

Customer Success Story



PLEXISTM
HEALTHCARE SYSTEMS

The PLEXIS platform was built to scale, as described in this customer success story. A large federal program needed to scale their users and membership rapidly in less than 60 days. They utilized PLEXIS' software and services to rapidly scale out to meet the federally-mandated deadlines and seize a vast and significant new segment of the market.

Win Results

Customer successfully scaled from 28,000 members to 4.5 million members while maintaining rigorous performance standards.

Customer went from processing 1,000 claims per month to 5,000 claims per day (nearing 7,000+), and ultimately scaled to 25,000 claims per day.

PLEXIS met all of the program's aggressive deadlines including the creation of a custom browser-based UI for an optimized front-end user experience.