

# SAP Chatbots on MS Teams



Pervasive and  
High-Available



Natural Language  
Support



Intuitive and  
easy to use



High  
Productivity

## Engage with your ERP as you engage with your Colleagues on Microsoft Teams

Our SAP Chatbots on Microsoft Teams™ become an extension of your persona to keep you abreast during the day-to-day business. It offers timely, concise and contextual information that cuts all the noise and helps take appropriate actions. It is always possible to dig deeper into the details – within the chatbot or by launching SAP core apps.

### Our Offerings

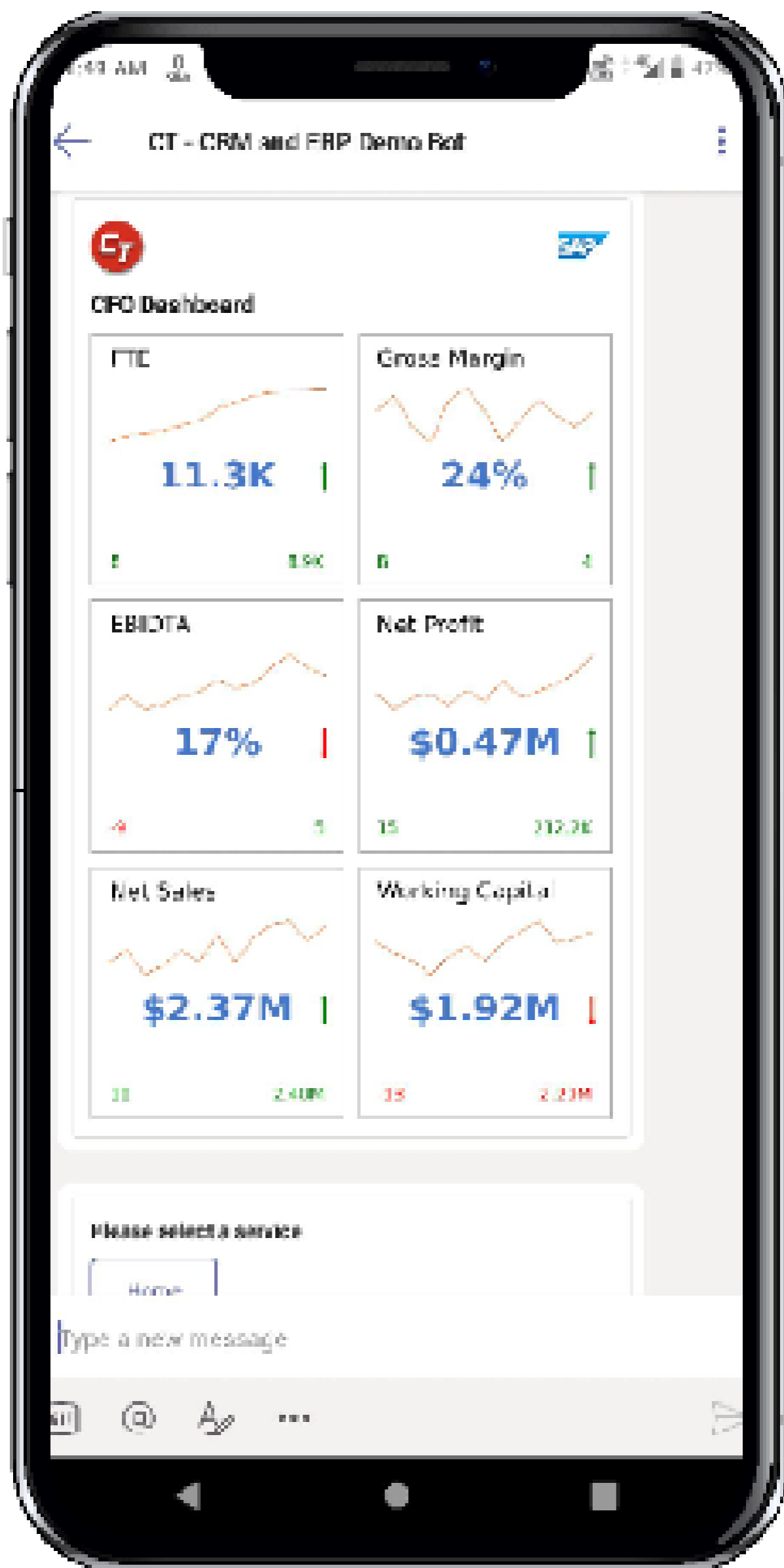
- Customization Workflows across multiple products
- End to End development – SAP and Azure
- Authentication setup using SSO and OAuth2 configurations
- Process Flow and Usability Expertise
- Supported on S/4 HANA and SAP ECC
- Rapid development (NodeJS framework)

### Key Features

- 👍 Solution based on business personas
- 👍 Intuitive flows for busy executives
- 👍 Enabled on Microsoft Teams™
- 👍 Built for Mobile
- 👍 Integrated with Microsoft365 productivity tools
- 👍 Seamless integration with SAP with RBAC
- 👍 Rich content
- 👍 OData based data interchange

