Advances in NLP for Clinical Documentation Improvement

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Learning Objectives

At the completion of this program, the learner will be able to:

- describe the steps taken by an NLP processor to identify medical concepts in notes from an EMR
- differentiate between structured and unstructured content in an EMR, and identify the major coding systems that can be used to structure and standardize medical information
- assess the limitations of the information content and organization in their own organization's medical records
- formulate the potential benefits and limitations in applying NLP to the specific EMR-based challenges in their organization

Jon Elion MD, FACC

Five Things to Know about Jon...



Jon Elion, M.D., FACC

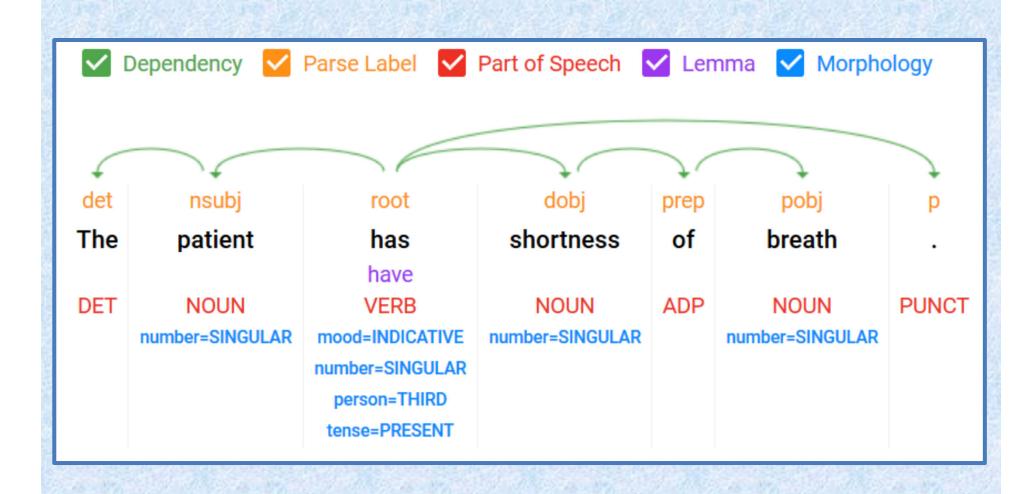
- 1. Medical Computing: Since 1969
- 2. Clinical: Duke-trained cardiologist
- 3. Academic: Clinical Associate Professor at Brown
- **4. Administration:** Hospital Boards, Foundation and Finance Committees
- 5. Commercial: Medical software since 1994. Now Chief Innovation Officer of ChartWise Medical Systems (Computer-Assisted Clinical Documentation Improvement)



My First Experiments with NLP

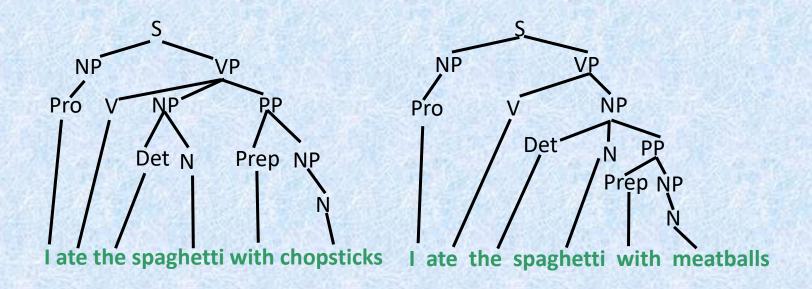
- Implemented Apache's cTAKES (clinical Text Analysis Knowledge Extraction System) NLP engine
- Input the note "The patient has shortness of breath"
- The system concluded that:
 - ✓ The patient had shortness (i.e., was "vertically challenged")
 - ✓ The patient was breathing
- The problem: The system had not been trained with a medical vocabulary to know that "shortness of breath" was a single term, aka "dyspnea"

Google's Cloud Natural Language

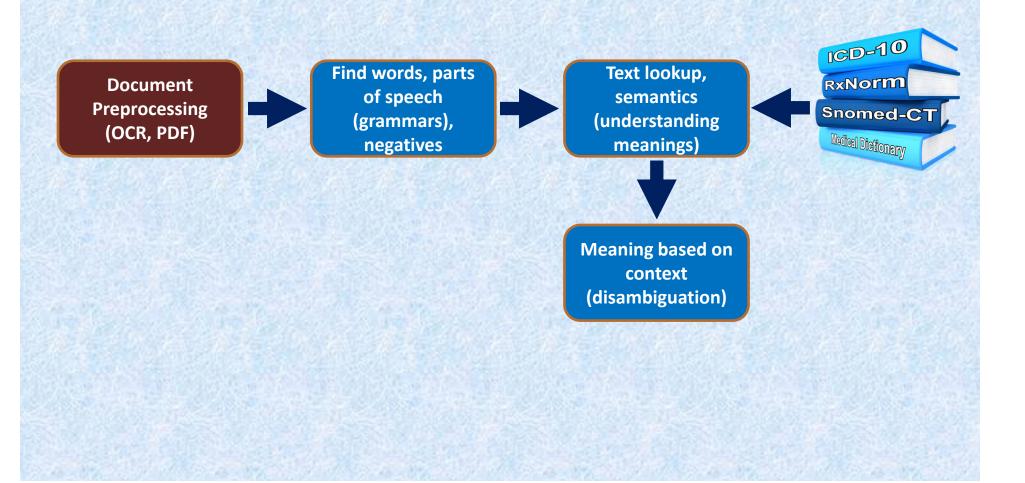


What is Natural Language Processing?

