

CallHealth⁺

Everything about health

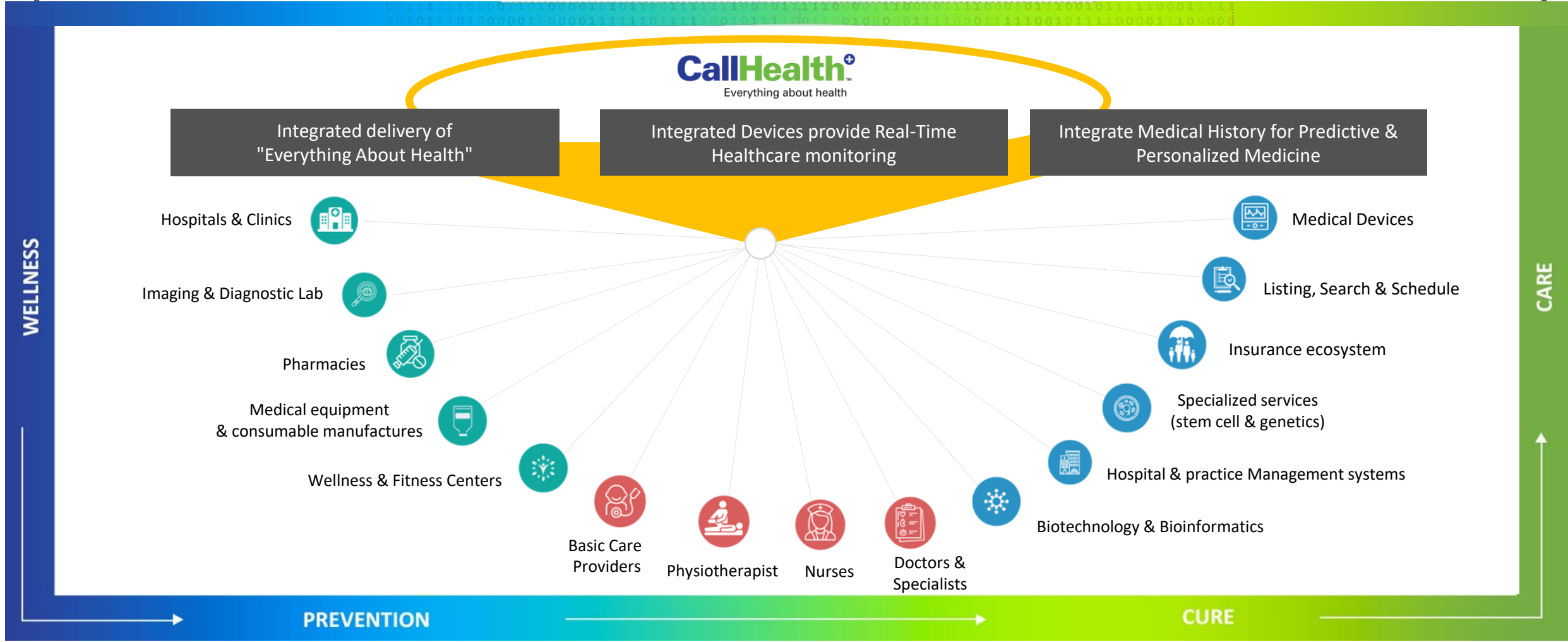


