### About SIPPIO

SIPPIO is built as a global, borne in cloud solution to create a flexible, easy way to deliver voice 'as a service' natively in Microsoft Teams. The Voice Panel by SIPPIO seamlessly activates service in minutes, no build, no code, no professional services, or maintenance directly in Microsoft Teams.

Why Use Microsoft Teams Phone System

Voice collaboration is key to communication to modernize the workplace. Over 250M customers utilize Microsoft 365 with over 115M+ active daily users. The phone system capabilities are robust allowing full replacement of existing telco solutions.

Drive More Value in Microsoft Teams

- Activate in 10 Minutes
- Subscribe Month-to-Month
- Turnkey with Zero Touch
- 24x7 Voice Experts
- Analog Device, Legacy PBX and SfB Upgrade Paths
- 100% Native Microsoft Cloud End-to-End
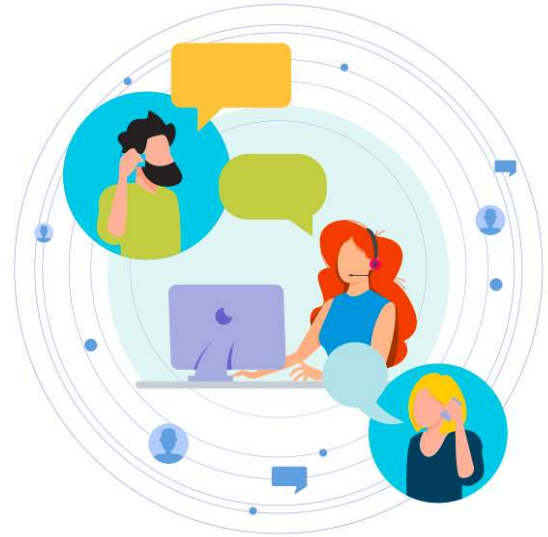
Portfolio Offers

Month-to-month subscriptions provide flexibility to opt in/out or up/down to meet business requirements. Software as a Service (SaaS) offers are designed to be simple, ease to consume, affordable and procure while being predictable. All offers allow the ability to opt in/out or up/down a monthly basis and provide an inclusive or consumption plan as well as a special offer for Education and Public Sector.

US subscriptions are tax inclusive for federal and state regulated telecom taxes and includes the DID, inclusive inbound and E911 services. In other countries, the monthly DID is at the current listed rate and E911 is provided where available. One-time porting or activation charges will apply.

VOICE CONNECT

$12/mo.

Inclusive
Domestic

ENTERPRISE CONNECT

$4.5/mo.

Billed
Domestic Usage

EDUCATION CONNECT

$6/mo.

300 Minutes
PUPM

Overview

SIPPIO provides all the benefits of using a calling plan or building a direct routing solution by enabling native, calling capabilities to drive value, productivity and agility of any Microsoft 365 investment. The end-to-end solution delivers automated activation and voice services in 60+ countries ensuring there's no build, code, professional services, maintenance or upgrades.

The Voice Panel

Modern

Centralized management, analog device support, ability to leverage existing handsets and contact center integration. Simplify and aggregate carrier services to consolidate contracts by leveraging a global rate card. There aren't any data centers, SBC's, upgrades, trunks, bursting or call back charges to manage.

Flexible

Customers benefit from the flexibility to opt in/out or up/down monthly in an inclusive or consumption-based plan without a committed contract. SIPPIO speeds modern workplace adoption with analog device, legacy PBX and SfB migration paths. An automated activation process and dedicated voice support delivers customer value and retention.

Secure

SIPPIO is built on Microsoft Azure to be Tier-D, ISO, SOC, HIPAA, EUMC, PIA and GDPR compliant. The global mesh network and high availability data regions ensure a reliable, resilient solution with end-to-end encryption. Plus, there's no scripts and no code when using the SIPPIO Voice Panel to migrate at will in minutes to meet business timelines.

Global

Offered globally, new countries are added frequently, with multi-currency support. Emergency Services (E911) are included where available. Voice routes and policies are managed across six continents and data regions to ensure the quickest direct path, call success and failover support. 24x7 support ensures a voice expert will quickly answer questions, demonstrate features, or resolve issues.

Trusted Advisor

SIPPIO partners have deep expertise and experience with telephony, cloud, voice, and communication solutions. Training and ongoing learning ensures Trusted Advisors are motivated and prepared to understand customer goals and environments to guide projects, deliver positive outcomes for success and amplify the value of any Microsoft Teams investment.

Teams Native Device

Collaboration

Single Application for Collaboration

Simplify communications by unifying calling with chat and meetings in Microsoft Teams. Contacts and calendar are integrated to take collaboration to the next level by using all the features in one, common interface across devices.

Phone System

Enterprise-Grade Phone System

Reliable and secure calling delivered in a feature-rich phone system which allows for the complete replacement of a traditional phone system. Plus, AI with voicemail transcription, inline chat translation, and real-time captioning in meetings.

Audio Conferencing

Built-in Audio Conferencing

Add Audio Conferencing and reduce disparate conferencing solutions while adding flexibility to meetings. There's no downloads or endless digit entry and it's safe and secure; just click to meet!

Call Anywhere

Keep Existing Numbers and Devices

Retain existing numbers and add new as needed. Make calls and join meetings with one-click across the client, web browser, mobile device, headset, and/or desk phone seamlessly with a single phone number.