Natural Language Processing (NLP) is a way for computers to analyze, understand, and derive meaning from human language in a smart and useful way.



Typical Components of Medical NLP



FYI: Disambiguation

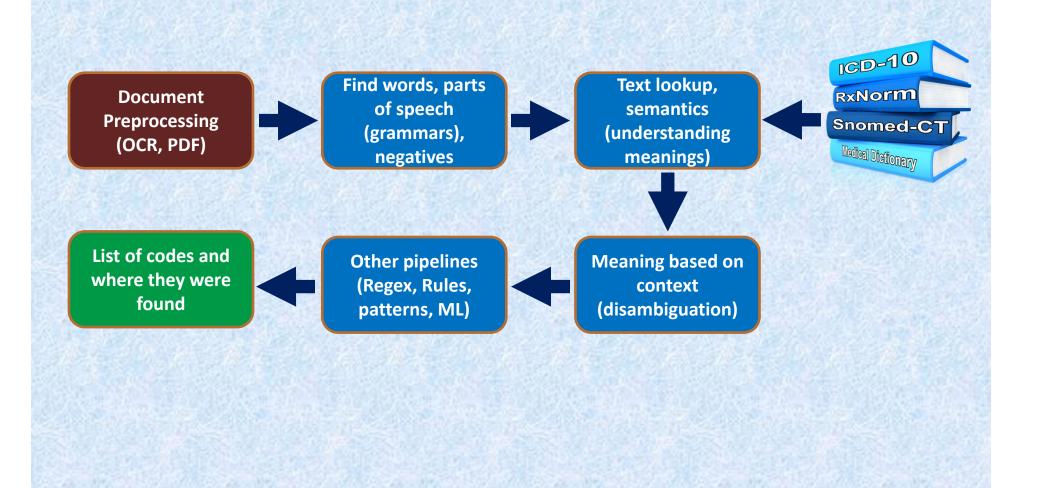
The meaning of "Glucose" depends on the context:

- Test (Glucose Tolerance Test)
- Procedure (Glucose finger stick)
- Test equipment (glucose meter)
- Ingredient (for example in IV infusions)
- Lab finding (from a variety of sites)
- Diagnosis (many)

FYI: Disambiguation

- The meaning of "Acute Kidney Injury" is different in a motor vehicle accident than it is in a Nephrology Consult
- "LTG" might mean "Long-Term Goals" in a Physical Therapy note,
 but "Low Tension Glaucoma" in an Ophthalmology note
- Word-Sense Disambiguation:
 - Paul McCartney likes sea bass
 - Paul McCartney wrote the song's bass line
 - Paul McCartney plays the bass guitar

Typical Components of Medical NLP



FYI: Acronyms Galore

- Natural Language Processing (NLP)
- Natural Language Understanding (NLU)
- Clinical Language Understanding (CLU)
- Language Understanding Intelligent Services (LUIS)
- Google Cloud AutoML Natural Language
- Computer-Assisted Coding (CAC)

FYI: Code Sets Used for Medical Notes

For Computer-Assisted Coding (CAC):

- ICD10-CM: ICD10 Clinical Modifications (Diagnoses)
- ICD10-PCS: ICD10 Procedure Codes

For Complete Set of Clinical Findings:

- **SNOMED**: Systematized Nomenclature of Medicine: Symptoms, physical exam, labs, image results, meds, diagnoses, procedures
- RxNorm: A normalized naming system for drugs
- LOINC: Logical Observation Identifiers Names and Codes (observations, lab and imaging results)

Putting "Medical NLP" to Work

- Signs Physical Exam Findings (SNOMED)
- Patient Symptoms (SNOMED)
- Medications and dosages (RxNorm, SNOMED)
- Lab and imaging results (LOINC, SNOMED)
- Diagnoses (ICD10-CM, SNOMED)
- Procedures (ICD10-PCS, SNOMED)

Common Medical Terminologies

- SNOMED: Systematized Nomenclature of Medicine
- ICD10: International Classification of Disease (World Health organization)
- LOINC: Logical Observation Identifiers Names and Codes
- RxNorm: Clinical Drugs (National Library of Medicine)
- CPT: Current Procedural Terminology (American Medical Association)
- HCPCS: Healthcare Common Procedure Coding System (CMS), extends CPT
- MeSH: Medical Subject Headings (National Library of Medicine)
- MedDRA: Medical Dictionary for Regulatory Activities
- NCI: National Cancer Institute
- UNII: Unique Ingredient Identifier (FDA)
- NDDF: National Drug Data File
- RadLex: Radiology Lexicon

UMLS: One Ontology to Rule Them All





Unified Medical Language System

UMLS English Language Terminologies (Partial)

AI/RHEUM

Alcohol and Other Drug Thesaurus

Alternative Billing Concepts

Anatomical Therapeutic Chemical Classification System

Authorized Osteopathic Thesaurus

Beth Israel Problem List

BioCarta online maps of molecular pathways, adapted for NCI

Biomedical Research Integrated Domain Group Model

Cancer Research Center of Hawaii Nutrition Terminology

Cancer Therapy Eval Program - Simple Disease Classification

CDISC Terminology

CDT

Chemical Biology and Drug Development Vocabulary

Clinical Care Classification Clinical Classifications Software Clinical Concepts by R A Miller