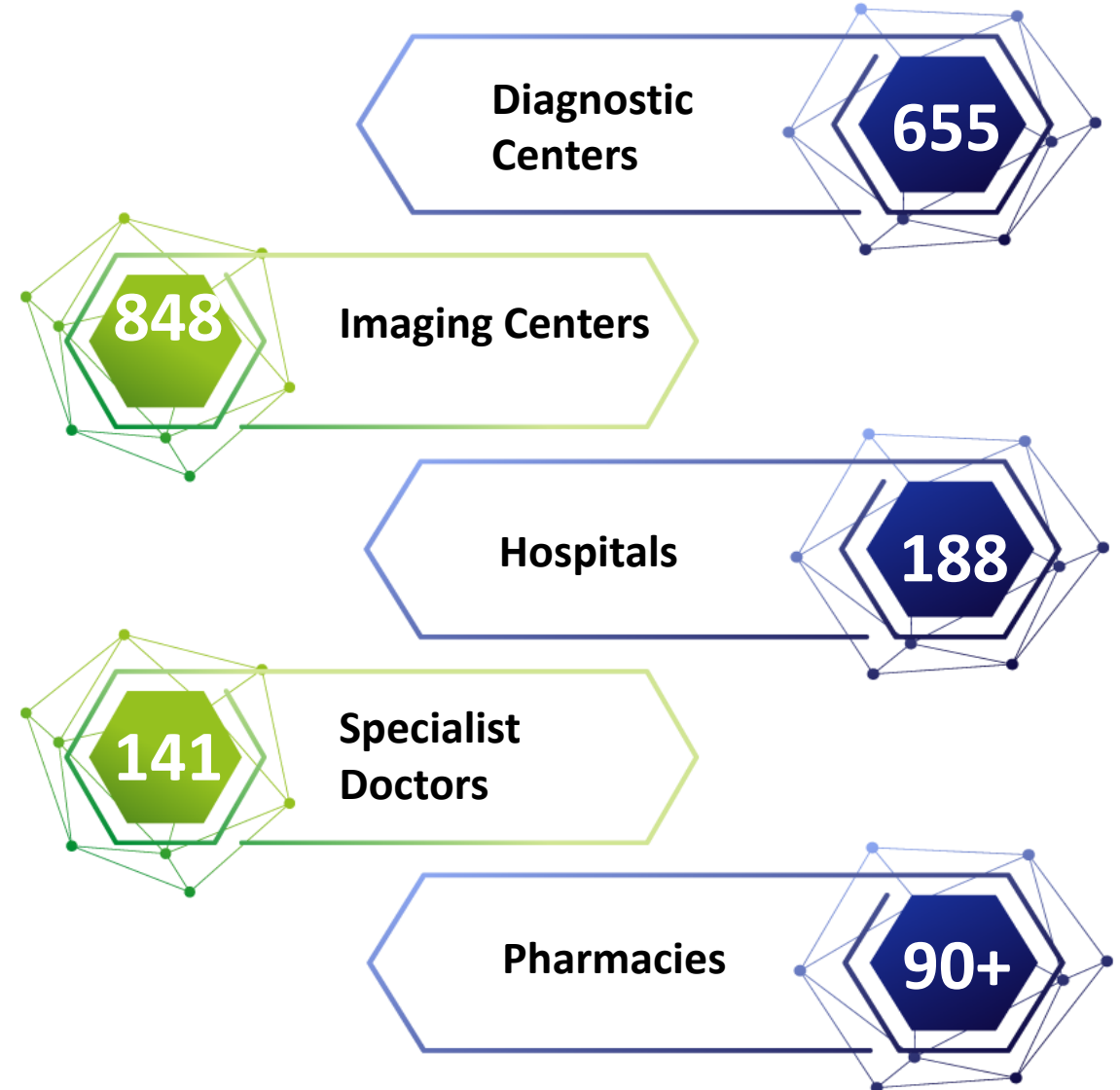
