

Solving the care connectivity challenge



Data integration.
Patient navigation.
Network fusion.™

care
continuity™

About Care Continuity

Our mission is to ensure patients receive timely and informed care from within the aligned care delivery network.

We are a trusted partner of the largest healthcare systems, payers, and ACOs in the country.

Our unique part-tech, part-human approach ensures patients get the care and personalized support they need, when they need it the most.

We create opportunities for growth and market share.

4:1

ROI our clients experience

**10%
reduction**

In Out-of-Network spend
achieved in six months

**80%
connected**

Success rate in connecting
unattached patients to
network-aligned physicians



We strengthen network integrity by creating:

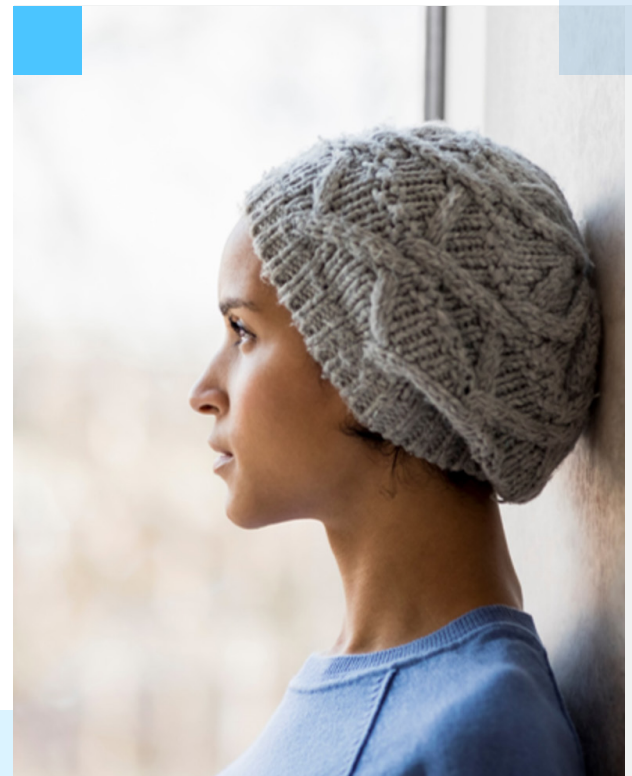
Awareness: Smooth flow of information across the network

Access: Seamless flow of patients across all access points

Alignment: Clinical alignment along the patient journey

Without network integrity, everyone suffers:

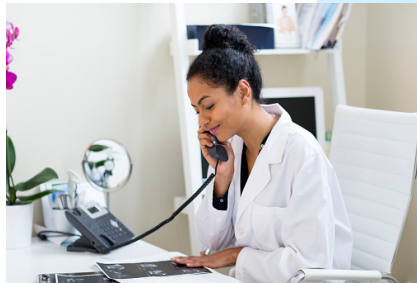
- Gaps in care
- Avoidable re-admissions
- Low patient satisfaction
- Service/revenue leakage



Addressing the Care Connectivity Challenge



Patients: For patients and their families, we remove the burden of self-navigation while providing a high touch experience at every stage of their healthcare journey.