Clinical Problem Statements

Clinical Proteomic Tumor Analysis Consortium

Clinical Trials Reporting Program Terms

Common Terminology Criteria for Adverse Events 5.0

Congenital Mental Retardation Syndromes

Consumer Health Vocabulary

Content Archive Resource Exchange Lexicon

COSTAR COSTART

CPT - Current Procedural Terminology

CRISP Thesaurus

Diagnostic and Statistical Manual of Mental Disorders, 5th Ed Medical Entities Dictionary

Digital Anatomist

DICOM Digital Imaging Communications in Medicine Terms

Diseases Database

DrugBank **DXplain**

European Dir. for Quality of Medicines & Healthcare Terms

FDA

FDB MedKnowledge

Foundational Model of Anatomy

Gene Ontology

Geopolitical Entities, Names & Codes (GENC) Standard Ed. 1

Global Align. of Immun. Safety Assessment in Pregnancy Glossary of Clinical Epidemiologic Terms

Gold Standard Drug Database

HCPCS - Healthcare Common Procedure Coding System

HL7

HUGO Gene Nomenclature Committee

Human Phenotype Ontology ICD-10 Procedure Coding System

ICPC ICPC2E

International Classification for Nursing Practice

International Classification of Functioning, Disability & Health International Classification of Primary Care, 2nd Edition

International Conference on Harmonization Terms

International Neonatal Consortium

Jackson Laboratories Mouse Terminology, adapted for NCI

KEGG Pathway Database Terms Library of Congress Subject Headings

LOINC

Manufacturers of Vaccines

MEDCIN MedDRA

Medication Reference Terminology

MedlinePlus Health Topics

MeSH

Metathesaurus CMS Formulary Reference File

Micromedex Multum

NANDA-I Taxonomy

National Drug File

National Uniform Claims - Health Care Provider Taxonomy

NCBI Taxonomy NCI (multiple) **NCPDP Terminology**

Neuronames Brain Hierarchy

NICHD Terminology

Nursing Interventions Classification Nursing Outcomes Classification

Omaha System

Online Mendelian Inheritance in Man

Patient Care Data Set

Perioperative Nursing Data Set

Pharmacy Practice Activity Classification

Physician Data Query

Prostate Imaging Reporting and Data System Terms

Psychological Index Terms Quick Medical Reference

Read Codes

Registry Nomenclature Information System

RXNORM SNOMED CT

Source of Payment Typology Standard Product Nomenclature

U.S. Centers for Disease Control and Prevention Terms

UltraSTAR UMDNS

Unified Code for Units of Measure **USP** Compendial Nomenclature

USP Model Guidelines Vaccines Administered

WHOART

Zebrafish Model Organism Database Terms

FYI: Lexicon vs. Taxonomy vs. Ontology

- Lexicon is the vocabulary of a branch of knowledge (like Radiology's RadLex)
- Taxonomy is usually only a hierarchy of concepts (i.e. the <u>only relation</u> is parent/child). It prescribes structure and terminology (ICD10 is a taxonomy)
- Ontology (like UMLS) identifies and distinguishes concepts and their relationships (X is_married_to Y; or A contains B; or C is_ingredient_in D, etc.)

FYI: Pre-Coordinated vs. Post-Coordinated

Pre-Coordinated:

RxNorm #200809 Furosemide 40 MG Oral Tablet [Lasix]

Post-Coordinated (all terms are needed):

Ingredient: Furosemide

Dosage From: Oral Tablet

• Dose: 40

Unit of measure: milligrams



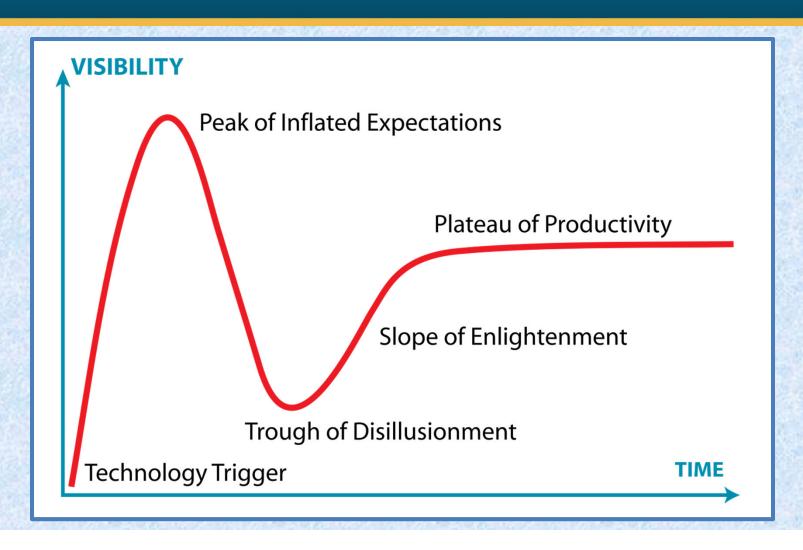


Implementing NLP

- You always need a workflow that reviews the codes found (and, verifies, adds, deletes changes them)
- Identify all the sources and formats of all textual clinical data (more than just the EMR!)
- Work with Medical Informatics ("Terminologist," either vendor-based or in-house) to improve the NLP results
- Study the timeliness of the results that is needed, and design information flows to meet these goals



Emerging Technologies: Gartner Hype Cycle



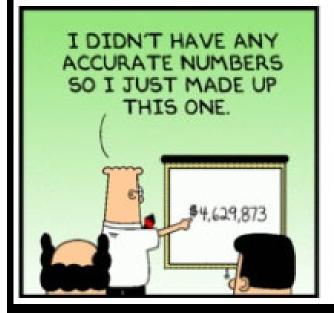
O Inflated Expectains?