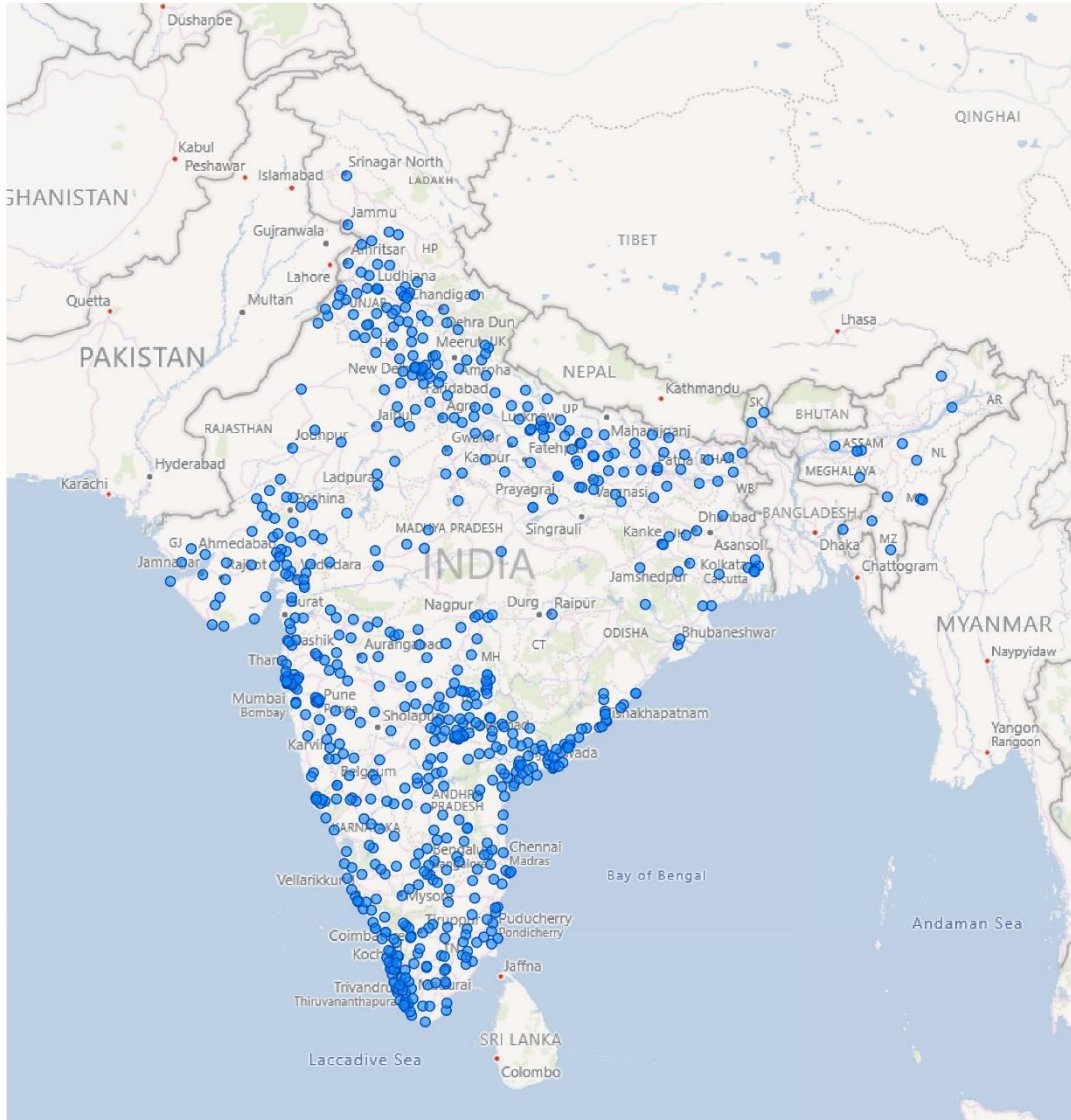
B2C
Healthcare Delivery Anytime Anywhere