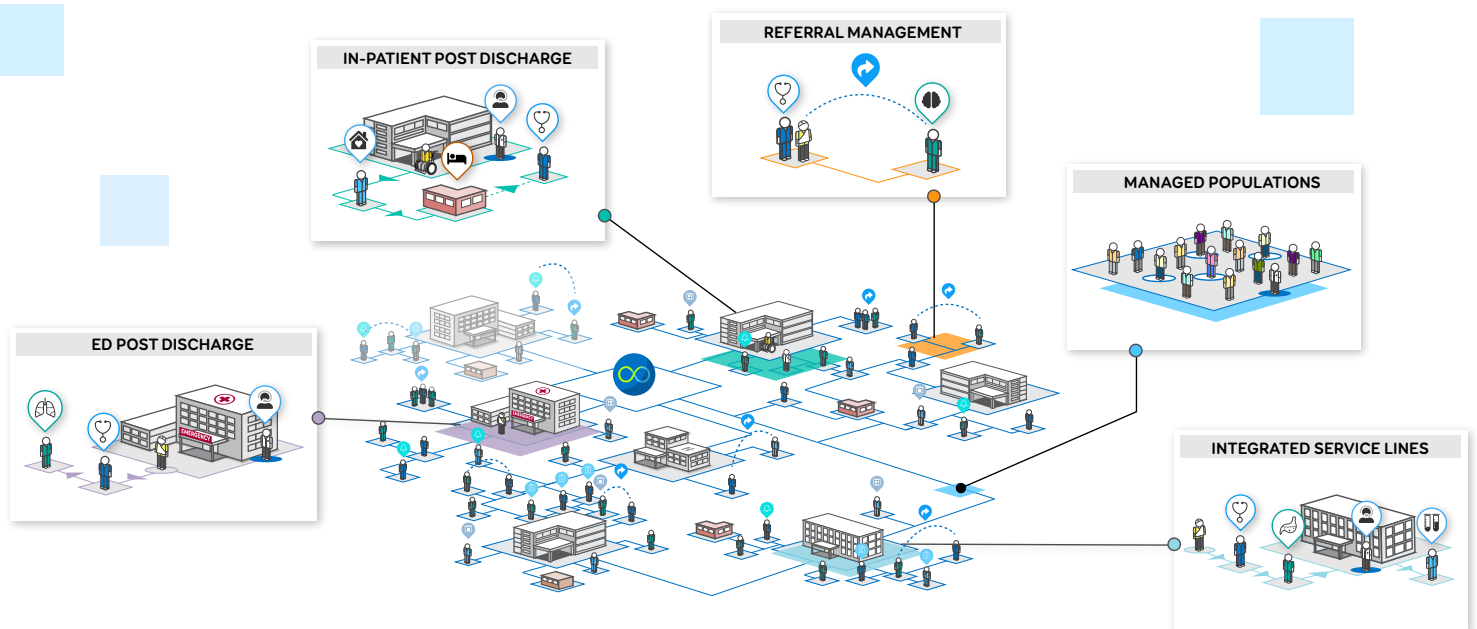


Physicians: For physicians and other members of the patient-centered care team, we address the access barriers and communications issues that too often lead to gaps in care and duplicated effort.



Client Partners: For our client partners, we increase the utilization and operational integrity of the aligned care delivery network while also improving delivered service levels to the patients and participating providers.

Our network activation hub connects the dots, providing a true network operating system across all access points



Our Care Concierge service layer brings network integrity to life

We provide highly trained patient concierges, who plug into your network's existing workflow to ensure patients get the follow-up care they need.

Our white-glove service for patients includes:

- ✓ Scheduling follow-up appointments
- ✓ Finding network-aligned physicians and/or specialists
- ✓ Coordinating with Home Health, SNF, LTAC, etc.
- ✓ Arranging transportation
- ✓ Scheduling ancillary services
- ✓ Assisting with referral coordination
- ✓ Providing clinical documentation to stakeholders
- ✓ Assisting with Transitional Care Management (TCM)
- ✓ Medication adherence

We offer fully staffed, turnkey solutions for each stage of the patient journey:



Emergency Post Discharge



Inpatient Post Discharge



Service Line Support



Retail Access Point Integration



Care Management Support



This is personal
for ALL of us

What we've learned...

- The more severely ill or injured the patient is, the more complex their journey to health and the less able they are to successfully navigate that journey unaided.
- It is not possible to safely accept downside risk in the absence of fully coordinated care.
- Gaps in care result from breakdowns in communications rather than a lack of clinical expertise.

Ready to learn how Care Continuity can help connect your network, navigate patients and improve your bottom line? Let's talk.

 info@carecontinuity.com

To learn more about us, visit www.carecontinuity.com

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