

Copilot for Microsoft 365 Adoption Accelerator

Clients aiming to adopt and operationalize Copilot for Microsoft 365 to fulfill enterprise use cases relating to automation, enablement, and improved productivity of your end user knowledge workers, as well as the creation of standards, processes specific to the secure integration and ongoing administration of Copilot for Microsoft 365.

Trace3 Copilot for Microsoft 365 Adoption Accelerator

Trace3's expert-level information technology, cloud, security, AI, governance, risk, and compliance professionals will accelerate your Copilot for Microsoft 365 program by developing an adoption strategy inclusive of a Center of Excellence, champions, end user engagement, use case development, security, training, pilot program execution and support enabling secure, efficient, and responsible AI Transformation.

Approach Methodology

With the expertise of Trace3, you will be able to remove Copilot for Microsoft 365 blockers and focus on accelerating adoption

READY Develop a solid foundation with a comprehensive plan for secure, strategic deployment of Copilot.

SET Develop Empower key stakeholders with training, testing and development of artifacts ensuring a successful pilot program

GO Drive pilot success with a focus on user engagement, enablement, training, and capturing the value of Copilot for Microsoft 365

The screenshot displays a data governance interface. At the top, it shows '916 Datasources' with search and sorting options. Below is a table of datastores with columns for 'DATASOURCE', 'ACCOUNT', 'DATA SENSITIVITY', 'SENSITIVE RECORDS', and 'DATA'. A table titled 'Copilot COE Roles & Responsibilities' lists roles like 'Executive Sponsor', 'Department Leads', and 'Security Lead' with their respective responsibilities. A 'Scenario Examples' section provides a grid of use cases such as 'Generate summary of document', 'Respond to email in Outlook', and 'Review business results'.

Top 5 Copilot Readiness Recommendations

- 1 Data Security**
 - Remediate high risk findings from data security posture assessment (see report)
 - Operationalize sensitivity labels with MPP, classify and label data within MSSG
 - Introduce DIFM capabilities for M365, integrate with MPP and implement least privilege
- 2 Data Hygiene**
 - Cleanup of ghost datasources identified by data security posture assessment (see report)
 - Operationalize retention labels for records management in M365 platform
 - Consider redesign of logical information architecture to improve Copilot results
- 3 Identity & Access Management**
 - Eliminate standing access for privileged SharePoint and Global Admin roles and require MFA for role activation
 - Implement SharePoint site access reviews inclusive of justification, revocation, etc.
 - Implement conditional access policies to include risky sign-ins and users
- 4 Data Governance**
 - Assign data stewards to oversee preparation and data quality aspects of SharePoint team sites
 - Update/define policies and procedures to incorporate and align with cloud native tooling capabilities
- 5 End User Training**
 - Provide training to end users on acceptable use, best practices, data governance and data security requirements
 - Develop and train users on organizational standards relating to structure of sites, folders and taxonomy

Use Case Matrix

Effective ROI of Microsoft 365 Copilot

Microsoft 365 Copilot Readiness

Copilot for Microsoft 365 Center of Excellence (CoE)

User Readiness

Strategy outlining approach on end user experience, support and readiness

AI Security, Governance Standards

Prioritized recommendations

Estimated Engagement Timeline: 16 - 20 Weeks