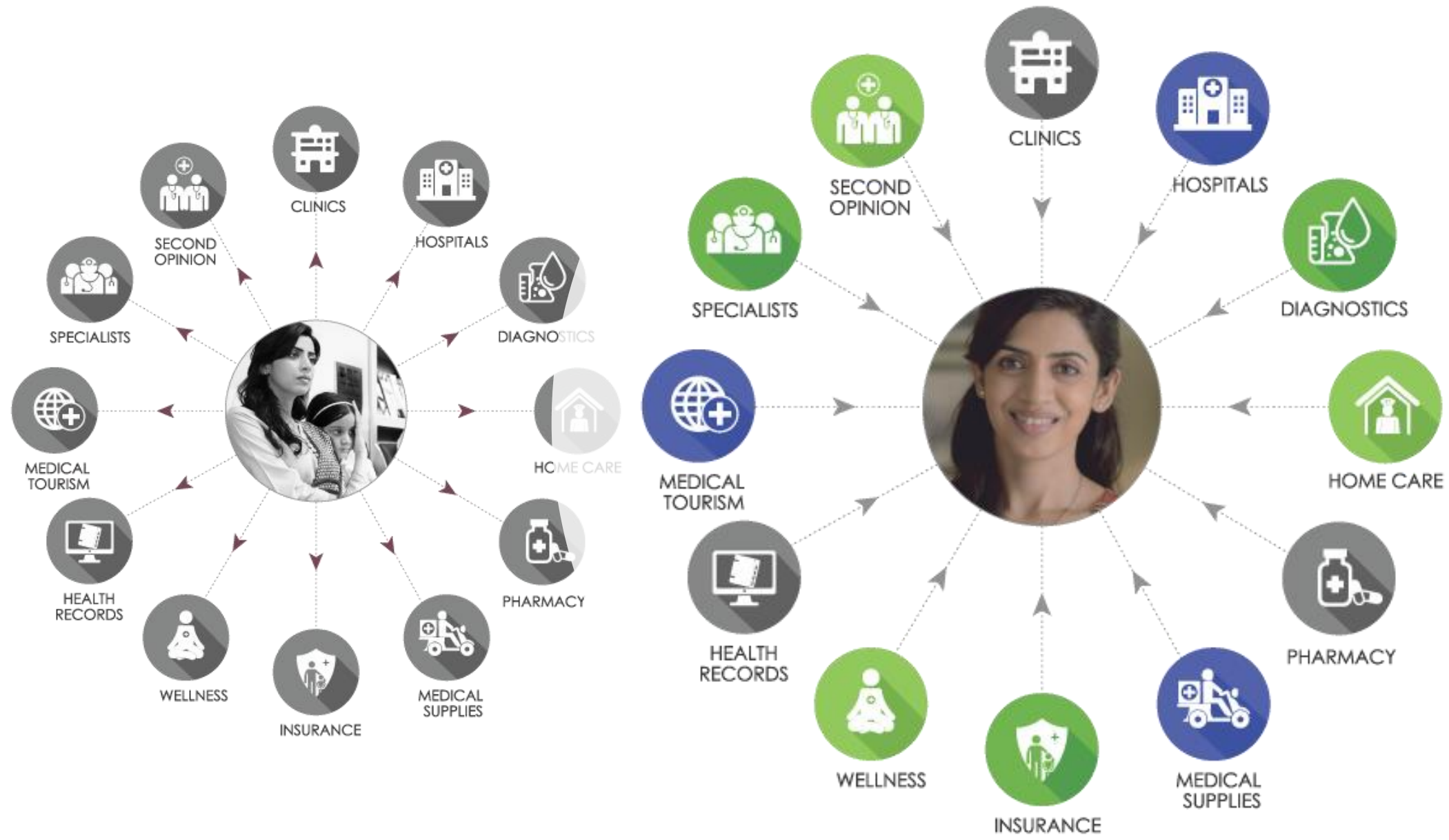
B2B - Corporates
Customized health solutions for schools, Colleges, Factories and corporates

