**Gold**
**Microsoft Partner**

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# ENTERPRISE COLLABORATION 2.0

Managing communication and collaboration is the crucial conundrum and a struggle for many CIOs. Top performers, at all levels, seek better tools unconstrained by systems architecture. Evolving technologies and growing needs of the enterprise must be balanced and brought together to orchestrate an information architecture that is scalable, available, usable, manageable, and adoptable within the enterprise. Following is an approach that the information decision makers can use to engender collaboration and create a more centralized informationarchitecture that best utilizes the current investment on existing Office 365 assets.

## A strategic Approach

Microsoft Gold Partner, MERP Systems, developed Enterprise Collaboration 2.0 – an approach to centralize information availability and access across the enterprise. Embedding the fundamentals of content, context, access, and collaboration in the culture of the organization promotes information sharing and allows capitalization of organizational resources. This unique solution strategy transforms your organization and promotes compound benefits:
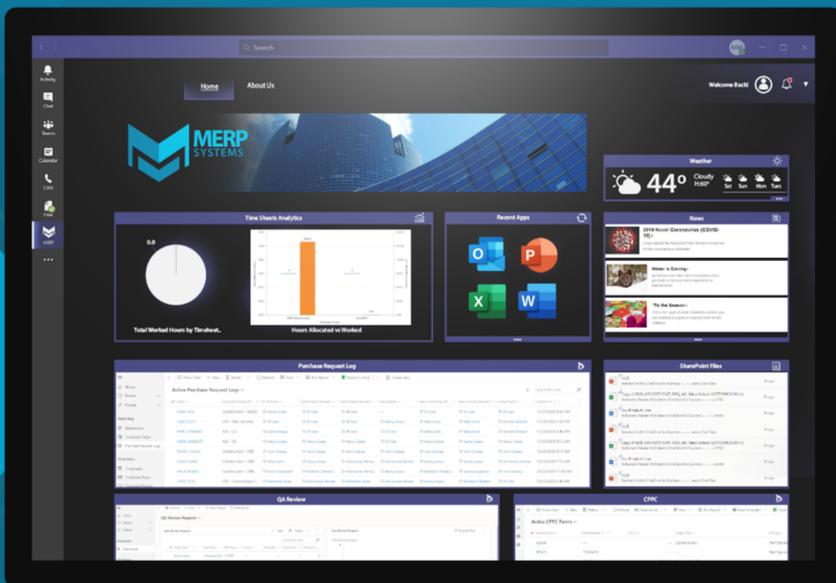
- **Save TIME** – put contact history, action items, and relevant documents in context

- **Conserve EFFORT** – quickly resolve issues through process automation

- **Generate INISIGHTS** – take decisions from interactive at-a-glance dashboards and visualizations

- **Establish PRIORITIES** – react to feedback and business data

- **Build COLLABORATION** – anticipate and meet needs of teammates across the enterprise

- **Promote TEAMWORK** – provide instant telephony, virtual meetings, chat, file, and screen sharing

## Solution Ecosystem

Microsoft Teams is the center-point of this information strategy. Teams has evolved into a dynamic customizable tool where all conversations, files, resources, calendars, apps, and more are immediately available, and offer seamless collaboration opportunities. Dashboards and Graphs are not only for display but allow drill-down and inspire insight driven actions. This "Work Better Together" tool is dedicated to help achieve just that.

## Getting IT Right

Microsoft Teams is more than a virtual meeting or simple Collaboration tool. Properly configured and implemented with the Enterprise Collaboration 2.0 strategies, Teams is a feature rich and connectivity centric platform that can present all the inspiration, information, and insights to promote productivity and efficiency within the enterprise. In today's world, speed is king and rapid engagement is critical. Teams as a platform feeds continuous improvement without consuming the budget with major IT initiatives. Available on virtually any device, Enterprise Collaboration 2.0 is a hub for teamwork, merging priorities, and allowing innovative teamwork to promptly achieve results.

## Future Forward

Microsoft tools are now redefining the enterprise collaboration and communication. Teams is replacing SharePoint as the befitting intranet alternative. Document Sharing, Applications Access, Instant Communication, Team Collaboration, and many other core enterprise activities can be now be centrally managed and controlled using Teams. This approach not only centralizes all the processes, systems, protocols, and procedures but also creates a unified channel for communication between people – the most valuable enterprise asset. Teams has transformed to the best one-point source of enterprise information and the ever-ready global communication hub for the enterprise.

MERP Systems developed Enterprise Collaboration 2.0, an innovative information architecture strategy which combines the strengths of Teams, SharePoint, Azure DevOps, Microsoft Power Apps, Dynamics 356, and Azure to offer the best in-class collaboration framework for the enterprise; be it a federal agency, state & local government, or a nonprofit organization.

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*Enabling Communications and Collaborations Through Platform Optimizations*