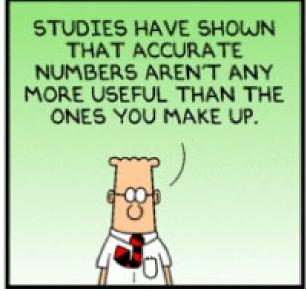
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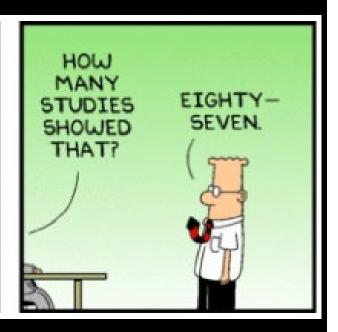
- helps doctors spend
 th patients
- extracts and interpredates accurately
- increases patient
 ness a livement
- helps to delive de-based care
- improves coordination
- helps stallect all critical data quickly a rectly
- spots e s in documentation and makes suggestions
- increases revenues

FYI: Accuracy and Precision

- Precision: the percentage of the codes the system picks up that are correct versus incorrect
- Accuracy: the percentage of findings that the NLP system automatically finds versus how many it was "supposed" to find. Human review is considered the gold (albeit tarnished) standard



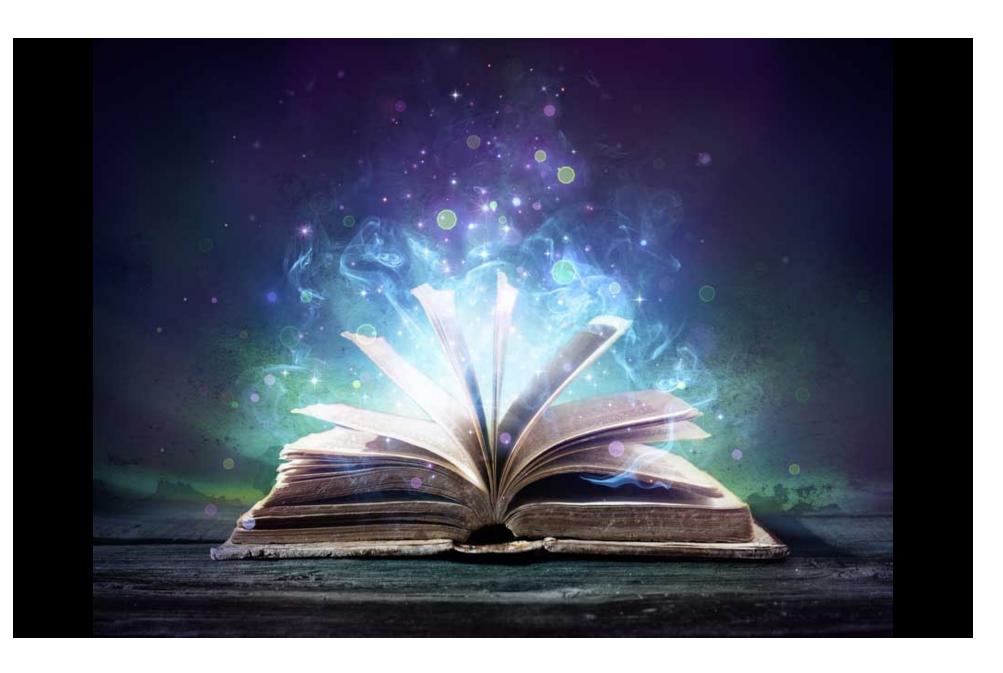




Limitations of NLP

- NLP is a tool, not a solution
- NLP is not perfect you always need a workflow that reviews the codes found
- NLP is strongest when fine-tuned to a narrow focus
- Finding and connecting to all sources of clinical data can be time-consuming and complex
- End-users (such as production coders) may get easily frustrated, especially with the imperfections







MEDICAL RECORDS THAT GUIDE AND TEACH-WEED

SPECIAL ARTICLE

MEDICAL RECORDS THAT GUIDE AND TEACH

LAWRENCE L. WEED, M.D.

Weed, L.L. Medical Records That Guide and Teach. New Engl. J. Med, 278:593-600 and 652-657, 1968

Problem-Oriented Medical Record (POMR)

- Dr. Lawrence Weed pioneered the Problem-Oriented Medical Record, forever changing the way physicians wrote and used medical documentation.
- In his landmark 1968 essay in the New England Journal of Medicine, he wrote:

At present the physician has to read the entire record ... and then sort the data in his mind if he is to know all the patient's difficulties and the extent to which each has been analyzed ... He and others using the record lose their way, and problems get neglected, missed entirely or treated out of context...

