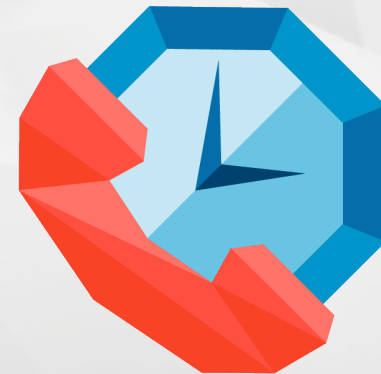


- Raise, edit and view support tickets
- User management administration
- An abundance of Knowledge Base articles

Management



- Manage Microsoft 365 & Office 365 licences
- Review security posture with Microsoft Secure Score
- Usage monitoring with My Azure
- Invoices and billing



Benefits of the Provide™ Portal



24/7 support

Admins and end-users can raise and track support tickets for around-the-clock support from a technical team of 100 engineers.



You're in control

Your single-pane-of-glass to manage your subscription, monitor your Azure spend, add/remove licences and manage all your billing.



Security monitoring

Use the portal to view your security rating based on settings and habits, and book a security review with a Microsoft expert.