Assessments

Driving efficiency and adapting to demand.

DrDoctor

Assessments

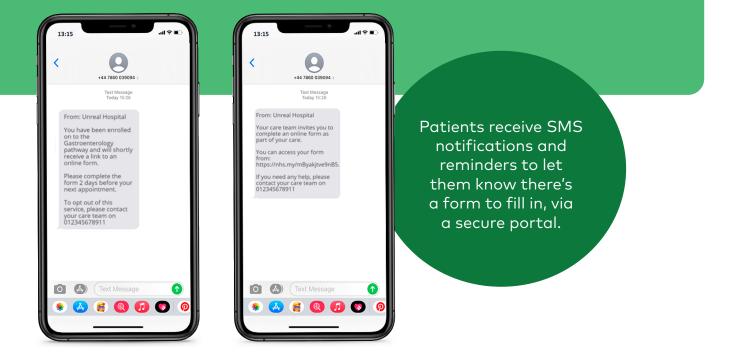
DrDoctor Assessments helps patients create a clear picture of their health, which in turn helps clinicians provide higher quality appointments and better decisions around follow-up care.

Painting a picture through technology

Many clinicians know little about patients and their symptoms until they're in an appointment together. Some trusts still use letters to collect pre or post-clinic information from patients. But our technology can streamline that process. We've created a simple yet effective process to capture exactly what clinicians need.

Assessments allows patients to fill out secure, personalised forms to better inform clinicians pre-clinic, or help clinicians assess and make decisions on the follow-up care of patients post-clinic.

It can lead to higher quality care in clinics while reducing the number of unnecessary appointments. Post clinic, it can also help clinicians decide when, as well as if, follow-up care or intervention is needed.



Create questions and SMS reminders

Trusts can pre-set questions with branching sub-questions and automate when and how forms are sent. Assessments questions and reminders are fully customisable which makes it flexible for different patients and departments.

Both patients and clinicians can see historical information and past outcomes, allowing them to make the most of the short amount of time together, and better manage their care.



Data direct into your existing systems

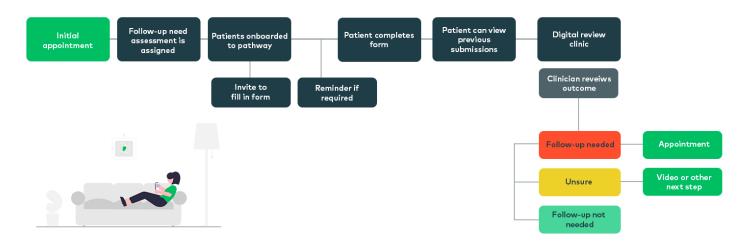
We provide a secure FHIR API that allows structured assessments, completed by patients, to be drawn into Trusts EPR products.

Assessment information is also available to authorised Trust clinicians through our secure Hospital Portal.



The specific API we build makes everything run like clockwork. You can rest assured that your hospital systems and our booking tool will work seamlessley in unison.

Follow-Up Need Assessment Example







Increase the quality of appointments

Assessments allows clinicians to review information before appointments and can lead to higher-quality consultations. It can help patients better prepare, feel less stress in defining their symptoms and more involved in their care.



Assessments are flexible and automated

As well as personalising forms configuring SMS invites, you can automate the entire Assessments process, saving clincians and admin teams' time. You can also use Assessments pre-clinic, post-clinic or for other research purposes.



Reduce face to face appointments

Following the national drive to reduce face to face appointments by a third, Assessments can help clinicians decide whether follow-up appointments are completely necessary whilst continuing to manage their care.

But don't just take our word for it...

40% reduction in cancellations

Assessments has led to a 40% reduction in on-the-day cancellations. This is because patients have been reminded about their appointments and are already invested in their care.

93% positive patient feedback

Over 9/10 patients value the tool and the influence it has on their appointments or follow-up care.

The future of the NHS is a digital first healthcare system, enabled by the DrDoctor Patient Engagement Platform.

Get in touch to learn more.

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