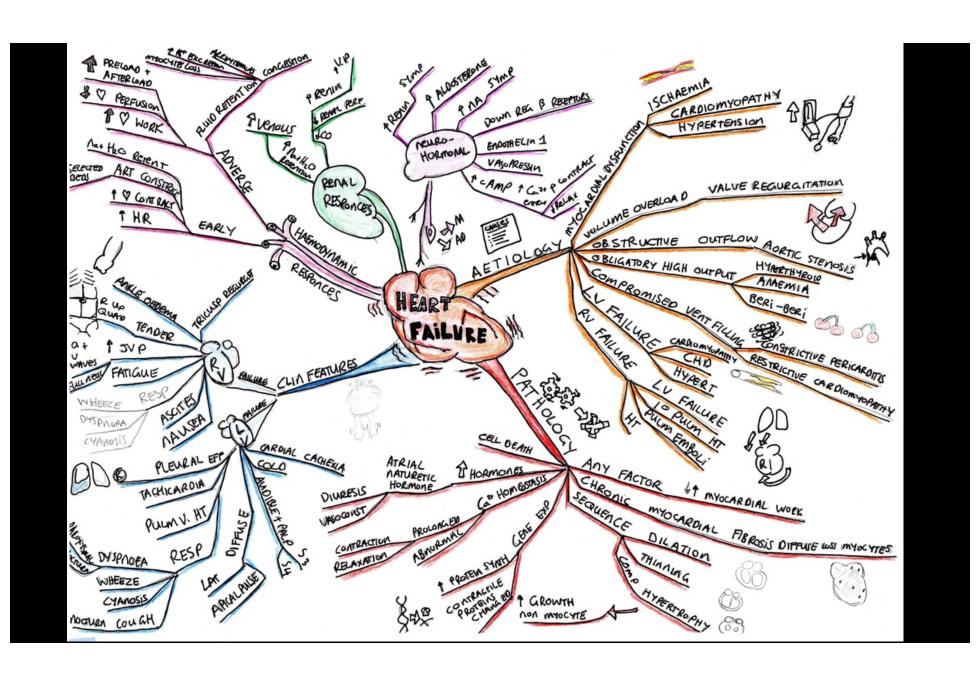
Problem-Oriented Medical Record (POMR)

At present no system is available whereby a medical teacher or member of an accrediting agency can take a patient's record at random, select one of the patient's problems, see all the data pertinent to that problem in sequence and immediately ascertain whether current medical standards are being applied.

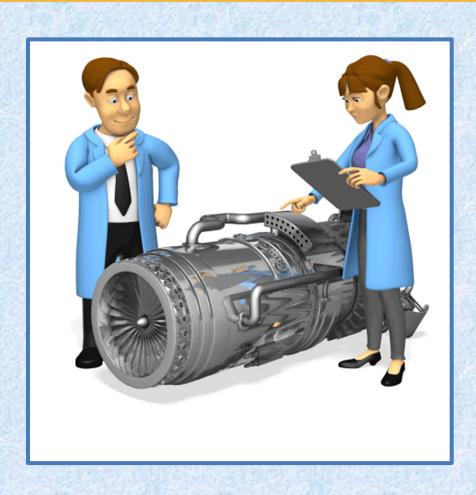
It took over 50 years to get there, but...

Topic-Oriented Navigation: The Problem

- "Note Bloat" has made it difficult for clinicians and others to do a true problem-oriented chart review
- Reviewing NLP (and CAC) findings can be burdensome
- CDI staff and other chart reviewers have massive amounts of information to sift through
- Denials based on "Clinical Validation" are on the rise
- Coders are challenged to find the evidence to support codes



Engine Parts: Topics, Concepts & Findings



The basic NLP "engine" needs to be super-charged with:

- √ Findings
- √ Concepts
- √ Topics

Topics, Concepts and Findings

Findings: The coded equivalent of text strings that describe signs, symptoms, lab and imaging results, medications, diagnoses and procedures. Examples:

- Acute Myocardial Infarction, unspecified (ICD10-CM I21.9)
- Pressure ulcer of right lower back stage 3 (ICD10-CM L89.133)
- Paroxysmal Nocturnal Dyspnea (SNOMED 55442000)
- Furosemide 40 MG Oral Tablet [Lasix] (RxNorm 200809)
- Serum sodium level normal (SNOMED 166692000)
- Sodium [Moles/volume] in Serum or Plasma (LOINC 2951-2)

Topics, Concepts and Findings

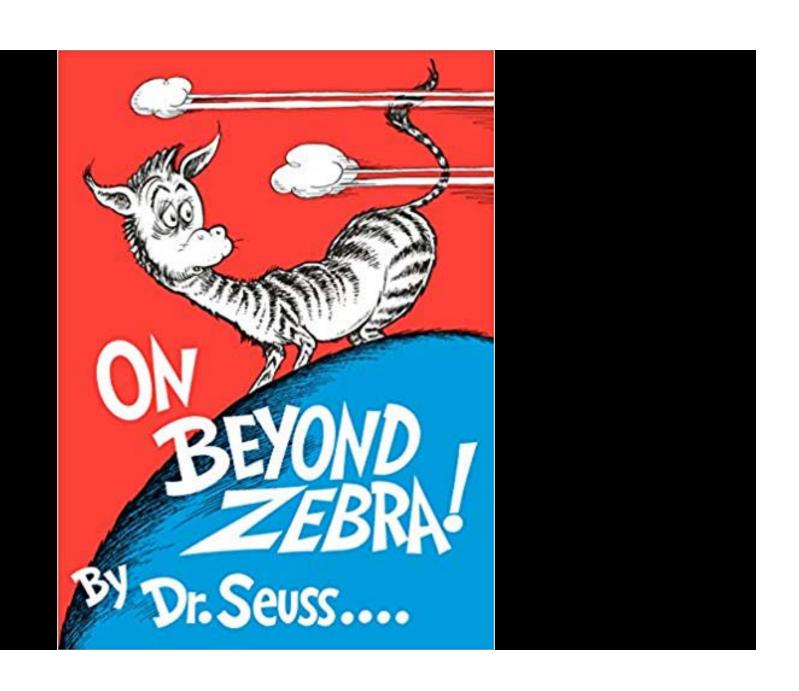
Concepts: A collection of Findings that all pertain to a specific medical concept describing signs, symptoms, lab and imaging results, medications, diagnoses and procedures. For example, the concept EDEMA could include:

