<div align="center">**Hospital Digital Front Door**</div>

Objective

It's a mobile app for patients and doctors which serves as a gateway to manage all healthcare needs at the tap of a button in an easy to understand and operate interface. This is a white labelled product will be customized and branded as per the hospital's requirement.

Patients can view book virtual consults for OPD, access at home diagnostics and pharmacy services, emergency services along with hyper personalized nudges and guided pathways to manage their health better and navigate their OPD and IPD journey seamlessly.

Doctors can do video consults, access patient records and prescriptions.

Key features

1. **Virtual consults**
   a. Includes 3-way consults (including attendants and family members)
   b. Medical history, symptoms, previous prescriptions can be shared with the doctor
   c. Patients can view articles / videos / educational content while in virtual waiting room
2. **E-pharmacy**
   a. Prescriptions can be automatically fetched via EMR or manually uploaded
   b. Ability to re-order from previous orders
   c. Option to place the order on phone call as well as online
   d. Pick-up / home delivery options available
   e. Detailed order tracking
3. **Home Phlebotomy**
   a. Prescriptions can be automatically fetched via EMR or manually uploaded
   b. Ability to re-order from previous orders
   c. Test at hospital / home delivery option available
4. **Hyper-personalized nudge cards on home page** to drive patient behaviour
   a. Reminders to patients on upcoming appointments, medicine refills and Dx reminders
   b. Educational info on pre-consult / Dx care, and post IP care
   c. Cross-selling nudges (e.g. physio post TKR, home services post trauma care, etc.)
5. **Guided pathways to help patients to navigate the entire OPD journey** on their own
   a. Geofenced check-in through app within 100m hospital radius
   b. In-hospital navigation
   c. Real time updates around queue status and expected wait-time
6. **Emergency services**
   a. SOS button to guide patients to the quickest care options
   b. Ambulance services configurable for integration with 3rd party service providers
   c. Patient / attendant can view the nearest hospital and get driving directions
   d. Instant video call available to connect immediately with available doctors on priority
7. **In-patient services:** Complete in-patient services managed through the patient app including
   a. Admission processing: Document upload, insurance approval, room allocation
   b. IPD concierge: doctor visits, housekeeping requests, meals, visitor pass generation
   c. Discharge processing: post discharge care, insurance approval, online payment
8. **Doctor Portal**: Single point access to doctors for the following
   a. Viewing all OPD and IPD patients for the day
   b. Accessing patient records, past prescriptions

c. Virtual consults