



Enabling Fast & Efficient Office 365 Migration Services

Migration to Office 365 can provide a digital edge in today's competitive market by enabling seamless collaboration and eventually, improving employee productivity and satisfaction.

Hexaware's Office 365 Migration Services provide a hassle-free transition from on-premises exchange server to Office 365. Relying on almost two decades of experience in IT solutions, we have created an automated platform that provides a seamless Office 365 migration experience to the customer.

Once we have helped you migrate to Office 365, we provide a catalog of support services to ensure that you experience the best of Office 365 services without any hiccups. We provide assured services backed by SLAs so that the end users do not experience any interruptions in their Office 365 mail flow.

Value to the Customer

- 40% reduction in migration lead time due to automation
- 35-40% reduction in migration cost compared to similar scope of services
- Assured service quality and committed SLAs for migration
- Simple & elegant user experience due to low touch points with the customer

Our Migration Model

Our automated platform enables abstracting the technical details while providing the customer with the control to customize their migration journey and meet unique business requirements.

The entire migration process is orchestrated and managed by Hexaware's automated platform with built-in fault tolerance, notification management & error handling

01



We collect 4 specific sets of credentials from the customer pertaining to their Exchange Server, Office 365, DNS & VPN Account

02



We use the credentials provided to establish a connection between the customer's Exchange Server & Office 365 Account

03



We run our assessment tool to identify the cloud readiness of the Exchange Server and list the remediations required




04





Once the Exchange Server is cloud-ready, we migrate each user mailbox to Office 365 using automated scripts


Our Catalog of Services

We provide continuous support to the customer through our support services post migration to Office 365. Customers will be able to request for a support service, and it will be fulfilled within agreed SLAs keeping the customer in loop through automated notifications.

Office 365 Migration Services 	Office 365 Basic Support Services 	Office 365 Premium Support Services 
<ul style="list-style-type: none">• Office 365 Business Migration<ul style="list-style-type: none">○ Tenant to tenant migration○ PST to Office 365 migration• G-Cloud to Office 365 migration• Skype to MS Teams migration• FileShare to OneDrive migration• SharePoint migration• Data Archive migration	<ul style="list-style-type: none">• Access to engineers over Email, Service Portal, and Phone<ul style="list-style-type: none">○ Incident, Problem & Change Management• Standard Requests including :• Mailbox/Contact creation, deletion & updation• Office 365 – Mail Flow & Compliance Management• Provisioning, De-provisioning & Access Management - SharePoint, OneDrive, Teams• Basic Security Controls<ul style="list-style-type: none">○ Exchange Online Protection○ Secure Patching Guardrails○ Office Message Encryption○ Protection Against Malware○ Secure AD	<ul style="list-style-type: none">• Access to engineers over Email, Service Portal, and Phone<ul style="list-style-type: none">○ Incident, Problem & Change Management• Requests (on top of Standard requests):<ul style="list-style-type: none">○ Mailbox properties modifications○ Group policing on OneDrive, SharePoint○ Restore and upgrade requests on SharePoint & resolve workflow issues• Complex Security Controls (on top of Standard Controls):<ul style="list-style-type: none">• Spam filter configurations• Enable federation rules• MFA, protection against phishing attacks and malware


 **Support Window**
24 x 7 Support

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24 x 7 Support


 **Support Window**
24 x 7 Support


 **SLA**
1 Hr Response / 8 Hrs Resolution


 **SLA**
4 Hrs Response / 12 Hrs Resolution


 **SLA**
1 Hr Response / 8 Hrs Resolution

Add On Services

 Mobile Device Management

 End Point Protection

 Data Loss Prevention

 Compliance Management

Contact us to kick-start your migration journey : marketing@hexaware.com





About Hexaware

Hexaware is the fastest growing next-generation provider of IT, BPO and Consulting services. Our focus lies on taking a leadership position in helping our clients attain customer intimacy as their competitive advantage. Our digital offerings have helped our clients achieve operational excellence and customer delight. We are now on a journey of metamorphosing the experiences of our customer's customers by leveraging our industry-leading delivery and execution model, built around the strategy - 'Automate Everything™, Cloudify Everything™, Transform Customer Experiences™'. Hexaware services customers in over two dozen languages, from every major time zone and every major regulatory zone. Our goal is to be the first IT services company in the world to have a 50% digital workforce.

Learn more about Hexaware at www.hexaware.com

NA Headquarters

Metro 101, Suite 600,101
Wood Avenue South, Iselin,
New Jersey - 08830
Tel: +001-609-409-6950
Fax: +001-609-409-6910

India Headquarters

152, Sector - 3
Millennium Business Park
'A' Block, TTC Industrial Area
Mahape, Navi Mumbai - 400 710
Tel : +91-22-67919595
Fax : +91-22-67919500

EU Headquarters

Level 19, 40 Bank Street,
Canary Wharf,
London - E14 5NR
Tel: +44-020-77154100
Fax: +44-020-77154101

APAC Headquarters

#09-01, One Finlayson
Green, 1 Finlayson Green,
Singapore - 049246
Tel : +65-63253020
Fax : +65-6222728

Australia Headquarters

Level 3, 80 Mount St
North Sydney NSW
2060 Australia
Tel : +61 2 9089 8959
Fax : +61 2 9089 8989



Safe Harbor Statement

Certain statements in this press release concerning our future growth prospects are forward-looking statements, which involve a number of risks, and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Hexaware has made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry.