

# training

System Source has delivered quality training in Columbia and Hunt Valley for 30 years. Private and public classes are taught using instructor-led training in the classroom or virtually, self-paced and OnDemand.

“One of the first Microsoft Instructors I ever had with a very deep knowledge for what he was teaching.”

Will Rapley, Senior Enterprise Systems Engineer  
Johns Hopkins Hospital

## Menu of Services

**Technical Training** - Our certified instructors use authorized curriculum to provide engineering, developer and business intelligence courses to help our customers stay current.



Modern Work

- Microsoft Solutions Partner - Modern Work
- Adobe Authorized Training
- AWS Authorized Training
- Cisco Authorized Training
- Citrix Authorized Training
- IBM Authorized Training
- KnowBe4 Authorized Reseller
- NetApp Authorized Training
- Oracle University Education Partner
- Project Management Institute Authorized Training
- Red Hat Ready Partner
- VMware Authorized Training
- VMware Education Reseller

**End-User Training** - Public and private courses conveniently scheduled virtually, at your site or ours

**Professional Development Training** - Certified project management, ITIL, customer service and help desk courses

**E-Learning** - Just in time training, available anytime and anywhere with over 5,000 end-user, IT and business courses including end-user security awareness

**Classroom Rental** - Customized, reliable training rooms for up to 32 students

**Live Virtual Training** - Attend our instructor-led courses from home or work

## System Source Benefits

**Experience Beyond Training** - Providing a single point of contact to coordinate training, managed services, systems, service, presentation systems, cloud services and consulting

**Quality Instructors** - Our expert instructors consistently score 20% higher than the national average for Microsoft Certified Trainers. Instructors are selected for their depth of knowledge and teaching experience. Our technical instructors are certified engineers and developers with multi-platform experience.

**Knowledge Guarantee** - Train until the material is learned at no additional cost in most classes.

**Employer Guarantee** - New employees replacing previous students can train for free in most classes.

**Flexible, Customizable Courses** - Courses are customized to your specifications and delivered at your location or ours. Transition courses and demonstration sessions can be arranged for software upgrades and migrations including Office 365.

**Management Reporting** - Course completion and student satisfaction reports available

**Small Class Size** - Average class size of 9 students allows instructors to provide students with individual attention.

**“Paperless” Coupons and Training Retainers** - Provide savings for multiple, prepaid registrations