



Accelerate Your Customers' Journey And Listen To Their Powerful Voices

BUILD TRUST. GAIN INSIGHT. BOOST CONVERSIONS



ReviewSpotter is an all-inclusive review platform solution infused with artificial intelligence to harness the power of user reviews. The platform has the capability to aggregate, analyze and visualize your customer reviews.

Do away with feedback forms and bulky notebooks – Say hello to the all new customer touch point for sentiment tracking in real-time. Simple emoticon interface for easy and quick review collection.

- ★ Reach out to your customer
- ★ Stay connected throughout your customer journeys
- ★ Make your decision faster
- ★ Enhance your conversion rates
- ★ Take control of what you publish
- ★ Build trust within your customer



Harness The Power Of **User Reviews**

KEY FEATURES



Manage multiple user access levels, product or property entities, and segment them by business relevance



Facility to moderate reviews before publication, includes automated profanity filtering



Maintain accurate communication between system users with customised conversation modules and daily monitoring



Widgets which you can embed on your website to display reviews and scores



Create and customise your own review input forms and email templates



Advanced sentiment visualization with highlights cloud and Positive, Negative summary for each category, E.g. Service



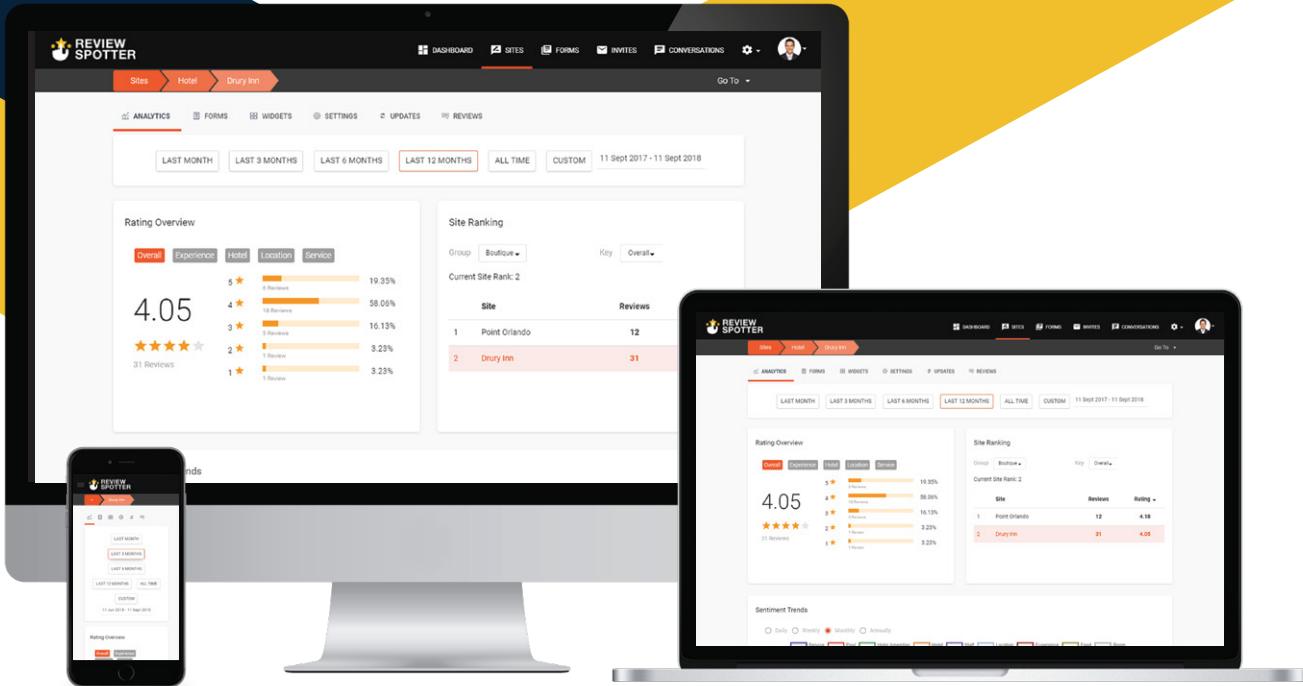
Dashboard with review collection summary, Advanced filters and review response rates



Automatic email generation for review collection



Overall analytics on customer ratings, Product ranking, invitation response rates and recent reviews.