B2B - Insurance
Integrated health offerings - Tie-ups with insurance and telecom companies

B2G
Improving National Health Index – Partnering with Government







Services for Institutional customers



Health Risk Assessments

Carefully curated questionnaire that predict future costly conditions like Diabetes, Cardiac Diseases, Cancer, Obesity, Stress and stroke



Continuous Care Packages and Health Checks

Annual HealthChecks, Pre Employment health Checks, Onsite and Walkin Modality for various Industry Specific Packages



Occupation Health Centres

Onsite medical facility management with Onsite and virtual doctor consults, pharmacy management, trained nurses and diagnostic services.



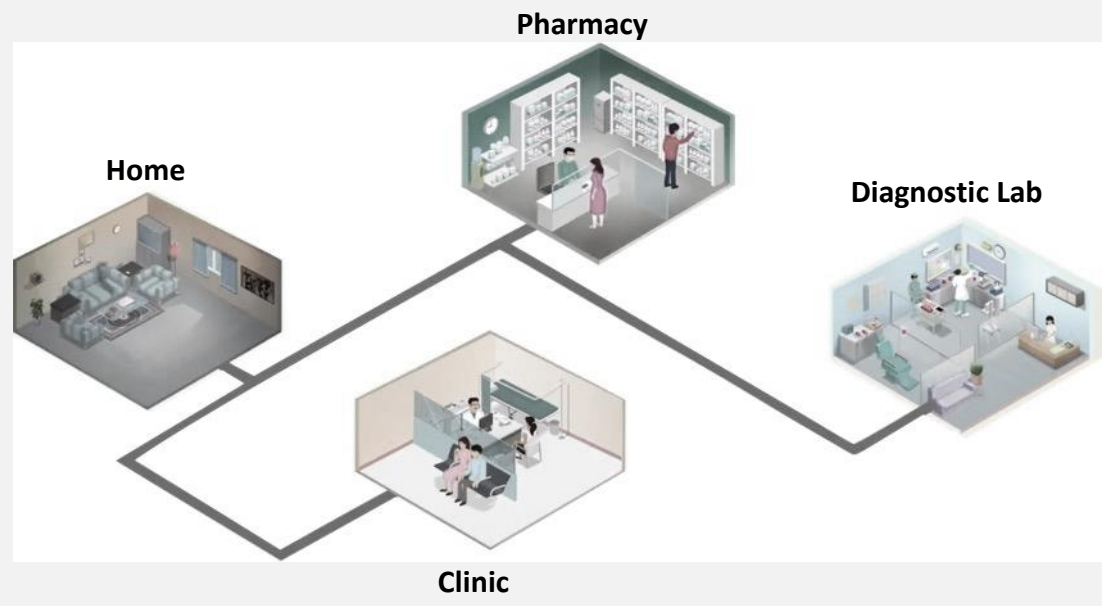
Corporate Wellness

Wellness Programs conducted by experts. Innovative and effective formats. Wide range of formats like Yoga, Zumba, Cross Fit, Ergonomics, Pain management, Nutrition, Wellness genetics.

