



Transform your digital customer experience without code



Powering .Govs across the world



The OpenCities platform

Transform your end-to-end customer experience without code



Need



Academy

Build capabilities for the digital age & accelerate digital transformation.



Find



Website Hub

Create modern, customer focused websites that help people find what they need.



Act



Forms Hub

Convert processes & PDF's into intuitive digital services everyone can use.

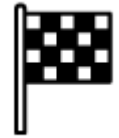


Receive



Intranet Hub

Empower staff to better serve themselves, and their community.



Solved

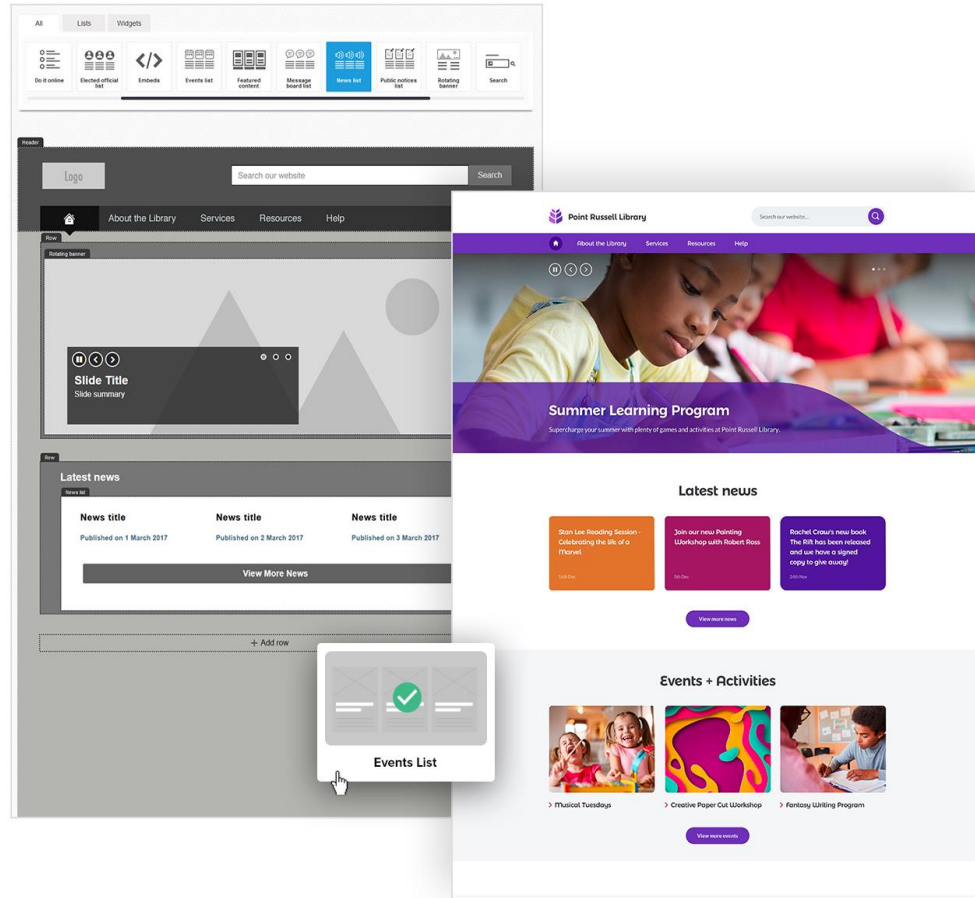


Insights

Measure and improve your customer journey via actionable insights

OpenCities Website

Create a modern homepage. Leverage emerging UX patterns. Update your design anytime. Deliver useful new functions for users without waiting weeks for web developers, or years for a full redesign process. OpenCities lets you take full control of your entire digital experience using an intuitive drag & drag approach, without custom coding.