# Micro Analytics

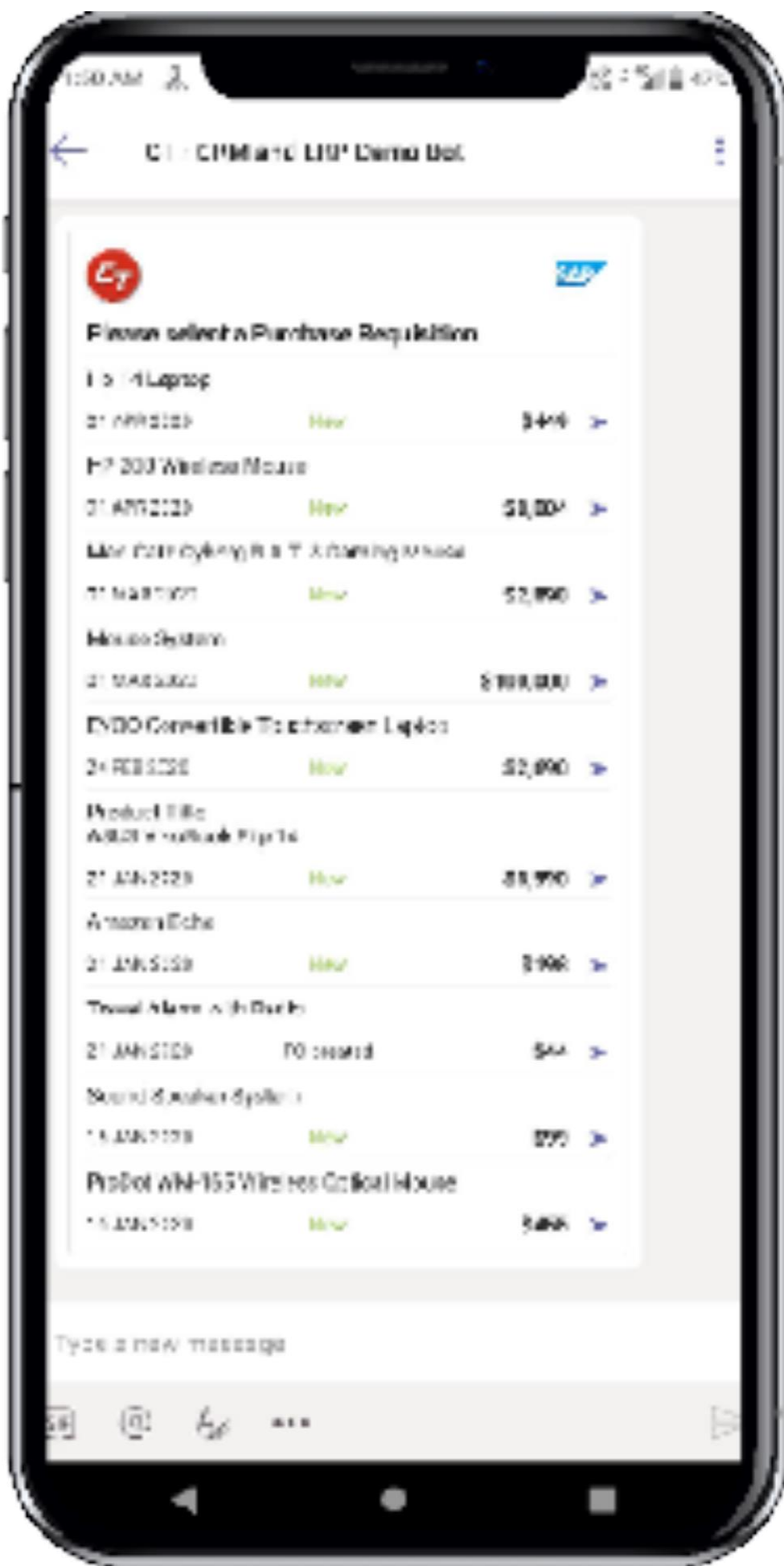
- Contextual Role based Scorecards.
- Pre-built Ready to use SAP Business Content.
- Instant access to Key Performance Indicators.



- Insights from Data across Enterprise Systems.
- Perfect for an Executive looking for Specific Metrics.
- CFO Scorecard.
- Ask Questions. NLP based Response.

# Role Based Personas

- Reduce the need to login into SAP ERP by 90% or more.
- Access to Transactions relevant to a Role.
- View most important attributes of a Transaction.
- Check Status at various stages of an Approval workflow.



- Cross System Information (ERP, CRM, 3rd Party Logistics) .
- Create Transactions from the Bot itself
- Jump to conversation with a Colleague and back.
- Ready to use Modules available for Sales, Finance, Logistics and more.

## Sales Manager

Keep track of the opportunities and sales cycle

## Procurement

Monitor procurement cycle and control, spend analysis and approval process

## Account Manager

Track Customer 360, delivery, billing and lifetime value

## Senior Executives

Dashboards with KPIs and Scorecards