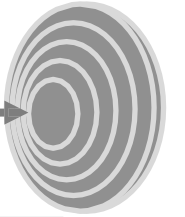


**CAPGEMINI PROCESS MINING
THROUGH POWER AUTOMATE**



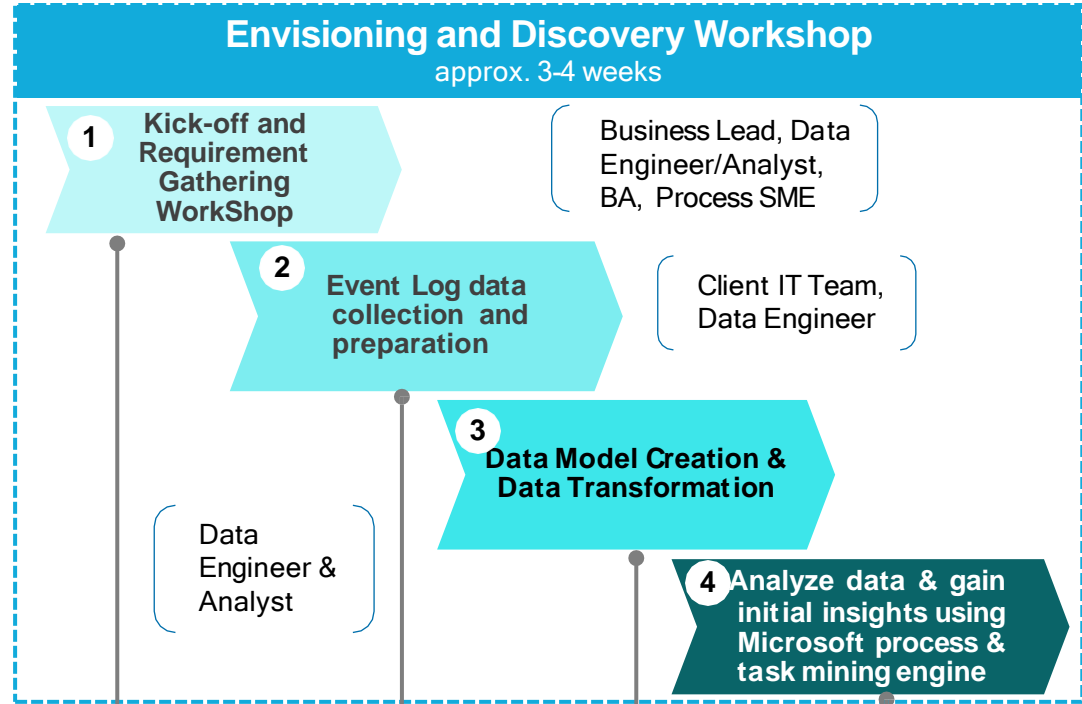


Discover process inefficiencies and optimization opportunities using Microsoft Power Automate Process Mining



Activities

Deliverables

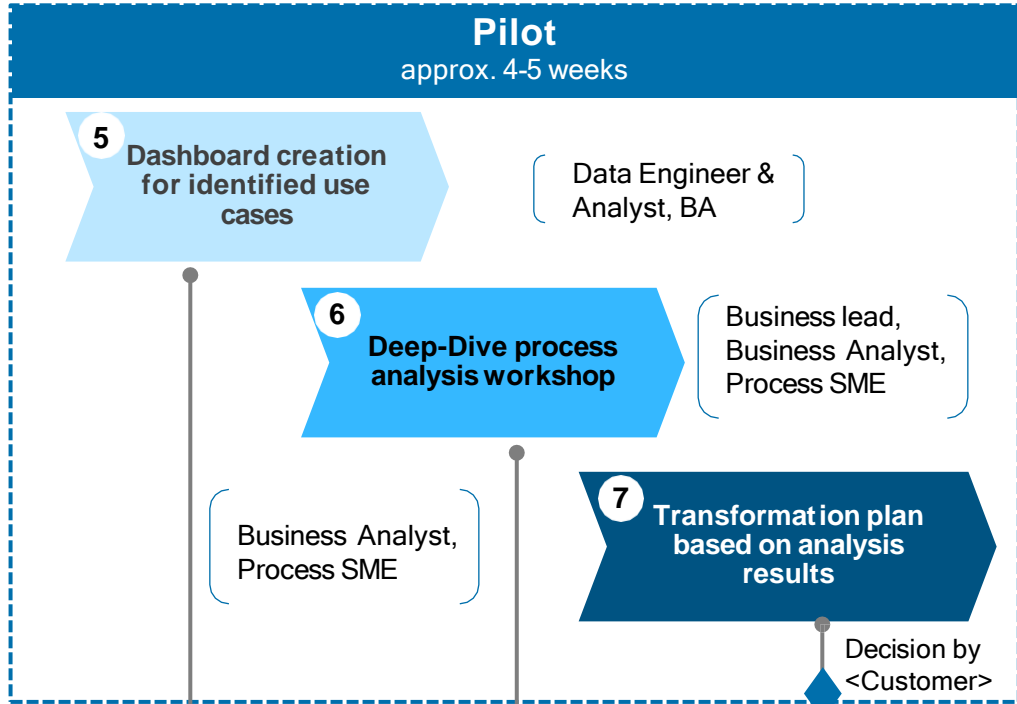


Alignment on the process to be analyzed and pre-requisites

Raw event log data collected for process, Power Platform setup for data model creation

