

Optimizing Your Care Delivery Network



A typical 250 bed hospital loses an estimated \$4.7 million annually in revenue due to patient self-navigation and care coordination gaps, which are the result of:



Limited resources to navigate patients



Disconnected systems



Data silos



Lack of communication



Poor documentation

The result: poor patient outcomes, patient attrition and ultimately lost market share.

The Consequences of a Disconnected Care Coordination Network

Revenue leakage, which results from a disconnected care coordination network, is a chief concern for nine out of ten healthcare executives. Much of this revenue leakage is seen after patient discharge. Patient self-navigation often results in:



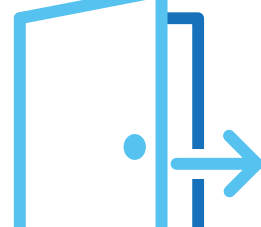
Hospital readmissions



Emergency-dispatch return visits



A lack of follow-up appointments



Out-of-network visits



Overcoming these challenges requires intelligent and augmented care coordination across a high-performing network.

The Care Continuity Solution

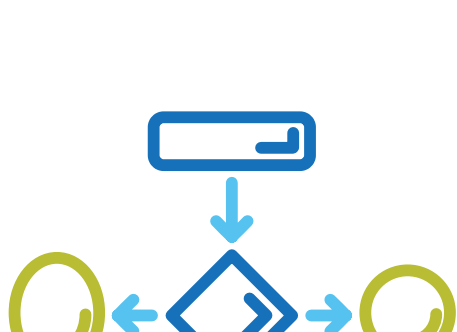
Care Continuity's approach improves patient loyalty and stops revenue loss by:



Activating complex healthcare networks



Coordinating care follow up



Incorporating evidence-based workflows



Collaborating with the clinical team to offload logistics

Care Continuity's patient navigation service provides measurable results:

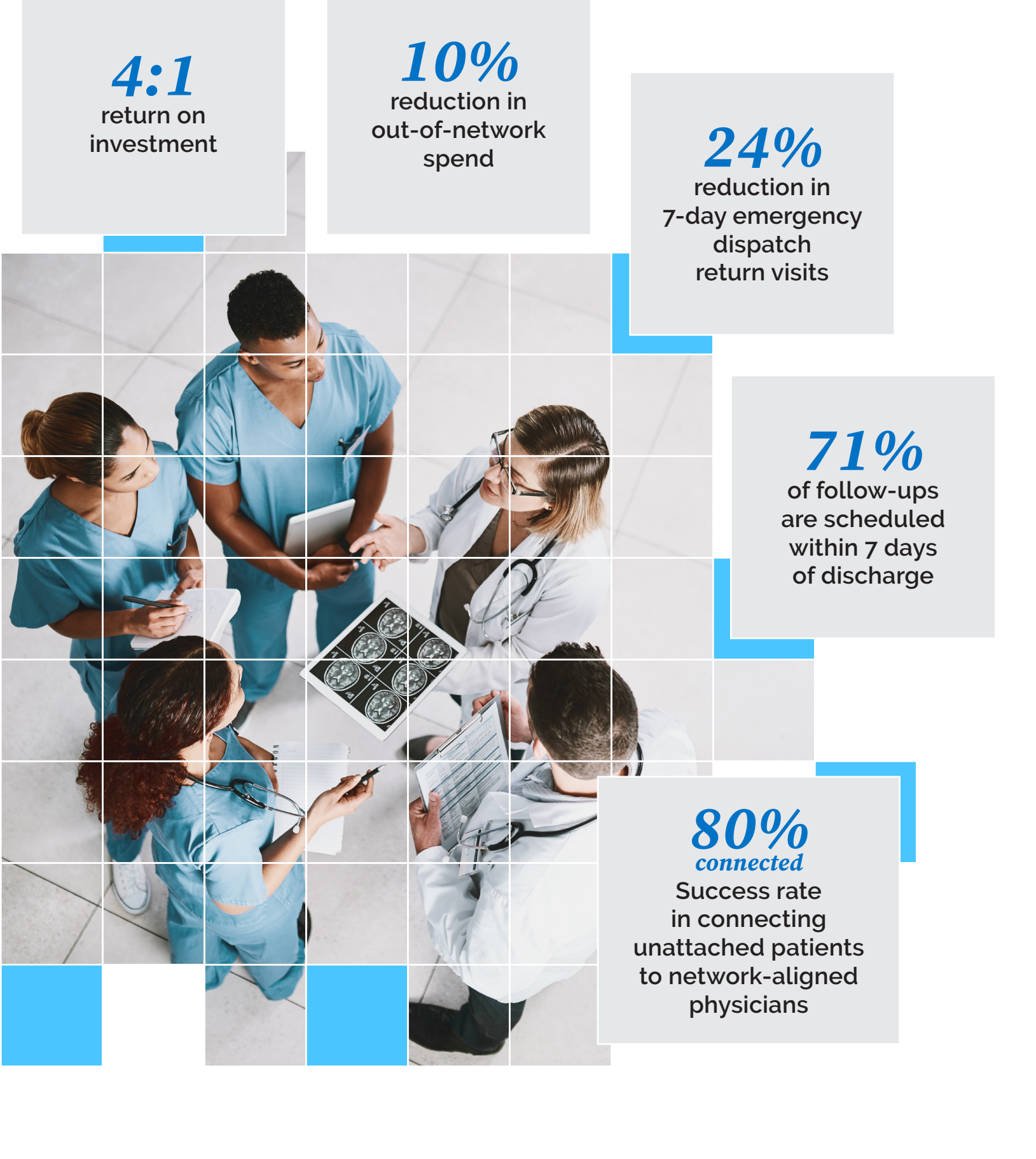
4:1
return on investment

10%
reduction in out-of-network spend

24%
reduction in 7-day emergency dispatch return visits

71%
of follow-ups are scheduled within 7 days of discharge

80%
connected
Success rate in connecting unattached patients to network-aligned physicians



“At Care Continuity, connected care is better, more efficient care.”

- Andrew Thorby, Founder and Executive Chairman

