

# Workplace Search

PUT YOUR CONTENT TO WORK







Workplace and Knowledge Management leaders understand that employees' ability to reuse knowledge directly impacts revenue and customer value. But employees still spend 25% of their time searching for the information they need to do their job. Why? They are drowning in tools that are largely siloed on contain growing masses of knowledge that makes it time-consuming - if not impossible - to find.

## YOU DESERVE A BETTER WAY TO SEARCH

Employees need quick access to relevant, actionable knowledge to drive workplace efficiency. Sinequa's Workplace Search equips employees with a single, secure entry point to relevant knowledge and expertise. Workplace Search builds on top of Sinequa's powerful search capabilities to help employees:

#### Achieve More

When employees can find existing knowledge within their company, they excel at their job. They're empowered to build on knowledge and produce much better results.

#### **Duplicate Less**

Many organizations, it's much easier to redo work than it is to find what already exists. This not only wastes time, but leaves unnecessary room for human error. Workplace Search enables employees to find all existing work to avoid duplication and mistakes.

#### Make Better Daily Decisions

The search experience is personalized for each user, providing them with complete and contextually relevant search results. And intuitive features help them narrow their search results to find exactly what they need to make the best decisions possible.



#### **HOW IT WORKS**

Workplace Search is powered by the Sinequa Search Cloud, a secure, cloud-native search platform hosted and maintained by Sinequa.



## TRUSTED BY LEADING ORGANIZATIONS

"Sinequa is simply a great technology. We immediately saw its benefit watching it perform something we didn't know was possible. It makes an exponential difference for our organization."

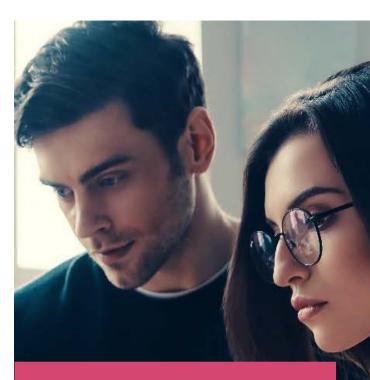
Oliver Thoennessen Senior Manager Global IT Drug Development











### How Companies Use Workplace Search

### Unified Search for Your Digital Workplace

Enable every employee to find and reuse knowledge and expertise. The search experience is completely personalized for each employee, ensuring they have quick access to relevant information.

#### **Knowledge Work**

Help knowledge-intensive teams, such as R&D, engineering, legal, and HR, find business-critical information across specific sources used by these teams. The experience can be configured to meet their unique needs.

#### **Client Services**

Help customer-facing teams find everything they need to provide the highest quality customer service. They'll be equipped with quick access to customer information, processes, solutions to problems, and more.



#### KEY CAPABILITIES

Workplace search delivers advanced capabilities out of the box, making it easy for you to get started. The search experience can be completely customized based on your unique needs - no developer required.



#### Platform Built For Scale

#### **Easy Indexing**

Sinequa efficiently indexes all your content from any source and in any format and length. This gives employees a single search entry point to all your company's content.

#### **AI-Enhanced Content**

Thanks to advanced NLP that automatically organizes content, extracts keywords and passages, and recognizes entities to provide users with a complete set of relevant search results.

#### **Advanced Security**

Sinequa is hosted on Microsoft Azure and is fully committed to ensuring the security of your data. With a comprehensive set of data protection mechanisms, our state-of-the-art cloud infrastructure is trusted by the world's most secure organizations.

#### Fast, Intuitive Search Experiences

#### **Actionable Insights**

Quickly navigate to the most relevant information by previewing documents within the results, navigating to relevant keywords and passages, finding experts and their work, and building presentations with ease.

#### **Personalized Results**

The search experience can be personalized for types of users and departments. For example, search results with content from Confluence can be boosted to the top of the results for Engineering teams who is typically most interested in this source.

#### **Real-time Collaboration**

Sinequa enables real-time collaboration with the ability to uncover documents of interest quickly. Label any document, set alerts for saved queries when new documents are added, and share queries with colleagues.



#### Flexible Administration

#### **Configurable Search Experiences**

Administrators can customize the search experience based on their unique business needs using Sinequa's Experience Builder. With a library of ready-to-use features, the search experience can be configured in minutes and requires minimal IT resources to get started.

#### **Advanced Analytics**

Sinequa provides an advanced, configurable analytics module to help you monitor users' actions and optimize the search experience over time.

Request A
Personalized Demo

**Contact Us** 



#### About Sinequa

Sinequa delivers advanced, turnkey search solutions to organizations of all sizes. Powered by the Sinequa Search Cloud, our cloud-native architecture is hosted by Sinequa and maintains the highest industry standards for protecting customer data.

We have been recognized as a leader in the Gartner 2022 Magic Quadrant for Insight Engines and the Forrester Wave: Cognitive Search 2021.