

# Power App Capability Overview

Microsoft Business Application Practice



## **Fastest-growing Indian IT firm**

2023 Brand Finance Global 500 & IT Services 25 report

## 220+ leadership recognitions

By analysts

# Regional Top Employer certifications in 25 countries under the

Top Employer 2023 program

## **Corporate Citizen of the year award 2021**

By The Economic Times for championing social change and good governance

Featured amongst

Most Sustainable Companies

By Businessworld magazine

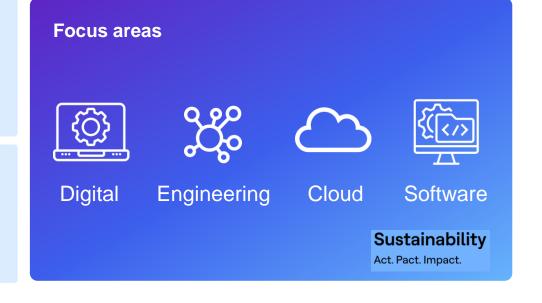
## **HCLTech** at a glance

222 K
Ideapreneurs

\$12.3Bn

167
Nationalities

60 Countries



\*as on Sept 30, 2022

#### **HCLTech**

Microsoft Business Applications Practice

- #2 partner influencing Microsoft Business
   Apps license revenue
- Top three Strategic SIs for Microsoft, with 2,750+ delivery consultants
- Microsoft Partner of the Year over 35 times in last 10 years
- 2.4 Million+ Active Dynamics Users and over
   1,200 companies using our IP
- Founded in 1993, acquired by HCLTech in 2015



**Service** 

**Support** 

**Education** 





2022 - Microsoft Partner of the year - United Kingdom
 2022 - Microsoft Global Partner of the year - Finalist - IoT
 2020 Biz Apps Technology Innovator of the Year
 2019- 2020 Global Customer Service Partner of the Year
 2019-2020 Global Financial Services Partner of the Year





### **HCLTech Power Platform Offerings**



#### Power Platform COE

Governance, Guardrails, COE Setup



#### Power Platform Support as-a-Service

Support ever-evolving platform, and apps built by everyone



#### **App Maker Enablement**

Training Citizen Developers, Community Portal, App Onboarding, Maker Onboarding



#### Legacy App/Workflow Modernization

Apps, Flows, Reports, Bots



#### **Bookable Activities**

App-in-a-Day, Hackathons, Admin Bootcamps, Citizen Developer Bootcamp, Floor Walking, co-development



#### Power Platform Dev Factory

Build Apps, Flows, Reports, Bots at scale



## Microsoft-HCLTech co-funded Activities

Running Catalyst Workshops, POC in a Week, Pilot in a Month. Customized Hacks with business