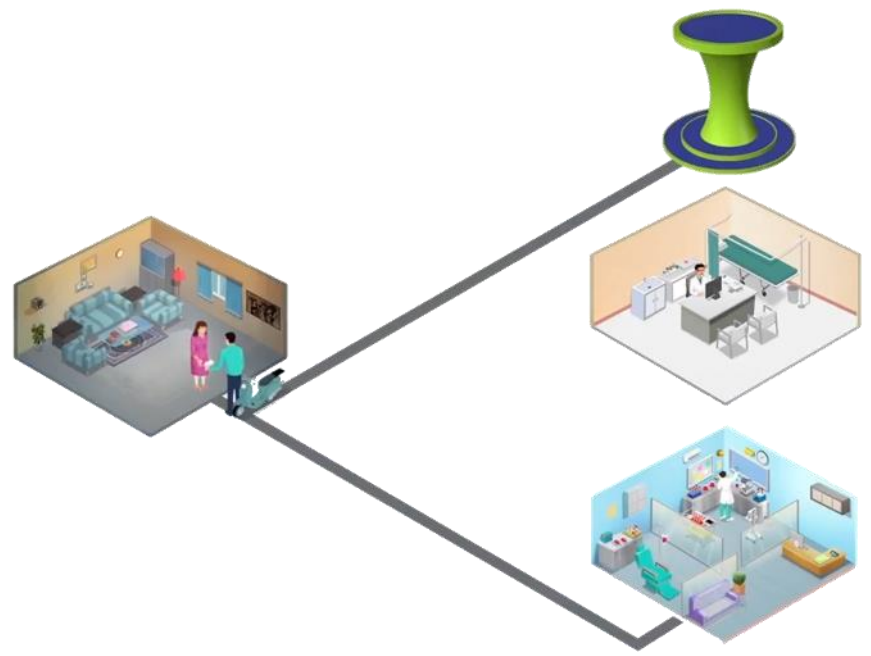


Corporate Vaccination Programs

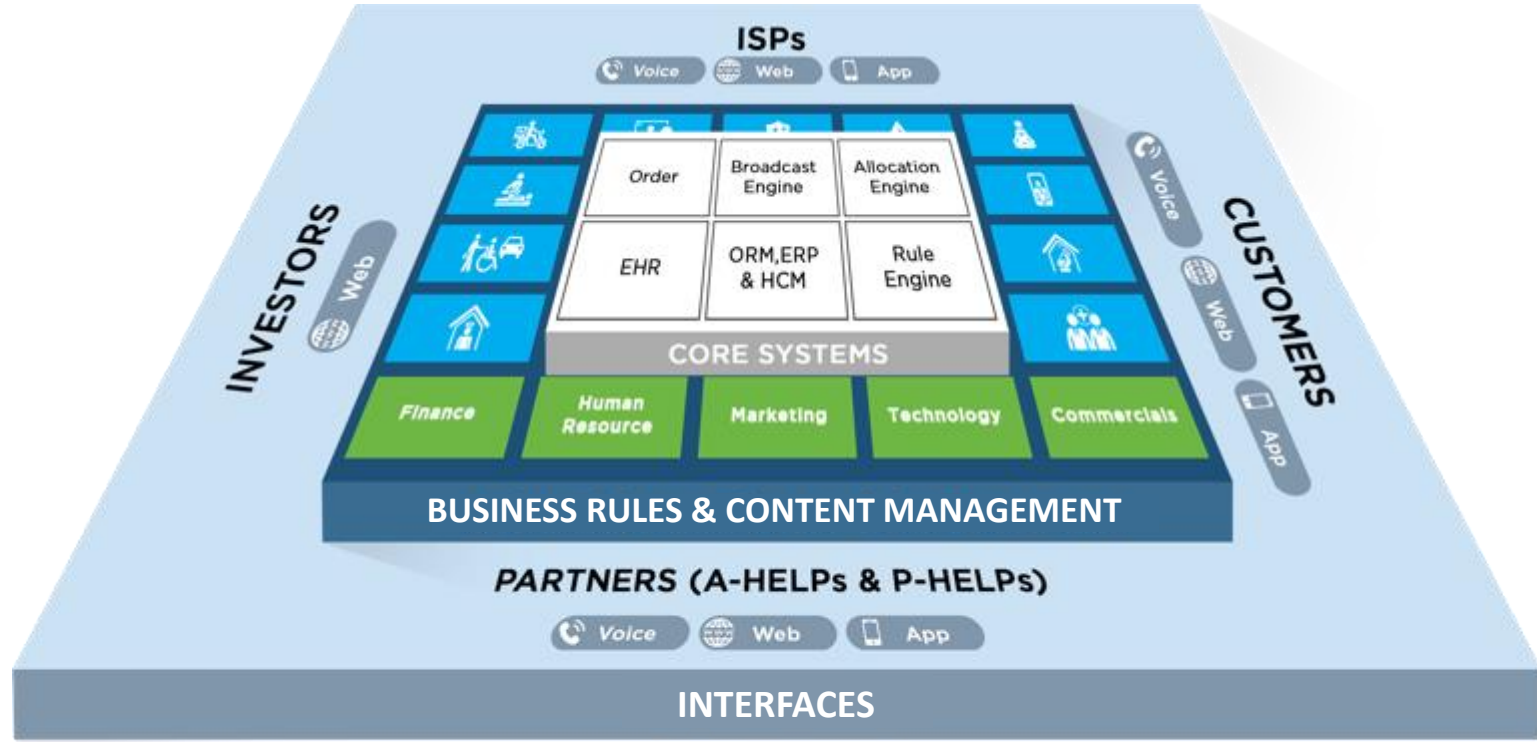
Occupational, Seasonal vaccination for employees and dependents



