

## link <br> RETAIL


SPACE
MANAGEMENT

VIDEO ANALYTICS
Ill
RETAIL
SOLUTIONS


## WE CAN PROMISE YOU PROFITABLE GROWTH

## OBJECTIVES

Improve the results of our clients

- Bottom line
- Top Line
- Cash Flow
- Customer satisfaction
- Employee satisfaction



## WE ARE PRIMARY THE RETAIL SPECIALISTS

Using and developing sophisticated and user friendly technology to create growth for our clients

## BE GLOBAL - ACT LOCAL

We are working with leading retailers and brand owners/Industry - in more than 25 markets, in all kind of optimization projects and processes.


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## 9 <br> link <br> VIDEO ANALYTICS

IN-STORE SHOPPER TRACKING \& VIDEO ANALYSIS

Shopper Counting \& Conversion rates Shopper flow \& heat maps

Queue Management
SAST integrated

## REAL TIME <br> VIDEO ANALYTICS

- Traffic
- Conversion Rate
- Sales
- Shopper Flow
- Shopping Mall
- Sectors In-Store


10-12\% INCREASE IN CONVERSION RATE

Inexpensive Hardware + Higher Accuracy

- Increase TRAFFIC
- Increase SALES
- Increase CONVERSION RATE
- Predict CRITICAL KPI'S
- Financial FORECASTING
- Promotion FORECASTING
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Our software supports most CCTV cameras.
We can install \& calibrate our solutions remotely. We are the only company that calibrate every installation and secure
a performance over $95 \%$.


## STAFF EXCLUSION GENUINE AI TECHNOLOGY

## Count customers, not staff

- Super low hardware cost
- Al powered accuracy: +95 \%
- Tracking of individual shoppers
- Perfect "single shopper journeys"
- Segmentation of shopper profiles
- Occupancy \& visiting time
- GDPR safe



## SHOPPER FLOW

VISUALIZING SHOPPER \& STORE INTERACTION

## Heatmaps

- Compatible with existing CCTV systems
- All dimensions of shopper flow, passersby, impression, dwell time
- How can we get shoppers to spend more time in the store?



## Zones \& Routes

- Easy to understand
- Navigation patterns of shoppers
- Zone analysis to get complete sales funnels
- Test out new stores layouts, then roll out


OPTIMIZE STORE LAYOUT

## 75-80\% OF MOST STORE AREAS ARE NOT VISITED

## "You need to make physical changes in-store to increase sales"

With this store, it became apparent that physical changes was needed to increase sales by making the shoppers more exposed to the stores merchandise.

With our changes the sales increased with $28 \%$ in a short time.

The amount of impulse purchases is highly correlated with the store layout.

Before - the majority of shoppers only visited the first part of the store.

After - the stores main street became apparent, and the shoppers had a natural path to follow throughthe entire store.


## PERFECT QUEUE

## Predictive Queue Minitoring

## Real-time supervision

- Improved customer retention
- Cost effective staffing
- Less lost sales
- Optimized servicing performance
- Industry leading video analysis technology



## Al Based predictions

Real-time notifications

- Prevent high queuing before it happens
- Predictions on queuing levels and store occupancy

Weekly queue and occupancy forecasts


## SHOPPING MALLS SECTOR ANALYSIS



Comprehensive mall analytics SHOPPING MALL


## SECTOR CONVERSION VARIES

BETWEEN 1\% TO 34\%


VISITORS IN SECTOR


CONVERSION RATE IN SECTOR


## SECTOR ANALYSIS

## Divide \& Conquer Your Shopper Flow

- You can arbitrary define any zone, categorized and learn all shopper activities on predefined zones by zone analysis.
- How many people set foot in this area?
- How much time they spent in here? What is average dwell time and more.
- Get all sales and traffic data. Measure effectiveness of each zone and compare them.


## IN SUPERMARKETS THERE ARE MANY <br> "DEAD" AREAS WITH LOW TRAFFIC

TRAFFIC
In each sector 20-100 persons visitors

BUYERS IN A SECTOR
In each sector 4-40 persons buying

10

CONVERSION
IN A SECTOR
In each sector $17 \%-40 \%$ of visitors buying


00 Number of visitors in each sector

100


People going into the store

SUPERMARKETS have close to 100\% conversion rate,
but for each sector / part of the stores the footfall \& conversion rates will vary significantly

## SUPERMARKETS


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