EMERGENCY REPORTING®

Fire/EMS Records Management and Incident Reporting Made Easy

A Solution You Can Grow With

Our software is designed as an all-in-one solution and provides everything that most departments need. However, if your agency uses complimentary software solutions, we are often able to partner with them to provide an API integration that allows data to transfer from our platform to theirs.

Our developers are constantly looking ahead to determine what features first responders will need to address changing issues within their communities. Technology is taking on a larger role in the fire and emergency medical services. Emergency Reporting is the only records management platform that seamlessly integrates with other software to provide you a truly all-in-one solution that saves valuable time spent entering and extracting data from multiple accounts.

We Support
6,140
Departments Worldwide

16
User-Friendly Modules for Daily Operations and Incident Reporting

TRUSTED:
by the United States Army, Department of Energy, Marine Corps and NASA.

INCIDENTS

OCCUPANCY

MAINTENANCE

HYDRANTS

ANALYTICS

REPORTS

DAILY ROSTER

PAYROLL

TRAINING 3.0

EVENTS

LIBRARY

DEMOGRAPHICS

ADMINISTRATION

SHIFTS

CALENDAR

INVENTORY

Emergency Reporting has been the premier cloud-based Fire, EMS, and community risk reduction platform since 2003. We currently support over 460,000 first responders and agency personnel worldwide.

We believe that excellent reporting and records management has the ability to make communities safer, increase collaboration through data sharing, and ultimately make the work of data collection and reporting easier for first responders. Our comprehensive platform of Fire and EMS software provides the tools needed to get the job done on the go and in the station. It includes NFIRS, NFPA, and NEMSIS 3 reporting.

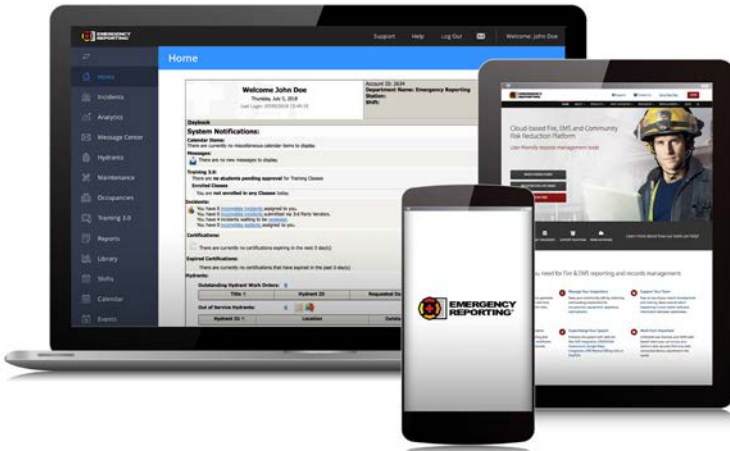- All-in-one NEMSIS and NFIRS reporting
- Easy-to-use interface
- Comprehensive fire prevention occupancy/inspection solution
- Powerful system reports and analytics tools
- Secure and reliable
- Unlimited users per agency
- Accessible anywhere, cloud-based, no software to install
- Customer success – Training, support, ER community
- API integration to third-party patrons
- 16 modules for daily operations

Changing to a new records management software platform is easier than you think. We offer free NFIRS data imports. Non-NFIRS data migration is also available for a small fee.

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Package Types	Fire & EMS Package	Fire Package	EMS Package	Fire Prevention Package	NFIRS Only	NEMSIS Only
Unlimited Users per Agency	✓	✓	✓	✓	✓	✓
NFIRS Fire Reporting	✓	✓			✓	
NEMSIS 3 ePCR	✓		✓			✓
Administrative & Personnel	✓	✓	✓	✓	✓	✓
PreFire Plans, Fire Inspections & Permits	✓	✓		✓		
Maintenance: Apparatus & Equipment	✓	✓	✓			
Truck Checks	✓	✓	✓			
Training	✓	✓	✓			
Certifications	✓	✓	✓	✓	✓	✓
Hydrants	✓	✓		✓		
Inventory	✓	✓	✓			
Shifts	✓	✓	✓			
Daily Log	✓	✓	✓	✓	✓	✓
Events	✓	✓	✓	✓		
Daily Roster	✓	✓	✓			
Calendar	✓	✓	✓	✓		
Library	✓	✓	✓	✓		
Payroll/Volley Per Call Tracking	✓	✓	✓			
Reports	✓	✓	✓	✓	✓	✓
Response & Safety Analytics Basic	✓	✓	✓			
Demographics	✓	✓	✓			

Limited packages are available for those who only require NFIRS or NEMSIS 3 reporting.

Additional Products

FirstPCR

FirstPCR is the electronic one-sheet designed especially for agencies that need to document basic patient information within an incident report.

Safety Analytics

How well are you protecting your most important asset – your people? With Safety Analytics, your NFPA 1500 program will rise to new heights. Our industry-exclusive "pump panel" provides a real-time look at ten mission-critical components that affect the health, safety, and well-being of everyone in your organization.

Statewide NFIRS Solution

The states of Pennsylvania, North Dakota, and Wyoming chose Emergency Reporting to be their NFIRS solution because we're easy to use, reliable, and trusted. These states have seen an increase in the quality and frequency of incident data being reported. Additionally, states that have to report to the National Association of State Foresters (NASF) and the Integrated Reporting of Wildland-Fire Information (IRWIN) now only need to complete one report instead of two.

VISION Plus with Google Maps

VISION Plus is a dynamic community risk reduction tool that allows departments to analyze and categorize risks present in their community, compare data to other departments nationwide, and generate the Occupancy Vulnerability Assessment Profile (OVAP) score for all occupancies within their response area.

Mobile Apps

InspectER - Being iOS, Android, and Windows tablet friendly, InspectER makes managing occupancy data and conducting inspections simple.

FuelER - Available to customers equipped with the Maintenance Module, FuelER makes it easy to track your agency's fuel consumption on the go.

Federal Solution

This ultra-secure version of Emergency Reporting is hosted in Microsoft's Azure Government environment and is used by the U.S. Army, Marine Corps, NASA, and other federal agencies.

Customer Success is Our Top Priority

Since 2003, Emergency Reporting has been a customer-first company. Our employees have over 350 years of combined Fire and EMS experience. Not only are we always here to help, but we set you up for success with quick data migration from your old system, comprehensive onboarding and training, and a wealth of educational resources at your fingertips.

" I have personally used a total of three fire department RMS systems in the course of my career and Emergency Reporting is by far the best. We have had nothing but a wonderful experience since moving from our old product to ER. Crew members literally finish NFIRS reports on the way back from a call riding backwards. It's super easy, customizable, expandable, and they listen to customers! "

Joe Mera, Deputy Fire Chief
Leesburg Fire Rescue (FL)

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