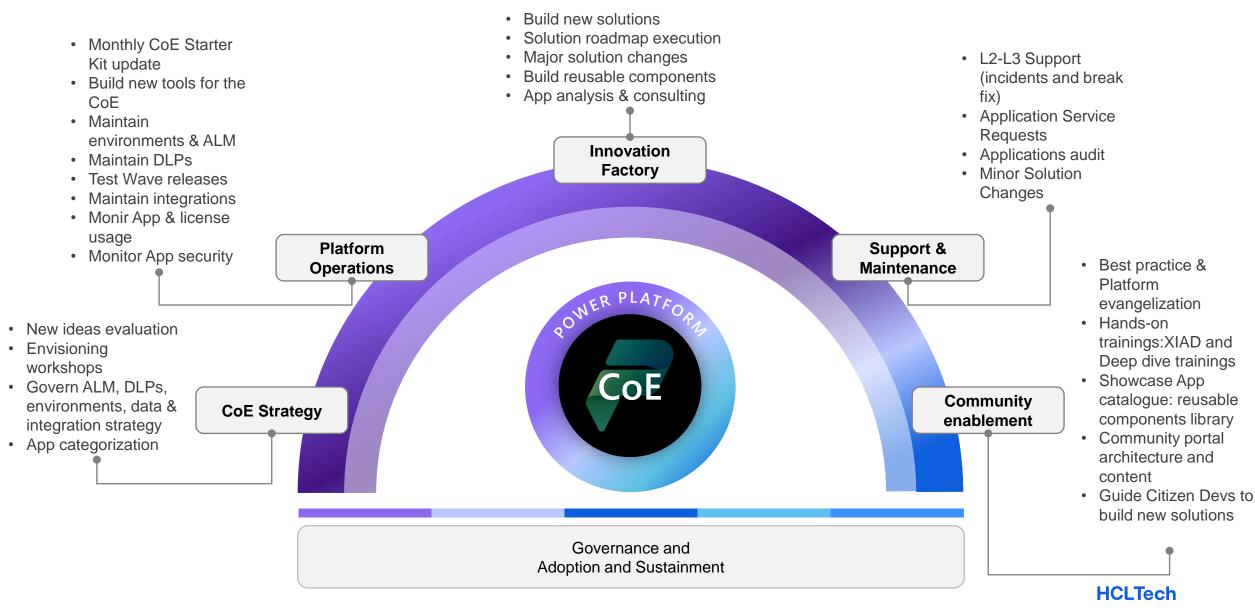


#### **Build Complex Use Cases**

RPA, AI, PVA, ML, Azure Bot Framework

hcltech.com

### **Power Platform Centre of Excellence**



## Power Platform Governance Implementation

**DLP Policy** Installation and Environment Strategy Defined Configuration of Strategy Defined and Implemented **COE Starter Kit** and Implemented App Onboarding Service Request Tenant Hygiene Process – **Processes** Process Organisation Level Stakeholders - Enterprise Arch Team, Risk & Compliance Team, Information Security Team, Global and Business Unit Product Owners, Microsoft Product Admins, Application **Support Team** 

## **Viral Adoption Migration**



Run DLP Editor Identify Applications effected by new DLP

Email App Makers based on Priority

Make new Environment Request Include new App in compliance Review

Whitelist effected from DLP Policy

Analyse existing Applications with App Maker Configure profiles for users with Automatic Deployment

Add to App Catalogue

Prioritise Apps to be Migrated based on defined criteria e.g. Last Launch Date

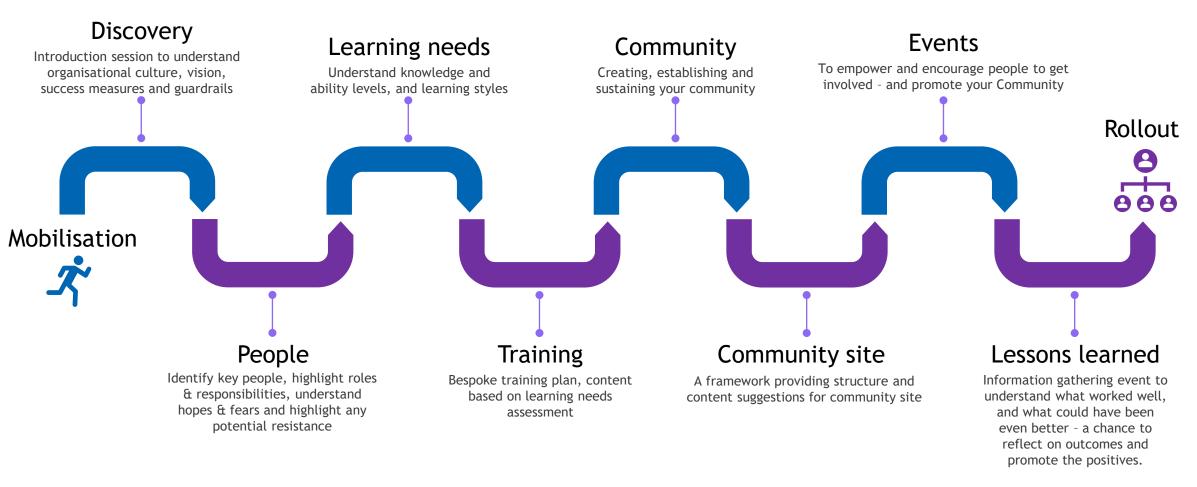
Package Up components into solution and export to source control

Manual Import into Environments

**Sunset old Application** 

## **Power Platform Adoption and Sustainment**

To ensure success of your project and provide a rollout model that can replicated (and adjusted as appropriate), we recommend these key steps to empower and enhance community activity. Throughout the project we will provide a model for gathering and analysing feedback.



## **Example Events**

Targeted at Citizen Developers, and recommended to promote Power Platform and your Community.

EVENT	DESCRIPTION	ATTENDEES	SESSION DURATION
Power Hour	For those new to Power Platform to come and find out what Power Platform has to offer.	No limit to numbers  New to Power Platform	1 hour
Drop-in sessions	For makers who need technical help with their apps and flows.	Up to 20 Basic to good knowledge	1 hour
Showcase events	Makers who want to showcase and share their ideas and experience.	Up to 20 Basic to good knowledge	1 hour
Ideation sessions	Ideas are fleshed out collaboratively using design thinking techniques, resulting in a one-page description of "The Big Idea" for each concept.	Up to 20 Any level	1-3 hours*
Hackathons	A mix of training, ideation and building to give an end- to-end experience of the platform.	Up to 20 Basic to good knowledge	9-15 hours*

<sup>\*</sup>Depending on content/component being presented.