- ✓ Anasarca (SNOMED 442433009)
- ✓ Peripheral edema (SNOMED 271809000)
- ✓ Ankle edema (SNOMED 26237000)
- ✓ Pitting edema (SNOMED 284521000
- ✓ No edema present (SNOMED 161980004)
- ✓ Edema, generalized (SNOMED 271808008)
- √ 2+ pitting edema (SNOMED 421605005)

Concept for the Diagnosis of CHF

- I11.0 Hypertensive heart disease with heart failure
- I13.0 Hypertensive heart & chronic kidney disease with heart failure & stage 1-4 CKD
- I13.2 Hypertensive heart & chronic kidney disease with heart failure & stage 5 CKD or ESRD
- I50.9 Heart failure, unspecified
- I50.20 Unspecified systolic (congestive) heart failure
- I50.21 Acute systolic (congestive) heart failure
- I50.22 Chronic systolic (congestive) heart failure
- I50.23 Acute on chronic systolic (congestive) heart failure
- I50.30 Unspecified diastolic (congestive) heart failure
- I50.31 Acute diastolic (congestive) heart failure
- I50.32 Chronic diastolic (congestive) heart failure
- I50.33 Acute on chronic diastolic (congestive) heart failure
- I50.40 Unspecified combined systolic (congestive) and diastolic (congestive) heart failure
- I50.41 Acute combined systolic (congestive) and diastolic (congestive) heart failure
- I50.42 Chronic combined systolic (congestive) and diastolic (congestive) heart failure
- 150.43 Acute on chronic combined systolic (congestive) and diastolic (congestive) heart failure

• • •



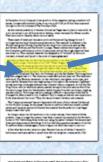
Topics, Concepts and Findings

Topics: A collection concepts that together describe a clinical Topic or Problem. For example, the topic CHF might include these Concepts:

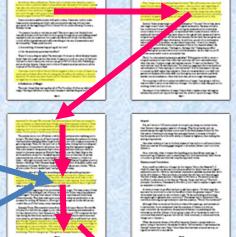
- √ Chest x-ray
- ✓ Actual diagnosis of Congestive Heart Failure
- ✓ Blood Markers (BNP, pro-BNP, Galectin-3)
- ✓ Diuretics
- ✓ Dyspnea (paroxysmal nocturnal, on exertion or orthopnea)
- ✓ Edema and Ascites
- ✓ Ejection Fraction
- ✓ Neck veins and Jugular Venous Distension
- √ Rales

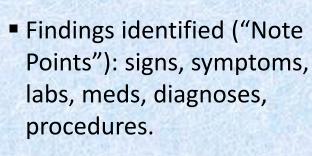
Topic-Oriented Navigation





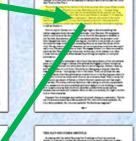




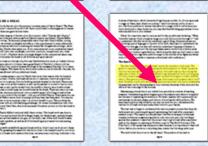


All Clinical notes analyzed

by advanced NLP







 A Path is a sequence of Note Points that navigate through a Topic, Concept or Finding





Each Topic, Concept and Finding has its own Path

FYI: Concept: Diuretics

RxNorm 1006894 Hydrochlorothiazide / Sotalol

RxNorm 1006959 dehydrosanol / Triamterene

RxNorm 1006960 Mefruside / Reserpine

RxNorm 1006994 piretanide / Ramipril

RxNorm 1007001 Mefruside / Nifedipine

RxNorm 1007003 Acebutolol / Mefruside

RxNorm 1007010 Methyclothiazide / Triamterene

RxNorm 1007083 Diltiazem / Hydrochlorothiazide

RxNorm 1007225 Triamterene / Xipamide

RxNorm 1007236 cyclothiazide / Triamterene

RxNorm 1007340 Chlorthalidone / Metoprolol

RxNorm 1007360 Hydrochlorothiazide / Pindolol

RxNorm 1007699 Clopamide / Reserpine

RxNorm 1007929 Hydrochlorothiazide / Triamterene / Verapamil

RxNorm 1008043 conivaptan / Glucose...

