



Microsoft  
Partner



Gold Cloud Platform  
Silver Data Analytics  
Silver Application Development

# Vaccination on-demand, a new model through Digital Transformation

Quality Healthcare manages over few thousands of clinic appointments on a daily basis in over 130+ different locations across Hong Kong. within three months period, Applied Technology Group helped the group to provide an end-to-end vaccination on-demand services from vaccine reservation, appointment booking & mobile payment within few swipes of mobile phone. This vaccination module has

been embedded within the same master customer app as a part of Patient Journey.

In the first week of launch, the group has been able to manage over 8,000 vaccine reservations through the new vaccination reservation module with mobile payment settlement. In the meanwhile, customer can choose their best date & time in a favorite location



## AT A GLANCE

Customer: Quality Healthcare Medical Services

Country: Hong Kong, SAR

Website: <https://www.qhms.com/>

Industry: Healthcare

Customer Size: 2,000+ employees

Products and Services: Microsoft Azure

# Quality Healthcare Medical Services & ClinicONE's Vaccination Reservation

## Customer Challenges

Most vaccines have restricted storage conditions, short expiry period, costly and limited allocation by pharmaceutical companies. Most clinic groups would have even bigger challenges for vaccine dispatchment, precise dosage allocation & customer demand matching constraints.

As a result, clinic groups are waited to have one-stop patient vaccine pre-order with payment settled on a specific date & time in customer's favorite location. In a same mobile environment, customer is able to retrieve all their previous health and vaccination records on a tip of finger anywhere on anytime.

## Partner Solution

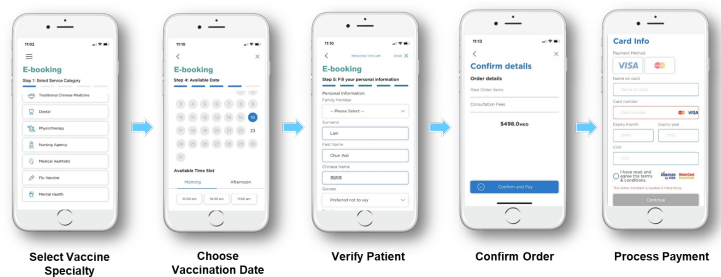
ClinicOne is a one-stop healthcare diagnostic platform for precise medical treatments, seamless clinic operations & secured electronic health record management prepared for new generation of Smart Clinic.

ClinicONE Vaccination module helps clinic group to manage order-on-demand for precise vaccine allocation, releasing customer demand pressure and reducing vaccine wastage due to long period of storage.

## Customer Benefits

In few snap-shots, customers are able to choose their vaccines on demand and knowing its availability for pre-ordering in their favorite clinic.

In short, customer can retrieve their health records as well as vaccination history within the same clinic group.



**Precise allocation & higher allocation of Vaccines from Pharmaceutical companies**

**Reduce Vaccine wastage by on-demand reservation**

**Higher patient loyalty with enriched patient journey**



Microsoft  
Partner



Gold Cloud Platform  
Silver Data Analytics  
Silver Application Development

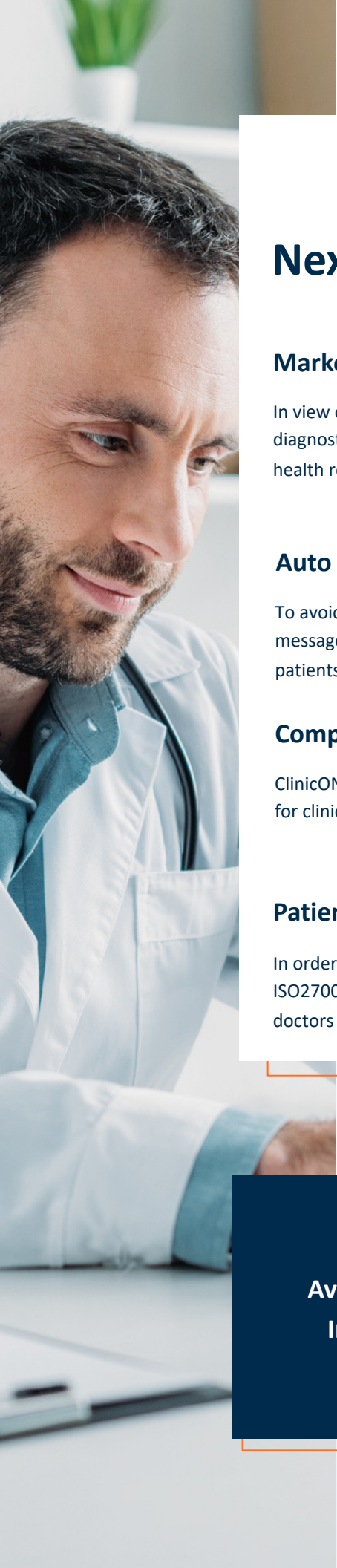
# Telemedicine with Medical Complication