Data model created and data mapped to Power Automate format

L1 dashboard: As-is process map visualization, process variants, high level KPIs, root cause analysis



Final Dashboards:
• Automation
• Manual rework/changes
• Throughput analysis

Derivation of insights and identification of improvement opportunities

Process improvement and transformation action plan.

Digital Transformation and Business Process Optimization using AI infused Microsoft low code, no code offerings

Capgemini – Microsoft Alliance

THE PEOPLE



10,000+
Microsoft Cloud
Certified
Consultants



7,000+
Azure Certified
Architects



1,100+
O365/ SharePoint
Consultants



750+
Power Platform
Consultants



750+
MS Dynamics
CRM specialists



400+
Power BI
Consultants



THE PARTNERSHIP

23+ Years as a Microsoft Partner

Out of nearly 100,000 Certified Microsoft Partners, only .5% of the Microsoft Partner Network is actually “Managed” by Microsoft. Capgemini is in the top .5%.



THE RECOGNITION

Microsoft Awards

- 2023 Microsoft Partner of the Year Financial Services Industry, US
- 2023 Microsoft Partner of the Year GSI Growth Champion (Global)
- 2023 Microsoft Partner of the Year GSI, Western Europe
- 2023 Microsoft Partner of the Year SAP on Azure (Global)
- 2023 Microsoft Partner of the Year Sweden, Capgemini and Sogeti
- 2023 Microsoft Partner of the Year Security, France
- Microsoft Advanced Specialization for Low Code App Development
- 2022 Microsoft Partner of the Year Power Apps, Sogeti
- 2022 Microsoft Partner of the Year Germany, Capgemini



THE FS ADVANTAGE

- Microsoft Power Automate Process Mining 100 Partner**
- A ‘Leader’ in Everest Group Microsoft Dynamics 365 Services PEAK Matrix Assessment 2023
- Microsoft Business Applications 2023/2024 Inner Circle award for the 5th consecutive year
- Microsoft Cloud for Financial Services Service Partner
- Dedicated Global Microsoft Cloud CoE
- Microsoft Financial Services IPS (Industry Priority Scenarios) aligned solutions and accelerators

