MANAGED SOLUTION

Microsoft Azure Assure

Strategic Cloud Adoption & Optimized Support

With **Azure Assure** companies can leverage the cloud and focus on optimizing their companies' data allowing Managed Solution to manage and secure their infrastructure now and into the future.

OUR CLOUD
METHODOLOGY

Most organizations require different infrastructure models, varying levels of support and ongoing optimization to create a strategic cloud journey.

With Microsoft Azure Assure companies can leverage the cloud and focus on optimizing their companies' data allowing Managed Solution to manage and secure their infrastructure.
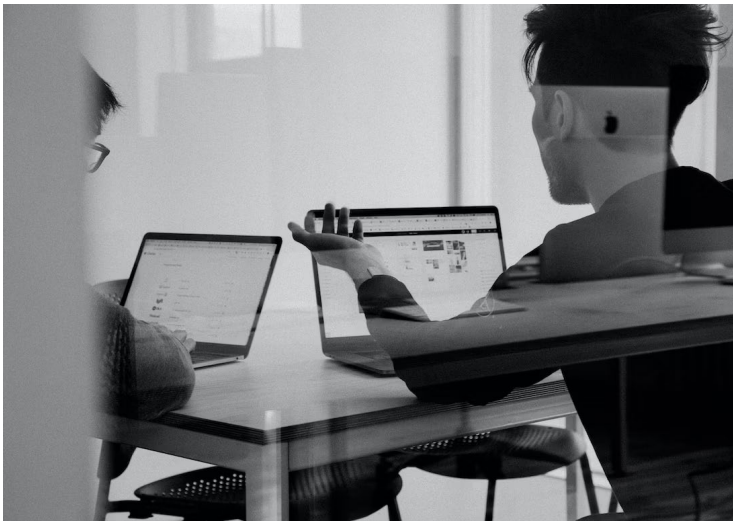
MANAGED
SOLUTION

Administration of your Azure resources

Managed Solution will handle the day-to-day administration of your Azure resources, so your team can focus on what's important—building amazing applications and modern digital estates. Our Azure managed services provide full NOC and SOC support, around the clock security and performance monitoring, Azure cost and resource optimization, advanced security and compliance services, and full cloud migration, development, and on-demand professional services.

PROVEN PROCESS

Infrastructure management leveraging cloud technologies combines 4 main areas- Assessing, Migrating, Managing, and Optimizing.

Assess
Elaborate

Migrate
Elaborate

Manage
Elaborate

Optimize
Elaborate

MANAGED SOLUTION

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DELIVERABLES

AZURE ASSURE

24x7 Managed Operations Center Alerting

Account Management, including User Adds and Removal

Quarterly Business and Data Management Optimization Reviews

Named Account Manager

Escalation Support from Microsoft Premier Support*

Cost optimization tools to monitor performance*

Consolidated Invoicing*

Provisioning of Virtual Machines

Billing Forecasting

24×7 Infrastructure Management

Performance Related Monitoring and Alert Response

Operating System Management

Security protocols for User Management

15-minute SRT for Emergency severity tickets

Patching and Updating of Servers (VM's, IAAS, Database)

ADVANCED SUPPORT

✓
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MANAGED
SOLUTION

BENEFITS
SUPPORT 24X7X365

Managed Solution will provide service immediately via phone, email, or customer portal.

That ticket is then triaged and worked on within 15 minutes of initial acceptance.

Managed Solution Leverages customized Remote Management & Monitoring Tools to quickly detect, analyze and troubleshoot ticket requests. These tools are customized for each customer & visible to both the customer & Managed Solution.

We have business intelligence and data insights unlike any other helpdesk to provide areas for improvement.

MANAGED SOLUTION

Do you have any questions?

Feel free to reach out!

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