Lia

Inspiring
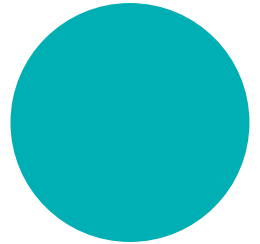### Conversations

Hello

Let me introduce myself!

Lia

Lia is a multi-skilled chatbot powered by Artificial Intelligence to optimise day to day business operations. This creates a lasting impression and can boost booking conversion rates

Understanding the importance of providing your prospective customers with information they seek, Lia helps enhance your customers' journey in four ways:

01 ●●●
Understands what your customers are saying

02 ●●●
Provides a human touch and an interactive interface

03 ●●●
Delivers meaningful personalised results to the end user

04 ●●●
Enhances your customer service through your site

What's
On Your Mind...

How can I help you today?

● ● ●

Let Me Make Your Life Easier!

24/7 Customer Service

Never let your customer queue build up again. Lia is available 24/7 around the clock to answer all your customer queries.

Increase Conversions

Giving your customer the most relevant answers can help expedite the conversion rate and maximise on up selling and cross selling opportunities.

Quick Learning

Unlike customer service agents, Lia learns from every interaction and shares her experience across all her agents. Reduce on training time and focus on your customer.
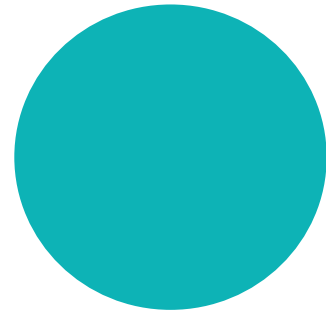
Personalised Service

Our cutting-edge technology enables Lia to understand your customers' needs and provide the most relevant packages through the chat.
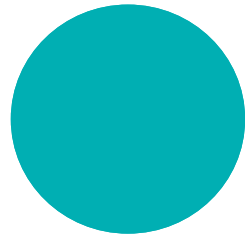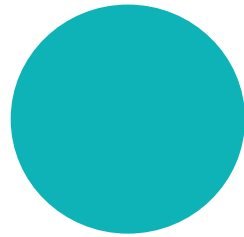
Save on Call Center Costs

Reduce resource costs, agent call volumes and respond to all your customer requests automatically and improve productivity.

Achieve More While Doing Less

Lia has the skills to help your business. Leverage on her capabilities as she encourages more intelligent and meaningful conversations to improve your business performance.

I Can Be
Talkative

My skills will amaze you!

Information Skills

Lia is capable of attracting potential customers by answering product and service related questions using rich and interactive information.
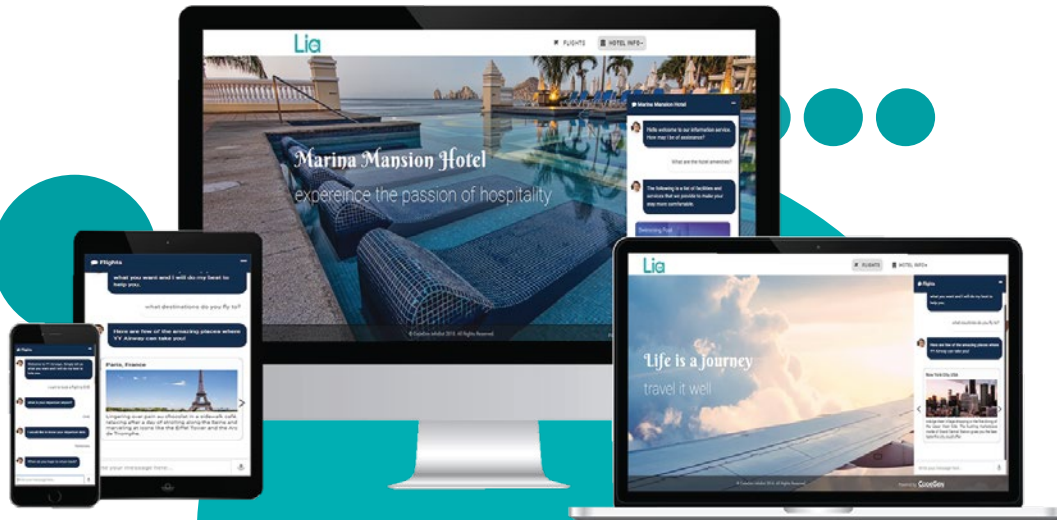
Conversational Intelligence

Resourceful information at anytime and anywhere.