With ClinicONE™ core module Telemedicine, the teleconference function allows health care professionals to evaluate, diagnose and provide treatments for patients at a distance using telephony and strictly compliant to US' HIPAA (Health Insurance Portability & Accountability Act) standard. The setup is simply using a secure browser environment & a patient mobile app Health•Me2™ which connects between the doctor & patient with a secured electronic medical record for precise advise and diagnostic online. The

telemedicine service has been widely adopted throughout the COVID-19 pandemic. The greatest advantage of telemedicine is that it avoid cross-infection during the pandemic by limited physical visitation in clinic environment. The new service also provide time-efficient & short waiting time compared with the tradition physician and caregiver consultations.







# Next Generation ● Smart Clinic

## Market Demand

In view of the need of telemedicine market, our company aims at establishing a one-stop healthcare diagnostic platform for precise medical treatments, seamless clinic operations & secured electronic health record management prepared for new generation of Smart Clinic.

## Auto Patient Reminders

To avoid mis-appointment, all confirmed bookings will be double confirmed and direct reminder messages to individual patient via Omni-channel i.e. WhatsApp, WeChat, In-App, SMS & email to ensure patients will not miss out appointments.

## Compatible with Multi-Devices

ClinicONE™ platform provides an world-class security level standard for multiple type of device access for clinician's works anytime, anywhere by any device.

## Patient as an Asset

In order to protect patients' personal data, our online platform fulfills the top security standard ISO27001 & our patient health record is fully compliant with HIPAA standard. By using our service, doctors or practitioners can mitigate the risk of data leakage without any concern.

**Avoid Cross-  
Infection**

**Reduce Unnecessary  
Clinic Waiting Time**

**Time-Efficient and  
Treatment  
Effectiveness**



Microsoft  
Partner



Gold Cloud Platform  
Silver Data Analytics  
Silver Application Development

# ClinicOne – Your one-stop healthcare diagnostic platform

ClinicOne is a one-stop smart clinic that provides you a brand new experience to connect with your patients. Not only does it allow patients to book appointments, but it also offers doctors or practitioners an opportunity to build their own clinic eForms for patient registration, treatment consents & survey purposes. Subsequently, those eForms which have

been saved can be used for further analysis. Under this principle, it can help enhance clinic operation and encourage patient engagement.





## Key features

### Efficient Smart Clinic Management

To streamline the entire medical procedure, we custom clinic specific S.O.A.P note & label templates. In addition, real-time Clinic Dashboard, Revenue & Patient Report & Online-to-Offline (O2O) Appointment are also included.

### Systematic Message Reminders

We have one-to-many reminder messages to patients directly via WhatsApp, Wechat, In-App, SMS & email to ensure patients will not miss out appointments.

### Protect Personal Data

To uphold patients' privacy, we secure a Cloud platform codeveloped with Microsoft. Moreover, our electronic patient record is safely stored & fully compliant with WHO's HL7, DICOM, HIPPA & HKSAR eHealth standards.

**Ready-made Notes  
& Label Templates**

**Omni-Channel  
Patient  
Communications**

**High Protection of  
Patients' Record**