

Patient Appointment Request Service

Enabling effective digital PIFU and SOS for your Trust.

DrDoctor

Patient Appointment Request Service

Start your journey towards a digital first healthcare system with DrDoctor Patient Appointment Request Service (PARS). Digitise your appointment services and stratify patients quickly and effectively.

Are you currently implementing Patient Initiated Follow-Ups (PIFU) or See On Symptoms (SOS) digitally?

Current services are manual and admin heavy. A digital solution is needed in order to effectively manage incoming patient requests. Without a digital recording of patient and clinic interactions, the outcomes are often uncontrollable.

An effective digital PIFU model enables you to see a significant amount of patients from the national backlog while managing patient risk by allowing them to self-refer with PARS, if and only when they become symptomatic.

A digital first system that supports patient engagement from the very first interaction.

Clinicians remain in complete control over who is added, when they are added and how long they remain eligible for the service. All appointment requests are managed on a single platform, reducing admin overhead.

Patients are informed of their eligibility via an automated SMS providing details on the DrDoctor patient portal. A patient can then self-refer at any time of day if they become symptomatic and can avoid an unnecessary hospital visit.

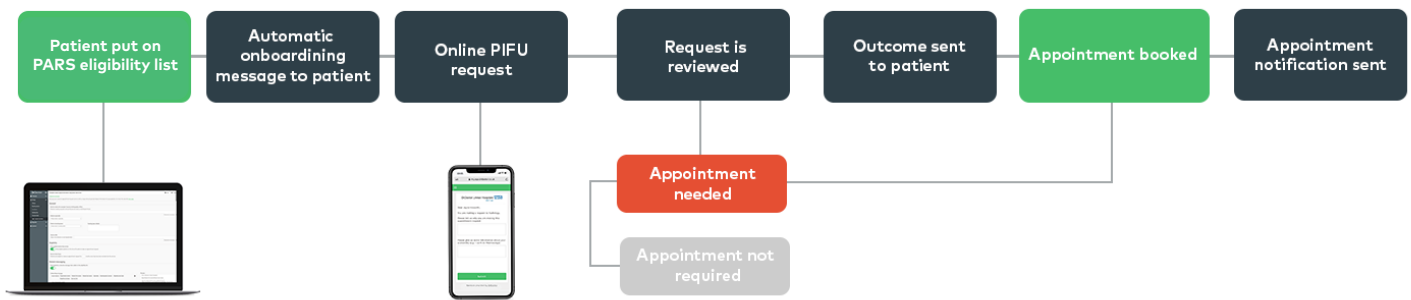


The clinical team review all requests and decide on the outcome. The decision is automatically communicated to the patient, keeping them informed at every stage of the journey. The patient can also refer back to the portal at any time.

Every interaction is now tracked digitally.



The DrDoctor PARS flow



Easily scalable

Manage pathways centrally and offer PARS across multiple services, all integrated with your PAS eligibility lists.



Effective demand management

Reduce your waitlist backlog, reduce face-to-face appointments and free up demand for those who need it most.



Low friction

Demographic only integration requires minimal resource.



Quick rollout

Go live with an initial roll out in just 2 - 6 weeks.



Immediate improvement in patient risk management

Patients no longer travel to appointments without clinical need, and your services can be more responsive where they are needed.

DrDoctor PARS was developed in collaboration with NHS partner Trusts. We listen, and take the time to understand how we can solve your problems.

It's tried and tested by you, the experts!



**The future of the NHS is a
digital first healthcare system,
enabled by the DrDoctor
Patient Engagement Platform.**

Get in touch to learn more.

**hello@drdoctor.co.uk
@WeAreDrDoctor
drdoctor.co.uk**

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