



Empower your Frontline Workforce to achieve more with Microsoft Teams

As the hub for teamwork, Microsoft Teams is designed to help organizations improve collaboration and increase efficiency by automating key business processes. With the Enable Frontline Worker Workshop, customers will work through various frontline worker challenges and pain points to identify top prioritized scenarios for their frontline workforce and how Microsoft Teams can help provide a solution to mitigate those business challenges.

See what's possible

At Catalyst Technology Group our consultants will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

Enable your frontline workforce to achieve more



Enhance communication and collaboration

Highlights include:

Microsoft Teams chat, voice & file-sharing

Viva Connections, Viva Engage, Yammer

Walkie Talkie, Surface, Partner Devices



Transform employee experience

Highlights include:

Microsoft Stream, Viva Engage, Viva Connections, Viva Learning

Praise in Viva Insights, Yammer, Forms



Increase frontline operational efficiency

Highlights include:

Power Platform, LOB apps

Shifts and Tasks in Teams

Approvals, Virtual Appointments

WFM ISV connectors (Kronos, Blue Yonder, Reflexis)



Safeguard your business

Highlights include:

Frontline policy packages, Team Templates

AAD Identity & Access Management

Microsoft Intune, Surface

Why Catalyst Technology Group?

Catalyst Technology Group, Inc. was established in 2002 and is headquartered in Indianapolis, Indiana. In 2002, our Chicago office was opened, and in 2012 we expanded to Denver. Catalyst was formed with the vision of taking enterprise-class systems and support processes and streamlining those solutions to offer small-and-medium size businesses enterprise-class IT support. Reaching out successfully to organizations that had never experienced this level of support, Catalyst has grown to over 700 customers in 3 primary markets.

We'll work with you to:

- ✓ Identify and prioritize key use case scenarios
- ✓ Explore opportunities to streamline business processes and improve productivity outcomes
- ✓ Provide an implementation plan and next steps to help you achieve your desired goals