

# Microsoft Azure

## CASE STUDY



**MICROSOFT AZURE PARTNER:**  
Emyode Services Conseils

**WEB SITE:** [www.emyode.com](http://www.emyode.com)

**LOCATION:** Montreal, Canada

**ORG SIZE:** 50 employees

### MICROSOFT AZURE PARTNER PROFILE:

Emyode is a Montreal IT consulting firm with 15 years of experience in deploying Microsoft technologies, developing software solutions and ensuring business continuity during the modernization of critical applications with Azure. Newly acquired Wiseleap's softwares help ground handlers, airlines and airports improve operational efficiency using our ground handling products.

**WISELEAP:** [www.wiseleap.com](http://www.wiseleap.com)

 **Microsoft** | Go-To-Market Services

# Simplifying Airline operating in North America

**“Adopting and implementing Deicing Manager to embrace its digital transition, enhance the management of its winter operations and reduce management costs. ”**

**– Wiseleap, an Emyode company**

## • SITUATION

In a fast paced industry, decision makers' access to real-time relevant information can have a drastic impact on operations. In the aviation industry, many organizations still rely on archaic systems to process data and such systems can limit communication between operational silos.

## • SOLUTION

Integrate technology and digital solutions to better handle challenges and be more efficient in the decision-making process.

**1) Multi-input data integration** – Centralize all records completed by your employees, contractors and third-party servicers on one integrated platform.

**2) Contract Management** – Centralize your contracts within Deicing Manager and the system will reconcile invoices and cross compare the invoice fees with the contracted rates

**3) Real-time data capture** – Data input platform optimized for mobile devices with secure user login to record operations on the ramp and eliminate the need for data re-entry.

## • BENEFITS

**Full visibility** - Once the platform was implemented and data uploaded, the airline was able to get a full visibility of all operations of their 30 airports. The extensive reporting module allowed for stress-free data management.

**Invoice reconciliation** - By having a centralized contract and invoicing management into a single platform, it allowed the airline to generate invoices based on reported usage and contract costs and eliminate risks of mistakes.

**Inventory Management** - Implementation of Deicing Manager allowed the airline to centralize its inventory and all operations arising from it - reducing fluid loss and allowing to make subsequent savings.

