

# DIGITALIZATION. Residence of the state of th

Microsoft Partner



Gold Data Analytics
Gold Application Development
Gold Cloud Platform



#### SwiftAnt services – overview

**EDI Services & SI** 

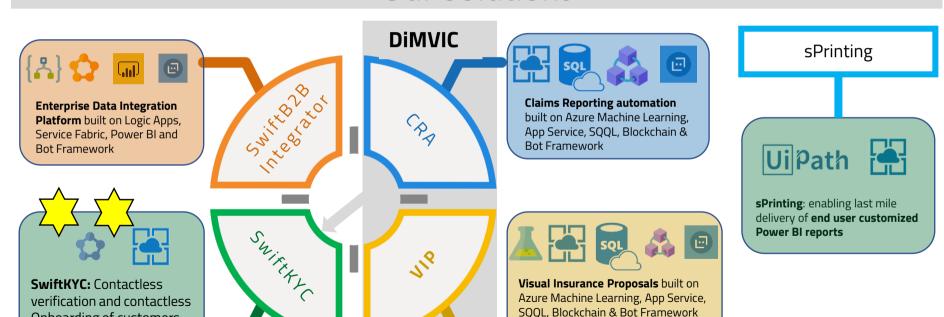
Onboarding of customers

**RPA & Chatbots** 

Azure Migration Digital Transformation

**Data Analytics** 

#### **Our Solutions**



# GSt rategy Successa

# **SwiftKYC**

SwiftAnt's Video KYC framework powered by Azure Cognitive services – Vision and Speech to enable contactless verification of customers, creating Digital evidences and perform sentiment Analytics

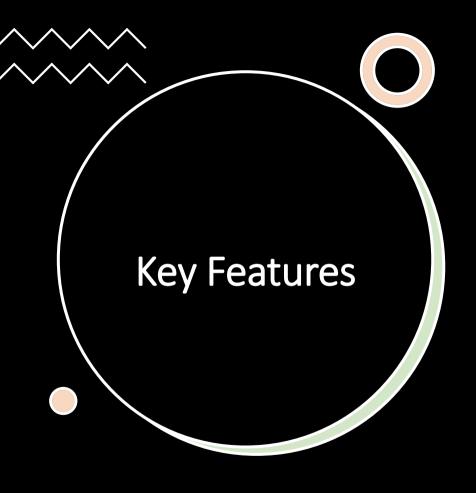
Looking for an alternate to your manual Customer verification process to Digital? Accelerate your Customer verification using SwiftKYC on Azure Cognitive Services @ low OPEX

Industries such as Banking, Insurance, Telecom & Financing institutions deal with millions of customers and KYC compliance is a critical process that entails significant time, cost and physical visits during the process.

Our SwiftKYC is a Video KYC solution on Azure Cognitive services that lets customer to upload video / documents and the platform does the rest - Face recognition and verification w.r.t photo id, Transcript generation from customer audio and store a copy in Blockchain, Sentiment analytics and much more during video calls. SwiftKYC accelerates the KYC process and is best suited during pandemic times.

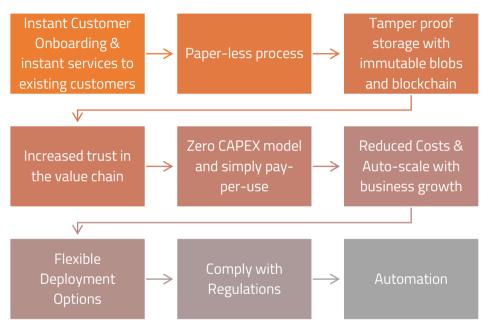
#### **Desired Outcomes**

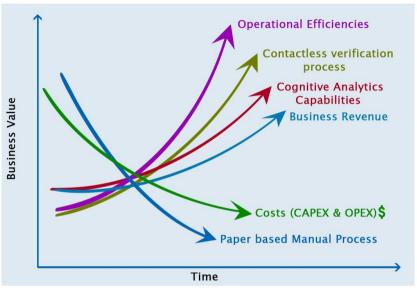
- End to End Contactless KYC process
- Instant Verifications
- Irrefutable digital evidence (Image and Audio)



- 100% Digital & Instant KYC Solution with Text Chat and Video Calling through Browser
- Available on Android and iOS
- 3. Matching face on ID with face in video (with % confidence score)
- 4. Checklist driven customizable workflows
- 5. Geo-location capture and IP check
- 5. End-to-end encryption for video, channel, and communication
- 7. Detailed video analytics
- 8. Easy to build questionnaire using form builder tool
- Time stamp and audit trail for every application and video interaction
- 10. Integration with Calendars
- 11. API driven architecture to coexist with existing onboarding platform

# Key Benefits







# **Use case 1**: Insurance Industry

**Claims Reporting Automation** – designated service personnel having on-demand video conference capabilities:

- System facilitates the on-demand video conferencing.
- Authenticates designated personnel via OTP validation.
- Face ID detection to prevent
- Video recording stored in immutable blobs, irrefutable and permanent evidence.
- Fraud prevention by eliminating offline 1\*1 communications.

## **Use case 2**: Banking

Bank personnel visit (potential) customer's home:

- Aadhar validation with offline XML, OTP
- Video recording for authenticity
- Pre-recorded text via API
- Person will speak
- Transcript of the answer & body language + sentiment of the person responding, will be captured using Computer Vision

## **Use case 3**: Recruitment

Most resumes carry WIWIRAG (What Is Written In Resume Is Anyone's Guess):

- ID Validation (Aadhar) with offline XML, OTP
- Video recording for authenticity
- Facilitate Interviews at Scale with Bots
  - Dynamic questions and can be presented to end user, and answer is captured in Video.
  - Transcript of the answer & body language + sentiment of the person responding, will be captured using Computer Vision.

#### **Remote Interview**

- Person to Person video conference.
- Transcript of the answer & body language + sentiment of the person responding, will be captured using Computer Vision.

# **Swift**Ant

#### www.swiftant.com



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