Old Way



New Way








Platform

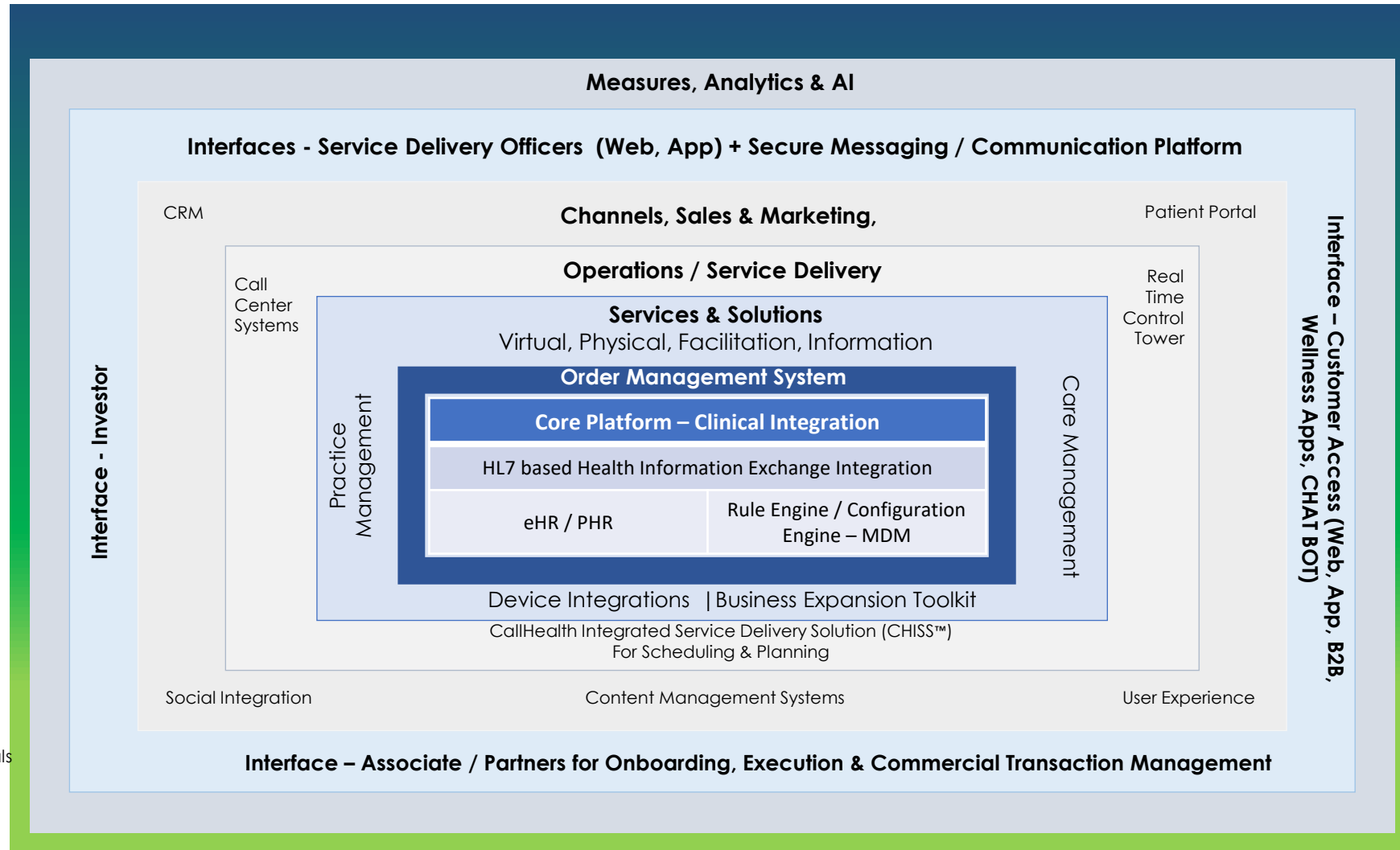


@ Home



@ Centre

-  Imaging & Diagnostics Lab
-  Clinics
-  Drug, F&B Delivery & Mail Orders
-  Hospitals
-  International N/W of Hospitals



Employer Clinics & Wellness Center



Physios @ Home



Care Navigators



Nursing @ Home



Medical & Connected Devices











SEC – Cloud & Mobile	<ul style="list-style-type: none"> • OWASP and SANS 25 Controls in development for all stakeholder (IOAC) interfaces / channels
Integration – API	<ul style="list-style-type: none"> • MS Azure API Gateway for authentication based access and segregation between Visualization and Business Layer
Business Services (I2M, M2O, O2C)	<ul style="list-style-type: none"> • Component based design with High Availability design and secure coding practices in development
Database	<ul style="list-style-type: none"> • HIPAA & PHI based Data Governance, including portability, ownership, protection and retention
Transport	<ul style="list-style-type: none"> • HL7 compliance for transfer of clinical and administrative data across Associates for a Global Health Information Exchange
Network	<ul style="list-style-type: none"> • Stateless application design, and multi level authentication
Infrastructure	<ul style="list-style-type: none"> • MS Azure Global Portability, based on Multi Level Authentication and city / site outage driven redundancy

SEARCH & SCHEDULE





-  Online Scheduling
-  Search – Service
-  Search – Status
-  Referral Management
-  Booking – Contact Center
-  Booking – Web / App
-  Real Time Wait Time

ACCESS



-  Ask a Question
-  Pre-Authorizations
-  Registrations
-  Wayfinding

-  Counseling Services
-  Blogs, FAQ, AtoZ
-  Patients-like-me