# Assessment Approach and Questionnaire





#### **Application Classification**

- Technology grouping
- Process grouping
- Functional grouping



#### **Criticality Assessment**

- Usage Analysis from Tool
- Process priority
- IT team ranking
- Business team ranking



#### **Complexity Assessment**

- Tool data
- Workshop outcome
- Design analysis (Manual)
- Expert assessment



#### **Assessment Report**

- Classification by
  - To Decom
  - To Archive
  - To re-platform
- Roadmap for re-platform

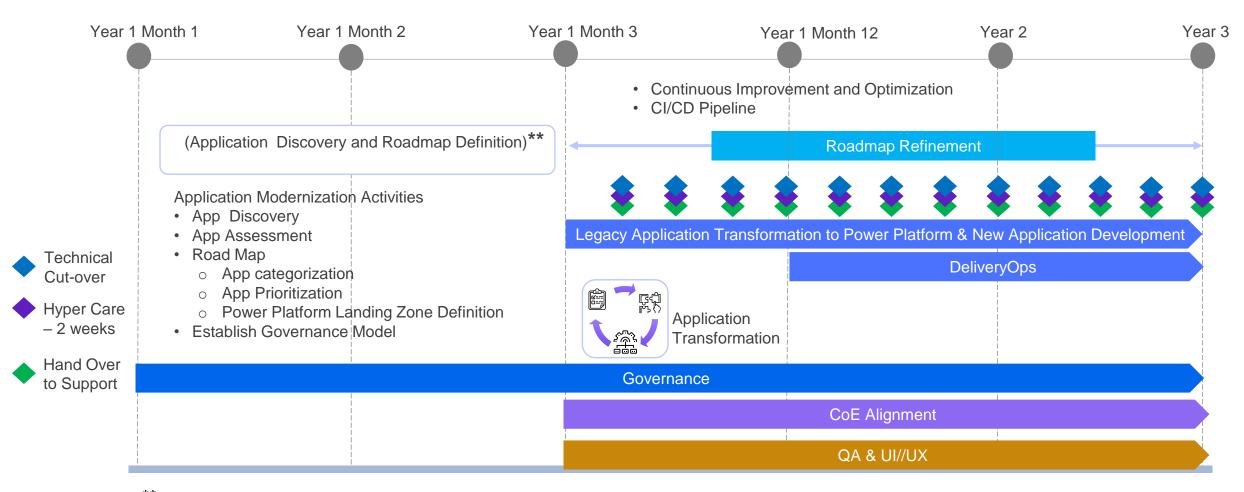


- Application classification will be based on
  - Application Title, Content type from Tool report
  - Discussion with Application owners
  - Responses to the questionnaires
- Business criticality assessment is done based on the tool data, questionnaire responses and inputs from workshop
- Technical Complexity assessment will be based on tool complexity ranking, high level design analysis, integration with other systems

## Legacy App Treatment using HCL's Framework

#### Consolidate **Transformation** High Differentiated business processes Bring similar workloads across Geos, Departments together with Disruptive transformation of the workload in question Heavy Engagement with Business SMEs ✓ Group Apps, forms, databases, reports by functions and Conduct design workshops, revamp the business process & departments Automate where possible Eliminate the need for integrations Improve user experience, address security concerns, Target simple workloads and rationalize performance concerns. Eliminate or consolidate Excel, SharePoint Forms, ad-hoc reports Automate management and reporting needs with Power BI Automate manual processes Strong impetus on Training and Adoption - Time to Market-High Low ◀ Non-differentiated back office business processes IT led project Heavily customised apps with lot of data and integration work Little or no business engagement COTS applications which are purpose build Tactically surround with Power Apps to improve Ux, Optimize license spend Long term goal to replace with Dynamics 365 or another best of breed application Faster Time to Market Focus on tactical business and IT problems than strategic Lift and Shift Retain and Surround Low

## **Execution Approach**



<sup>\*\*</sup> HCL team will be performing the activity to application rationalization to define the roadmap. Any backlog for development or new application development that needs to be worked by the development team will be based on mutual agreement of both parties depending on bandwidth availability.

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