Topic: Congestive Heart Failure

- Congestive Heart Failure
- Diuretics
- Orthopnea
- Nocturnal Dyspnea
- Shortness of breath
- Dyspnea on exertion
- Fatigue
- Ascites
- Anasarca
- Pitting edema
- Jugular veins
- Elevated BNP
- Inputs and Outputs
- Daily weights
- ECG

- Holter monitor
- Stress test
- Cardiac catheterization
- Cardiac angiography
- Cardiac MRI
- Low-salt diet
- Restricted fluid intake
- ACE
- aldosterone antagonists
- ARB
- beta blockers
- digoxin
- isosorbide dinitrate
- hydralazine
- AICD

- CRT
- LVAD
- Dialysis
- Peripheral edema
- Pulmonary râles
- BNP
- BUN
- Creatinine
- Galectin-3, ST2
- Serum potassium
- Serum sodium
- Electrocardiogram
- Chest x-ray
- Echocardiogram
- Ejection fraction

Previous	Next	Report	
RecordID: 1263631	Date: Dec 21, 2	2017	⊕ By Topic ○ By Concept ○ By Finding
NEURO: Pt opens eyes to voice/stime Cough/gag intact. +PERRLA noted. If +effect. CV: Monitor shows AF with occ pvc n c/o CP or discomfort. Remains on He resumed @ 500 unit/hr. 0400 lab wor 20. Weak palpable pulses bilat. RESP: LS initially with diffuse wheez amts thick white secretions via ett an previous a/c settings to rest pt overnig am. GI: Abd soft and distended. +bs note +NGT auscultation and bilious aspirated GU: Foley intact and patent draining leakage, however foley had been chacatheter [**2-17**] hematuria and ^PT therapeutic). SKIN: D+I with no open areas noted. HEME: Hct from last evening 30am ENDO: Remains on fingersticks Q6h I-D: Afebrile. Remains on levofloxacii ACCESS: L radial aline with good war TLC with sm amt old staining on dsg. PSY-SOC: Dtr in to visit last evening full code on micu service.	Pt medicated with ativan 1 oted. Remains on lopresso parin gtt[**2145**] PTT ^k sent and pending (will access througout, now with bibd scant amts clear oral seght. Plan for RSBI and SB ed. +flatus. No stools this stes noted. pink-tinged/amber colored nged twice previous day (oTwill continue to monitoral labs pending. r with RISS coverage. n. veform analysis, +csm and	or, captopril and NTP. No and gtt off x1hr and djust gtt if needed). CVP 15-basilar crackles. Sxn for smoretions. Returned to it this am. ? to extubate this shift. Remains npo x meds. d urine. Pink pad with sm did not attempt 20 fr r and replace once levels	Congestive Heart Failure

RecordID: 1263624

Date: Dec 19, 2017

nursing prog note events: pt's resp status worsening throughout night, breathing increasingly labored with bipap mask, accessory muscle use evident, abg's revealed worsening resp acidosis, pt electively intubated at 0215, placed on ac mode ventilation at that time, abg's followed, changes made to volumes, rate, at present acidosis improved, will continue to monitor closely.

neuro: alert, oriented x3 prior to intubation, moving x4. following commands, sedated with propofol drip, at present with very low rate d/t hypotension issues, opens eyes to voice, moving x4, very aware of ett. gag strong, cough fair, intermittently follows commands.

resp: #7.5 ett in place, 21/lip. ac mode ventilation, 40% 450x18, peep 5. overbreathing vent only with turning, stimulation, at rest, no spont, breaths noted. Is with exp wheezing to all fields, although improved from pre intubation, abg's improved over course of night, see flowsheet for trends o2 sats 99-100%

cv: initially tachycardic 100-120s, bp stable. lopressor iv started, rate improved, bp down to 100-110 syst. after intubation, pt became hypotensive initially, resolving with fluid bolus x2. when propofol drip started, bp cont to drop, at lowest 80s syst. micu team aware, 2 additional fluid boluses given with good results, at present bp 100-110 syst (pt baseline), hr improved as well, goal rate 90s. pt in afib, some ectope occas in form of pvc's. ppp bilat, weakly, feet warm, lytes wnl, no repletion needed, heparin drip stopped at 2400 d/t ptt 150. coags followed overnight, decision made to d/c heparin altogether at this time. inr >4.0 overnight, coumadin on hold.

gi/gu: foley cath replaced by prior [**Name8 (MD) **] rn d/t leaking. current catheter continues to leak, irrigated w/ 50cc NS with no evidence of clots, hematuria evident, note

○ By Topic ○ By Concept ● By Finding

in care
Minkel

Nickel

Prednisone

Heparin

Finding of albumin level

Skin appearance normal

Bronchodilator

Accessory respiratory muscles used

Aortic bifurcation bypass graft

Acidosis

Ventilation, function

Oriented to person, time and place

Intubation

Sedated

Propofol

Low blood pressure

Cough

Hyperventilation

Oxygen measurement

Tachycardia

Lopressor

NotePath: SNOMED: 271620003

NotePoint: 1/2

Code:

SNOMED 271620003

Clinical Validation Sample Report

Clinical Validation: Congestive Heart Failure

Evidence related to: PND, Orthopnea and DOE

Dyspnea (SNOMED 267036007) in note on Dec 21, 2017

...sent. She is on PSV of [**5-21**]% however, she may require increased support due to c/o subjective SOB....

Paroxysmal nocturnal dyspnea (SNOMED 55442000) in note on Dec 21, 2017

...n Gtt was stopped. Was kept on PS-5 and Peep-5, 40% with VT's 380-460, O2 sats 96-98%, RR-14-22 ABG PND. L/S clear to crackles @ bases. No swelling noted in mouth or tonque. ETT has + air leak. Swelling ...

Dyspnea (SNOMED 267036007) in note on Dec 23, 2017

...1530: 7.43/56/230. O2 flow turned down from 8L to 6L. LS remain clear. Pt. denies resp. distress or SOB. Sats 98-100%, rr 17-20. CV: HR 100s-120s, AF during and after extubation. Medicated with Lopressor...

