

## PRE-REQUISITES TO DOWNLOAD LP+365

- An Office 365 Education tenancy is required. This can be downloaded for [Free from Microsoft\\*](#). The education tenancy ensures all of the features within the LP+365 App are functional.
- A Tenant Administrator is required to install the LP+365 App onto the Microsoft Office 365 tenant:
  - A Tenant Administrator is created when initially signing up to Office 365.
  - A Tenant Administrator is 'the primary Office 365 account used to sign up to the tenancy'.
  - Is the 'Global administrator / Company administrator', by default.
- The Tenant Administrator, Staff and Student users licenced to LP+365 should have completed the following:
  - The Tenant Administrator should self activate SharePoint Online.
  - The Tenant / Global Administrator should assign SharePoint Online and Exchange Online licenses (included in the Free Education tenancy) to users.
  - All users should have activated their personal OneDrive.
  - All users should have set their email location and regional settings.

\* Please note if your country is not available on the drop down list when signing up for the Free Office 365 education tenancy, you need to contact your Microsoft Country representative in order to set this up.

## Supported Browsers for LP+365

We recommend that you review the browsers used in your organization to ensure optimal performance with LP+365. Browser pop ups for LP+365 should be enabled/allowed for all browser types.

It is recommended that LP+365 is used with latest version of Microsoft Internet Explorer or Microsoft Edge. Other browsers can be used, however there may be limitations or reduction in functionality when using elements of LP+365 or Microsoft Office 365.

LP+365 is built on top of Microsoft Office 365 Microsoft which supports several commonly used desktop Web browsers:

- Internet Explorer version 11 or above
- Microsoft Edge version 24 or above (see list of known issues on Office 365 [here](#))
- Mozilla Firefox version 36 or above
- Google Chrome version 26 or above

## Supported Mobile Browsers for LP+365

Some mobile browsers or versions may result in reduced functionality over some LP+365 functionality and some tasks. Commonly used mobile browsers include:

- Windows
- iOS 8.0 or higher.
- Android KitKat 4.4 or later version
- Mobile browsers: Any mobile browser supported by Microsoft may be used, including the Intune Managed Browser.

For further information, please see [System requirements for Office and Office 365](#).