OpenCities Forms

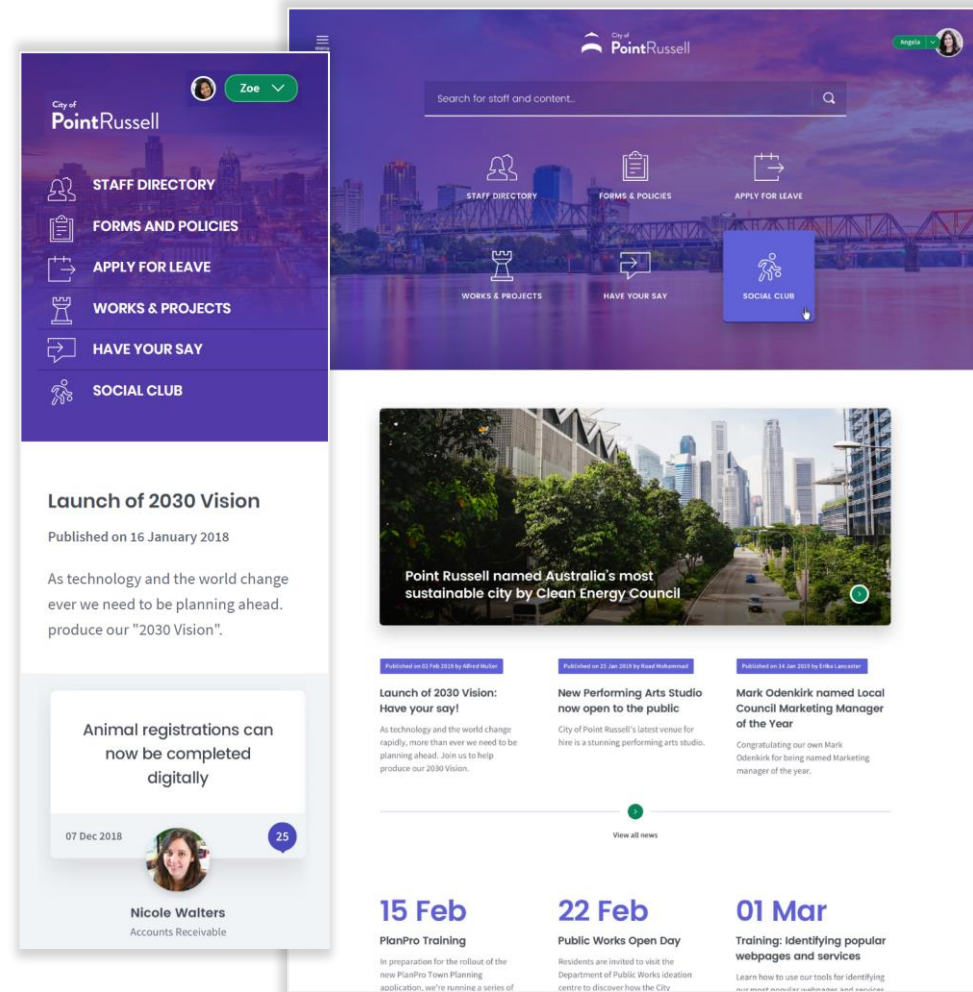
Give customers the ability to pay a ticket. Register a pet. Reserve a venue. Report a problem. Whether it be permitting and application forms, reporting and request forms, booking and payment processing forms, OpenForms helps you transform PDF, backend CRM requests, and over the counter interactions into beautiful digital services anyone can use.

The image displays three overlapping screenshots of the OpenCities Forms interface for the City of Point Russell. Each form features the city's logo and a progress indicator.

- Get a Parking Permit:** Includes fields for 'Your address' (254 Telegraph Road, Palm Beach), 'Proof of residency' (phone-bill-15052019.jpg), 'Service length' (1 Month selected, 3 months, 6 Months), and 'Your signature' (with a handwritten signature). A green 'Apply for it' button is at the bottom.
- Order a new bin:** Includes 'Your address' (3, 72 Balwin Road, Palm Beach), 'Type of bin' (Standard Waste - \$55, Green Waste - \$40, Recycling - \$30), and a 'Replacement fee' of \$70. A green 'Order it' button is at the bottom.
- Report Graffiti:** Includes 'Graffiti location' (46 Moreland Street, Palm Beach) with a map, and an 'Upload images' section showing a photo of graffiti. A green 'Report it' button is at the bottom.