-  Customer Segments

FINANCIAL SERVICES







-  MyOrder – Consolidated Billing / Invoices
-  Payment Options
-  Price Transparency
-  Refunds / Cancellations

INFO & SUPPORT

-  Health Risk Assessment
-  Health Risk Periodic Monitoring
-  Health Risk Management
-  Symptom Analyzer
-  Transportation Support



COMMUNICATION

-  Asynchronous Provider Communication
-  Secure Messaging
-  Real Time Virtual Access
-  Clinical Data Exchange
-  Devices & Customer Data
-  Ask a Nurse Hotline

PATIENT PORTAL

-  MyHealth
-  MyOrders
-  MyProfile


CARE MANAGEMENT


-  Integrated Care Plans
-  Linkages to Care Navigators
-  Physical Environment Monitoring & Management
-  Medical Tourism Management
-  Remote Monitoring

 Demand





 capability exists, and/or may require some integration/customization.

 Capability Partially Exists, may require Integration / Customization, Enhancement OR to be Built



DATA IN MOTION

- Encrypted Storage on secure AWS S3 Buckets / Azure BLOBS behind NextGen Firewalls as per applicable./ local data residency law
- Endpoint security
- Host encryption
- Network/intranet storage
- Physical media control
- Disposal and destruction



DATA IN MOTION

- 256 bit E2E Encrypted transmission
- Perimeter Security
- Network monitoring
- Internet access control
- "Data collection and exchange with third parties"
- Remote access



DATA IN USE

- ISO 27001, HIPAA Guidelines
- 2 Factor Authentication
- Consent Management using block chain
- Privileged user monitoring
- Access/usage monitoring
- Data sanitation
- Use of test data
- Data redaction
- Export/save control

Thank You !



Website

Download App:



iOS



android



www.callhealth.com

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