Quick Facts

- Support for the national customs system in multiple countries
- Support for multiple customs procedures in each country
- Localisation of code lists and other data
- Validation against customs rules before submitting to the customs authority
- Integrated support for local port systems in each country
- Direct connection to customs authority and other systems
- Permanent storage of all declarations and supporting transactions
- Consistent user interface
- Fast response times
- Fast search by reference, organisation
- Cloud hosted (SaaS) or can be implemented in-house

Suite 2, Unit 3
Shanowen Business Centre
Shanowen Road
Santry, Dublin 9
Ireland

Product Overview

CustomsWare is a software solution for managing customs declarations in multiple countries in a consistent manner. Businesses of any size can now create, clear and manage customs declarations for the wide variety of national customs systems in use, particularly across Europe, from a single software system, from a single supplier with centralised support.

The EU's e-Customs initiative addresses security, trans-European electronic data exchange and improved trade facilitation and moves the EU towards integrated border management. As a single software platform, CustomsWare uniquely equips businesses with the compliance, reporting and communication tools to benefit fully from this European initiative.

The CustomsWare multi-lingual, multi-document user interface provides a consistent user experience for working with different customs procedures and different national systems. The user interface has been designed to support rapid keyboard data entry for high throughput business operations. A proven systems interface is also available that can reduce or eliminate the need to enter data while ensuring that all compliance requirements are still met.

Within each country, CustomsWare provides integrated support for port community and other electronic systems as well as local documentation requirements.

CustomsWare Messenger is a scalable, high-performance messaging system that supports all data communications necessary for secure, reliable connection to national customs and other systems.

CustomsWare is available in Software-as-a-Service guise as CustomsForce.com, providing a managed software service that can be rapidly deployed and scaled to meet the needs of businesses of all sizes.

A uniquely capable, single, scalable software platform for managing customs declarations in multiple countries, CustomsWare is transforming customs software.

Features

Rules based – quickly accommodating regulatory change
Workflow driven – guides the user through the process
Database backed – database lookup available throughout
Code lists centrally maintained as part of the service
Defaults and templates to minimise data entry
Bulk processing of declarations for operational efficiency
Dashboard for supervisors to focus on compliance issues
Support for emergency 'fallback' procedures where appropriate
Support for multiple document types – declarations, invoices, shipments
Multi document user interface – process multiple customs declarations at once
Integration of declaration data with port community and other systems
Proven in operation with business of all sizes
Role based user access

Benefits

Rapid deployment (go-live)
Short learning curve
Consistent user experience across procedures and jurisdictions
Comprehensive audit trail to support AEO and other compliance requirements
Shipment view of all declaration activity from one screen
Assured compliance with regulatory changes
No software maintenance or management overhead
Speed of communication with customs authority
Works with any browser
Professional support

Systems integration

Re-use ERP data, e.g. organisation address and goods details
Tax and duty details returned
Electronic document images returned

About ABM Data Systems Ltd.

ABM Data Systems provides customs and indirect tax declaration software products and services. From our offices in Dublin, Ireland we support a range of national and multi-national customers with offices and business operations across the world.

The ability to demonstrate financial and regulatory compliance is becoming increasingly important to businesses – particularly those operating in multiple jurisdictions. Taking advantage of Web 2.0 technologies and leading edge software development methodologies and practices, CustomsWare provides the tools necessary to manage the entire brokerage process for all customs regimes in multiple national jurisdictions.