Azure Secure

Secure and Redundant

Keep business secure and running smoothly with an end to end solution. Built for elastic scale with redundancy and load balancing. HIPAA, PIA, GDRP, FedRamp, Tier-D Security, ISO 27001, ISO 27018, SSAE16 SOC 1 and SOC 2, and EU Model Clauses (EUMC) compliance.

Support and Billing

24x7 Support and Easy Billing

Predictable per user per month billing. No set-up, activation, or cancellation fees. Opt in/out or up/down monthly with ease. Enterprise-grade ensures ease of OPEX with no bursting, trunks, hardware, coding, building, maintenance, or upgrades. Regulated tax inclusive in the US and E911 included where available.

Add-Ons

Device as a Service

Add handsets or headsets from AudioCodes, Poly and Yealink with lease to own or continuous trade ups options. Additional add-ons include gateways, SBCs, SD-Wan, call recording, contact center and meeting insight apps.
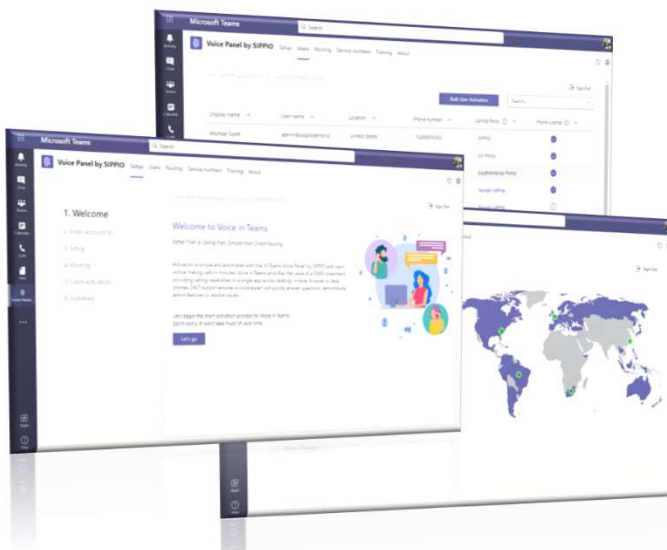
Easy Activation

Activation is simple and enables calling in minutes leveraging the Voice Panel. SIPPIO automates onboarding and activation to quickly provision the tenant, select routing priorities and ongoing policy management for users. This eliminates the need for PowerShell, reduces human error, enhances security and provides ongoing management ease.

SIPPIO Voice Panel

SIPPIO Voice Panel is built native to the Microsoft Teams and Azure platforms. The system admin benefits from a graphical interface into all data regions, policies, routing priorities and users. The app provides everything needed to activate voice capabilities directly for Microsoft Teams and provide a seamless experience.

1 Choose a SIPPIO Plan

2 Prepare your Tenant

3 Activate Users and Make Calls

4 Plan Configurable Features

Product Innovation

Download the Voice Panel app directly in Microsoft Teams from AppSource. The app was designed and architected by experts in Direct Routing and fully reviewed by the Microsoft AppSource design team. Voice Panel is built on Web services and secured by Azure leveraging native AD security and SSO. There's no build, no code, maintenance or upgrades and it's the core of SIPPIO' complete end-to-end offer.

Features

- Built for Microsoft Teams
- User Activation
- User Management
- Set Route and Calling Policy
- Number Management
- Online Training
- Roles Based
- more to come….

Platform

800 Numbers
Analog Device Support
Auto Billing
Auto Conferencing
Carrier Services
Cloud, Premise or Hybrid
Deploys in Minutes
Direct Routing as a Service
Emergency Services / E911
Enterprise-Grade
Express Route to Azure
Failover
FCC Compliant
Global Presence
International Calling
Native in Azure
No Contract Commit
Outlook Native
Per User Per Month
Porting Capabilities
Redundancy
SBC as a Service
Single Sign-On
SfB Upgrade Tool
SMB-Ready
SMS
Unlimited Scale
Unlimited SIP Services
Usage Plans Options
Desktop & Mobile Apps
Certified Devices
TTY Support

Management

Alerting
Call Analytics
Call Logs
Call Monitoring
Call Quality Dashboard
Call Queue
Cloud PBX
Data Analytics
Deployment Templates
Device as a Service
Device Management
Dynamic E911
Emergency Location Based
Routing
Exchange Calendar Call
Routing
Expanded SBC Support
Extensions
Global Call Routing
Life Cycle Management
Management Tools
Media Bypass Support
Multi-level Auto Attendant
Multilingual IVR
Multi-Site Support
Online Billing
Online Payments
Operations Center
Performance Reports
Quality Monitoring
Quality of Service Reports
Reporting
Routing Manager
Toll-free Numbers
Trends and Insights
User Provisioning

Call Features

Add Participants to a Call
Busy on Busy
Call Blocking
Call Control
Call Delegation
Call Forwarding
Call Hold
Call Hunt
Call Logs
Call Park
Call Screening
Call Transfer
Supervised & Blind
Caller ID
Dial by Name or Number
Distinctive Ringtones
Do Not Disturb / Breakthrough
Group Call Pickup
Music on Hold
One Touch Calling
Presence
Shared Line Appearance
Unique Conferencing Dial-ins
Visual Voicemail
Voicemail-to-email