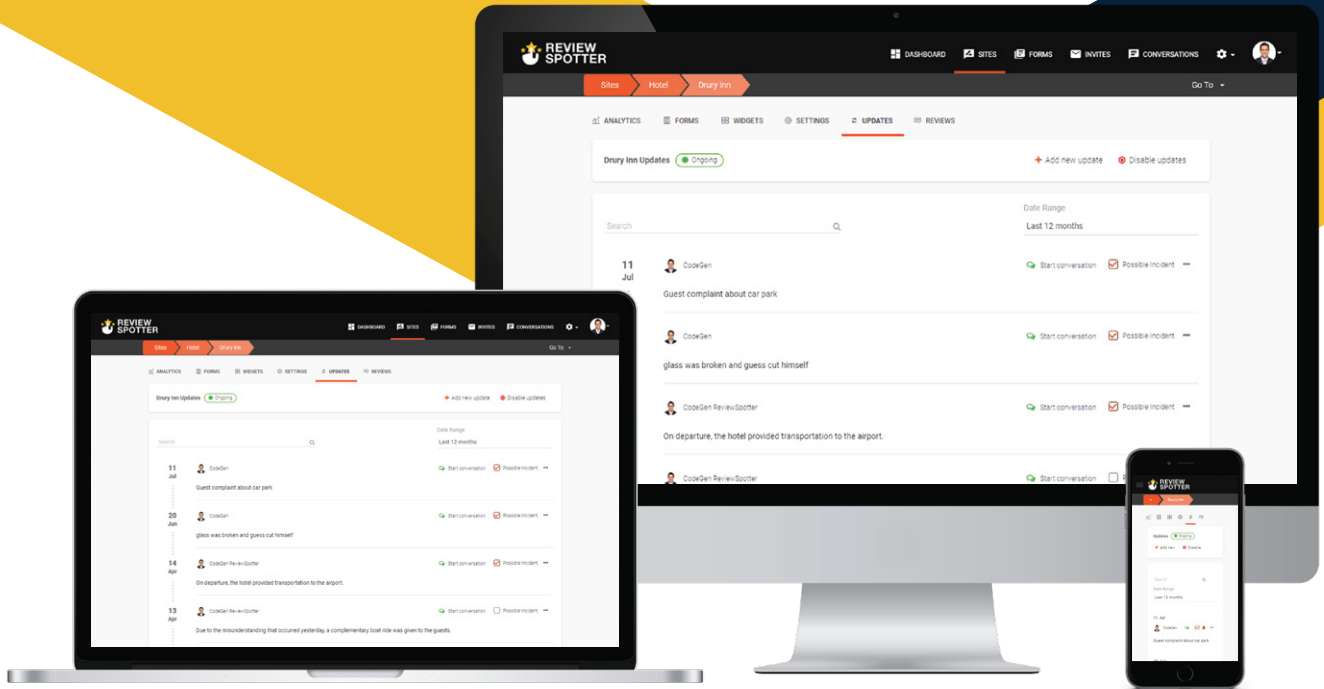


REPUTATION MANAGER

★ Customizable review forms will help grasp authentic customer feedback

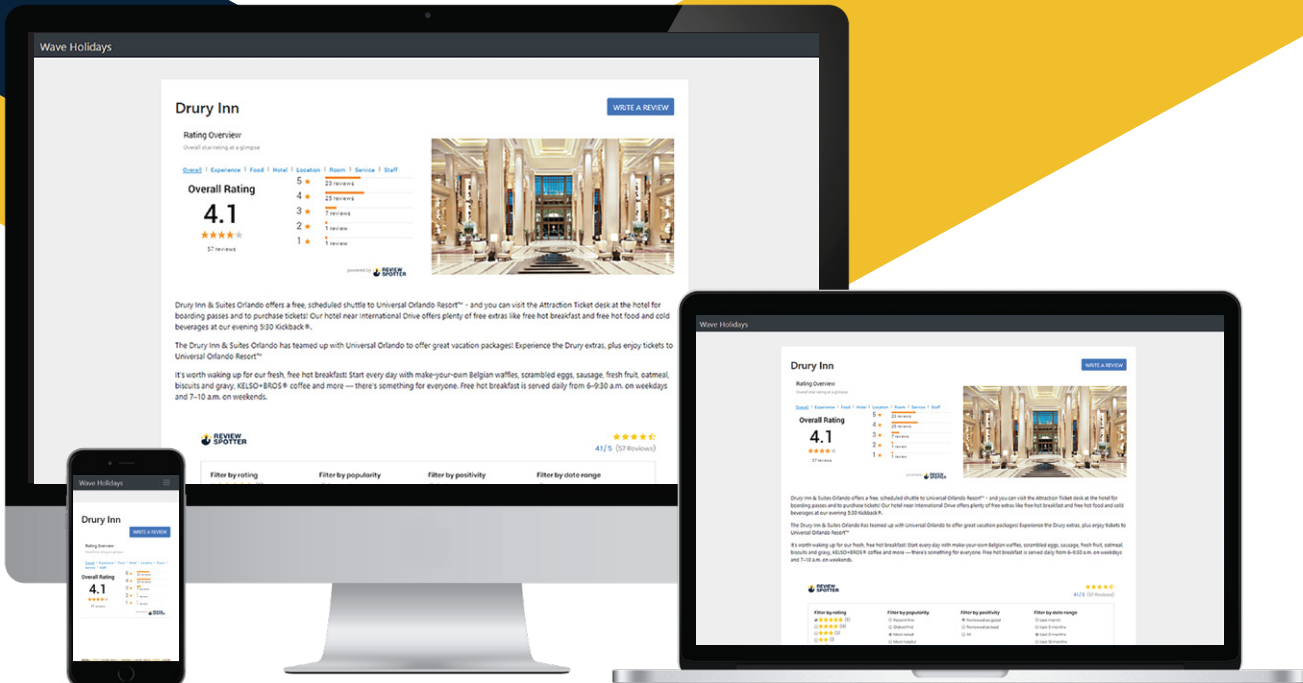
★ Advanced analytics helps understanding the semantics of the review and enables quick decision making

★ Moderating reviews enables total control over what is being published online.



ON-SITE MONITORING TOOL

- ★ Live updates for tracking daily operations within the specified groups.
- ★ Incident monitoring allows everyone to be informed about current situations.
- ★ Incident alert management enables quick action on high priority cases.



CUSTOMER INTEGRATION

- ★ Easily pluggable widgets allow public display of reviews on your corporate website
- ★ Let your customer dig deeper into your reviews through our advanced analytical filters
- ★ Generate personalized emails that will expedite the customer satisfaction process.

WHY CHOOSE REVIEWSPOTTER ?

- ★ Review Collection and Display on the Corporate Website
- ★ Advanced Analytics for Operational Management and Reporting
- ★ Emoji featured quick questionnaires for instant review collection
- ★ Optimize review collection and identify the company's strengths.
- ★ Multi-user access for tour leaders, market heads and the management
- ★ Multi-device compatible
- ★ Multi-language compatible



REQUESTING FOR A DEMO

WITH A FEW SIMPLE STEPS:

Step 01 Visit our website
<https://www.reviewspotter.com/>

Step 02 Click on “Contact Us”

Step 03 Submit your request

Step 04 Or email us on info@reviewspotter.com
and we will get back to you shortly.





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