Dyspnea (SNOMED 267036007) in note on Dec 31, 2017

...x: F Service: MEDICINE Allergies: Altace Attending:[**First Name3 (LF) 689**] Chief Complaint: shortness of breath, increased angina Major Surgical or Invasive Procedure: central line placement History of Presen...

Dyspnea (SNOMED 267036007) in note on Dec 31, 2017

...she developed URI symptoms including nasal congestion and cough. Since then she has noted increased dyspnea, increased episodes of her anginal pain including at rest and cough productive of yellow/celery col...

Dyspnea (SNOMED 267036007) in note on Dec 31, 2017

...ove, history of CHF, depressed EF, hypertension, afib astham/COPD who presents now with increasing SOB and anginal episodes after URI last Friday. Cardiovascular: a)ischemia:

Evidence related to: Electrocardiogram and Holter Monitor

Nonspecific ST-T abnormality on electrocardiogram (SNOMED 428750005) in note on Dec 17, 2017

...Atrial fibrillation Left axis deviation - left anterior fascicular block Septal and lateral ST-T wave changes - cannot exclude ischemia Since last ECG, T wave inversion in leads I,aVL has pronounced ...

Nonspecific ST-T abnormality on electrocardiogram (SNOMED 428750005) in note on Dec 18, 2017

...Atrial fibrillation Left axis deviation - possible left anterior fascicular block Nonspecific ST-T wave changes Since pervious tracing, no significant change ...

Nonspecific ST-T abnormality on electrocardiogram (SNOMED 428750005) in note on Dec 18, 2017

...Atrial fibrillation Left axis deviation - left anterior fascicular block Nonspecific ST-T wave changes Since pervious tracing, no significant change ...

Electrocardiogram unchanged compared to prior study (SNOMED 142018005) in note on Dec 19, 2017

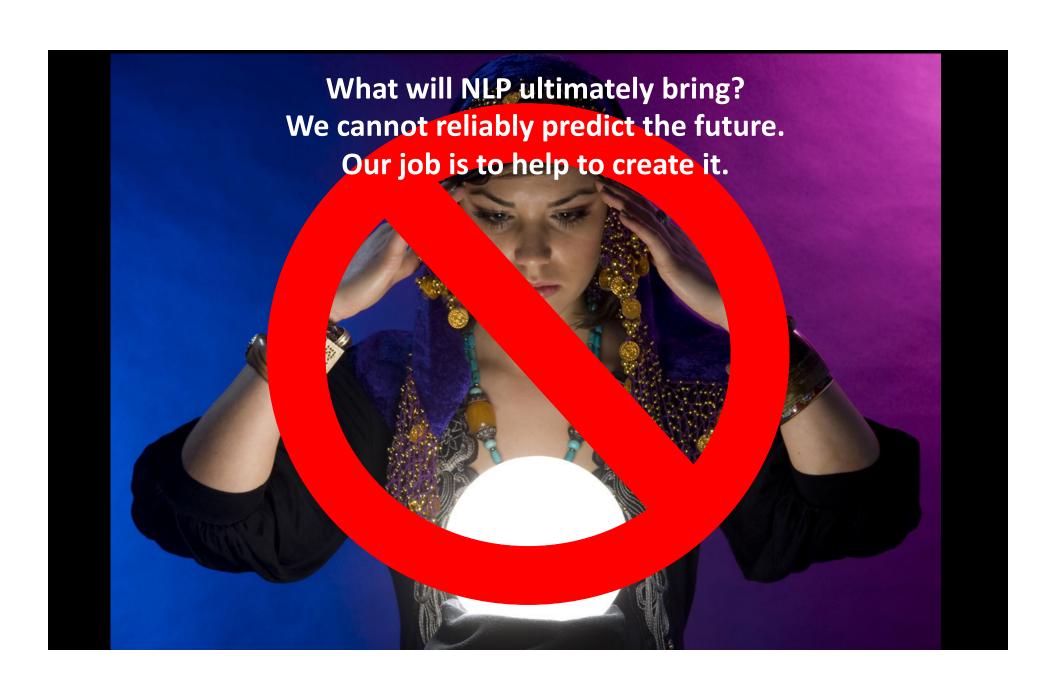
... CV: HR 90-120 NSR/NST. RECEIVED 10MG IV LOPRESSOR W/ LITTLE EFFECT. STABLE BP, HTN WHEN BIPAP OFF. EKG UNCHANGED. RESP: PLACED ON BIPAP ON ARRIVAL W/ PS 10, 5PEEP AND 40% FI02. CONT IN RESP DISTRESS W/ DIFFUSE F...

Nonspecific ST-T abnormality on electrocardiogram (SNOMED 428750005) in note on Dec 28, 2017

...I fibrillation. Left axis deviation - probable left anterior fascicular block. Diffuse non-specific ST-T wave abnormalities. Clinical correlation is suggested. Since the previous tracing of [**2149-12-24**] ventriciular ect...

Topic-Based Navigation: Benefits

- Clinicians: True problem-oriented chart review
- Clinical Documentation Specialists: Identify query opportunities:
 - ✓ Note Paths that don't include a provider
 - ✓ Path with Note Points in the previous year but not yet this year
 - ✓ Note Points corresponding to a Clinical Indicator in Query Library
 - ✓ Low "Clinical Validation Score" for Principal Diagnosis
- Revenue Cycle and Denials Management:
 - ✓ Identify the supporting data needed to challenge denials



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