Context Awareness

Follow-up and resolve ambiguous responses.

Rich Content

Presents interactive and user-friendly responses that can be easily understood.

Recommendation Skills

Instantaneously recognises your customers, and provides them with personalised recommendations based on their activity and attributes.
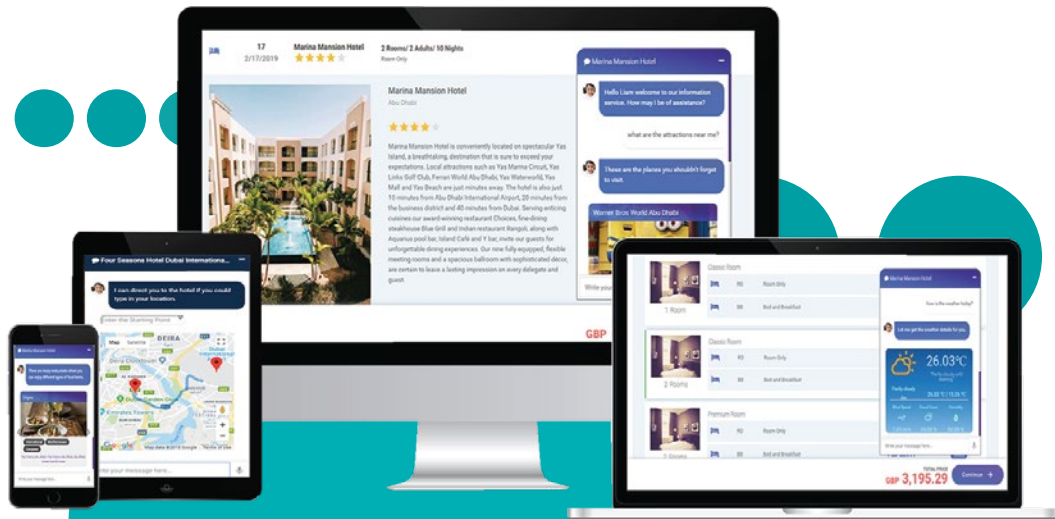
Boost Sales

Leverage on up selling and cross selling opportunities.

Personalised Search

Customise your search results specific to each customer.

Connect With Your Customer

Lia recalls user history and delivers an unmatched customer experience.

Enhancing
Customer
Engagement
365/24/7

I'll Be Sure To
Inspire You...

Let me show off my features

Voice Support

Lia is equipped with Amazon Alexa voice support that allows the customer to talk freely to the Bot and obtain information on the go.

Integrated NLP Capabilities

Lia's Natural Language Processing (NLP) Engine is independent and can be easily deployed in any server, you do not have to rely on any third party cloud service.

Multi Language Support

Lia will bridge all language barriers and support customers effectively.

Interactive Dashboard

Visualise your data, filter and get a deeper understanding of your customer queries through our analytics dashboard.

Human Handover

Lia is capable of intelligently handing over the conversation to call center representatives to carry on from where the Bot left off.

Search Engine

Lia is equipped with an inbuilt search engine which directly connects to your booking APIs to present an optimised search result.

Easily Pluggable To Your Website

Lia's flexible interface makes the process simple as it can be easily pluggable into your system.

Natural Language Understanding

Our Natural Language Processing Engine understands complex human conversations and present the customer with appropriate responses.

Messenger Integration

Optimise your social media reach and enhance your customer base through a simple integration.
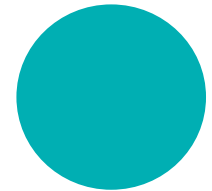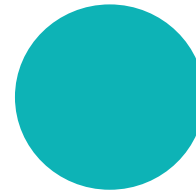
Customer Relationship Management

Lia focuses on your customers' needs and will increase direct bookings and repeat customers.

Live Chat Solutions

Always be there for your customer. Start chatting with guests who need your help.

Lets Keep Talking...

Request your demo today!

Step **01**   visit www.lialive.ai

Step **02**   Click on "Contact Us"

Step **03**   Submit your request

Step **04**   Or email us at info@lialive.ai and we will get back to you shortly

It Was Nice Meeting You

Let's Keep in touch…

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