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# Vaccination on-demand, a new model through Digital Transformation

Quality Healthcare manages over few thousands of clinic appointments on a daily basis in over 130+ different locations across Hong Kong. within three months period, Applied Technology Group helped the group to provide an end-to-end vaccination on-demand services from vaccine reservation, appointment booking & mobile payment within few swipes of mobile phone. This vaccination module has

been embedded within the same master customer app as a part of Patient Journey.

In the first week of launch, the group has been able to manage over 8,000 vaccine reservations through the new vaccination reservation module with mobile payment settlement. In the meanwhile, customer can choose their best date & time in a favorite location



## AT A GLANCE

Customer: Quality Healthcare Medical Services

Country: Hong Kong, SAR

Website: <https://www.qhms.com/>

Industry: Healthcare

Customer Size: 2,000+ employees

Products and Services: Microsoft Azure

# Quality Healthcare Medical Services & ClinicONE's Vaccination Reservation

## Customer Challenges

Most vaccines have restricted storage conditions, short expiry period, costly and limited allocation by pharmaceutical companies. Most clinic groups would have even bigger challenges for vaccine dispatchment, precise dosage allocation & customer demand matching constraints.

As a result, clinic groups are waited to have one-stop patient vaccine pre-order with payment settled on a specific date & time in customer's favorite location. In a same mobile environment, customer is able to retrieve all their previous health and vaccination records on a tip of finger anywhere on anytime.

## Partner Solution

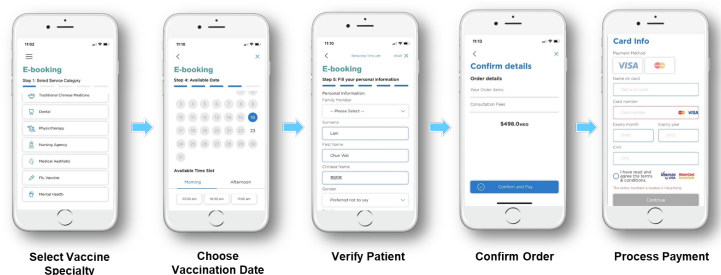
ClinicOne is a one-stop healthcare diagnostic platform for precise medical treatments, seamless clinic operations & secured electronic health record management prepared for new generation of Smart Clinic.

ClinicONE Vaccination module helps clinic group to manage order-on-demand for precise vaccine allocation, releasing customer demand pressure and reducing vaccine wastage due to long period of storage.

## Customer Benefits

In few snap-shots, customers are able to choose their vaccines on demand and knowing its availability for pre-ordering in their favorite clinic.

In short, customer can retrieve their health records as well as vaccination history within the same clinic group.



**Precise allocation & higher allocation of Vaccines from Pharmaceutical companies**

**Reduce Vaccine wastage by on-demand reservation**

**Higher patient loyalty with enriched patient journey**