Industry Thought Leadership

Financial Services World Report and Top Trend Series



Techno Vision 2024



Wealth management Top trends 2024



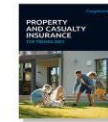
Payments Top Trends 2024



Retail Banking Top Trends 2024



Insurance Top Trends 2024



Property and casualty insurance Top Trends 2024



Life Insurance Top Trends 2024



World Wealth Report 2023



World Property and Casualty Insurance Report 2023



Microsoft Cloud

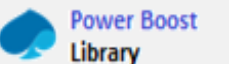


KEY ACCELERATORS

differentiated IP & Assets



CloudBOOST
Landing Zones

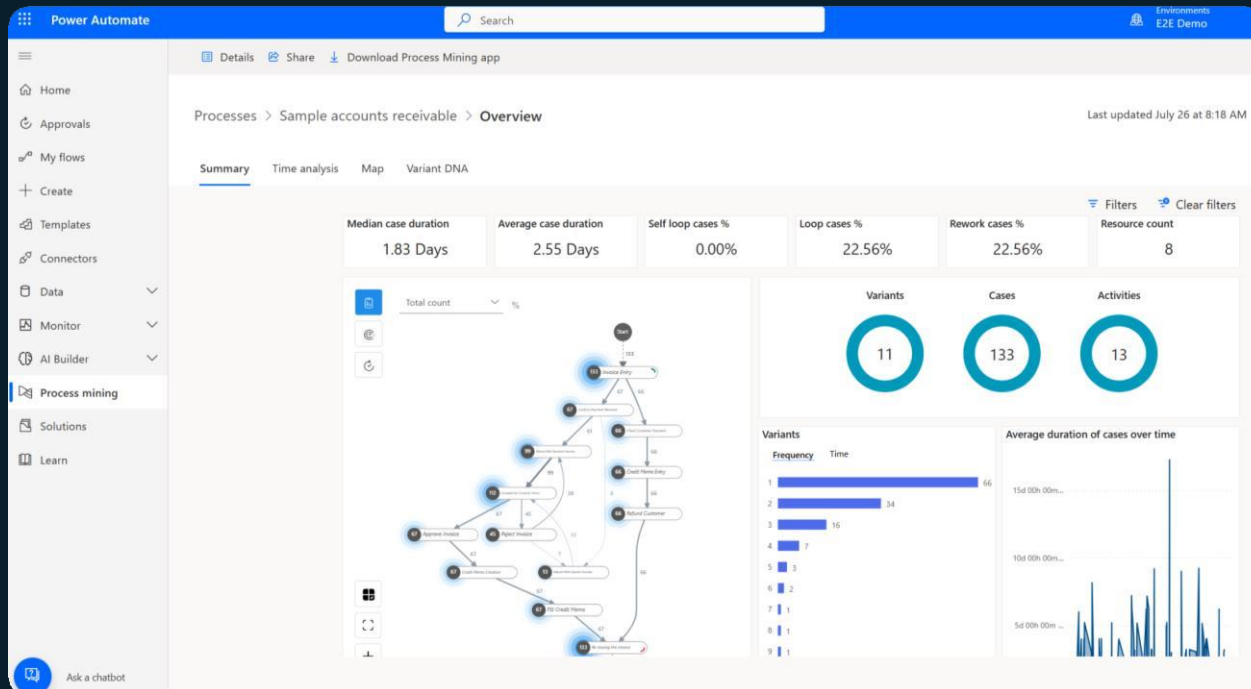


CRM Assessment Accelerator

Power Automate Process Mining overview



Take the guesswork out of automation



- > Use out-of-the-box templates for rapid deployment from data ingestion to pre-defined custom reports.
- > Gain deep insights with powerful features including rework detector, root cause analysis, process compare and custom metrics.
- > Create views, publish them to create custom Power BI reports and share across the organization
- > Seamlessly integrate with Power Platform to turn insights into action
- > Discover possibilities for automation and solutions for workflows and with task mining

Power Automate Task Mining overview

Record -> Analyze -> Optimize



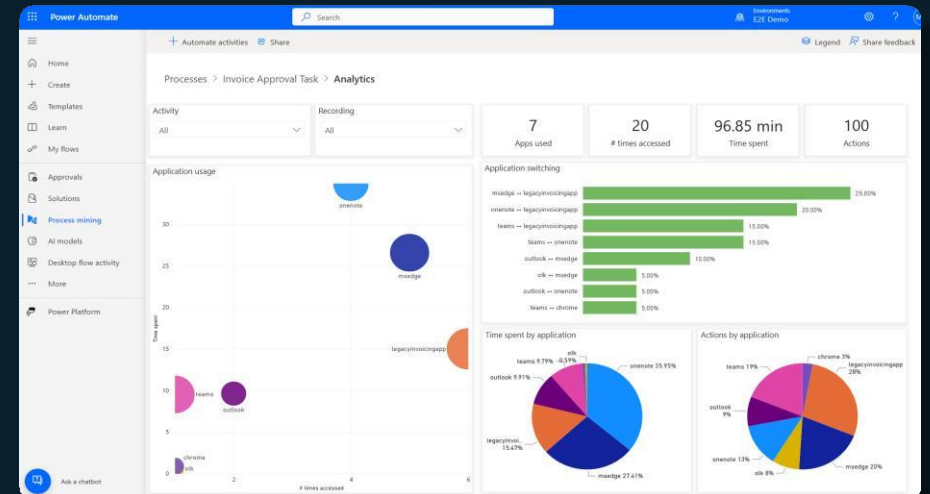
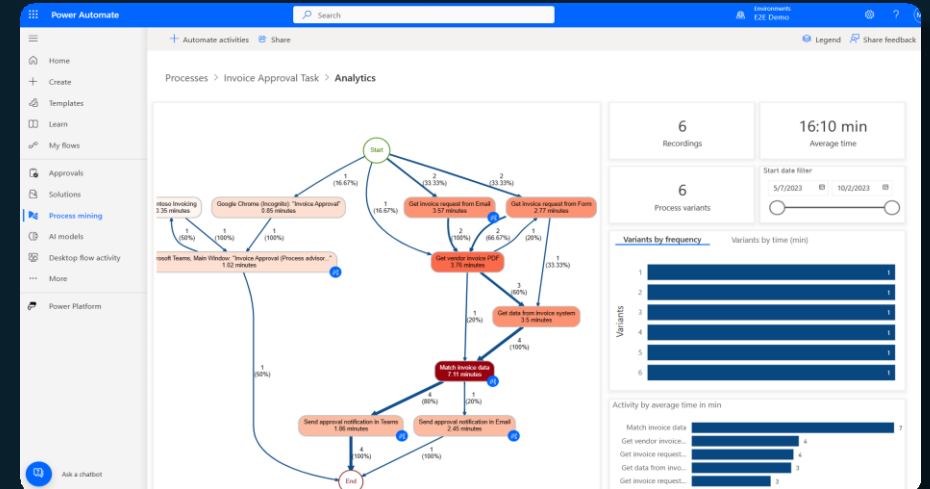
Record **step-by-step** repetitive tasks across multiple workstreams by multiple humans executing the same process



Understand how humans are performing tasks using **process maps, analysis tools and metrics**



Implement recommended solutions and automations to **build efficiencies**





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