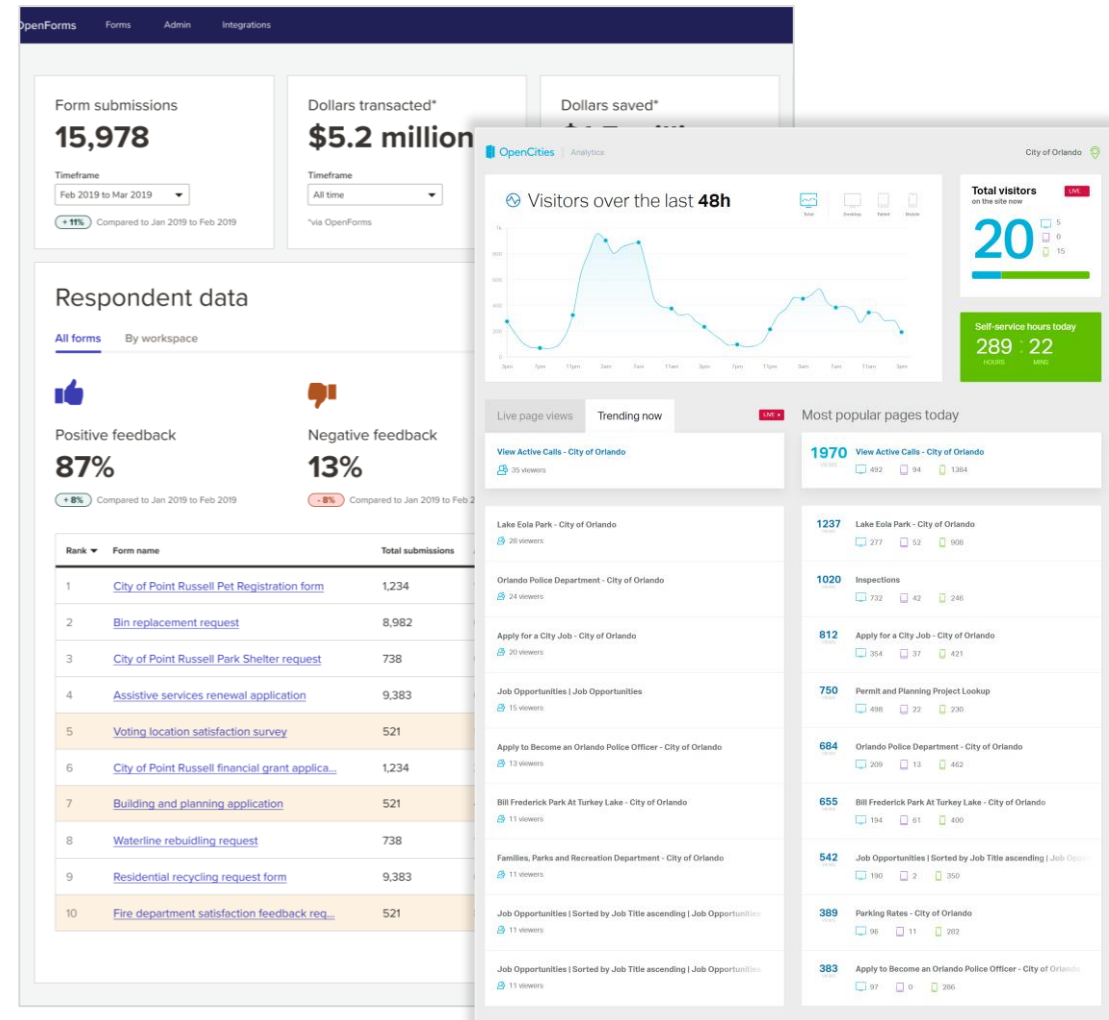
OpenCities Intranet

Help employees find and view the information they need. Deliver content to specific employee groups securely. Enable onboarding. Organize policies. Surface and search key content. The OpenCities intranet provides a turn-key solution that captures years of local government digital learnings to bring people, processes and information together, providing your teams with everything they need to do their job better.



OpenCities Insights

The launch of your new website is just the start of your digital transformation journey. OpenCities provides the insights you need to make better, data-driven decisions. Measure the uptake and impact of your digital services, identify and analyze bottlenecks, discover actionable insights, and drive continuous improvement.





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