



COPILOT RAPID ADOPTION

rapid adoption for rapid return



Part of the
CLOUD
collective

MICROSOFT365 COPILOT

rapid adoption

Curious to understand the benefits of **Microsoft365 Copilot** but not sure where to begin?

Our **Rapid Adoption** solution helps you begin your journey to Microsoft365 Copilot with a quick, simple program that enables your team to use the technology effectively and promptly, and start realising the benefits to your business.

Our team of Modern Work experts will get you on the road to your AI journey faster with:

- Stakeholder introduction & Copilot demo
- Copilot adoption roadmap
- 'Pilot user' group training



Part of the
CLOUD
collective





CUSTOMER SUCCESS:

Alinta Energy

Alinta Energy's Retail Markets team identified a lack of adoption across their M365 applications, and a requirement for assistance with training as well as the development of 'best practice' guidelines.

Disparate workflows

The Alinta Energy retail markets team had identified that as a relatively new team within the business, no formal training, or development of 'best practice guidelines' had been rolled out to the executive team or their individual teams. This had created disparity and inefficiencies in the way people worked and collaborated in a hybrid environment.

Development of a Training plan

Working with the ELT, IComm were able to run a series of workshops to uncover specific pain points, business and user needs as well as developing success criteria for the training. We were then able to put together a training roadmap delivered in 2 distinct 'phases', initially aimed at the ELT, and then to their end-users in a logical, and structured way to increase usage of M365.

Through detailed Needs Analysis, and based in experience and expertise, IComm and Alinta are driving towards significantly increased M365 adoption, and better business efficiencies.

Using this as a template for training and adoption, Alinta Energy aim to expand this strategy to other business units to continue to grow their technology skills into the future.

CONTACT US TO LEARN MORE ABOUT HALCYON CHANGE MANAGEMENT

Call for more information: 1300 841 641

Ask a question via email: hello@icomm.com.au

Learn more: <https://www.icomm.com.au/change-management/>



Part of the
CLOUD
collective



Modern Work

Specialist
Adoption and Change
Management

