

## Innovation for Frontline Workers

We're accelerating your business goals

Let us help you #FutureProofYourBusiness

### Beyondsoft

Who are we



### Innovation for Frontline Workers

Why Innovate for Frontline Workers?

Frontline workers are the backbone of every industry, delivering essential services and products to customers and society. However, they often face challenges such as high stress, inadequate training, and limited access to technology. These challenges have been exacerbated by the pandemic and the economic uncertainty, leading to high turnover and low morale among frontline workers. Main challenges today are:



#### Inadequate technical training

Frontline workers may not have the skills or knowledge to use new technology effectively, which can lead to frustration. errors. and low productivity. They may also feel pressure to adapt to new technology over fear of losing their jobs.



#### Inter-office communication difficulties

Frontline workers may have limited access to communication channels with their managers, colleagues, and corporate staff, which can result in isolation, misinformation, and lack of alignment.



#### Lack of relevant information

Frontline workers may struggle to access the data or resources they need to perform their tasks, especially when working in remote or dynamic environments. They may also have to deal with outdated or inaccurate information that affects their decisionmaking and quality of work.



Frontline workers may feel undervalued or unappreciated by their employers, which can lead to low morale, high turnover, and poor performance. They may also lack opportunities for learning and growth, which can limit their career prospects and potential.



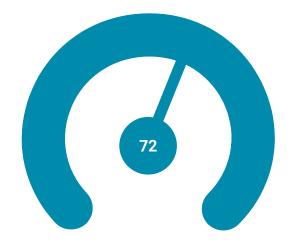
### What We Do

We offer digital solutions that can help frontline workers communicate, collaborate, learn, and grow in their roles.



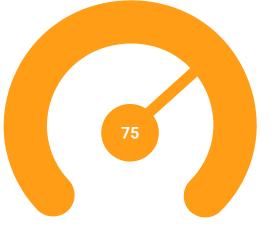
#### **Microsoft Teams**

A platform that enables frontline workers to share information, chat, make calls, and join meetings from any device. Teams also provides features such as Shifts, Walkie Talkie, and Virtual Visits to help frontline workers manage their schedules, connect with colleagues and customers, and automate tasks.



#### **Microsoft Power Platform**

A set of low-code tools that enable frontline workers to create and use custom apps, workflows, chatbots, and dashboards. It can help automate repetitive or manual tasks, such as filling forms, sending notifications, or updating records and access real-time data and insights from various sources, such as Microsoft 365, Dynamics 365, Azure, or third-party systems. Beyondsoft Confidential and Proprietary



#### **Microsoft Viva**

An employee experience platform that provides frontline workers with a personalized dashboard for company news, resources, and conversations. Viva also offers learning content from various sources and recognition tools to help frontline workers upskill and feel valued.



Teams for Frontline Workers	Power Platform	Viva
Chat Teams and channels Task app Shifts app Teams Walkie Talkie Appovals app	Power Apps Power Automate Power Virtual Agents Power Bl	Viva Connections Viva Learning Viva Engage Viva Insights





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### Implementation Benefits



#### **Deployment services**

Leverage Beyondsoft's global experience for a rapid and smooth implementation of Microsoft Purview Solutions.



#### Collaborate with security

Give frontline workers access to a rich set of tools and solutions right from their mobile devices securely.



#### **Empower and Innovate**

Solve problems and innovate with low code, automating processes, gaining insights and boosting productivity and efficiency.



#### Engage with improved experience

With solutions that support communication, feedback, learning, and wellbeing, you can build a better worker experience that is unified and seamless.



**Enhance with AI** 

Leverage AI that is integrated across all solutions to help your frontline workers connect, learn, grow, and thrive in the hybrid workplace.



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### Implementation Plan





# Outcome

### With our services, you can benefit from:

Saving time and resources by leveraging our experience and best practices.

Reducing risks and errors by ensuring a smooth and secure deployment.

Increasing value and insights by optimizing an adoption strategy.

Enhancing trust and collaboration by empowering your frontline work force.



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