



TICKHELP

MODERN, SUSTAINABLE
TICKETING AND HELPDESK
SYSTEM THAT COVERS AND
TRACKS ALL REQUESTS AND
INCREASES SUPPORT WITH
ARTIFICIAL INTELLIGENCE.



POWERING TRANSFORMATION

WHAT IS TICKHELP?

No matter the size or structure of an organization, the ability to deliver consistently satisfactory assistance to all departments is key to smooth operations. When a question is posed, an answer must be presented in a timely and clear manner.

Global Brands Group is on a mission towards total regional digital transformation in all aspects of a company's IT endeavors. To that end, Global Brands Group invites you to explore its newest proprietary ticketing and help desk solution: **TickHelp**.

TickHelp is a robust, user-friendly and sustainable ticketing and help desk solution with full Microsoft Teams integration, giving users an omnichannel help desk with a comprehensive knowledge base to help them resolve whatever issues they may face in the workplace.

What does TickHelp have that your business needs? Let us tell you.



TICKHELP BENEFITS

TickHelp is a comprehensive ticketing and help desk solution with more features than meets the common IT professional's eye..

- Omnichannel help desk system with full Microsoft Teams integration.
- Features its own Assets Directory for efficient ticket resolution.
- Constantly expanding knowledge base.
- Continuously modernized and updated with round-the-clock GBG support.
- Incorporates elements of machine learning and artificial intelligence via a Chatbot.
- Supports automated subroutines to facilitate resolution and minimize human error.
- Three editions with scaling benefits, features and pricing: Alpha, Beta and Gamma.

TickHelp is a continuously evolving and customizable service that grows with its users' needs, and provides all the benefits organizations of any size may require.

REQUEST YOUR FREE DEMO NOW

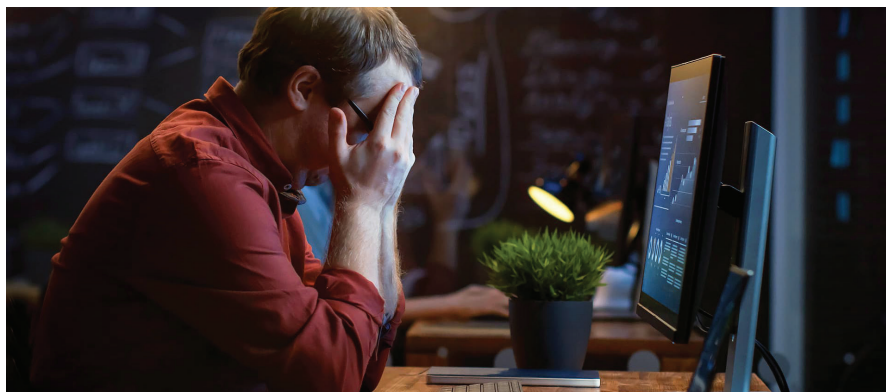
Ask for your free TickHelp demonstration with support from Global Brands Group's experts.

Send your request to:
info@gbrands.com

WHY TICKHELP?

There are dozens upon dozens of ticketing and help desk systems, each with their own signature spin. Why pick TickHelp above all else?

- TickHelp is a comprehensive and evolving help desk lifecycle companion.
- TickHelp is user friendly, without the need for any deep knowledge or requirements.
- TickHelp is dynamic in its scalability with different companies' business flows.
- TickHelp is a standalone system with multiple evolving arms and modules.
- TickHelp is flexible in its adaptability to various company structures.
- TickHelp is scalable with any organization's needs, with its three versions.



WHY GLOBAL BRANDS GROUP?

As the region's leading catalyst and agent of change in the Information Technology sector, Global Brands Group is dedicated to providing organizations of all sizes and backgrounds with the world's leading IT services and solutions.

For years, Global Brands Group has been building strong bridges with the world's finest vendors and providers, allowing the company to offer robust, reliable and flexible IT solutions. Global Brands Group is a Microsoft Gold Partner with multiple certifications and advanced specializations, and a consistently deep knowledge of Microsoft's top solutions, including Azure, Microsoft 365, Teams and more.

Global Brands Group also provides the region with the best products and solutions from Dell, Lenovo, VMware, Palo Alto and Riverbed. Our mission is to power true digital transformation throughout the region; this is what we offer to our consumers across the region